RFP Title: Case Management System Solution for Juvenile Dependency Attorneys in the State of California

RFP No.: CFCC-18-49-RB

ATTACHMENT 8 TESTING REQUIREMENTS

Priority	Requirement Name	Requirement Text	Response	Comment
		Describe Vendor's proposed quality assurance and testing		
		practices as well as how Vendor incorporates customer's		
		unique requirements. Discuss how Vendor will achieve		
		continuous process and productivity improvement during the		
		engagement. Also describe Vendor's internal quality		
		management program. This should include reference to the		
		use of any specific methodologies, as well as the receipt of any		
Required	Quality Assurance Requirement	quality certifications.		
ricquired	Quanty Assurance Requirement			
		User Acceptance Testing (UAT) will validate all aspects of the		
		specific configuration settings required by the court and		
		confirm the system is ready for production. This testing will		
		need to be defined and supported by the Vendor. Testing		
		services include testing strategy, test plan development,		
		preparation and documentation of test scripts and test data,		
		test cycle management, identification and resolution of any		
		deficiencies or errors relating to testing, and retesting as		
		required. Testing should include functional end-to-end testing,		
		data conversion and migration testing, document management		
		system, data exchanges, and performance/stress/load testing.		
		Describe vendor's proposed approach, processes, testing tools		
		and methodologies to be used to support the User Acceptance		
Required	UAT Requirement	Testing.		
		Describe vendor's proposed process for Operational Readiness		
Required	Cutover Testing Requirement	Testing prior to Operational Cutover.		
		Provide a detailed explanation your proposed testing		
		acceptance criteria for all stages of testing. Explain each of the		
		testing steps and what is the acceptable criteria from going		
Required	Testing Acceptance Criteria	from one step to another, including User Acceptance criteria.		
Required	resum Acceptance Criteria	inom one step to another, including oser Acceptance criteria.	I	