

# MONO

Population: 14,143 • Authorized Judges: 2 • Staff: 12.5 FTE

Civil Filings: 173 • Criminal Filings: 8,067 • Family/Juvenile Filings: 100 • Other Filings: 12

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## OPERATIONAL CHALLENGES

Ensure court clerks are available when and how people need them.

- **Customer service at the north county branch courthouse is only available just half a day for one day per week (four hours total for the week).**
- **There is no customer phone service available to the public.**

Ensure court reporters are available for every law & motion and family law calendar to provide a record for the court and parties.

- **Currently, our court only has a court reporter one day a month for law & motion/ family law calendar. We have insufficient funding to provide a court reporter for the other three law & motion/ family law calendars we have in a month.**

Reduce wait time for search requests and sealing/expunging criminal records that are usually related to employment background checks that help people get jobs and protect their privacy.

- **Not enough staff to process search requests and sealing/expunging criminal records, we have a request backlog at this time.**

## PRIORITIES FOR REINVESTMENT

**Assuming an additional investment in operations funds, we intend to...**

- Hire one (1) clerk for customer service at court clerks window which will speed up processing search requests and allow the court to resume phone service to the public which will greatly improve overall access to service to the public.
- Hiring of aforementioned clerk will also allow our court to add a full day of customer service at the north county branch clerks' office which is currently only open one half day a week (4 hours). This means that are north county branch clerks office would be open a full day and a half per week (12 hours), which would save north county residents an hour drive to the south county main courthouse to conduct court business.
- Provide a court reporter for every law and motion/family law calendar day.