

The Online Mediation Orientation process is a series of web pages, which are linked together to form the content and review of the class course. There are five YouTube videos and six Survey Monkey surveys, which guide the parents through the process, using auto forwarding functions that are built into the YouTube and Survey Monkey website. As the user completes each video or survey, they are automatically forwarded to the next video or survey. This eliminates the need for users to click on a hyperlink to proceed and simplifies the process. Ninety percent of the users, who start off with the first video, eventually complete the final survey, at the end of the process, within 24 hours. Since the project's inception, we had 198 responses and average around 10 users per day (as of 12/29/2014).

Survey Monkey is the online survey program, which allows us to quickly design, develop, and modify our surveys, which are used by both the public and the staff. As the site admin, I can quickly change questions, as determined by the Family Courts. Survey Monkey also allows court staff to access a password protected, limited data site, to review survey answers and the data that has been collected. This allows the staff the ability to use the site, without giving them permission to change the format or delete the surveys. Survey Monkey also provides a high level security account, which is HIPAA compliant, to protect the integrity of the collected data.

The following are web page links for the individual pages, however if you wish to move through the entire process you only need to click on the first link below, and the pages will auto-forward you to the next page.

Orientation Start page

http://www.scscourt.org/court_divisions/family/orientation/orientation1.shtml

1st Video

http://www.scscourt.org/court_divisions/family/orientation/orientation_video1.shtml

Survey 1

<https://www.surveymonkey.com/s/JPQH2WK>

2nd Video

http://www.scscourt.org/court_divisions/family/orientation/orientation_video2.shtml

Survey 2

<https://www.surveymonkey.com/s/F95CWZK>

3rd Video

http://www.scscourt.org/court_divisions/family/orientation/orientation_video3.shtml

Survey 3

<https://www.surveymonkey.com/s/FHLRGPM>

4th Video

http://www.scscourt.org/court_divisions/family/orientation/orientation_video4.shtml

Survey 4

<https://www.surveymonkey.com/s/FZQBFDK>

5th Video

http://www.scscourt.org/court_divisions/family/orientation/orientation_video5.shtml

Survey 5

<https://www.surveymonkey.com/s/3VVQ5C3>

Survey Intake info

<https://www.surveymonkey.com/s/Q8LNDQG>

Orientation Complete

http://www.scscourt.org/court_divisions/family/orientation/orientation_complete.shtml