



Judicial Council of California
ADMINISTRATIVE OFFICE OF THE COURTS

COURT CASE MANAGEMENT SYSTEM PROGRAM MANAGEMENT OFFICE

2255 North Ontario Street, Suite 200 • Burbank, California 91504-3188
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MEMORANDUM

Date	Action Requested
December 2, 2011	Please Review
To	Deadline
Members of the Judicial Council California Court Case Management System (CCMS) Internal Committee	N/A
Members of the CCMS Executive Committee	Contact
Members of the CCMS Administrative Advisory Committee	Hon. Terence L. Bruiniers, Chair, CCMS Executive Committee (415) 865-7398 phone
Members of the CCMS Operational Advisory Committee	Terence.Bruiniers@jud.ca.gov
Members of the CCMS Justice Partner Advisory Committee	
From	
Hon. Terence L. Bruiniers, Chair, CCMS Executive Committee	
Subject	
CCMS V4 Product Acceptance and Status Report	

I would like to report that on November 28, 2011, I signed the product acceptance letter with Deloitte Consulting. Please find attached a copy of the letter for your review. The CCMS V4 product has met all of the acceptance criteria, and Deloitte Consulting has provided all required deliverables.

The term of the product warranty remains an open issue. I believe you are all aware that the contract terms currently specify a commencement date for the warranty eight months from product acceptance, or July 28, 2012. The warranty term is one year and would therefore expire

December 2, 2011

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in July 2013. These terms were realistic when the contract was negotiated in 2007 but do not fit well with our current deployment expectations. We are continuing discussions with Deloitte Consulting regarding modification of the warranty terms. Deloitte Consulting recognizes the current circumstances we face. We had hoped to reach a resolution before product acceptance, but could not reasonably delay acceptance any further.

We will be addressing modification of the warranty provisions as we work with Deloitte Consulting on the deployment and maintenance terms, and are confident we can reach an agreement that will better align with our deployment plans. The deployment plans, however, remain fluid.

As you are aware, the Judicial Council has approved execution of a letter of intent for a potential collaboration in deployment with the Chan Soon-Shiong Family Foundation and the State Bar. The letter of intent provides for a twelve week due diligence period to determine the feasibility and desirability of a formal collaboration, which would provide critical outside financial and technical resources to assist in CCMS deployment to three early adopter courts. The due diligence activity is underway, and we will be able to present the results to the Judicial Council at its February 2012 meeting. A conference call will be scheduled in early January 2012 to provide a status report and an opportunity for discussion.

In that relation, you may have also seen public speculation that court data would be at risk if we accept use of third party data centers and high speed communications facilities as part of the collaboration. Please be assured that this never has been, and never will be, an issue. We currently contract with third party data centers, and have for many years. No one has asked for access to our data, and no one will have unauthorized access to our information if we were to use data center services as part of the proposed collaboration. The data centers to which we would have access are currently used to store information including sensitive personal medical histories protected by Health Insurance Portability and Accountability Act (HIPAA) requirements. I am advised that they meet the highest United States Department of Defense data security requirements. We can discuss this further at our next meeting, but if anyone has questions about this in the interim, please let me know.

I am very pleased to be able to say we have successfully completed development of CCMS, and have done so in the face of formidable financial and political obstacles. We have a product that we can be confident will meet the needs of our trial courts, now and for years to come. I seriously doubt that this would have been possible without the contributions and support of the members of our committees over the past year. I know it would not have been possible without the remarkable work done by Mark Moore and his Project Management Office (PMO) staff. Thank you to all for your efforts!

TLB/ja

cc: Hon. Tani Cantil-Sakauye, Chief Justice of California

Mr. Ronald G. Overholt, Interim Administrative Director of the Courts

Ms. Christine Patton, Interim Chief Deputy Director of the Courts

Mr. Mark A. Moore, Executive Program Director, CCMS Program Management Office

Attachment



Judicial Council of California
ADMINISTRATIVE OFFICE OF THE COURTS

FINANCE DIVISION

455 Golden Gate Avenue • San Francisco, California 94102-3688
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TANI CANTIL-SAKAUYE
Chief Justice of California
Chair of the Judicial Council

RONALD G. OVERHOLT
Interim Administrative Director of the Courts

CHRISTINE PATTON
Interim Chief Deputy Director

ZLATKO THEODOROVIC
Director, Finance Division

November 28, 2011

John Skowron, Principal
Deloitte Consulting LLP
1000 One PPG Place
Pittsburgh, PA 15238

Re: V4 System Acceptance

Dear Mr. Skowron:

This letter is notification that the AOC has completed testing of the V4 System and that the V4 System has met all criteria outlined in the Statement of Work. As such, the AOC hereby accepts the V4 System as required in the Development Agreement.

Sincerely,

Terence Bruiniers
Chair, CCMS Executive Committee
Associate Justice of the Court of Appeal
First Appellate District, Division Five

Grant Walker
Senior Manager, Business Services
Judicial Council of California
Administrative Office of the Courts

Deliverable Information

Deliverable Name: CCMS-V4 External Components and V4 System

JCCprojects.webexone.com Location: Group Documents / CCMS / CCMS.V4 Development / Deliverables / Submitted / CCMS-V4 External Components

URL (if applicable): <https://jccprojects.webexone.com>

AOC/Courts Point-of-Contacts: Bob Steiner

Deloitte Point-of-Contact: Al Kagan

Submittal Number	Date Submitted	File Name(s)	Review Period End	Accepted? (Yes/No/Conditions)	Date Accepted/ Not Accepted
1	10/27/11	(Various)			

Deliverable Description

Relevant excerpt from Statement of Work (Exhibit A4.59.01):

Major Task	Deliverable No.	Deliverable	Description	Delivery Format	Submittal Date
Product Acceptance Testing (External Components)	73	CCMS-V4 External Components	<p>Technology components that together when installed reflect the combination of Developed Works and Vendor Works comprised of:</p> <ul style="list-style-type: none"> Source code for Developed Works Source code for Vendor Works System Software Objects identified in Exhibit O4.59 Database creation scripts used to generate the corresponding physical data model in Oracle; Data Model describing the physical persistent data Data Dictionary Updated Object Model, the design model including the definitions and attributes for implemented solution objects <p>A JBSIS Addendum is included that provides an overview of the JBSIS testing activities for the JBSIS reports within the Statewide Reporting Data Warehouse (SWRDW) component of CCMS-V4. Addendum includes:</p> <ul style="list-style-type: none"> Summary of Test Results SWRDW Source Code SWRDW Data Dictionary/DDLs <p><i>This Deliverable is defined as a 'Critical Deliverable' and will be subject to the provisions of the Development Agreement.</i></p>	Software	End of Project Week 211

Date Modified:	3 November 2011	Page 1 of 3
Filename:	CCMS-V4 External Components - Deliverable Acceptance Form with System.doc	CCMS-V4 Development Services
Source:	Deloitte Program Management Methodology	

Acceptance Criteria

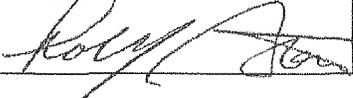
Relevant excerpt from Deliverable Acceptance Criteria (Exhibit C4.59.01):

Deliverable No.	Deliverable	Deliverable Acceptance Criteria
73	CCMS-V4 External Components	<p>1. The following shall not be subject to the materiality qualifier set forth in this Exhibit C above. The Deliverable and the V4 System as a whole conforms to the Specifications without any Severity Level 1 Defects, any Severity Level 2 Defects and no more than fifty (50) Level 3 Defects, where such Defects are limited to the following:</p> <ul style="list-style-type: none"> (i) Defects discovered using approved Product Acceptance Testing scripts for External Components (including, for data exchanges, e-filing, SWRDW, Portal, Conversion/Migration Utility, and directly related Core components) (ii) Defects discovered during testing of Deliverable 65 that have not been corrected (iii) Defects discovered using Additional Test Scripts provided that the Additional Test Scripts are identified by the end of Cycle 2 of External Components integration testing. <p>Note 1: All Blocking Defects will be considered either Severity Level 1 Defects or Severity Level 2 Defects.</p> <p>Note 2: Non-Blocking Defects in the NIEM data exchange components of the External Components will not count against the 0-0-50 Defect count specified above. The foregoing will not limit the inclusion on the 0-0-50 count of Defects outside of the NIEM data exchange components of the External Components that are caused by a Non-Blocking Defect in the NIEM data exchange components of the External Components.</p> <p>2. The following shall not be subject to the materiality qualifier set forth in this Exhibit C above. The NIEM-based data exchange components of the External Components conforms to the Specifications without any Severity Level 1 Defects, any Severity Level 2 Defects and no more than twenty-five (25) Severity Level 3 Defects, where such Defects are limited to the following:</p> <ul style="list-style-type: none"> (i) Non-Blocking Defects discovered in the NIEM based data exchange components of the External Components using approved Product Acceptance Testing scripts for External Components (including, for data exchanges, e-filing, SWRDW, Portal, Conversion/Migration Utility, and directly related Core components) (ii) Non-Blocking Defects discovered in the NIEM based data exchange components of the External Components using Additional Test Scripts, provided that the Additional Test Scripts are identified by the end of Cycle 2 of External Components integration testing. <p>Pursuant to Endnote C (following this Table CA.59.01.02), failure of the NIEM based data exchanges to satisfy the acceptance criteria set forth in the Paragraph 2 shall not prevent conditional acceptance of Deliverable 73.</p> <p>Without limiting the acceptance criteria for Deliverable 73 set forth above, the following shall be subject to the materiality qualifier set forth in this Exhibit C above. The Deliverable will contain:</p> <ul style="list-style-type: none"> • Summary indicating the number of Product Acceptance Test scripts executed the number and percent passed, and the number and percent for each severity level. • List of Product Acceptance Test scripts, indicating status (passed, new, assigned, failed with severity indicated) and the approach for resolution (technology change, workaround to be employed, or acceptance of minor exceptions) • Database security access is enabled • The latest code, DDLs, run-time libraries, stored procedures, communication parameters (i.e., IP settings, database names references, etc.), help text files have been migrated into the acceptance test environment and reflect the defect corrections for the CCMS-V4 Portals and Statewide Reporting Data Warehouse Software Product • The final operating parameters, configuration settings and Third Party software releases/patches for the CCMS-V4 External Components • Per Endnote B: V4 System acceptance testing is to be conducted as part of External Components PAT in connection with the testing of Deliverable 73. The External Components and V4 System will be finally accepted upon Vendor's meeting the Acceptance Criteria that apply to Deliverable 73 above.

Date Modified:	3 November 2011	Page 2 of 3
Filename:	CCMS-V4 External Components - Deliverable Acceptance Form with System.doc	CCMS-V4 Development
Source:	Deloitte Program Management Methodology	Services

Acceptance Signature

- Accepted without conditions
- Accepted with conditions (must complete the Conditions box below)

	Name	Title	Signature	Date
<i>Point-of-Contact</i>	Bob Steiner	AOC CCMS-V4 Project Manager		11-4-11

Conditions

Deliverable Information

Deliverable Name: CCMS-V4 Core Software Product

JCCprojects.webexone.com Location: Group Documents / CCMS / CCMS.V4 Development / 01 - Deliverables / Submitted / CCMS-V4 Core Software Product

URL (if applicable): https://jccprojects.webexone.com

AOC/Courts Point-of-Contacts: Robert Steiner

Deloitte Point-of-Contact: Rajesh Tahaliyani

Submittal Number	Date Submitted	File Name(s)	Review Period End	Accepted? (Yes/No/Conditions)	Date Accepted/ Not Accepted
1	4/29/2011	CCMS-V4 Core Software Product_v1			

Deliverable Description

Relevant excerpt from Statement of Work (Exhibit A4.59.01):

Major Task	Deliverable No.	Deliverable	Description	Delivery Format	Submittal Date
Product Acceptance Testing (Core with Interfaces)	65	CCMS-V4 Core Software Product	<p>Technology components that together when installed reflect the combination of Developed Works and Vendor Works comprised of:</p> <ul style="list-style-type: none"> • Source code for Developed Works • Source code for Vendor Works System Software Objects identified in <u>Exhibit O</u> • Database creation scripts used to generate the corresponding physical data model in Oracle; • Data Model describing the physical persistent data • Data Dictionary • Updated Object Model, the design model including the definitions and attributes for implemented solution objects <p><i>This Deliverable is defined as a 'Critical Deliverable' and will be subject to the provisions of the Development Agreement.</i></p>	Software	End of Project Week 198

Date Modified:	3 November 2011	Page 1 of 3
Filename:	CCMS-V4 Core Software Product - Deliverable Acceptance Form.doc	CCMS-V4 Development Services
Source:	Deloitte Program Management Methodology	

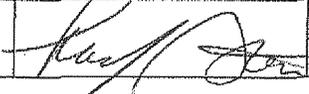
Acceptance Criteria

Relevant excerpt from Deliverable Acceptance Criteria (Exhibit C4.59.01):

Deliverable No.	Deliverable	Deliverable Acceptance Criteria
65	CCMS-V4 Core Software Product	<p>The Deliverable will contain:</p> <ul style="list-style-type: none"> • Summary indicating the number of Product Acceptance Test scripts executed, the number and percent passed, and the number and percent for each severity level. • List of Product Acceptance Test scripts, indicating status (passed, new, assigned, failed with severity indicated) and the approach for resolution (technology change, workaround to be employed, or acceptance of minor exceptions) • Database security access is enabled • Data Dictionary • The latest code, DDLs, run-time libraries, stored procedures, communication parameters (i.e., IP settings, database names references, etc.), help text files have been migrated into the acceptance test environment and reflect the defect corrections for the CCMS-V4 Core Software Product • The final operating parameters, configuration settings and Third Party software releases/patches for the CCMS-V4 Core Software Product • Updated standard configuration data sets (segregated and less segregated) report listing the content of the data sets

Acceptance Signature

- Accepted without conditions
- Accepted with conditions (must complete the Conditions box below)

	Name	Title	Signature	Date
Point-of-Contact	Robert Steiner	CCMS Project Manager		11-4-11

Conditions

Review Log

To be completed by Point-of-Contact or designee

Submittal Number: 1

Item #	Page	Status	Nonconformity/Deficiency	Deloitte Comments	AOC Comment	Date Closed
1						
2						
3						

Date Modified:	3 November 2011	Page 3 of 3
Filename:	CCMS-V4 Core Software Product - Deliverable Acceptance Form.doc	CCMS-V4 Development Services
Source:	Deloitte Program Management Methodology	

Deliverable Information

Deliverable Name: CCMS Conversion / Migration Utility

JCCprojects.webexone.com Location: Group Documents / CCMS / CCMS.V4 Development / Deliverables / Submitted / CCMS Conversion - Migration Utility

URL (if applicable): https://jccprojects.webexone.com

AOC/Courts Point-of-Contact: Bob Steiner

Deloitte Point-of-Contact: Al Kagan

Submittal Number	Date Submitted	File Name(s)	Review Period End	Accepted? (Yes/No/Conditions)	Date Accepted/Not Accepted
1	8/18/11	(Various)	9/7/11		

Deliverable Description

Relevant excerpt from Statement of Work (Exhibit A4.59.01):

Major Task	Deliverable No.	Deliverable	Description	Delivery Format	Submittal Date
Conversion/ Migration Utility Design, Construction, and Testing	64	CCMS Conversion/ Migration Utility	<p>Provides documented results of system testing on the conversion of sample configuration data and sample transaction data from CCMS-V2 and CCMS-V3 to CCMS-V4, and delivers the utility software.</p> <p>Technology components that together when installed reflect the combination of Developed Works and Vendor Works comprised of:</p> <ul style="list-style-type: none"> • Source code for Developed Works • Source code for Vendor Works System Software Objects identified in <u>Exhibit O</u> • Database creation scripts used to generate the corresponding physical data model in Oracle; • Data Model describing the physical persistent data • Data Dictionary <p><i>This Deliverable is defined as a 'Critical Deliverable' and will be subject to the provisions of the Development Agreement.</i></p>	Text Document and Software	End of Project Week 211 (This Deliverable will be tested as part of Deliverable 73)

Date Modified:	3 November 2011	Page 1 of 3
Filename:	CCMS Conversion - Migration Utility - Deliverable Acceptance Form.doc	CCMS-V4 Development Services
Source:	Deloitte Program Management Methodology	

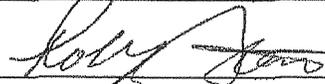
Acceptance Criteria

Relevant excerpt from Deliverable Acceptance Criteria (Exhibit C4.59.01):

Deliverable No.	Deliverable	Deliverable Acceptance Criteria
64	CCMS Conversion / Migration Utility	<p>The Deliverable will contain:</p> <ul style="list-style-type: none"> • The latest code, DDLs, run-time libraries, stored procedures, communication parameters (i.e., IP settings, database names references, etc.), and reflect the defect corrections for the CCMS-V4 Core Software Product • The final operating parameters, configuration settings and Third Party software releases/patches for the CCMS-V4 Conversion/Migration Utility • The migration utilities are executed successfully in a test environment using production CCMS-V2 System and CCMS-V3 System data from select deployed courts (one CCMS-V2 Court and one CCMS-V3 Court) Converted CCMS-V2 and CCMS-V3 data is validated in the CCMS-V4 Core Software • Data Dictionary for the Generic Denormalized Table (for Deliverable 64)

Acceptance Signature

- Accepted without conditions
 Accepted with conditions (must complete the Conditions box below)

	Name	Title	Signature	Date
Point-of-Contact	Bob Steiner	AOC CCMS-V4 Project Manager		11-4-11

Conditions

Date Modified:	3 November 2011	Page 2 of 3
Filename:	CCMS Conversion - Migration Utility - Deliverable Acceptance Form.doc	CCMS-V4 Development Services
Source:	Deloitte Program Management Methodology	

Review Log

To be completed by Point-of-Contact or designee

Submittal Number: 1

Item #	Page	Status	Nonconformity/Deficiency	Deloitte Comments	AOC Comment	Date Closed
1						
2						
3						

Date Modified: 3 November 2011

Filename: CCMS Conversion - Migration Utility - Deliverable Acceptance Form.doc

Source: Deloitte Program Management Methodology