

**JUDICIAL COUNCIL OF CALIFORNIA
STANDARD AMENDMENT COVERSHEET**

	MASTER AGREEMENT NUMBER MA-2017-16	AMENDMENT NUMBER 1
		FEDERAL EMPLOYER ID NUMBER 850304264

1. All capitalized terms not defined in this amendment (“Amendment”) have the meanings given to them in the Master Agreement referenced above (“Agreement”). As set forth in the Agreement, the term “Contractor” refers to **Justice Systems LLC** and the term “Judicial Council” or “State” refers to the **Judicial Council of California**.

2. This Amendment becomes effective on: **May 1, 2024**.

3. The parties hereby agree to amend the Agreement as follows:
 - a. Pursuant to Exhibit 3, General Terms and Conditions, Paragraph 26, Termination; Term of Agreement, Section F, Term and Termination, the Judicial Council hereby exercises its option to extend the Agreement for the **First** Option Term period beginning **May 1, 2024** and ending **April 30, 2027**. The expiration date of the Agreement is hereby changed from **April 30, 2024** to **April 30, 2027**.
 - b. **Exhibit 8, Fees, Pricing and Payment Terms** of the Agreement is hereby deleted and replaced in its entirety with **Exhibit 8, Fees, Pricing and Payment Terms – Revision 1** attached hereto and incorporated herein.

4. Except as provided in this Amendment, all terms and conditions of the Agreement, as previously amended, remain in full force and effect.



JUDICIAL COUNCIL'S SIGNATURE	CONTRACTOR'S SIGNATURE
Judicial Council of California	CONTRACTOR'S NAME <i>(if Contractor is not an individual person, state whether Contractor is a corporation, partnership, etc.)</i> Justice Systems, LLC
BY <i>(Authorized Signature)</i> 	BY <i>(Authorized Signature)</i>  <small>James Barkman (Apr 25, 2024 16:14 EDT)</small>
PRINTED NAME AND TITLE OF PERSON SIGNING Tracy Matthews Supervisor, Contracts	PRINTED NAME AND TITLE OF PERSON SIGNING James Barkman CFO
DATE EXECUTED 4/25/2024	DATE EXECUTED Apr 25, 2024
ADDRESS Attn: Branch Accounting and Procurement Administrative Division 2850 Gateway Oaks Drive, Suite 300 Sacramento, CA 95833-4348	ADDRESS 5860 Trinity Parkway, Suite 120 Centreville, VA 20120

EXHIBIT 8 – Revision 1

FEES, PRICING AND PAYMENT TERMS

1. Fees.

For professional services, Contractor’s Schedule of Standard Professional Service Rates is as follows:

Professional Services	Hourly Rate
Hourly Rate for all professional services	\$195

Hosted Services are not offered or priced under this Agreement, and therefore, are excluded from this Agreement.

Licensed Software Includes: FullCourt Enterprise Court Case Management System Update Licenses, FullCourt Enterprise Imaging Module, FullCourt Enterprise Service Bus Module, FullCourt Enterprise Standard Appellate Interface, FullCourt Enterprise Standard California JBSIS Reports, FullCourt Enterprise Standard California’s DOJ Interface, FullCourt Enterprise Standard California DMV Interface (The FCE interface to California’s DMV requires the court to license the Microsoft Host Integration Server (HIS) included with Microsoft BizTalk Server.), FullCourt Enterprise Application Servers, FullCourt Enterprise Standard Public Access Module, (optional) CitePayUSA Online Payment Module (CitePayUSA Transaction Fee is capped at 5% (subject to negotiation with the JBE) of the Amount Paid to the Court and is Paid by the Payor), FullCourt Enterprise Standard Citation Import Module, FullCourt Enterprise Standard Disposition/Warrant Export Module, FullCourt Enterprise Standard Collections Interface Module, and FullCourt Enterprise Standard Bulk Mailing Interface Module.

User Count	Price per user
1-100	\$ 6,210.00
101-500	\$ 5,090.00
501-1000	\$ 4,206.00
1000+	\$ 3,505.00

These fees are associated with the functionality and mixture of Licensed Software as it exists with San Joaquin Superior Court as of January 1, 2019. What follows on the next pages of Exhibit 8 is pricing based on identified user counts and the specifications and requirements set forth in this Agreement. Final fees may vary if the JBE’s user count or requirements vary from the specifications and requirements set forth in this Agreement.

On-Premise Subscription Licensing

Detailed Licensing Fees (Including non-production environments)

Software Application	Subscription Fee Per User/Employee Per Year	Explanation/Notes (if necessary) Note Taxable Items when Applicable
Production Environment		
FullCourt <i>Enterprise</i> First 100 Concurrent Users	\$ 6,210.00	Software Includes: FullCourt <i>Enterprise</i> Court Case Management System Update Licenses, FullCourt <i>Enterprise</i> Imaging Module, FullCourt <i>Enterprise</i> Service Bus Module, FullCourt <i>Enterprise</i> Standard Appellate Interface, FullCourt <i>Enterprise</i> Standard California JBSIS Reports, FullCourt <i>Enterprise</i> Standard California's DOJ Interface, FullCourt <i>Enterprise</i> Standard California DMV Interface (The FCE interface to California's DMV requires the court to license the Microsoft Host Integration Server (HIS) included with Microsoft BizTalk Server.), FullCourt <i>Enterprise</i> Application Servers, FullCourt <i>Enterprise</i> Standard Public Access Module, FullCourt <i>Enterprise</i> Standard Citation Import Module, FullCourt <i>Enterprise</i> Standard Disposition/Warrant Export Module, FullCourt <i>Enterprise</i> Standard Collections Interface Module, FullCourt <i>Enterprise</i> Standard Bulk Mailing Interface Module, Perpetual Licenses.
(FullCourt <i>Enterprise</i> Case Management System, View-Only Licenses)	---	Priced in this proposal are Update Concurrent User Licenses. Also available, but not priced, are View-Only Concurrent User Licenses. Pricing is available, if requested.
(CitePayUSA EMV-Capable Credit Card Terminals)	---	Not priced, but available, are Fully Integrated CitePayUSA Credit Card Point-of-Sale Terminals. Pricing is available upon request.
Jury (Hosted) Module	---	Pricing, listed below, is based on number of summonses.
Non-Production Environment		
Oracle 12C RDBS ASFU (1) CPU License	\$ 185.00	Test/Train Environments
FCE Application Server (1) CPU License	\$ 90.00	Test/Train Environments
Third-Party Software bundled in (List Individually) (Defined as ancillary software that works in conjunction with primary software)		
Oracle 12C Standard Edition 2 Relational Database, Application Specific Full User CPU License	\$ 185.00	
(FullCourt E-Filing Module with FSX)	---	Justice Systems currently integrates with File & ServeXpress. While not included in this pricing, we can provide pricing for the module, if requested. We can also integrate with other third-party e-filing systems at our discretion.
(Fully Integrated Mentis aiSmartBench Judge Workbench)	---	Not Priced in this proposal, but also available upon request, are aiSmartBench Judge and Assistant Workbench System Licenses.
(FCE OCR/Redaction, Indexing, and Data Extraction Module)	---	This module is not priced in this proposal, but is available and can be priced based upon actual specification, if requested.
(FCE Multi-Tenancy Module)	---	This module is not priced in this proposal, but is available and can be priced based upon actual specification, if requested.
Total	\$ 6,670.00	Next 400 Concurrent Users = \$ 5,550 each. Next 1,000 Concurrent Users = \$ 4,666 each. Next Unlimited Concurrent Users = \$ 3,965 each.

COST SUBMISSION MATRIX – FullCourt Enterprise

Summary Tab

Summary of Total FullCourt Enterprise Software, Professional Services, Maintenance & Support Costs, Other, Hosted Costs

Cost Categories	Cost in SMALL	Cost in MEDIUM	Cost in LARGE	Cost in ENTERPRISE	Explanation/Notes (if necessary)**
1. FCE Software Subscription License Fees	\$ 693,750.00	\$ 1,803,750.00	\$ 3,499,500.00		The On-Premise Subscription Software License amount is calculated on the Sample Size numbers provided in the notes below. Small=125; Medium=325; Large=750
2. Professional Services (Small Court)	\$ 480,675.00				The pricing provided for Professional Services is based upon the requirements of the RFP. Justice Systems recognizes the level of services required by the MSA may not be desired by some courts (e.g., Small Courts). Pricing for Professional Services can be tailored to suit the needs of each individual court.
3. Professional Services (Medium Court)		\$ 1,725,750.00			
4. Professional Services (Large Court)			\$ 4,132,830.00		
5. Maintenance and Support				\$ -	
6. Other Costs	TBD	TBD	TBD	TBD	
7. Hosted Costs (if applicable)	\$ -	\$ -	\$ -		
	\$ 1,174,425.00	\$ 3,529,500.00	\$ 7,632,330.00	\$ -	

*These amounts are for demonstrative purposes based on the assumed number of users and relative size of the court.

COST SUBMISSION MATRIX – Jury Module (Avenu | Jury)

Summary Tab

Summary of Total Jury Software, Professional Services, Maintenance & Support Costs, Other, Hosted Costs

Cost Categories	Cost in SMALL	Explanation/Notes (if necessary)**
1. Avenu Jury Software Subscription Fees	\$ 55,000.00	
2. Professional Services (Single Site)	\$ 47,750.00	Justice Systems recognizes the level of services required by the MSA may not be desired by some courts (e.g., Small Courts). Pricing for Professional Services can be tailored to suit the needs of each individual court.
3. Professional Services (Multi-Site)	\$ 145,000.00	
4. Per Summons Fees	\$ 0.60 per Summons	
5. Other Costs	\$195 per hour	Third Party interfaces. Source List services if necessary.
6. Hosted Costs (if applicable)	\$ -	

Professional Services SMALL COURT
Estimated Professional Services By Implementation Phase and Activity

1. Estimated Proposer Hours and Cost

Phase	Activity (Prof Services)	Project Management				Proposer's Business SMEs				Proposer's Technical Resources				All Other Implementation Services*				
		Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	
Phase I - Initiation and Infrastructure Setup																		
	FCE Standard Project Management	1	20	\$ 195.00	\$ 3,900	1	4	\$ 195.00	\$ 780	1	2	\$ 195.00	\$ 390				\$ 195.00	\$ -
	1. Business Assessment and Plan Build																	
	Additional Requirements in Exhibit 3—3.1 Preliminary Business Analysis Service Tasks	1	6	\$ 195.00	\$ 1,170	1	30	\$ 195.00	\$ 5,850	1	6	\$ 195.00	\$ 1,170				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.1 Implementation/Deployment Project Management Services	1	15	\$ 195.00	\$ 2,925	1	6	\$ 195.00	\$ 1,170	1	6	\$ 195.00	\$ 1,170				\$ 195.00	\$ -
	2. Infrastructure Design/HW & SW Inventory List and Build Instructions																	
	Additional Requirements in Exhibit 3—3.3.2 Infrastructure Assessment and Implementation Services	1	1	\$ 195.00	\$ 195			\$ 195.00	\$ -	1	10	\$ 195.00	\$ 1,950				\$ 195.00	\$ -
	3. Project Plan Build																	
	Additional Requirements in Exhibit 3—3.2 Implementation Strategy and Approach Services Tasks	1	25	\$ 195.00	\$ 4,875	1	14	\$ 195.00	\$ 2,730	1	14	\$ 195.00	\$ 2,730				\$ 195.00	\$ -
	Phase I Total	6	73	\$195.00	\$ 14,235	5	84	\$195.00	\$ 16,380	6	44	\$195.00	\$ 8,580	0	0	\$195.00	\$ -	
Phase II - Configuration and business case testing																		
	FCE Standard Project Management	1	10	\$ 195.00	\$ 1,950	1	2	\$ 195.00	\$ 390	1	1	\$ 195.00	\$ 195				\$ 195.00	\$ -
	4. Local Configuration																	
	FCE Standard Court Implementation Services—Remote Setup	1	8	\$ 195.00	\$ 1,560	2	30	\$ 195.00	\$ 11,700	2	4	\$ 195.00	\$ 1,560				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.4 Application Configuration Services	1	4	\$ 195.00	\$ 780	2	18	\$ 195.00	\$ 7,020	1	4	\$ 195.00	\$ 780				\$ 195.00	\$ -
	5. Unit Testing (N/A)																	
	6. Integration Testing																	
	FCE Standard Public Access Setup/Testing	1	4	\$ 195.00	\$ 780	1	13	\$ 195.00	\$ 2,535	1	13	\$ 195.00	\$ 2,535				\$ 195.00	\$ -
	FCE Standard California DOJ Setup/Testing	1	4	\$ 195.00	\$ 780	1	6	\$ 195.00	\$ 1,170	1	35	\$ 195.00	\$ 6,825				\$ 195.00	\$ -
	FCE Standard JBSIS Setup/Testing	1	7	\$ 195.00	\$ 1,365	1	36	\$ 195.00	\$ 7,020	1	42	\$ 195.00	\$ 8,190				\$ 195.00	\$ -
	FCE Standard California DMV Setup/Testing	1	4	\$ 195.00	\$ 780	1	5	\$ 195.00	\$ 975	2	26	\$ 195.00	\$ 10,140				\$ 195.00	\$ -
	FCE Standard ESB Setup/Testing	1	2	\$ 195.00	\$ 390	1	0	\$ 195.00	\$ -	1	28	\$ 195.00	\$ 5,460				\$ 195.00	\$ -
	FCE Standard Appellate Interface Setup/Testing	1	4	\$ 195.00	\$ 780	1	6	\$ 195.00	\$ 1,170	1	35	\$ 195.00	\$ 6,825				\$ 195.00	\$ -
	FCE Standard Financial Export Setup/Testing	1	6	\$ 195.00	\$ 1,170	1	18	\$ 195.00	\$ 3,510	1	18	\$ 195.00	\$ 3,510				\$ 195.00	\$ -
	FCE Standard Citation Import Setup/Testing	1	4	\$ 195.00	\$ 780	1	4	\$ 195.00	\$ 780	1	22	\$ 195.00	\$ 4,290				\$ 195.00	\$ -
	FCE Standard Disposition/Warrant Export Setup/Testing	1	2	\$ 195.00	\$ 390	1	4	\$ 195.00	\$ 780	1	24	\$ 195.00	\$ 4,680				\$ 195.00	\$ -
	FCE Standard Collections Setup/Testing	1	6	\$ 195.00	\$ 1,170	1	18	\$ 195.00	\$ 3,510	1	18	\$ 195.00	\$ 3,510				\$ 195.00	\$ -
	FCE Standard Bulk Mailing Interface Setup/Testing	1	2	\$ 195.00	\$ 390	1	14	\$ 195.00	\$ 2,730	1	14	\$ 195.00	\$ 2,730				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.8 Testing Services	1	9	\$ 195.00	\$ 1,755	1	48	\$ 195.00	\$ 9,360	1	48	\$ 195.00	\$ 9,360				\$ 195.00	\$ -
	Phase II Total	15	76	\$195.00	\$ 14,820	17	222	\$195.00	\$ 52,650	17	332	\$195.00	\$ 70,590	0	0	\$195.00	\$ -	
Phase III -Deployment																		
	FCE Standard Project Management	1	44	\$ 195.00	\$ 8,580	1	16	\$ 195.00	\$ 3,120	1	8	\$ 195.00	\$ 1,560				\$ 195.00	\$ -
	7. Data Migration																	
	FCE Standard Court Implementation Services—Legacy Data Conversion	1	6	\$ 195.00	\$ 1,170	1	8	\$ 195.00	\$ 1,560	1	107	\$ 195.00	\$ 20,865				\$ 195.00	\$ -
	FCE Standard Court Implementation Services—Legacy Image Conversion	1	9	\$ 195.00	\$ 1,755	1	4	\$ 195.00	\$ 780	1	48	\$ 195.00	\$ 9,360				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.5 Data Conversion Services & 3.3.7 Document Management System (DMS) Configuration Services	1	5	\$ 195.00	\$ 975	1	8	\$ 195.00	\$ 1,560	1	32	\$ 195.00	\$ 6,240				\$ 195.00	\$ -
	8. End to End Testing																	
	FCE Standard Setup/Conversion Testing Meetings	1	8	\$ 195.00	\$ 1,560	1	198	\$ 195.00	\$ 38,610	1	12	\$ 195.00	\$ 2,340				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.8 Testing Services	1	18	\$ 195.00	\$ 3,510	2	60	\$ 195.00	\$ 23,400	2	40	\$ 195.00	\$ 15,600				\$ 195.00	\$ -
	9. Training (User and Admin)																	
	FCE Standard Court Implementation Services—Train-the-Trainer			\$ 195.00	\$ -	1	40	\$ 195.00	\$ 7,800			\$ 195.00	\$ -				\$ 195.00	\$ -
	FCE Standard Court Implementation Services—Train-the-End-User	1	8	\$ 195.00	\$ 1,560	2	96	\$ 195.00	\$ 37,440			\$ 195.00	\$ -				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.10 Training Services	1	8	\$ 195.00	\$ 1,560	2	40	\$ 195.00	\$ 15,600	1	10	\$ 195.00	\$ 1,950				\$ 195.00	\$ -
	10. User Acceptance Testing																	
	FCE Standard Acceptance Testing	1	6	\$ 195.00	\$ 1,170	2	48	\$ 195.00	\$ 18,720	1	7	\$ 195.00	\$ 1,365				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.5 Customer Satisfaction Management Services	1	20	\$ 195.00	\$ 3,900	1	20	\$ 195.00	\$ 3,900	1	9	\$ 195.00	\$ 1,755				\$ 195.00	\$ -
	11. Go-Live Support																	
	FCE Standard Go-Live Assistance	1	8	\$ 195.00	\$ 1,560	2	88	\$ 195.00	\$ 34,320	1	16	\$ 195.00	\$ 3,120				\$ 195.00	\$ -
	Additional Requirements in Exhibit 3—3.3.9 Cutover and Stabilization Services	1	6	\$ 195.00	\$ 1,170	1	6	\$ 195.00	\$ 1,170	1	8	\$ 195.00	\$ 1,560				\$ 195.00	\$ -
	12. Post Go-Live Support																	
	FCE Standard Follow-up Training	1	4	\$ 195.00	\$ 780	1	48	\$ 195.00	\$ 9,360			\$ 195.00	\$ -				\$ 195.00	\$ -
	13. Other																	
	FCE Standard Installation of Production and Testing Environments	1	4	\$ 195.00	\$ 780	1	4	\$ 195.00	\$ 780	1	47	\$ 195.00	\$ 9,165				\$ 195.00	\$ -
	Phase III Total	14	154	\$ 195.00	\$ 30,030	20	686	\$ 195.00	\$ 198,510	13	344	\$ 195.00	\$ 74,880	0	0	\$ 195.00	\$ -	
	Grand Total	35	303	\$ 195.00	\$ 89,085	42	992	\$ 195.00	\$ 267,540	36	720	\$ 195.00	\$ 154,050	0	0	\$ 195.00	\$ -	

* Please use (and specify) the proposed blended rate for each phase.

2. Assumed Court Hourly Participation (Please input the estimated "Hours" only)

Phase	Activity (Prof Services)	Project Management				Proposer's Business SMEs				Proposer's Technical Resources				All Other Implementation Services*				
		Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	
Phase I - Initiation and Infrastructure Setup																		
	FCE Standard Project Management		20	\$ -	\$ -		4	\$ -	\$ -		2	\$ -	\$ -				\$ -	\$ -
	1. Business Assessment and Plan Build																	
	Additional Requirements in Exhibit 3—3.1 Preliminary Business Analysis Service Tasks		6	\$ -	\$ -		30	\$ -	\$ -		6	\$ -	\$ -				\$ -	\$ -
	Additional Requirements in Exhibit 3—3.3.1 Implementation/Deployment Project Management Services		8	\$ -	\$ -		4	\$ -	\$ -		4	\$ -	\$ -				\$ -	\$ -
	Additional Requirements in Exhibit 3—3.3.3 Operational Process and Procedures Services		6	\$ -	\$ -		30	\$ -	\$ -		6	\$ -	\$ -				\$ -	\$ -
	2. Infrastructure Design/HW & SW Inventory List and Build Instructions																	
	Additional Requirements in Exhibit 3—3.3.2 Infrastructure Assessment and Implementation Services		1	\$ -	\$ -			\$ -	\$ -		10	\$ -	\$ -				\$ -	\$ -
	3. Project Plan Build																	
	Additional Requirements in Exhibit 3—3.2 Implementation Strategy and Approach Services Tasks		12	\$ -	\$ -		8	\$ -	\$ -		8	\$ -	\$ -				\$ -	\$ -
	Phase I Total	0	53	\$ -	\$ -	0	76	\$ -	\$ -	0	36	\$ -	\$ -	0	0	\$ -	\$ -	
Phase II - Configuration and business case testing																		
	FCE Standard Project Management		10	\$ -	\$ -		2	\$ -	\$ -		1	\$ -	\$ -				\$ -	\$ -
	4. Local Configuration																	
	FCE Standard Court Implementation Services—Remote Setup		8	\$ -	\$ -		60	\$ -	\$ -		8	\$ -	\$ -				\$ -	\$ -
	Additional Requirements in Exhibit 3—3.3.4 Application Configuration Services		4	\$ -	\$ -		36	\$ -	\$ -		4	\$ -	\$ -				\$ -	\$ -
	5. Unit Testing (N/A)																	
	6. Integration Testing																	
	FCE Standard Public Access Setup/Testing		4	\$ -	\$ -		13	\$ -	\$ -		13	\$ -	\$ -				\$ -	\$ -
	FCE Standard California DOJ Setup/Testing		4	\$ -	\$ -		6	\$ -	\$ -		35	\$ -	\$ -				\$ -	\$ -
	FCE Standard JBSIS Setup/Testing		7	\$ -	\$ -		36	\$ -	\$ -		18	\$ -	\$ -				\$ -	\$ -
	FCE Standard California DMV Setup/Testing		4	\$ -	\$ -		5	\$ -	\$ -		52	\$ -	\$ -				\$ -	\$ -
	FCE Standard ESB Setup/Testing		2	\$ -	\$ -													

Professional Services
MEDIUM COURT
Estimated Professional Services By Implementation Phase and Activity

Table with columns for Phase, Activity (Prof Services), Project Management (Resource Count, Hours, Rate*, Cost), Proposer's Business SMEs (Resource Count, Hours, Rate*, Cost), Proposer's Technical Resources (Resource Count, Hours, Rate*, Cost), and All Other Implementation Services* (Resource Count, Hours, Rate*, Cost). Rows include Phase I - Initiation and Infrastructure Setup, Phase II - Configuration and business case testing, and Phase III - Deployment. Grand Total: 34 Resource Count, 1,548 Hours, \$ 301,860 Cost.

* Please use (and specify) the proposed blended rate for each phase.

Table with columns for Phase, Activity (Prof Services), Project Management (Resource Count, Hours, Rate*, Cost), Proposer's Business SMEs (Resource Count, Hours, Rate*, Cost), Proposer's Technical Resources (Resource Count, Hours, Rate*, Cost), and All Other Implementation Services* (Resource Count, Hours, Rate*, Cost). Rows include Phase I - Initiation and Infrastructure Setup, Phase II - Configuration and business case testing, and Phase III - Deployment. Grand Total: 0 Resource Count, 1,445 Hours, \$ - Cost.

Professional Services
LARGE COURT
Estimated Professional Services By Implementation Phase and Activity

1. Estimated Proposer Hours and Cost																		
Phase	Activity (Prof Services)	Project Management				Proposer's Business SMEs				Proposer's Technical Resources				All Other Implementation Services*				
		Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	
Phase I - Initiation and Infrastructure Setup																		
	FCE Standard Project Management	1	264	\$ 195.00	\$ 51,480	1	24	\$ 195.00	\$ 4,680	1	12	\$ 195.00	\$ 2,340			\$ 195.00	\$ -	
1. Business Assessment and Plan Build																		
	Additional Requirements in Exhibit 3-3.1 Preliminary Business Analysis Service Tasks	1	48	\$ 195.00	\$ 9,360	2	140	\$ 195.00	\$ 54,600	1	48	\$ 195.00	\$ 9,360			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.1 Implementation/Deployment Project Management Services	1	184	\$ 195.00	\$ 35,880	2	48	\$ 195.00	\$ 18,720	2	48	\$ 195.00	\$ 18,720			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.3 Operational Process and Procedures Services	1	48	\$ 195.00	\$ 9,360	2	140	\$ 195.00	\$ 54,600	1	48	\$ 195.00	\$ 9,360			\$ 195.00	\$ -	
2. Infrastructure Design/HW & SW Inventory List and Build Instructions																		
	Additional Requirements in Exhibit 3-3.3.2 Infrastructure Assessment and Implementation Services	1	8	\$ 195.00	\$ 1,560			\$ 195.00	\$ -	1	64	\$ 195.00	\$ 12,480			\$ 195.00	\$ -	
3. Project Plan Build																		
	Additional Requirements in Exhibit 3-3.2 Implementation Strategy and Approach Services Tasks	1	188	\$ 195.00	\$ 36,270	2	48	\$ 195.00	\$ 18,720	2	48	\$ 195.00	\$ 18,720			\$ 195.00	\$ -	
Phase I Total		6	738	\$195.00	\$ 143,910	9	400	\$195.00	\$ 151,320	8	268	\$195.00	\$ 70,980	0	0	\$195.00	\$ -	
Phase II - Configuration and business case testing																		
	FCE Standard Project Management	1	130	\$ 195.00	\$ 25,350	1	14	\$ 195.00	\$ 2,730	1	6	\$ 195.00	\$ 1,170			\$ 195.00	\$ -	
4. Local Configuration																		
	FCE Standard Court Implementation Services--Remote Setup	1	32	\$ 195.00	\$ 6,240	2	149	\$ 195.00	\$ 58,110	2	24	\$ 195.00	\$ 9,360			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.4 Application Configuration Services	1	32	\$ 195.00	\$ 6,240	2	195	\$ 195.00	\$ 76,050	1	32	\$ 195.00	\$ 6,240			\$ 195.00	\$ -	
5. Unit Testing (N/A)																		
6. Integration Testing																		
	FCE Standard Public Access Setup/Testing	1	9	\$ 195.00	\$ 1,755	1	32	\$ 195.00	\$ 6,240	1	32	\$ 195.00	\$ 6,240			\$ 195.00	\$ -	
	FCE Standard California DOJ Setup/Testing	1	7	\$ 195.00	\$ 1,365	1	12	\$ 195.00	\$ 2,340	1	72	\$ 195.00	\$ 14,040			\$ 195.00	\$ -	
	FCE Standard JBSIS Setup/Testing	1	15	\$ 195.00	\$ 2,925	1	112	\$ 195.00	\$ 21,840	1	122	\$ 195.00	\$ 23,790			\$ 195.00	\$ -	
	FCE Standard California DMV Setup/Testing	1	8	\$ 195.00	\$ 1,560	1	15	\$ 195.00	\$ 2,925	2	80	\$ 195.00	\$ 31,200			\$ 195.00	\$ -	
	FCE Standard ESB Setup/Testing	1	12	\$ 195.00	\$ 2,340			\$ 195.00	\$ -	2	70	\$ 195.00	\$ 27,300			\$ 195.00	\$ -	
	FCE Standard Appellate Interface Setup/Testing	1	7	\$ 195.00	\$ 1,365	1	12	\$ 195.00	\$ 2,340	1	72	\$ 195.00	\$ 14,040			\$ 195.00	\$ -	
	FCE Standard Financial Export Setup/Testing	1	18	\$ 195.00	\$ 3,510	1	52	\$ 195.00	\$ 10,140	1	52	\$ 195.00	\$ 10,140			\$ 195.00	\$ -	
	FCE Standard Citation Import Setup/Testing	1	52	\$ 195.00	\$ 10,140	1	67	\$ 195.00	\$ 13,065	1	335	\$ 195.00	\$ 65,325			\$ 195.00	\$ -	
	FCE Standard Disposition/Warrant Export Setup/Testing	1	7	\$ 195.00	\$ 1,365	1	12	\$ 195.00	\$ 2,340	1	72	\$ 195.00	\$ 14,040			\$ 195.00	\$ -	
	FCE Standard Collections Setup/Testing	1	24	\$ 195.00	\$ 4,680	1	64	\$ 195.00	\$ 12,480	1	64	\$ 195.00	\$ 12,480			\$ 195.00	\$ -	
	FCE Standard Bulk Mailing Interface Setup/Testing	1	3	\$ 195.00	\$ 585	1	29	\$ 195.00	\$ 5,655	1	29	\$ 195.00	\$ 5,655			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.8 Testing Services	1	34	\$ 195.00	\$ 6,630	1	104	\$ 195.00	\$ 20,280	1	104	\$ 195.00	\$ 20,280			\$ 195.00	\$ -	
Phase II Total		15	390	\$195.00	\$ 76,050	16	669	\$195.00	\$ 236,535	19	1,166	\$195.00	\$ 261,300	0	0	\$195.00	\$ -	
Phase III - Deployment																		
	FCE Standard Project Management	1	927	\$ 195.00	\$ 180,765	1	96	\$ 195.00	\$ 18,720	1	42	\$ 195.00	\$ 8,190			\$ 195.00	\$ -	
7. Data Migration																		
	FCE Standard Court Implementation Services--Legacy Data Conversion	1	45	\$ 195.00	\$ 8,775	1	64	\$ 195.00	\$ 12,480	2	400	\$ 195.00	\$ 156,000			\$ 195.00	\$ -	
	FCE Standard Court Implementation Services--Legacy Image Conversion	1	36	\$ 195.00	\$ 7,020	1	18	\$ 195.00	\$ 3,510	2	94	\$ 195.00	\$ 36,660			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.5 Data Conversion Services & 3.3.7 Document Management System (DMS) Configuration Services	1	24	\$ 195.00	\$ 4,680	1	34	\$ 195.00	\$ 6,630	1	172	\$ 195.00	\$ 33,540			\$ 195.00	\$ -	
8. End to End Testing																		
	FCE Standard Setup/Conversion Testing Meetings	1	182	\$ 195.00	\$ 35,490	4	840	\$ 195.00	\$ 655,200	3	80	\$ 195.00	\$ 46,800			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.8 Testing Services	1	86	\$ 195.00	\$ 16,770	4	136	\$ 195.00	\$ 106,080	4	88	\$ 195.00	\$ 68,640			\$ 195.00	\$ -	
9. Training (User and Admin)																		
	FCE Standard Court Implementation Services--Train-the-Trainer			\$ 195.00	\$ -	3	160	\$ 195.00	\$ 93,600			\$ 195.00	\$ -			\$ 195.00	\$ -	
	FCE Standard Court Implementation Services--Train-the-End-User	1	40	\$ 195.00	\$ 7,800	6	384	\$ 195.00	\$ 449,280			\$ 195.00	\$ -			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.10 Training Services	1	40	\$ 195.00	\$ 7,800	4	96	\$ 195.00	\$ 74,880	1	69	\$ 195.00	\$ 13,455			\$ 195.00	\$ -	
10. User Acceptance Testing																		
	FCE Standard Acceptance Testing	1	91	\$ 195.00	\$ 17,745	6	288	\$ 195.00	\$ 336,960	3	48	\$ 195.00	\$ 28,080			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.5 Customer Satisfaction Management Services	1	104	\$ 195.00	\$ 20,280	1	104	\$ 195.00	\$ 20,280	1	60	\$ 195.00	\$ 11,700			\$ 195.00	\$ -	
11. Go-Live Support																		
	FCE Standard Go-Live Assistance	1	120	\$ 195.00	\$ 23,400	6	288	\$ 195.00	\$ 336,960	3	160	\$ 195.00	\$ 93,600			\$ 195.00	\$ -	
	Additional Requirements in Exhibit 3-3.3.9 Cutover and Stabilization Services	1	104	\$ 195.00	\$ 20,280	2	56	\$ 195.00	\$ 21,840	2	56	\$ 195.00	\$ 21,840			\$ 195.00	\$ -	
12. Post Go-Live Support																		
	FCE Standard Follow-up Training	1	16	\$ 195.00	\$ 3,120	3	96	\$ 195.00	\$ 56,160			\$ 195.00	\$ -			\$ 195.00	\$ -	
13. Other																		
	FCE Standard Installation of Production and Testing Environments	1	40	\$ 195.00	\$ 7,800	1	39	\$ 195.00	\$ 7,605	2	288	\$ 195.00	\$ 112,320			\$ 195.00	\$ -	
Phase III Total		14	1,855	\$ 195.00	\$ 361,725	44	2,699	\$ 195.00	\$ 2,200,185	25	1,657	\$ 195.00	\$ 630,825	0	0	\$ 195.00	\$ -	
Grand Total		35	2,983	\$ 195.00	\$ 581,685	69	3,968	\$ 195.00	\$ 2,588,040	51	2,991	\$ 195.00	\$ 963,105	0	0	\$ 195.00	\$ -	

* Please use (and specify) the proposed blended rate for each phase.

2. Assumed Court Hourly Participation (Please input the estimated "Hours" only)																		
Phase	Activity (Prof Services)	Project Management				Proposer's Business SMEs				Proposer's Technical Resources				All Other Implementation Services*				
		Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	Resource Count	Hours	Rate*	Cost	
Phase I - Initiation and Infrastructure Setup																		
	FCE Standard Project Management		264				24				12							
1. Business Assessment and Plan Build																		
	Additional Requirements in Exhibit 3-3.1 Preliminary Business Analysis Service Tasks		48				280				48							
	Additional Requirements in Exhibit 3-3.3.1 Implementation/Deployment Project Management Services		184				48				48							
	Additional Requirements in Exhibit 3-3.3.3 Operational Process and Procedures Services		48				280				48							
2. Infrastructure Design/HW & SW Inventory List and Build Instructions																		
	Additional Requirements in Exhibit 3-3.3.2 Infrastructure Assessment and Implementation Services		8								64							
3. Project Plan Build																		
	Additional Requirements in Exhibit 3-3.2 Implementation Strategy and Approach Services Tasks		188				48				48							
Phase I Total		0	553			0	776			0	268			0	0			
Phase II - Configuration and business case testing																		
	FCE Standard Project Management		130				14				6							
4. Local Configuration																		
	FCE Standard Court Implementation Services--Remote Setup		32				298				48							
	Additional Requirements in Exhibit 3-3.3.4 Application Configuration Services		32				390				32							
5. Unit Testing (N/A)																		
6. Integration Testing																		
	FCE Standard Public Access Setup/Testing		9				32				32							
	FCE Standard California DOJ Setup/Testing		7				12				72							
	FCE Standard JBSIS Setup/Testing		15				112				122							
	FCE Standard California DMV Setup/Testing		8				15				80							
	FCE Standard ESB Setup/Testing		12								140							
	FCE Standard Appellate Interface Setup/Testing		7				12				72							
	FCE Standard Financial Export Setup/Testing		18				52				52							

Other or Additional Costs (based on an individual court deployment)

Other or additional Costs

Description	SMALL			MEDIUM			LARGE			ENTERPRISE		
	Unit Cost	No. of Units	Total Cost	Unit Cost	No. of Units	Total Cost	Unit Cost	No. of Units	Total Cost	Unit Cost	No. of Units	Total Cost
Document Scanning Services												
DMS Integration, Third-Party DMS Interface Module—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Integration Services (integration using web Services API)												
Additional Data Exchanges/Interfaces												
FCE Third-Party E-Filing System Integration—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
FCE Prosecutor System Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
FCE Jail System Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
CitePayUSA Driving School Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
FCE Jury System Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
County Warrant System Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
FCE Public Defender Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
FCE Third-Party Probation System Interface—TBD Based Upon Final Specification	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Total	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD

2. Notes

Upon execution of a Participating Addendum, a JBE is entitled to receive, at no additional cost, all Contractor's California standard interfaces provided or available to the Contractor's current customers in California, including, but not limited to, solutions to the Department of Motor Vehicles (DMV), Department of Justice (DOJ), and Judicial Branch Statistical Information System (JBSIS) reporting. To the extent the JBE requires updated California standard interfaces at the time of execution of a Participating Addendum, the JBE and Contractor must negotiate a mutually acceptable statement of work for such update.

Fee or Price Adjustments During Term.

- A. **Initial Term.** Contractor may not increase any of Contractor's prices, fees, and rates set forth in this Agreement during the Initial Term. This provision does not restrict a JBE from negotiating lower fees in such JBE's Participating Addendum.
- B. **Option Terms.** Upon the commencement of each Option Term, Contractor may elect to increase the annual license, maintenance, support, and professional service fees; provided, however, that such percentage increase may not exceed three (3) percent annually.

3. **Expenses.** Contractor expenses are subject to Exhibit 9 (Contractor Expense and Travel Reimbursement Guidelines).

4. Payment Terms.

A. **Invoice Procedures.** After the JBE has accepted Services and Work, Contractor will send one original and two copies of a correct, itemized invoice for the accepted Services and Work to "Accounts Payable," at the address indicated in the applicable Participating Addendum. Invoices shall reference the Purchase Order Number and/or Contract as applicable.

Submitted invoices are to be in accordance with Exhibit 7 (Acceptance and Sign-Off Form).

Except as indicated below, invoices are to be submitted in arrears for the services provided and within thirty (30) days of the accepted Work. Billing shall cover services not previously invoiced.

JBE will pay for the following services or Deliverables as described below.

- Licensed Software: 40% at time of signing a Participating Addendum, 40% at Go Live, and 20% at acceptance as set forth in Exhibit 3 Section 1 B.
- Work and any Deliverables other than the Licensed Software: billed monthly in arrears as accepted. In no event shall a JBE be required to pay in advance for professional services.
- Maintenance and Support: billed one year after Go Live (first year performed under warranty) and paid annually for services to be performed.
- CitePay: per transaction.

B. **Invoice Submittals.** Invoices must be submitted by mail to the location specified by the Participating Entity (unless the Participating Entity specifies another delivery method, e.g. electronic delivery).

C. Invoice Instructions. Contractor will print each invoice on Contractor's standard printed bill form, and each invoice will include at least (i) the Agreement number, (ii) a unique invoice number, (iii) Contractor's name and address, (iv) the nature of the invoiced charge, (v) the total invoiced amount, and (vi) all other details the JBE considers reasonably necessary to permit the JBE to evaluate the Services performed and the Work delivered, including the number of hours worked and the applicable hourly rate (as set forth in the Service and contractor Personnel Rates Table). If requested, Contractor will promptly correct any inaccuracy and resubmit the invoice.

D. Invoice Details. Contractor will submit invoices to the JBE. Each invoice will have a number and will include the following information:

- a) purchase order or agreement number;
- b) service request date, if applicable;
- c) detailed description of service(s), including the following information:
 - i. location where service(s) were performed;
 - ii. description of service(s) performed;
- d) hours billed;
- e) hourly billing rate;
- f) approved reimbursable expenses;
- g) list of materials used, with pricing;
- h) date of service completion;
- i) name and address of contractor;
- j) Contractor's federal taxpayer identification number.

Contractor will include all back up documentation and receipts for material costs, associated with each invoice.

E. Required Certification. Contractor must include with any request for reimbursement from the JBE a certification that Contractor is not seeking reimbursement for costs incurred to assist, promote, or deter union organizing. If Contractor incurs costs or makes expenditures to assist, promote or deter union organizing, Contractor will maintain records sufficient to show that no reimbursement from the JBE was sought for these costs, and Contractor will provide those records to the Attorney General upon request.

F. Retention Amount. During the implementation phase of this project, at least ten (10) percent of each invoice, except as it applies to Licensed Software, shall be withheld by the JBE and the aggregate amount withheld shall be paid to Contractor upon delivery and final acceptance by JBE of the Work and Deliverables required by this Agreement and applicable Statement of Work.

END OF EXHIBIT 8 – Revision 1