## JUDICIAL COUNCIL OF CALIFORNIA STANDARD AMENDMENT COVERSHEET

|                               |                         | 95-4568415                 |
|-------------------------------|-------------------------|----------------------------|
|                               |                         | FEDERAL EMPLOYER ID NUMBER |
|                               | MA-201801               | 2                          |
|                               | MASTER AGREEMENT NUMBER | ADDENDUM NUMBER            |
| STANDARD AMENDMENT COVERSTILL |                         |                            |

- 1. All capitalized terms not defined in this addendum (the "Addendum") have the meanings given to them in the Master Agreement referenced above ("Agreement"). As set forth in the Agreement, the term "Contractor" refers to CourtCall, LLC and the term "Judicial Council" or "State" refers to the Judicial Council of California.
- 2. The parties agree to amend the Master Agreement as follows:
  - 1) This Addendum is effective as of March 19, 2020.
  - 2) During the period from March 19, 2020 to and including May 31, 2020 (the "Reduced Fee Period"), the following provisions shall apply to each Court that opts to participate in the reduced fee provisions below (each, an "Opt-In Court"):
    - a. During the Reduced Fee Period, Appendix C, Section 1, Paragraph A of the Agreement shall not apply to each Opt-In Court's Participation Agreement and is replaced with Appendix C, Revision 1.
    - b. During the Reduced Fee Period, Appendix C, Section 1, Paragraphs C through G of the Agreement shall not apply to each Opt-In Court's Participation Agreement, meaning Contractor shall not collect from customers, and shall not transmit to the State Treasury, the twenty-dollar fee provided under Government Code section 72011(a) for any appearances facilitated by Contractor during the Reduced Fee Period.
    - c. During the Reduced Fee Period, Appendix C, Section 2 of the Agreement is amended by adding Appendix C, Revision 2 (see below) as Paragraph D to each Opt-In Court's Participation Agreement.
  - 3) The Reduced Fee Period, as defined in Section 2 of this Addendum, may be extended upon request of the Judicial Council and agreement by CourtCall.
  - 4) In order to opt in, each Court wishing to participate in the Reduced Fee Period will perform the following actions:
    - a. execute a separate copy of this Addendum indicating its agreement to opt in;
    - b. attach a copy of the Court's executed Addendum to the Court's Participation Agreement; and
    - c. provide a copy of the Court's executed Addendum to Contractor.
  - 5) The Reduced Fee Period shall be effective for each Opt-In Court as of March 19, 2020.
  - 6) The provisions of this Addendum shall apply to all Courts that previously signed Addendum 1.

## Appendix C, Revision 1

A. Contractor shall charge each person appearing by telephone at a court conference, hearing, or proceeding through that Contractor the amount of fifty-four dollars (\$54.00 USD) (the "Reduced Uniform Fee").



## Appendix C, Revision 2

- D. Notwithstanding any of the provisions set forth in Section 2.A 2.C above, Contractor's apportionments shall be adjusted as follows:
  - (1) For each telephone appearance facilitated by Contractor from March 19, 2020 to and including May 31, 2020, Contractor shall receive a credit toward its apportionment obligation equal to twenty dollars (\$20.00 USD). The cumulative total of these twenty-dollar credits as of June 1, 2020 shall be the "Credit Amount".
  - (2) Contractor's apportionment for the quarter ending June 30, 2020 shall be reduced by the Credit Amount.
    - i. If the Credit Amount exceeds the quarterly apportionment amount for the quarter ending June 30, 2020, Contractor's apportionment shall be zero dollars (\$0.00 USD) for that quarter and the remainder of the Credit Amount shall be applied to one or more subsequent quarterly apportionments.
- 3. Except as provided in this Addendum, all terms and conditions of the Agreement, shall remain in full force and effect.

| JUDICIAL COUNCIL'S SIGNATURE  |            | CONTRACTOR'S SIGNATURE   |       |
|---|------------|--|-------|
|   |            | CONTRACTOR'S NAME (if Contractor is not an individual person, state w. Contractor is a corporation, partnership, etc.) | hethe |
| Judicial Council of California  |            | CourtCall, LLC   |       |
| BY (Authorized Signature)   | DATE       | BY (Authorized Signature)  DATE  |       |
| Robert Downs  | 04/22/2020 | x / ti V 4/22/2  | 202   |
| PRINTED NAME AND TITLE OF PERSON SIGNING                              |            | PRINTED NAME AND TITLE OF PERSON SIGNING   |       |
| Robert Downs<br>Principal Manager                                     |            | Robert V. Alvarado, Jr.<br>Chief Executive Officer   | ş     |
| ADDRESS  2850 Gateway Oaks Drive, Suite 300 Sacramento, CA 95833-4348 |            | ADDRESS 6383 Arizona Circle Los Angeles, CA 90045  |       |

The undersigned Court elects to opt into this Addendum and such Addendum shall apply to the undersigned's Participation Agreement. Note: If Addendum 1 was previously signed, no signature is required on Addendum 2.

| Name of Court:        |  |
|-----------------------|--|
| Authorized Signatory: |  |
|                       |  |
| Date:                 |  |