# Form for Submission of Questions

 **Request for Proposals Form for Submission of Questions**

**RFP Number:** OREFM- 2014-01-JMG

|  | Your Organization’s Name: |  |  |
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| # | Solicitation Reference | Question | Response |
| 1 | 3.2. Specific Services Needs  f. Vendor’s product/service should provide agents supervisors and monitors to maintain  connectivity to callers from any pre-specified location including the office, remote offices or agent residence. Any number of agents, supervisors and monitors can share one or more hosted call center “seat” – usage is based on number of concurrent seats used at any one point. | How many agent seats are being considered as a minimum purchase? | As of today we have 6 agent seats. We also have 1 Emergency Teleagent that is routed to a Cell Phone. |
| 2 | 4.1.5 Additional Certifications, Attachments, and Requirements.    b. If proposer is a corporation, provide documented proof that Proposer is in good standing and qualified to conduct business in California. | I’m unclear of where to find the Iran Contracting form, or what would constitute as proof that we are in good standing? | A web posting update to the court website was made on 3/4/14, please refer to the website.  Forms to be Submitted with Proposals:  Iran Contracting Act Certification Form: (Here attach a copy of the MS Word file above)  Documented proof that Proposer is in Good Standing and qualified to conduct business in California (only applies if Proposer is a Corporation):  For information regarding this, please see the California Secretary of State’s Website at:  <http://www.sos.ca.gov/business/be/information-requests.htm#certs> |
| 3 | 4.1.5 Additional Certifications, Attachments, and Requirements.  c. A completed and signed original of the separately posted “Iran Contracting Act Certification Form” posted to the RFP website announcing this RFP . | I’m unclear of where to find the Iran Contracting form, or what would constitute as proof that we are in good standing? | A web posting update to the court website was made on 3/4/14, please refer to the website.  Forms to be Submitted with Proposals:  Iran Contracting Act Certification Form: (Here attach a copy of the MS Word file above)  Documented proof that Proposer is in Good Standing and qualified to conduct business in California (only applies if Proposer is a Corporation):  For information regarding this, please see the California Secretary of State’s Website at:  <http://www.sos.ca.gov/business/be/information-requests.htm#certs> |