Case No.

Rev. 5/23/11

Plaintiff is subject to the Rosenthal Fair Debt Collection Act (Civil Code § 1788 et. seq.) and/or the 2 3 Fair Debt Collection Practices Act (15 U.S.C. § 1692 et. seq.) and/or the California Business and 4 Professions Code (§ 6077.5 et. seg.).. By violating the laws as listed below, it must pay back any 5 out-of-pocket expenses Defendant paid due to the violation(s). If Defendant shows Plaintiff intentionally violated the law, Plaintiff must also pay up to \$1000 for each violation. These sums 7 off-set (reduce or eliminate) Defendant's debt, if any. (§ 1788.30(a.-g.)) Plaintiff, who is the original creditor or a debt collection agency, and/or its attorneys, violated these laws by: 9 Failing to respond within 60 days to a written inquiry, posted by certified mail by the Defendant, concerning any debit or credit applicable to the debt. Plaintiff is not entitled to interest, financing 10 charges, service charges or any other similar charges, from the date of mailing of the inquiry to the date of mailing of the response. (CC § 1720) Failing to identify him/herself and/or state the true name or nature of the organization, company, or 13 business on behalf of which Plaintiff is acting. (15 U.S.C. §§ 1692d(6), e(14); CC §§ 1788.11(b), 13(a)) 14 Failing to correctly identify him/herself, his/her employer, and/or give his/her job title when the person 15 is an employee of Plaintiff's attorney who is not licensed in California. (Bus. & Prof. Code § 6077.5(b)) Using abusive, obscene, or profane language against Defendant to collect the alleged debt. (15 U.S.C. § 1692d(2); CC § 1788.11(a)) Using threats, violence, or other criminal means to physically harm Defendant or harm the 19 20 Defendant's reputation or property. (15 U.S.C. § 1692d(1); CC § 1788.10(a)) Using false, deceptive, or misleading ways to collect the alleged debt (e.g., false 21 suggestion that collector is attorney, falsely implying that sale, referral, or transfer of interest in debt would cause Defendant to lose any claim or defense, threats to falsify credit reports). (15 U.S.C. § 1692e; CC § 1788.13) 25 Using unfair or unconscionable means to collect a debt (e.g., unauthorized collections, illegal fees, charges for phone calls or letters, suing on a debt when the collector knows the statute of limitations has expired, misapplication of payments). (15 U.S.C. § 1692f; CC § 1788.10(f)).

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1 Plaintiff is subject to the Rosenthal Fair Debt Collection Act (Civil Code § 1788 et. seq.) and/or the 2 3 Fair Debt Collection Practices Act (15 U.S.C. § 1692 et. seq.) and/or the California Business and 4 Professions Code (§ 6077.5 et. seq.). By violating the laws as listed below, it must pay back any 5 out-of-pocket expenses Defendant paid due to the violation(s). If Defendant shows Plaintiff intentionally violated the law, Plaintiff must also pay up to \$1000 for each violation. These sums 6 7 off-set (reduce or eliminate) Defendant's debt, if any. (§ 1788.30(a.-g.)) Plaintiff, who is the original 8 creditor or a debt collection agency, and/or its attorneys, violated these laws by: 9 Harassing Defendant with repeated phone calls. (15 U.S.C. § 1692d(5); CC §§ 1788.11(d), (e)) 10 11 Continuing efforts to collect, and/or failing to investigate, the alleged debt after receiving the required 12 information from Defendant that he/she was a victim of identity theft. (CC § 1788.18(a-i)) 13 Attempting to collect a debt by filing a lawsuit which is too old to be enforceable. (15 U.S.C. §1692e(2)(A)). 14 Attempting to collect a debt when it knows that service of process was defective. (CC § 1788.15(a)) 15 16 Attempting to collect a debt by using written communication that displays information other than the 17 debt collector's address or business name on the envelope, if the name does not indicate that he is in the debt collection business. (15 U.S.C. § 1692f(8)). 18 Failing to provide a consumer reporting agency with notice that Defendant is disputing information 19 20 about the debt. (15 U.S.C. § 1681s-2(a)(3)) Contacting Defendant before 8:00 A.M. or after 9:00 P.M. or at other times or locations it knew were 21 22 inconvenient or unusual for Defendant. (15 U.S.C. § 1692c(a)(1); Bus. & Prof. Code § 6077.5(c)) 23 Contacting third parties, other than Defendant' spouse/ parent (if Defendant is a minor)/ guardian/ 24 executor/ administrator, about the alleged debt without Defendant's permission, unless allowed by

law. (15 U.S.C. §§ 1692c(b); c(d); CC § 1788.12(a-e))

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