



California Courts Protective Order Registry (CCPOR)

Overview – October 2011

Main Points

- Project Background / Goals and Features
- CCPOR Phases
- Screenshots / Demo
- Project Schedule
- Interested Courts
- On-Boarding Process
- Important Considerations



Background

- Recommendation by Judicial Council and the Domestic Violence Task Force
- Lack of access to information
 - Courts can not retrieve details of current and historical restraining and protective orders (RPOs)
 - Without access to information, courts can issue conflicting RPOs, impeding enforcement
 - CLETS data is hard to read
- Incorrect order information in CLETS
 - Orders aren't entered into CLETS in a timely manner
 - CLETS does not store all RPO form fields
 - Orders can include handwritten notes not in CLETS



Order Images vs. CLETS

CR-160

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ORANGE
 NORTH JUSTICE CENTER
 1275 N. Berkeley Avenue
 P.O. Box 5000
 Fullerton, CA 92830-0500

FILED
 ORANGE COUNTY SUPERIOR COURT
 JUN 07 2006
 ALAN BLATSEL, EXECUTIVE OFFICER/CLERK
 A. Cecil
 DEPUTY

PEOPLE OF THE STATE OF CALIFORNIA
 vs.
Marc Jones
 DEFENDANT

PROTECTIVE ORDER IN CRIMINAL PROCEEDING (CLETS)
 (Penal Code, §§ 136.2 and 1203.097(a)(2))

ORDER PENDING TRIAL
 ORDER POST-TRIAL PROBATION CONDITION

MODIFICATION
 DOMESTIC VIOLENCE CASE (Pen. Code, § 63206)

Case Number: **06NF0886**

THIS ORDER TAKES PRECEDENCE OVER ANY CONFLICTING COURT ORDER

PERSON TO BE RESTRAINED (Complete name): **Marc Jones**
 Sex: M F Ht: **6-1** Wt: **260** Hair Color: **BRN** Eye Color: **BRO** Age: **24** Date of Birth: **11/21/81**
 The defendant is a peace officer with Department: _____

1. This proceeding was heard on (date): **01/01/2006** at (time): **8:30** in Dept: **N7** Room: _____
 by judicial officer (name): **Ronald K. Har**

2. Defendant was personally present at the court hearing, and no additional proof of service of the restraining order is required.

GOOD CAUSE APPEARING, THE COURT ORDERS

3. The above named defendant:
 (a) must not annoy, harass, stalk, threaten, sexually assault, batter, stalk, destroy personal property of, or otherwise disturb the peace of the protected persons named below.
 (b) must surrender to local law enforcement or sell to a licensed gun dealer any firearm owned or subject to his or her immediate possession or control within:
 (1) 24 hours after issuance of this order (if restrained person is present at hearing)
 (2) 48 hours after service of this order (if restrained person is not present at hearing)
 (3) other (specify): _____
 The restrained person shall file a receipt with the court showing compliance with this order within 72 hours of receiving this order.

(c) must not attempt to or actually prevent or dissuade any victim or witness from attending a hearing or testifying or making a report to any law enforcement agency or person.
 must have no personal, telephonic, or written contact with the protected persons named below.
 must have no contact with the protected persons named below through a third party, except an attorney of record.
 must not come within **100** yards of the protected persons named below.

4. may have peaceful contact with the protected persons named below only for the safe exchange of children for court-ordered visitation as stated in the attached Family, Juvenile, or Probate court order. If case no. _____ issued on (date) _____, as an exemption to the "no contact" or "stay-away" provision in paragraph (d), (e), or (f) of this order.

5. may have peaceful contact with the protected persons named below only for the safe exchange of children for visitation as stated in a Family, Juvenile, or Probate court order. If issued after the date this order is signed, as an exemption to the "no contact" or "stay-away" provisions in paragraph (d), (e), or (f) of this order.

6. The protected person may record any prohibited communications made to him or her by the restrained person.

7. **COMPLETE NAMES OF PROTECTED PERSONS:**
Mary Smith
 Other orders including stay-away orders from specific locations:
DOB: 01/01/77
123 Main Street
Fullerton, CA 92835
Ronald K. Har

8. This order expires on (specify date): **6/7/2009**
 If no date is listed, this order expires three years from the date of issuance.

Date: **6-7-06**

PROTECTIVE ORDER IN CRIMINAL PROCEEDING (CLETS)
 (Penal Code, §§ 136.2 and 1203.097(a)(2))

Form Approved by Department of Justice
 Judicial Branch of California
 CR-160 Rev. (January 1, 2005)
 (Distribution: original to file, 1 copy to each protected person, 1 copy to defendant, 1 copy to prosecutor, 1 copy to law enforcement)

11/30/2006 17:25 714-796-8379 OC CRIMINAL OPERATIN PAGE

11/30/06 16:21:17

AZGX 2674
 IW
 IW
 8AYX.CA111111J
 RE: QRR.CA111111J.OCA/01N11111
 MATCH MADE ON
 OCA/06NF0885
 OCA FIELD SEARCH REVEALS:

ROS HIT # 001
 FCN/F111111111111111
 ORI/CA111111J
 OCA/11NF1111
 NIC/H1111111111

*** SERVED CRIMINAL PROTECTIVE ORDER ***
 DO NOT ARREST OR DETAIN BASED SOLELY ON THIS RESPONSE
 THIS RESTRAINING ORDER RESPONSE MAY BE THE SAME AS:
 * * * * * RESTRAINED PERSON INFORMATION * * * * *

NAM/JONES,MARC DOB/19811121
 SEX/M RAC/B HGT/601 WGT/260 EYE/BRO HAI/BRO
 MIS/TO RECEIVE A FAX COPY OF THIS RESTRAINING ORDER FROM THE DOMESTIC VIOLENCE REGISTRY, LAW ENFORCEMENT OFFICERS SHOULD CONTACT THE ORANGE COUNTY SHERIFF DEPARTMENT, CONTROL ONE SUPERVISOR AT 714-628-7008, JUDICIAL OFFICERS SHOULD CONTACT THE COURT DETENTION RELEASE UNIT AT 714-647-4581
 * * * * * PROTECTED PERSON INFORMATION * * * * *

PROTECTED PERSON NAME/SMITH,MARY
 PROTECTED PERSON SEX/F PROTECTED PERSON RACE/X
 PROTECTED PERSON DOB/19660707
 * * * * * COURT INFORMATION * * * * *

RESTRAINED PERSON PRESENT IN COURT/YES
 COURT NAME/ORANGE COUNTY SUPERIOR (SANTA ANA)
 COURT PHONE NUMBER/(714) 935-7236
 COURT CASE NUMBER/11NF1111
 ISSUE DATE/20060101 EXPIRATION DATE/20090607
 CONTACT PROTECTED PERSON/NO - THE RESTRAINED PERSON SHALL NOT ANNOY, HARASS, THREATEN, DISTURB THE PEACE, CONTACT, TELEPHONE, WRITE, CONTACT THROUGH THIRD PARTY, EXCEPT ATTORNEY OF RECORD, ATTEMPT OR ACTUALLY PREVENT, OR DISSUADE THE PROTECTED PERSON FROM ATTENDING A HEARING OR TESTIFYING OR MAKING A REPORT TO ANY LAW ENFORCEMENT AGENCY OR PERSON

FIREARM PROVISIONS/CANNOT PURCHASE OR RECEIVE AND MUST SURRENDER ALL FIREARMS
 STAY AWAY FROM/PROTECTED PERSON

STAY AWAY/0100 YARDS
 OTHER ORDERS/STAY AWAY FROM 123 MAIN STREET FULLERTON CA 92835
 IMMEDIATELY CONFIRM WITH CA030023J ORANGE CO SD-CENT.COURT OCWO
 TELEPHONE 714 288-6740
 ***** VIOLATION MESSAGE *****
 NUMBER OF PRIOR VIOLATION MSG/000
 ***** END OF DVROS MESSAGE *****

Background

- The California Courts Protective Order Registry (CCPOR) is:
 - A statewide registry for storing data and images of restraining and protective orders (RPOs)
 - A service that allows judicial officers and law enforcement agencies (LEAs) to issue and enforce better RPOs by providing access to orders across departments and counties and reducing conflicts
 - A gateway for processing orders to the DOJ CARPOS (California Restraining and Protective Order System) quickly and accurately



Goals and Features

- Put critical public safety information at the finger-tips of the courts and LEAs by:
 - Facilitating RPO data and image sharing between courts and counties
 - Providing a user friendly interface for reading and entering RPOs
 - Facilitating timely submission to DOJ for CARPOS
 - Improving accuracy of orders
 - Offering operational and statistical reports
- Implement 20 courts by December 31, 2010
 - Primarily funded by Cal-EMA grant



Orders

- Supports all Restraining and Protective Orders (and their Proofs of Service)
 - Criminal Protective Order
 - Civil Harassment Restraining Order
 - Domestic Violence Restraining Order
 - Elder or Dependent Adult Protective Order
 - Emergency Protective Order
 - Juvenile Order
 - Workplace Violence Restraining Order

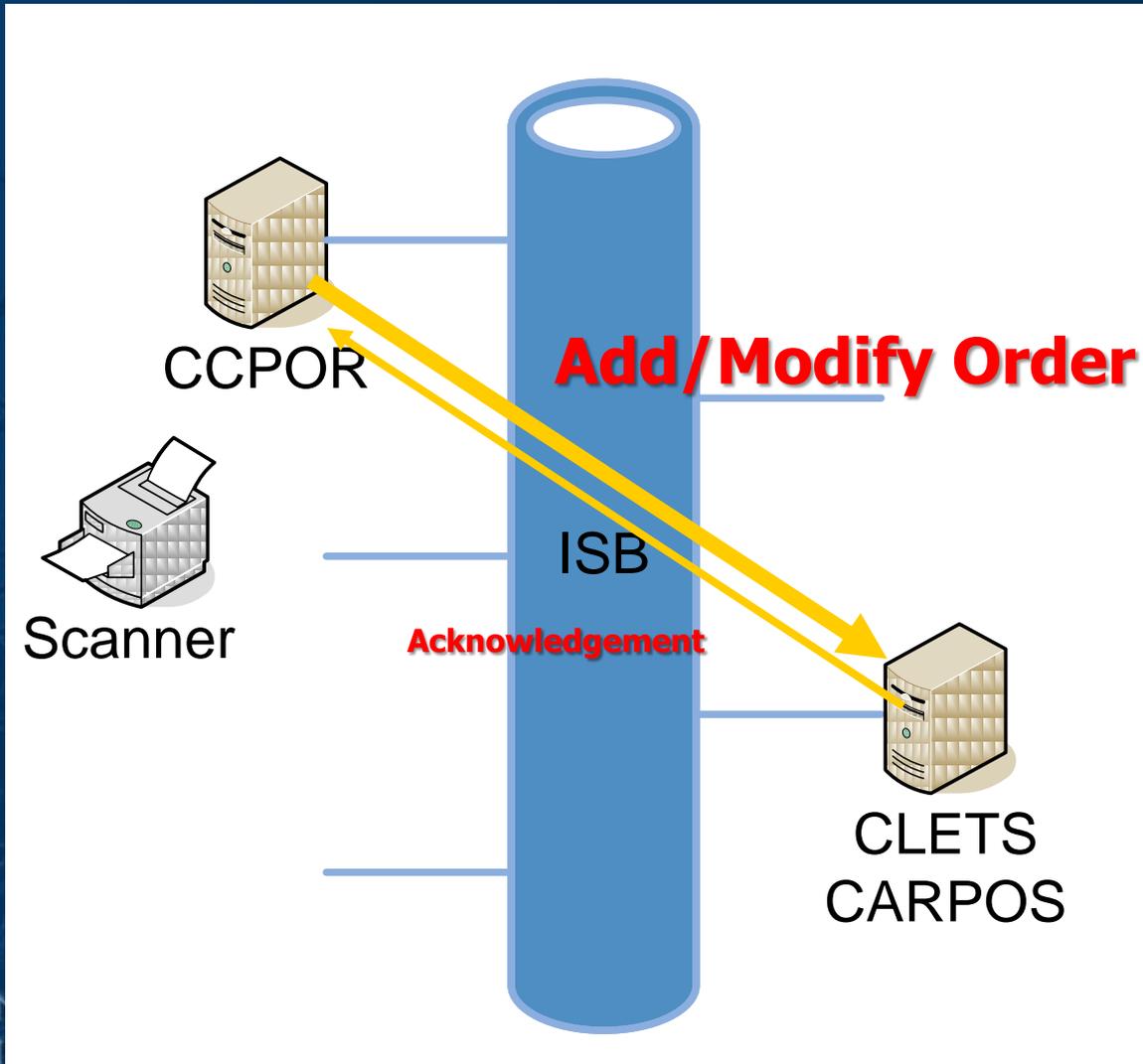


CCPOR Scope by Phases

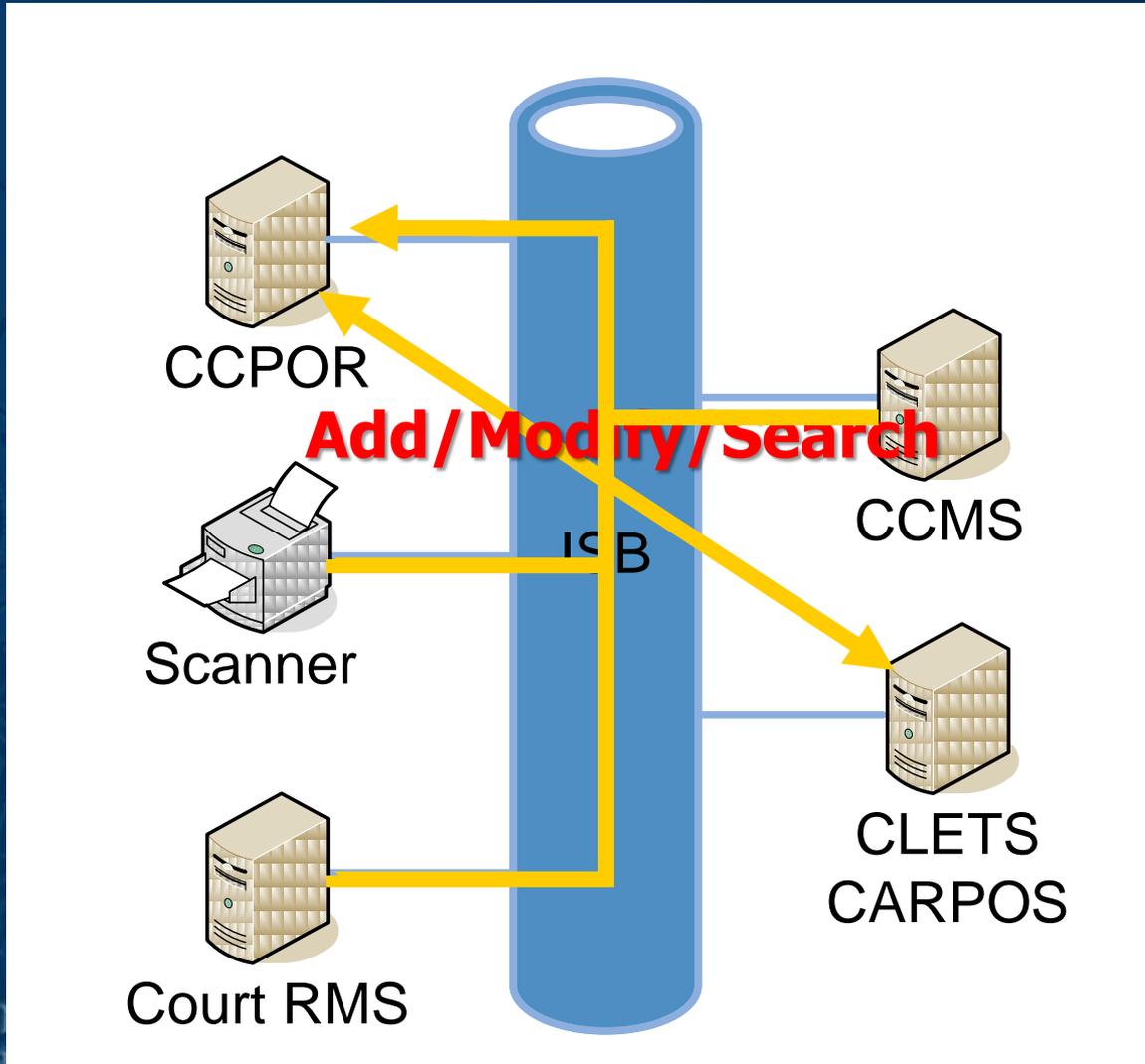
- Basic System – Phase I (June 2010)
 - All Use Cases (Add, Modify, Cancel, Service, Query)
 - DOJ CARPOS Gateway service
- Extended System – Phase II (TBD)
 - Order entry via intelligent OCR of forms
 - CARPOS Query
 - Extended Web Service interfaces
 - Integration with CCMS and existing court RMSs
 - Import of historical records



CCPOR – Phase I



CCPOR – Phase II



CCPOR Counties

Counties On-boarded				Planned
Amador*	Humboldt	Marin*	Santa Cruz*	Lassen
Butte	Inyo	Placer	Siskiyou*	Merced
Calaveras	Kern	Plumas	Stanislaus*	San Francisco
El Dorado	Kings	Riverside	Tulare	San Joaquin
Fresno*	Lake	San Benito	Tuolumne	
* Not CLETS-submitting		Santa Clara	Ventura	

Tribal Courts Pilot

Hoopa	Quechan	Yurok
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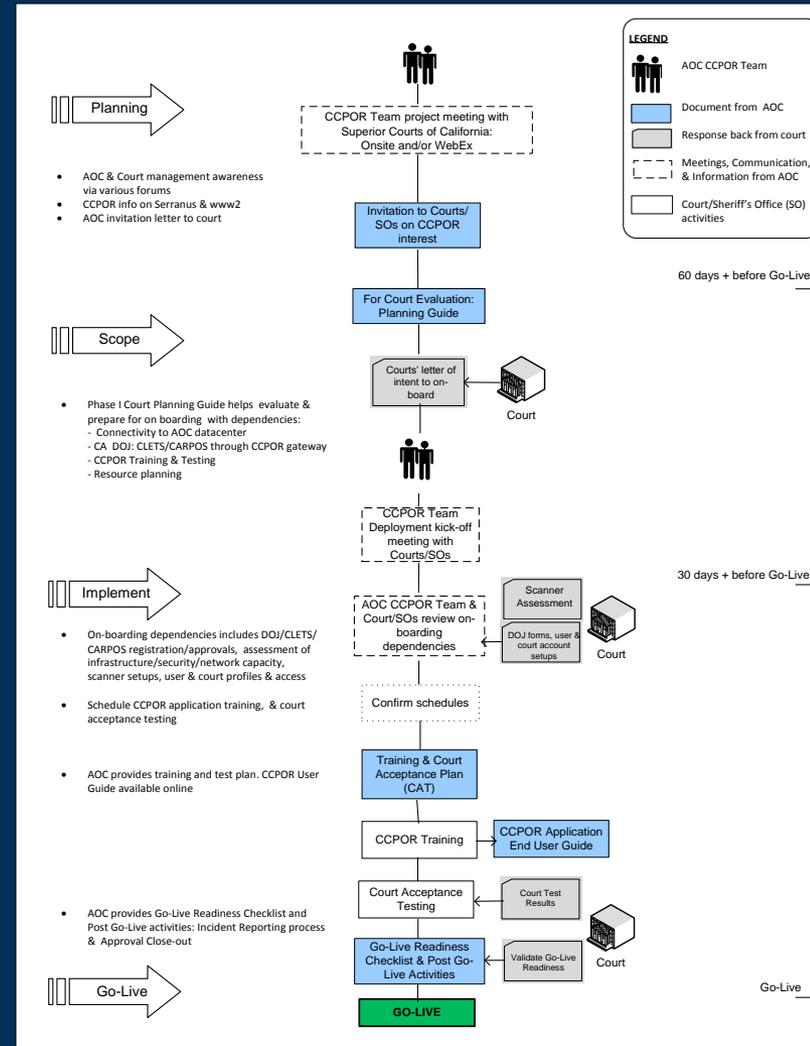
ADMINISTRATIVE OFFICE
OF THE COURTS

On-Boarding Process

- Engagement Meeting with Court CEO and Sheriff
- Decision to On-Board and Selection of Date (60 Days Lead Time)
- Follow Up Discussions with Representatives
- Process



ADMINISTRATIVE OFFICE
OF THE COURTS



4 Important Considerations

- Usage Model
 - Who accesses CCPOR and who enters orders
- Connectivity to CCTC
 - Bandwidth concerns
 - Sheriff connectivity
- CCPOR Availability and 24/7 Support Model
- Phase I Transition



CCPOR Users

- Sheriffs (not all LEAs or Justice Partners) will have access to CCPOR to perform data entry and CLETS hit confirmation
- Only CLETS-certified users will have access to data from CLETS in CCPOR: CARPOS Messages



Connectivity to CCTC

- Bandwidth Concerns
 - CCPOR is a centrally-hosted application at the California Court Technology Center (CCTC)
 - CCPOR only requires very modest network bandwidth (but it is still additional network usage)
 - Site Assessment will be performed by AOC Infrastructure and Security Team
- CCTC Connectivity for Sheriffs
 - With the new CCTC connectivity strategy, sheriffs will connect directly to CCTC through a clientless WebVPN interface.



CCTC Support Coverage

- Live support coverage available 24x7
 - Primary support hours: 7am – 7pm Mon-Fri
 - 24x7 after-hours support for emergencies
 - Non-emergencies deferred until primary support hours
 - 24x7 automated password resets (resolves 60-80% of support calls)
- Authorized Helpdesk Users (Super User Model)



CCPOR Availability - 1

- CCTC systems (including CCPOR) are available 24x7
- Limited downtime can be scheduled for maintenance activities as follows:
 - Wednesday nights: 6pm-9pm
 - Sundays: 9am-9pm
 - Advance notification can be sent for scheduled downtime



CCPOR Availability - 2

- CCTC and CCPOR are built using redundant hardware for high availability
- Some maintenance activities can require scheduled downtime until CCTC and CCPOR are built out to full 24x7 systems
- Emergency outages are governed by SLAs



Image Backups

- Sheriffs can print or save images of orders from CCPOR for CLETS hit confirmation during any emergencies
- Sheriffs can print images of orders and follow existing CLETS confirmation processes
- Otherwise, electronic images can be saved, supporting Sheriffs in their paperless initiatives



Phase I Transition

- CCPOR Phase I does not include migration of historical records
- Only records entered into CCPOR will be available in CCPOR
- Until all active records are in CCPOR, existing records and processes will need to be continued



CCPOR Contacts

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[For more information on CCPOR](#)

<http://www.courts.ca.gov/partners/ccpor.htm/>

Acronyms

- CARPOS — California Restraining and Protective Orders System: Statewide database hosted by the DOJ.
- CCMS — Court Case Management System (V4)
- CCPOR — California Courts Protective Order Registry
- CCTC — California Court Technology Center
- CEO – Court Executive Officer
- CFCC — Center for Families, Children & the Courts
- DMS — Document Management System: System for managing images; for CCPOR, executed R&PO images
- FACCTS — Family and Children Case Tracking System: Interim system used by CFCC for case management
- JAD – Joint Application Development
- LEA — Law Enforcement Agency
- RPO — Restraining and Protective Order
- RAD — Regional Administrative Director
- RFP — Request for Proposal

