

# PLUMAS

Population: 19,140 • Authorized Judges: 2 • Staff: 10 FTE

Civil Filings: 232 • Criminal Filings: 3,027 • Family/Juvenile Filings: 325 • Other Filings: 60

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## OPERATIONAL CHALLENGES

Ensure court clerks are available when and how people need them.

- **Court has had to close its doors to the public at 3:00 pm since 2014.**
- **Limited telephone hours to 8:30am – 3:00pm since 2014.**
- **Only one clerk available to provide service at both the public counter and telephone.**

Protect families with emergency orders and restore family stability with mediated custody agreements.

- **Mediations must be scheduled out 1 month or more.**

Help more self-represented litigants in family and housing cases with at the Self Help/Facilitator's office.

- **Only enough funding to support 16 hours of Self-Help and Family Law services combined**
- **Lack of services leads to delays at the counter and in courtrooms; frustration for litigants.**

Reduce wait time for sealing/expunging criminal records to help people get jobs and to protect privacy.

- **Court has seen a steep reduction in filings, allowing a decrease in backlogs and handling expungements and sealing of records more quickly.**

Reduce wait time for businesses and individuals to get money owed in civil disputes.

- **Given reduction in filings, the Court has been able to limit backlogs in processing judgements and orders to about 1 week.**

Limited Space for Court Operations

- **Court currently occupies space in non-transferred courthouse; no way to expand staffing or services in that space.**

## PRIORITIES FOR REINVESTMENT

**Assuming an additional investment in operations funds, we intend to...**

- Hire 1 clerks for window and phone service to reduce wait times by 15 minutes per person.
- Add half-time FTE contractor to provide self-help for housing cases and expanded family law case types.
- Contract for redesign, expansion and maintenance of Court's web site to increase access to information.
- Address inflationary cost increases and make needed adjustments to recruit qualified candidates and retain experienced staff.