

IMPERIAL

Population: 180,672 • Authorized Judges: 11 • Staff: 125 FTE, 4 PTE
Civil Filings: 2,260 • Criminal Filings: 62,098 • Family/Juvenile Filings: 3,971 • Other Filings: 474

OPERATIONAL CHALLENGES

Ensure court clerks are available when and how people need them.

- **Staff turn-over has been high because court wages are low.**

Help more self-represented litigants in family and housing cases at the Self Help/Facilitator's office.

- **Self-help services are expensive and we do not have money to improve.**

Protect families with emergency orders and restore family stability with mediated custody agreements.

- **Dependency backlogs are growing.**
- **Need for appointment of minor's counsel is growing without funding.**

Reduce wait time for sealing/expunging criminal records to help people get jobs and to protect privacy.

- **Criminal case management system has reduced backlogs but they have not been eliminated.**

PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to...

- Traffic Department - hire 2 clerks for window and phone service to reduce wait times and to provide better customer service. We are currently understaffed and this affects the areas of customer service, phone center and data entry.
- Hire 1 Court Reporter.
- Hire 1 Judicial Assistant.
- Access Center – hire 1 clerk to improve our customer service. We are operating in this department understaffed.
- Provide staff with a cost-of-living adjustment. Staff Compensation has remained substantially flat over the last five years, impacting staff retention and morale.
- We changed to a new Case Management System (CMS) during this fiscal year and as a result, the Court needs to buy more equipment to adapt all the Departments to the new CMS.
- As a result of the new Case Management System, we need to hire 4 clerks for the Scanning Department.
- We need more funds to support the programs AB1058 “Child Support Commissioner & Family Law Facilitator”. Our Court is always underfunded on these programs.
- HR Department- hire 1 clerk to improve this Department. This department is operating understaffed.
- Collection Department- hire 1 clerk to improve this Department. This department is operating understaffed.
- Any additional funding will help us to keep improving our services to our community.