

TULARE

Population: 459,446 • Authorized Judges: 20 • Staff: 235 FTE

Civil Filings: 7,054 • Criminal Filings: 58,430 • Family/Juvenile Filings: 7,004 • Other Filings: 836

OPERATIONAL CHALLENGES

Language Access

- **Tulare County has three (3) full-time interpreters on staff making it difficult to provide non-English speaking court users with various services. The court would like to improve these services by using video remote interpreting or voice to text technology.**

Electronic access to Judgement Proceeding Information

- **The court transfers judgement proceeding information to justice partners on paper. This does not allow for a timely transmission of critical information. By using electronic interfaces between the court case management system and our justice partners we can provide timely access to sentencing information.**

E-Filing Subsequent Documents

- **The court has only been able to accept initial filings through e-Filing. We would like to expand e-Filing to include subsequent documents.**

Records Management

- **File storage space continues to be a commodity and very costly, not allowing court users with timely access to information stored off site. The court can improve access to case files by scanning the stored documents into the case management system.**

Expanding services for self-represented litigants in Self-Help

- **The court would like to offer individualized access to information and expanded services to self-represented litigants in areas of small claims and unlawful detainers.**

PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to...

- Technology:
 - Provide language services with video remote interpreting and/or voice to text.
 - Develop a technology interface for electronic data sharing between the court and justice partners, allowing for real time transmission of judgment proceedings.
 - Complete e-Minutes module of case management system.
 - Allow e-Filing of subsequent documents.
- Staffing:
 - Address inflationary cost increases and make needed adjustments to recruit qualified candidates and retain experienced staff.
 - Add additional personnel in order to reinvest in the essential functions of the court.
- Operational:
 - Contract with an outside agency to scan documents, currently in off-site storage, for electronic retrieval.