

## Oral Argument Webcast Frequently Asked Questions

Here are some Frequently Asked Questions regarding Oral Argument webcasts

### **Q: When viewing the webcast, I see a black video stream. Is something wrong?**

A: Hearings may have not yet begun, or the event may be in recess. Some buffering is also normal, which may cause the video player to remain dark while the video loads.

#### **Note:**

- 1) If you are using the Chrome browser, there may be a flash content setting restricting the webcast from playing. Follow these instructions to disable flash blocking:
  - In the Chrome address bar go to: chrome://settings > Show advanced settings... > Privacy, Content settings...
  - Scroll down the menu for Flash settings.
  - Select “Allow”, or “Ask first...” and go back to the webcast page and reload.
- 2) A graphic with some sound will typically be played from approximately 20 minutes before the start of a hearing to enable viewers to verify that their streaming video connection is working.

### **Q: Is technical support available?**

A: Unfortunately, we are unable to offer technical support for webcasts beyond what is explained here. Because connection difficulties are often the result of local computer or system configurations, we recommend that viewers test their ability to stream archived video ahead of time and that they work with their local system administrators if they encounter difficulties.

### **Q: Are archives of past Hearings available?**

A: Find archives of past Oral Arguments on the [Oral Argument Webcast](#) page.