

# GLENN

Population: 28,353 • Authorized Judges: 2 • AB 1058 Commissioner: 0.3 • Staff: 20 FTE  
Civil Filings: 371 • Criminal Filings: 9,185 • Family/Juvenile Filings: 447 • Other Filings: 110

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## OPERATIONAL CHALLENGES

Ensure court clerks are available when and how people need them.

- **As a small court, Glenn continues to have challenges with funding to service all the diverse public needs, while trying to improve with expensive technology, which would improve access/services. Staffing is inadequate to allow operations until 5:00 p.m. so the Court continues to close at 3:00 p.m., denying services to the community.**

Reduce wait time for sealing/expunging criminal records to help people get jobs and to protect privacy.

- **Mental health offenders continue to recycle through the justice system with no long term results, draining court and community resources.**

Ensure that all court users have access to safe, secure courthouses.

- **As a result of the courthouse construction funding delays, continued operational inefficiencies occur with three separate court facilities, including safety and security issues.**

Provide more consistent and efficient assistance to customers of the court.

- **Due to a current old case management system, electronic access to the public is not available and manual entry is required into JBSIS and other required interfaces such as DOJ, creating additional resource issues and lack of transparency.**
- **Due to lack of staff resources, record sealing, expungements and file purges have not occurred, resulting in significant delays in these important services including manual record searches for government entities.**
- **Due to resource needs, the Court is unable to hire employee interpreters, relying on difficult-to-obtain and expensive contractors, creating challenges for providing language access for arraignments and other unscheduled hearings.**
- **Currently the Self-Help services are not offered full time, denying access to the public to the most vulnerable population.**

## PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to...

- Additional staffing will allow the return of public lobby and phone hours to 5:00 p.m., providing greater access to the community to file court documents while continuing to collaborate with other small courts for solutions in addressing the unique challenges of small courts in servicing the public.
- Implement a much needed Mental Health Court and Dependency Drug Court to improve the long-term outcome of these populations.
- Hire and designate a case management specialist to facilitate completion of a new case management system to improve access to justice, including electronic access and automated reporting to other agencies and expand on other technological alternatives to capitalize on operational efficiencies.
- Expand additional services to Self Help, allowing for full time operations to service the increased self-represented population caseload with the goal to streamline cases, reduce court continuances and additional clerk processing.
- With additional staffing, timely processing of critical court services can be achieved, including record sealing, expungements and destruction of old court records, allowing important protections for the public as well as public safety.
- With possible construction funding identified for FY 19/20, critically needed construction could begin, ameliorating the current challenges in future years, once construction and consolidation to one courthouse is achieved, improving efficiency and access to the public in a safe and secure facility.
- Additional funding allows expansion of contract interpreter services to all case types, as resources allow, while exploring other contractually allowable options for providing language access to all litigants.