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New Management Oversight for CCMS Program

Mark Moore named director of ongoing technology program

SAN FRANCISCO—The Administrative Office of the Courts (AOC) today announced a major restructuring of the governance structure for the California Court Case Management System (CCMS) program as software development nears completion and preparation begins for deployment. Administrative Director of the Courts William C. Vickrey named Mark Moore as Executive Program Director of the CCMS Program Management Office and created a new governance committee to oversee the completion of the project and deployment of the system. The governance committee will be assisted by three advisory committees: (1) the CCMS General Administrative Advisory Committee, (2) the CCMS Operational Advisory Committee, and (3) the CCMS Justice Partner Advisory Committee. Committee members comprise representatives from 30 courts and 13 state and local criminal and civil justice partners.

Moore will take over day-to-day management from Sheila Calabro, who will continue in a leadership role as cochair of the new governance committee. She will also maintain her duties as regional administrative director of the AOC's Southern Regional Office. "Sheila deserves enormous credit for the foundational work she directed for the statewide system—creating the partnerships among the courts and justice system partners, expanding the vision for what the system could provide the courts and the people of California, and ultimately developing the detailed requirements for the final system," Moore said.

"As the executive sponsor for the development of the software, Sheila brought the strong leadership and tireless persistence that was required to give life to Governor Davis's vision for a statewide case management system that could be integrated with all of the various justice partners at the state and local levels. In preparation for deployment, her recommendation for a new and stronger governance process and for reallocating resources to establish a project management office (PMO) facilitated a smooth transition to the Executive Governing Committee chaired by Justice Terence Bruiniers and to Mark as executive director of the PMO," Vickrey said. "We think that Mark's experience in large information technology projects will not only help move us toward a single, statewide case management system but also create a technological infrastructure that will bring all California courts online."

Moore has 16 years of experience in handling large technology projects. As managing director for Charles Schwab's Stock Plan Services Technology Group, Moore was brought in specifically to develop a unified project management methodology across all systems and applications. As vice president for SUNSTAR Development at SunGard Shareholder Services, Inc., he managed the design, development, and installation of the largest fully integrated securities and bond

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recordkeeping system in North America. Until recently, he served as the assistant director of the AOC's Information Services Division, where he was responsible for developing applications, managing shared services, and creating a systems infrastructure. He deployed a case management system now used by the California Supreme Court and Courts of Appeal. Most recently, he directed the design, development, and implementation of the highly successful California Courts Protective Order Registry, which allows judges and justice system partners to view protective orders entered in criminal and domestic violence cases. The AOC leveraged technology from the CCMS project to create the registry.

The expanded governance oversight structure will increase participation by justices, judges, court executive officers, law enforcement personnel, and other justice system partners. It consists of an executive committee and three advisory committees, all of which are overseen by the Judicial Council. The committees will have 13–17 members each and be composed of appellate court justices, trial court judges, court executive officers, attorneys, and various justice partners such as a county sheriff, a district attorney, a public defender, a probation officer, and representatives from the state Department of Justice, Department of Corrections and Rehabilitation, California Highway Patrol, Department of Social Services, Department of Child Support Services, and California Technology Agency (formerly the Office of the Public Information Officer).

The expanded [governance plan](#) was one of the key recommendations of the California Technology Agency after it reviewed the case management system in April 2010. CCMS will provide online access of case files to the public, judges, attorneys, law enforcement, and government agencies. CCMS is part of an overall effort by the Judicial Council—the policymaking body of the California courts—to create a unified technological infrastructure for the state's judicial branch. The goal of the system is to provide the means for the public, the courts, law enforcement, and welfare agencies to obtain immediate access to vital and timely court case information. The development phase will be completed in April, and the system will be deployed initially to three courts this year: the Superior Courts of San Diego, San Luis Obispo, and Ventura Counties. Thus far, the judicial branch has invested \$332 million in the project over a period of nine years.

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The Judicial Council is the policymaking body of the California courts, the largest court system in the nation. Under the leadership of the Chief Justice and in accordance with the California Constitution, the council is responsible for ensuring the consistent, independent, impartial, and accessible administration of justice. The Administrative Office of the Courts carries out the official actions of the council and promotes leadership and excellence in court administration.