



Presiding Judge and Court Executive Officer CCMS Update

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A Message from Sheila Calabro, AOC Southern Regional Director and CCMS Program Sponsor

Dear Presiding Judges and Executive Officers:

As you know, the judicial branch has embarked on a major infrastructure initiative to build and implement a statewide case management application known as the California Court Case Management System (CCMS). This historic multiyear project will affect all of us over the next several years and will have a profound and positive effect on future court operations. As we move from the case management applications of the past to CCMS, we will benefit from a coordinated system that will allow timely information sharing with justice system partners as well as improvements for court users.

In response to your requests for more information about the CCMS program, we are using the efficiencies of electronic communication channels to keep you informed about CCMS developments. CCMS updates that will be shared periodically with all presiding judges and executive officers will cover topics such as current CCMS news, status reports, and issues related to the program.

The information in the e-mails will also be posted separately on the Serranus Web site.

We invite you to access this information and encourage your feedback on the content, level of detail, and value of this e-mail to Keri Collins at keri.collins@jud.ca.gov.

CCMS Basics

If you are new to CCMS and would like information on its history and objectives, please [click here to be taken to Serranus](#).

San Joaquin Goes Live

On April 7 the Superior Court of San Joaquin County became the sixth trial court in California to launch CCMS, following the lead of the Fresno, San Diego, Ventura, Sacramento, and Orange courts. The production launch went as planned and was virtually without incident.

The nearly flawless deployment in San Joaquin was significant because almost all of what was done in the Ventura deployment was leveraged in San Joaquin. For example, reusing the Ventura configuration with minor local changes meant that the San Joaquin deployment vendor costs were half those of Ventura, and the total project implementation time was six months shorter. The ability to reuse many aspects of the deployment process and the benefits derived from standardization will play a key role in reducing deployment costs and time frames as we prepare to roll out CCMS to all 58 courts beginning in 2010.

Our congratulations to Presiding Judge William J. Murray, Jr., Executive Officer Rosa Junqueiro, and the entire San Joaquin Bench and court staff!

Issues in the Courts

A new release of the CCMS Civil component was moved into production on Monday March 17. This release addressed over 200 defects and added eight high-priority functional enhancements that were requested by courts currently using CCMS and resolved a problem experienced by court users.

Several enhancements included in this release focused on fine-tuning CCMS to improve overall performance and resolve periodic slowdowns. During this same time frame, two additional application servers were added to the CCMS production configuration at the

California Courts Technology Center (CCTC). Since these changes, performance complaints have been significantly reduced. We understand how critical CCMS performance is to court operations, and we will continue to monitor the situation closely.

Additional software releases are planned for later this year that will update underlying third-party software components used by CCMS—such as Adobe Acrobat and the Oracle database—to the most recent versions. E-filing capabilities will be expanded and further improvements will be made to processing performance in the minute order capture subsystem (MOCS) and large case processing areas.

Deployment Vendor RFP

An RFP was issued in February to select a statewide CCMS deployment vendor/partner. Responses from vendors are due in mid-April with the goal of selecting a vendor and signing a contract by September 2008. Services to be provided by the vendor will include overall deployment management, infrastructure assessments, court operational process mapping, application and data exchange configuration, data conversion, end-to-end testing, training, and on-site user support.

CCMS All Hands Meeting

On April 10 the first CCMS All Hands meeting was held in Santa Ana. Hosted by the AOC and Deloitte Consulting, this meeting was planned to bring together the nearly 300 court, AOC, and Deloitte staff working daily on the development and operations of CCMS to acknowledge their efforts and to share the CCMS vision and statewide goals. Speakers included Sheila Calabro, Regional Administrative Director, AOC Southern Region; Mark Moore Assistant Director, AOC Information Services Division; and Paul Robinson, Deloitte Director of Consulting for North America. Executive Officers Alan Slater (Orange) and Michael Planet (Ventura) also shared the perspectives of two of the courts who have led the charge as CCMS early adopters. The group was then treated to a video of a day in the life of the project as well as a CCMS "cheer" led by Product Director Margie Borjon-Miller.

CCMS Statistics

CCMS Statistics		
Months CCMS has been in production	→	21
Courts live on Criminal & Traffic today	→	1
Courts live on Civil, Small Claims, Mental Health or Probate today	→	5
Courts planning to go live this calendar year	→	1
Number of CCMS users	→	>2,000
Daily CCMS page views (clicks)	→	>300,000

CCMS High Level Milestones

Milestone	Timeframe
V4 final design	Q2 2008
V4 deployment vendor selection	Q3 2008
V4 Early Adopter court deployment activities begin	Q4 2009
V4 development completed	Q2 2010
General deployment begins	Q3 2010
All courts deployed on V4	Q4 2012

Looking Forward

Over the coming weeks and months we will continue to provide more information on the CCMS program, including what courts can do to begin preparing for their CCMS deployment.

