Information Technology Advisory Committee (ITAC) Annual Agenda¹—2024 Approved by Technology Committee: [February 5, 2024]

I. COMMITTEE INFORMATION

Chair:	Hon. Sheila F. Hanson, Superior Court of California, County of Orange
Lead Staff:	Jessica Craven, IT Supervisor, Judicial Council Information Technology

Committee's Charge/Membership:

Rule 10.53. Information Technology Advisory Committee of the California Rules of Court states the charge of the Information Technology Advisory Committee. The committee makes recommendations to the council for improving the administration of justice through the use of technology and for fostering cooperative endeavors to resolve common technological issues with other stakeholders in the justice system. The committee promotes, coordinates, and acts as executive sponsor for projects and initiatives that apply technology to the work of the courts.

Rule 10.53. Information Technology Advisory Committee sets forth additional duties of the committee.

ITAC currently has 20 members. The <u>ITAC website</u> provides the composition of the committee.

Subcommittees²:

• Rules & Policy Subcommittee

o Trial court rules and statutes revisions

• Joint Appellate Technology Subcommittee (JATS) [suspended status for 2024]

• Joint Information Security Governance Subcommittee

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¹ The annual agenda outlines the work a committee will focus on in the coming year and identifies areas of collaboration with other advisory bodies and the Judicial Council staff resources.

² California Rules of Court, rule 10.30 (c) allows an advisory body to form subgroups, composed entirely of current members of the advisory body, to carry out the body's duties, subject to available resources, with the approval of its oversight committee

Subcommittees/Working Groups³:

All proposed projects for the year are included on the Annual Agenda, as follows:

Workstreams continued from 2023:

- 1. Advancing the Hybrid Courtroom (continued): Assess the current implementation of hybrid courtrooms; recommend metrics and data collection to facilitate court compliance with AB 177 and SB 241; develop standards for hybrid courtrooms; assist in developing a Request for Proposal (RFP).
- 2. Electronic Evidence, Phase 2: Rules, Technology and Pilot Evaluation (continued): Investigate and draft technology best practices, standards, and policies, and propose changes to evidence-based rules and statutes.
- **3. IT Modernization Program FY 2023-24 (continued):** Evaluate status reports tracking progress for the remainder of the FY; and provide related program support activities to complete the FY 2023–24 cycle.

New workstreams to begin in 2024:

- **4.** Tactical Plan for Technology Update (new): Update the Tactical Plan for Technology for 2025-26.
- **5. IT Modernization Program FY 2024-25 (new):** Review and recommend court applications/project proposals; evaluate status reports tracking progress; and provide related program support activities for FY 2024–25.
- 6. Electronic Evidence, Phase 3: Pilot, Evaluation, Request for Proposal (RFP) (new): Initiate electronic evidence pilot project in small-medium sized court(s), investigate vendor options more broadly, evaluate San Diego's solution, and use all findings to develop an enterprise RFP for a branchwide solution(s).
- 7. Exploring Systems for Providing Public Access to Court Records (new): Research and investigate potential systems/portals to allow public access to court records.

Projects (ongoing):

8. Support Branchwide Efforts to Understand Emerging Technology (e.g., Artificial Intelligence) Impacts on the Courts (new): Participate in and provide technology perspective on emerging technology (e.g., branchwide Artificial Intelligence/AI initiatives).

Subcommittees (ongoing):

- **9. Joint Information Security Governance Subcommittee:** Review and provide feedback on security-related recommendations made by the Office of Information Security and other entities; review and recommend policies and other security-related proposals for action by ITAC and the Court Executives Advisory Committee.
- **10. Rules & Policy Subcommittee:** The Rules and Policy Subcommittee currently does not have any assignments; however, the subcommittee will reengage should this change, including for input on potential technology-related legislative items.

³ California Rules of Court, <u>rule 10.30 (c)</u> allows an advisory body to form subgroups, composed entirely of current members of the advisory body, to carry out the body's duties, subject to available resources, with the approval of its oversight committee.

Meetings Planned for 2024⁴ (Advisory body and all subcommittees and working groups)

Date/Time/Location or Teleconference:

January 31 / 12:00 p.m. – 1:00 p.m. / Teleconference

February 21 / 12:00 p.m. – 1:00 p.m. / Teleconference

March 20 / 12:00 p.m. – 1:00 p.m. / Teleconference

April 17 / 12:00 p.m. – 1:00 p.m. / Teleconference

May 15 / 12:00 p.m. – 1:00 p.m. / Teleconference

June 26 / 12:00 p.m. – 1:00 p.m. / Teleconference

July 17 / 12:00 p.m. – 1:00 p.m. / Teleconference

August 21 / 12:00 p.m. – 1:00 p.m. / Teleconference

September 18 / 12:00 p.m. – 1:00 p.m. / Teleconference

November 20 / 12:00 p.m. – 1:00 p.m. / Teleconference

☐ Check here if exception to policy is granted by Executive Office or rule of court.

⁴ Refer to <u>Operating Standards for Judicial Council Advisory Bodies</u> for governance on in-person meetings.

II. COMMITTEE PROJECTS

#	Continued Workstream (Ending 2024)	
1	Advancing the Hybrid Courtroom	Priority 1 ⁵
	Workstream membership approval date: December 13, 2021	Strategic Plan Goal I and IV ⁶

Project Summary: Assess the current implementation of hybrid courtrooms; recommend metrics and data collection to facilitate court compliance with AB 177 and SB 241; develop standards for hybrid courtrooms; assist in developing a Request for Proposal (RFP); develop minimum technology standards for remote proceedings to satisfy statutory mandate of SB 133.

Remaining Key Objectives:

- a) Define consistent standards for branchwide solutions, platforms, and programs in support of hybrid courtrooms.
- b) Review and evaluate the 2020 California Trial Court Facilities Standards to align with hybrid court proceedings.
- c) Develop and define quantitative and qualitative metrics associated with hybrid court proceedings and remote court services to measure efficacy and areas for improvement, and make recommendations on the collection of associated data by which courts would comply with AB 177 and SB 241.
- d) Review the California Rules of Court to identify and recommend any potential rule changes needed.
- e) Assist with development of an RFP to establish branch Master Service Agreements (MSAs) and other procurement vehicles, where needed.
- f) Develop minimum standards for courtroom technology for remote proceedings that will satisfy the statutory requirements. Senate Bill 133 (2022–2023 Reg. Sess.) requires the Judicial Council to adopt, by April 1, 2024, minimum standards for courtroom technology necessary to permit remote participation in court proceedings. Trial courts must implement these standards by July 1, 2024.
- g) Seek approval from ITAC, the Technology Committee, and the Judicial Council, if appropriate. Formally sunset the workstream.

Objectives met or resolved previously/last year:

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⁵ For non-rules and forms projects, select priority level 1 (must be done) or 2 (should be done). For rules and forms proposals, select one of the following priority levels: 1(a) Urgently needed to conform to or accurately reflect the law; 1(b) Council or an internal committee has directed the committee to consider new or amended rules and forms; 1(c) Change is urgently needed to remedy a problem that is causing significant cost or inconvenience to the courts or the public; 1(d) Proposal is otherwise urgent and necessary, such as a proposal that would mitigate exposure to immediate or severe financial or legal risk. 2(a) Useful, but not necessary, to implement changes in law; 2(b) Responsive to identified concerns or problems; 2(c) Helpful in otherwise advancing Judicial Council goals and objectives.

⁶ Indicate which goal number of The Strategic Plan for California's Judicial Branch the project most closely aligns.

| Continued Workstream (Ending 2024)

- Initiate workstream, including formation of membership and conduct orientation/kickoff meeting.
- Explore hybrid court proceedings involving a combination of in-person and remote participants and their use of technology.
- Assess the differing technology needs associated with supporting in-person, remote, and hybrid services and proceedings.

Origin of Project: Access 3D; California Courts Connected framework; AB 177; AB 716; SB 241; SB 133 (Code of Civil Procedure section 367.76(o) and Welfare and Institutions Code section 679.5(n)).

Status/Timeline: July 2023; March 2024 (for SB 133 standards)

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- ITAC: Workstream, Sponsors: Hon. Samantha P. Jessner and Adam Creiglow
- Judicial Council Staffing: Information Technology, Executive Office, Legal Services, Office of Governmental Affairs, and Facilities Services

AC Collaboration: Ad Hoc Committee on Civil Remote Appearance Rules, Court Facilities Advisory Committee, Data Governance Group (newly formed)

#	Continued Workstream (Ending 2024)	
2	Electronic Evidence, Phase 2: Rules, Technology and Pilot Evaluation	Priority 1
	Workstream membership approval date: September 25, 2019	Strategic Plan Goal I and IV

Project Summary: Consider existing pilots and court practices along with available technology pertaining to the use of electronic evidence; propose changes to rules and statutes related to electronic evidence; develop a framework for successful possible future pilots.

Remaining Key Objectives:

Based on findings from Phase 1 and evaluation of existing local pilots and other court practices:

a) At the completion of these objectives, present findings and recommendations to, and seek approval from, ITAC, the Technology Committee and, if appropriate, the Judicial Council. Formally sunset the workstream.

Objectives met or resolved previously/last year:

- Investigate and report on existing local pilots and court practices, including policies and standards, for transmitting, accepting, storing, and protecting electronic evidence.
- Develop and propose changes to Rules of Court and statutes related to electronic evidence in collaboration with the Rules and Policy Subcommittee.
- Research and recommend available technology and services that would support transmission, acceptance, storage, and protection of electronic evidence.
- Develop a framework for successful possible future pilots, including use case scenarios, costs and benefits, and success criteria.

Origin of Project: Tactical Plan for Technology 2017-18, 2019-20, and 2021-22.

Status/Timeline: Final findings and recommendations report is being completed; projected sunset of workstream March 2024.

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- ITAC: Workstream, Sponsor: Hon. Kimberly Menninger
- Judicial Council Staffing: Information Technology, Legal Services

AC Collaboration: CEAC, TCPJAC, ITAC Rules and Policy Subcommittee, and other advisory bodies as needed

	#	Continued Workstream (Ending 2024)
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#	Continued Workstream (Ending 2024)	
3	IT Modernization Program FY 2023-24	Priority 1
	Workstream membership approval date: April 18, 2023	Strategic Plan Goals III, IV, and VI

Project Summary: Evaluate status reports tracking progress; and provide related program support activities.

Remaining Key Objectives:

- a) Review the courts' progress reports, including identifying projects needing branch attention; report findings to staff for assistance.
- b) At the completion of these objectives for the fiscal year, formally sunset the workstream, and begin the cycle again for the new fiscal year.

Objectives met or resolved:

- Identified core team (sponsor and leads); formed group membership for fiscal year cycle; held kickoff meeting(s).
- Refined category requirements and success metrics.
- Reviewed and evaluated court applications/project proposals based on program criteria and intentions.
- Proposed a list of approved projects for FY 2023-24 cycle to ITAC for recommendation to the Technology Committee.

Origin of Project: Budget Act of 2022 provides a permanent allocation of \$12.5 million to support local court projects proposed by the Supreme Court, Courts of Appeal, and trial courts. Beginning in the FY 2023-24 cycle, the Technology Committee assigned ITAC the task of evaluating court proposals and progress reports.

Status/Timeline: July 2024 – In 2023, the workstream reviewed the applications for FY 2023-24 and made recommendations to ITAC. The workstream will now meet quarterly to review the progress reports through the end of the FY.

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

• ITAC: Workstream, Sponsor: Hon. Sheila F. Hanson

#	Continued Workstream (Ending 2024)
	Judicial Council Staffing: Information Technology
	AC Collaboration: Judicial Council advisory bodies as needed

New Workstream (Ending 2025)			
Tactical Plan for Technology Update	Priority 1		
Workstream membership approval date: TBD	Strategic Plan Goal I		
Project Summary: Update Tactical Plan for Technology for effective date 2025-2026.			
Key Objectives:			
a) Initiate workstream, including formation of membership and conduct orientation/kicko	ff meeting.		
b) Review, gather input, and prepare an update of the Tactical Plan for Technology.			
c) Circulate the draft plan for branch and public comment; revise as needed.			
d) Finalize, and seek approval from ITAC, the Technology Committee, and the Judicial C	council. Formally sunset the workstream.		
Origin of Project: Specific charge of ITAC per Rule 10.53 (b)(8).			
<i>Status/Timeline:</i> Solicitation of membership is pending. Targeting approvals for the final updat the Technology Committee at its December 2024 meeting, and the Judicial Council at its Januar			
Fiscal Impact/Resources:			
☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services their review of relevant materials.			
Internal/External Resources:			
• ITAC: Workstream, Sponsor: Hon. Sheila F. Hanson			
Judicial Council Staffing: Information Technology			

AC Collaboration: Broad input from the branch and the public

#	New Workstream (ending 2025)	
5	IT Modernization Program FY 2024-25	Priority 1
	Workstream membership approval date: TBD	Strategic Plan Goals III, IV, and VI

Project Summary: Review and recommend court applications/project proposals; evaluate status reports tracking progress; and provide related program support activities.

Key Objectives:

- a) Identify core team (sponsor and leads); form group membership for fiscal year cycle; hold kickoff meeting(s).
- b) Refine category requirements and success metrics.
- c) Review and evaluate court applications/project proposals based on program criteria and intentions.
- d) Propose a list of approved projects to ITAC for recommendation to the Technology Committee.
- e) Review the courts' progress reports, including identifying projects needing branch attention; report findings to staff for assistance.
- f) At the completion of these objectives for the fiscal year, formally sunset the workstream and begin the cycle again for the new fiscal year.

Origin of Project: Budget Act of 2022 provides a permanent allocation of \$12.5 million to support local court projects proposed by the Supreme Court, Courts of Appeal, and trial courts. Beginning in the FY 2023-24 cycle, the Technology Committee assigned ITAC the task of evaluating court proposals and progress reports.

Status/Timeline: Solicitation of membership pending; recommendation to Judicial Council in July 2024

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- ITAC: Workstream: Sponsor: Hon. Sheila F. Hanson
- Judicial Council Staffing: Information Technology

AC Collaboration: Judicial Council advisory bodies as needed

#	New Workstream (Ending 2025)	
6	Electronic Evidence, Phase 3: Pilot, Evaluation, Request for Proposal (RFP)	Priority 1
	Workstream membership approval date: TBD	Strategic Plan Goal I and IV

Project Summary: Initiate electronic evidence pilot project in small-medium sized court(s), investigate vendor options more broadly, evaluate San Diego's solution, and use all findings to develop an enterprise RFP for a branchwide solution(s).

Key Objectives:

Based on findings from Phase 2:

- a) Pilot electronic evidence technology with smaller/medium-sized court(s) to collect additional data and requirements (Phase 2 included data from larger courts).
- b) Investigate vendors in the space (including using product demonstrations, education sessions, and proof of concepts).
- c) Evaluate the solution used by the Superior Court of San Diego County to assess and consider as part of the set of enterprise solutions for the branch.
- d) Develop an enterprise RFP for solution(s)/product(s) to meet the needs and requirements of the various court sizes.
- e) Seek approval from ITAC, the Technology Committee, and the Judicial Council (if applicable) on any recommendations. Formally sunset the workstream.

Origin of Project: Tactical Plan for Technology 2017-18, 2019-20, and 2021-22. ITAC September 2023 meeting on agenda planning, anticipating closure of Phase 2 in 2024 and next steps.

Status/Timeline: Initiation of workstream is pending. Anticipated workstream would take 18 months to complete work.

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- ITAC: Workstream, Sponsor: Brett Howard
- Judicial Council Staffing: Information Technology

AC Collaboration: Other Judicial Council advisory bodies as needed

#	New Workstream (Ending 2025)	
7	Exploring Systems for Providing Public Access to Court Records	Priority 1
	Workstream membership approval date: TBD	Strategic Plan Goals I, III, and IV

Project Summary: Research, investigate, and analyze existing public access systems for court records. Provide recommendation(s) for potential judicial branch solution(s) to allow public access to court records. This workstream will not consider or analyze any rules or necessary statute changes.

Key Objectives:

- a) Initiate workstream, including formation of membership and conduct orientation/kickoff meeting.
- b) Identify current and pending legislation pertaining to public access of court documents and create a framework for evaluating existing (and potential) system solutions.
- c) Identify and understand the diverse approaches employed by courts in managing public access to court records.
- d) Conduct analysis of various public access portals, including the examination of various software and vendors.
- e) Present findings and recommendations to ITAC, the Technology Committee, and the Judicial Council (if applicable). Formally sunset the workstream.

Origin of Project: ITAC December 5, 2023 meeting; discussion around potential legislative issues requiring courts to provide public access to court records for free or for a small fee.

Status/Timeline: Initiation of workstream is pending. Anticipated workstream would take 12 months to complete work.

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- ITAC: Workstream, Sponsors: TBD
- Judicial Council Staffing: Information Technology

#	New Workstream (Ending 2025)
	AC Collaboration: Other Judicial Council advisory bodies as needed

#	Ongoing Projects and Activities	
8	Support Branchwide Efforts to Understand Emerging Technology (e.g., Artificial Intelligence) Impacts on the Courts	Priority 1
		Strategic Plan Goals III and IV

Project Summary: Participate in and provide technology perspective on emerging technology (e.g., branchwide Artificial Intelligence/AI initiatives).

Key Objectives:

- Contribute to investigations into the use of AI throughout the judicial branch.
- Provide technology input into groups that will be forming general court policy on AI.
 - i. Investigate potential technology guidelines for AI.
- Consider creating workstreams to further branch understanding of AI technology in support of branchwide strategies, and initiatives (e.g., Chief Justice's effort announced at the January 2024 Judicial Council meeting).
- Consider creating workstreams to further branch understanding of technology policy on emerging technologies.

Origin of Project: ITAC September 28, 2023 meeting and Chief Justice's commitment to explore this initiative at the January 2024 Judicial Council meeting

Status/Timeline: Initiation of workstreams are pending. Anticipated initial workstream would take 6 months to complete work.

Fiscal Impact/Resources:

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- ITAC: Workstream, Sponsors: Hon. Sheila F. Hanson
- Judicial Council Staffing: Information Technology

AC Collaboration: Judicial Council advisory bodies as needed

#	Ongoing Projects and Activities	
9	Joint Information Security Governance Subcommittee Projects	Priority 1
		Strategic Plan Goal VI

Project Summary: Review and provide feedback on security-related recommendations made by the council's Office of Information Security and other entities; also, review and recommend policies and other security-related proposals for action by ITAC and the Court Executives Advisory Committee.

Key Objectives:

- a) Review and make recommendations on branchwide incident management.
- b) Review and make recommendations on branchwide security training.
- c) Review and make recommendations on branchwide security policies.
- d) Research potential branchwide security portfolio offerings.
- e) Review and make recommendations on branchwide security service and solution opportunities.
- f) Present recommendations to ITAC, the Technology Committee, and the Judicial Council (when applicable).

Origin of Project: Strategic and Tactical Plans for Technology; Branchwide Information Security Workstream.

Status/Timeline: Ongoing.

Fiscal Impact/Resources: Information Technology, Legal Services, and Trial Court Leadership staff.

☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.

Internal/External Stakeholders:

- *ITAC*: Joint Information Security Governance Subcommittee Chair: Hon. Tara M. Desautels. Two appellate court representatives, two trial court judges, two chief information officers
- *CEAC*: Four court executive officers
- Judicial Council Staffing: Information Technology, Legal Services, and Leadership Services Division

AC Collaboration: Other Judicial Council advisory bodies as needed

#	Ongoing Projects and Activities		
10	10.1 Rules & Policy Subcommittee Project(s) (pending)	Priority 2(b)	
		Strategic Plan Goal I	
	Project Summary: TBD		
	Origin of Project: Judicial Council staff.		
	Status/Timeline: Project(s) will follow the regular rule cycle in 2024 for a January 1, 2025, effective date for the amendment.		
	Fiscal Impact/Resources: Committee staff. ☐ This project may result in an allocation or distribution of funds to the courts. We will coordinate with Budget Services to ensure their review of relevant materials.		
	Internal/External Stakeholders:		
	ITAC: Rules & Policy Subcommittee, Chair: Hon. Julie R. Culver		
	Judicial Council Staffing: Legal Services, Information Technology		
	AC Collaboration: Joint Rules Subcommittee of the Trial Court Presiding Judges Advisory Committee and Court Executives Advisory Committee		

10.2 Review and Provide Input on Pending Legislation (pending)	Priority 1	
	Strategic Plan Goal I	
Project Summary: Review pending legislation related to court technology and provide input on the courts.	ne impact the legislation may have	
Origin of Project: Judicial Council Office of Governmental Affairs.		
tatus/Timeline: Ongoing.		
Fiscal Impact: Committee staff. ☐ This project may result in an allocation or distribution of funds to the courts. We will coord their review of relevant materials.	dinate with Budget Services to ensure	
Internal/External Stakeholders:		
• ITAC: Rules & Policy Subcommittee, Chair: Hon. Julie R. Culver		
• Judicial Council Staffing: Legal Services, Information Technology, Governmental Affair	s, other Judicial Council offices	

III. LIST OF 2023 PROJECT ACCOMPLISHMENTS

#	Project Highlights and Achievements	
1	Tactical Plan Workstream —The workstream completed the update, and the Judicial Council adopted the next version of the	
	Tactical Plan for Technology, effective 2023-2024. The workstream was sunset.	
2	Electronic Evidence: Rules, Technology and Pilot Evaluation —The workstream will be completing its final findings and	
	recommendations report and will be presenting it to the Technology Committee for consideration at its January 2024 meeting. With	
	the committee's approval, the workstream will have completed its work and be sunset. A new workstream is anticipated to take on	
	the next steps of this initiative.	
3	Statewide e-Filing Program Review/Evaluation — The workstream completed its final findings and recommendations report and presented it to the Technology Committee for consideration at its March meeting. With the committee's approval, the workstream	
	completed its work and was sunset.	
4	Advancing the Hybrid Courtroom (continuing into 2024) — The workstream completed its final findings and recommendations	
	report, which was approved by the Technology Committee. The Judicial Council received an update on the recommendations at its	
	November 2023 meeting. The workstream is currently developing minimum technology standards for remote proceedings to satisfy	
	statutory mandate of SB 133.	
5	IT Modernization Program FY 2023-24 (continuing into 2024) — The workstream reviewed and made recommendations for FY	
	2023-24 projects. The workstream is reviewing the first progress reports. The workstream will continue to review the progress	
	reports through the end of this FY to ensure courts complete the work approved.	
6.1	Rules & Policy Subcommittee project(s) — The subcommittee reviewed pending legislation related to court technology and provided	
6.2	input on the impact the legislation might have on the courts.	
7	Joint Information Security Governance Subcommittee projects — The subcommittee was launched and is reviewing and providing feedback on information security-related recommendations.	
8	Projects Assigned by the Ad-Hoc Workgroup on Post-Pandemic Initiatives (P3) — The P3 Workgroup completed its review of the recommendations. A final report was presented to the Judicial Council, and this workgroup has sunset.	