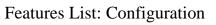
Project Title: SAN LUIS OBISPO CASE MANAGEMENT SYSTEM REPLACEMENT

RFP Number: ISD - 06192012 - SLO

Attachment 9





Priority	Requirement Name	Requirement Text	Response	Comment
High	Configuration	The system must be configured during initial deployment to meet Court specific business requirements. Describe Vendor's strategy and processes to gather, load and validate localized configuration. Explain the roles and responsibilities for those involved in the process.		
High	Configuration	Describe the process and tools used for initial loads and maintaining configurable items (ex. Filings, Bail schedules, users, workflow) within the system.		
Medium	Configuration	Specify whether all application configuration is done through screens intended to be used by local courts for ongoing maintenance.		
	Configuration	Describe the roles and responsibilities involved in configuration maintenance. If configuration maintenance is a vendor responsibility, describe the SLAs in this task.		
High				
High	Configuration	The system should support the entry of legacy cases and, thus, application configuration for multiple timeframes (for example, bail schedules with various fines based on dates). Describe how Vendor's system supports this requirement.		