

### INFORMATION TECHNOLOGY ADVISORY COMMITTEE

### MINUTES OF OPEN MEETING

March 8, 2023 12:00 PM to 1:00 PM Videoconference

**Advisory Body Members Present:** 

Hon. Sheila F. Hanson, Chair; Hon. Louis R. Mauro, Vice Chair; Mr. Mike Baliel; Mr. Brian Cotta; Mr. Adam Creiglow; Hon. Julie R. Culver; Hon. Tara Desautels; Mr. Jason Galkin; Hon. Michael S. Groch; Hon. Amy Guerra; Hon. Samantha P. Jessner; Hon. James Mize; Mr. Jake Pison; Hon. Bruce Smith; Mr. Neal Taniguchi; Mr. Anh Tran; Ms. Jeannette Vannoy; Mr. Don Willenburg; and

Mr. David H. Yamasaki

**Advisory Body** Members Absent:

Assembly Member Marc Berman; Hon. Truc T. Do; Ms. Alexandra Grimwade;

Hon. Kimberly Menninger; and Hon. Theodore Zayner

Others Present: Hon. Kyle S. Brodie; Ms. Heather L. Pettit; Ms. Jamel Jones; and Judicial

Council staff

#### OPEN MEETING

### Call to Order and Roll Call

The chair called the meeting to order and took roll call.

#### **Approval of Minutes**

The advisory body reviewed and approved the minutes of the January 25, 2023 meeting. Hon. Bruce Smith abstained as he did not attend the meeting.

There were no public comments received for this meeting.

### DISCUSSION AND ACTION ITEMS (ITEMS 1-5)

#### Item 1

### Chair's Report

**Update:** Hon. Sheila F. Hanson welcomed members and provided her updates. The

Technology Committee approved the 2023 ITAC Annual Agenda at their

February 6 meeting. Advisory committee nominations are open through March 31 and available on the California Courts public website. ITAC has openings for a judicial officer, a court executive, court information officer, and member of the

public. Members were encouraged to refer others interested in serving on ITAC or other council committees.

#### Item 2

### **Judicial Council Technology Committee**

Update:

Hon. Kyle S. Brodie provided an update on the Technology Committee's activities. The committee met February 6 and approved the 2023 ITAC Annual Agenda. They also reviewed the allocation funding for remote access to court proceedings, which will be considered by the Judicial Council at its March meeting. At the March 3 Technology Committee meeting, the IT Modernization Funding process, timeline, guiding principles, project requirements, and court technology assessment results were discussed, along with the transition of the IT Modernization Fund workstream to ITAC now that this is permanent funding.

The Technology Committee will next meet on March 13 to review the E-Filing Program Workstream's final findings and recommendations, discuss technology budget change proposals (BCPs) for FY 24-25, jury management system grants, and branch priorities for IT Modernization Funding.

Judge Brodie thanked Judge Hanson and ITAC for its work and partnership with the Technology Committee.

#### Item 3

### E-Filing Program Review and Evaluation Workstream

Update: Mr. Snorri Ogata, CIO, Los Angeles Superior Court, and Workstream Sponsor

presented the final findings and recommendations from the ITAC E-Filing workstream.

Action: ITAC members approved the final findings and recommendations to provide to the

Technology Committee for consideration.

### Item 4

### **Remote Access to Court Proceedings Update**

**Update:** 

Ms. Heather Pettit, CIO / Director Judicial Council Information Technology provided an update on funding for Remote Access to Court Proceedings (AB 716). Due to price increases, the current funding will only cover audio upgrades. Additional funding will be sought for video upgrades through a new BCP request.

#### Item 5

### **IT Modernization Fund Update**

**Update:** Ms. Jamel Jones, Manager, Judicial Council Information Technology provided an

overview of the IT Mod Fund FY 23-34 Cycle. Once the Technology Committee

establishes branch priorities, courts will submit their proposals including implementation and budget plans. Based on the workstreams review of submissions, ITAC will recommend projects to approve. The Technology Committee will review and approve project recommendations and determine funding allocations. Final recommendations go to Judicial Council for approval and distribution of funds. Judge Hanson solicited branch volunteers in March for the workstream that will evaluate proposals. ITAC members are encouraged to participate. The workstream kickoff will be in April.

#### **A** D J O U R N M E N T

There being no further business, the meeting was adjourned.

Approved by the advisory body on enter date.

# Tactical Plan for Technology Update for 2023-24

Hon. Sheila F. Hanson, Chair, Information Technology Advisory Committee Jeannette Vannoy, CIO, Napa; Tactical Plan Workstream Member Jake Pison, CIO, San Diego; Tactical Plan Workstream Member

# Agenda

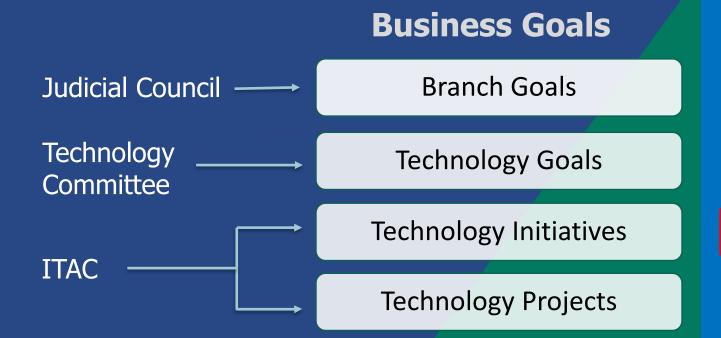
- Governance, alignment, and scope
- Initiatives and what's changed
- Contributors
- Next Steps

# **Branch Vision for Technology**

Through collaboration, innovation, and initiative at a branchwide and local level, the judicial branch adopts and uses technology to improve access to justice and provide a broader range and higher quality of services to litigants, attorneys, justice partners, and the public.

Judicial Branch Strategic Plan for Technology

# **Technology Governance**



# **Guiding Documents**

**Branch Strategic Plan** 

Strategic Plan for Technology
4-year plan

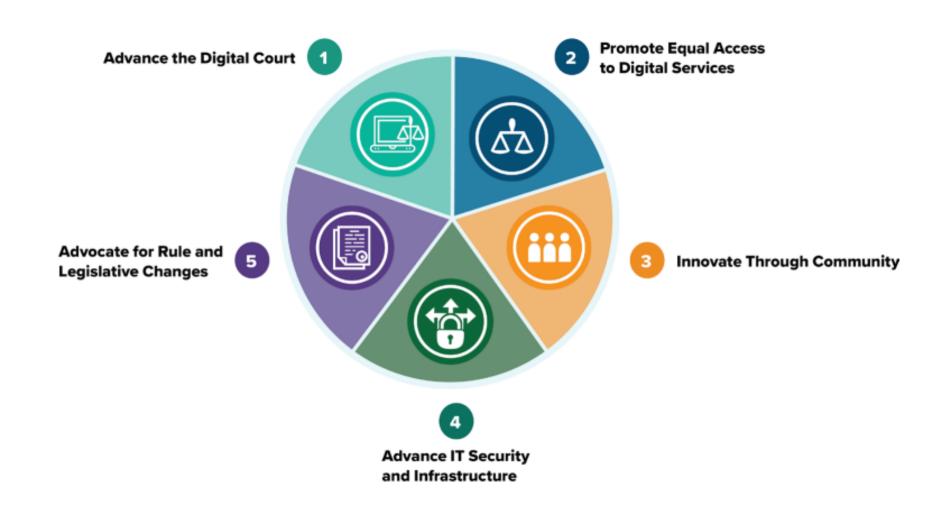
Tactical Plan for Technology 2-year plan

ITAC Annual Agenda

Workstreams and Subcommittees

**Branch Community** 

# Strategic Plan Alignment



The California Courts Connected framework represents a model of the foundational systems needed to operate courts and how those systems can be extended to provide digital services for the public and justice system partners.

Data



### **Foundational Systems**

Case Management System Electronic Records Management

Jury Management

Courthouse

**Financials** 

**Human Resources** 

Collaboration & Office Tools



### **Shared Solutions**

Branch & Court Development State & Local Integrations

### **Public & Partner Services**

self-service



Self Help



Forms



Filings



Case Records



Notifications



**Payments** 



Jury Service



Proceedings



Dispute Resolution

Enhanced

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**Customer Service** 



**Branch Solutions** 

live-interaction



Security & Infrastructure

# Scope – What to include?

- Have branchwide impact
- Expand online services
- Focus on supporting access to justice
- Have significant dollar and business value
- Need financial or strategic advocacy
- Maintain momentum of innovation

# **Updated Initiatives**

# **Foundational Systems**

- CMS Modernization and Improvement
- Expanded Use of Electronic Records
- Enterprise Resource Management

# **Shared Solutions**

Shared Integrations

## **Public and Partner Services**

- Enhanced Self-Help Services
- Remote Appearances
- Electronic Evidence Management
- Language Access Technology







# Updated Initiatives (cont'd)

# **Security & Infrastructure**

- Network Infrastructure
- Modern Hosting Solutions
- Disaster Recovery and Business Continuity
- Identity Management
- Branchwide Information Security

## **Data & Governance**

- Modernize Rules and Legislation
- Data Analytics: Governance and Sharing





# What's changed?

- Reaffirmed basic concepts are still relevant
- Aligned initiatives to the California Courts Connected framework
- Updated existing to reflect progress; combined some concepts
- Kept the full audience in mind; updated to more plain and concise language
- Incorporated metrics: clearly defined and easily retrievable to measure progress

# Members

# Representing various court functions, size, demographics.

Hon. Sheila F. Hanson, Workstream Executive Sponsor Judge, Orange County	
Hon. Kyle S. Brodie, Chair, Technology Committee Judge, San Bernardino County	Mr. Jake Pison Chief Information Officer, San Diego County
Hon. Amy Guerra Judge, Fresno County	Ms. Anabel Romero Court Executive Officer, San Bernardino County
Hon. Kimberly Menninger Judge, Orange County	Ms. Nocona Soboleski Court Executive Officer, Kings County
Hon. Amy Yerkey Judge, Los Angeles County	Ms. Kristine Swensson Chief Financial Officer, San Bernardino County
Ms. Teresa Estrada Court Operations Manager, San Diego County	Ms. Jeannette Vannoy Chief Information Officer, Napa County
Mr. Hector Gomez Court Technology Manager, 3rd Appellate District	Ms. Heather Pettit Chief Information Officer, Judicial Council
Mr. Brett Howard Chief Information Officer, Orange County	Judicial Council staff and subject matter experts

# **Next Steps**

- Public comment in April
- Previews to court executives and IT leaders in April and early May
- Committee reviews in May and June
- Judicial Council reviews at July meeting

# Thank you!