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Independent Analysis Cites Benefits of CCMS *Return on investment estimated at \$300 million annually*

SAN FRANCISCO—An independent cost-benefit analysis conducted by Grant Thornton, LLP estimates that California will save approximately \$300 million annually once the California Court Case Management System (CCMS) is deployed and fully operational in all 58 superior courts.

“This analysis confirms what we have believed since the project started: that a statewide case management system not only has an essential role in the operation of our state justice system, but offers opportunities for long-term efficiencies in court operations and in providing better service to the public,” said Justice Terence L. Bruiniers, chair of the CCMS Governance Executive Committee.

Grant Thornton, LLP is the U.S. member firm of Grant Thornton International Ltd., one of the six leading global audit, tax, and advisory organizations in the world. The firm was recommended to the Administrative Office of the Courts by the California Technology Agency. The firm presented the results of the cost-benefit analysis in the economic analysis workbook format prescribed by the State of California for its state feasibility study reports. The feasibility reports are required by the State of California for all major information technology investments undertaken by the state’s executive branch.

The Grant Thornton team studied four scenarios: canceling CCMS deployment; deploying CCMS to all 58 courts; deploying CCMS to Southern California courts (excluding Los Angeles) and courts on the interim CCMS; and deploying CCMS to courts on certain interim case management systems plus any court defined as extra small.

“Once CCMS is fully operational in all 58 courts, the system is estimated to produce a positive ROI [return on investment] of approximately \$300 million each year,” Grant Thornton concluded.

Canceling deployment of CCMS would produce a negative return on investment of \$270.5 million, which reflects costs that have already been spent on the CCMS V4 development and cannot be recovered, the analysis found.

Deploying CCMS to only the Southern California courts (excluding Los Angeles) and other courts using earlier versions of the CCMS would produce an ROI of \$358 million over the life of the project through fiscal year 2020-2021, and deploying only to courts on certain interim case management systems plus “extra small” courts would produce an ROI of \$394 million for the same time period. Business efficiencies, however, would be less under these two scenarios.

“We clearly need a common case management system to effectively administer justice and provide the level of confidence in the court system and convenience in working with that system that the

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citizens of our state deserve,” Justice Bruiniers said. “The cost-benefit analysis verifies that the investment we have made in developing this system has been warranted and will provide tangible benefits for many years to the state and to our courts.”

CCMS is an integrated court and case management system that uses a single application. It will support courts of all sizes and be maintained on a statewide level. The development of CCMS was triggered by the actions and business demands of superior courts that found themselves with failing or inadequate case management systems that needed replacement in order for the courts to continue operations.

When the state assumed responsibility for funding the trial courts in 1998, more than 130 variations of 70 independently operated systems were used in California’s trial courts. The level of technology varied widely from court to court depending on the resources and technological capabilities previously provided by county government. Many of these systems were outdated and no longer met the needs of courts, justice partners, or California’s court users.

The full study and its executive summary will be posted on the California Courts website on Thursday afternoon. The [cost-benefit analysis](#) will be discussed on Friday during a regular meeting of the state Judicial Council in Sacramento.

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The Judicial Council is the policymaking body of the California courts, the largest court system in the nation. Under the leadership of the Chief Justice and in accordance with the California Constitution, the council is responsible for ensuring the consistent, independent, impartial, and accessible administration of justice. The Administrative Office of the Courts carries out the official actions of the council and promotes leadership and excellence in court administration.