

Send to:
 Multi Option ADR Project-SMC 127
 400 County Government Center
 Redwood City, CA 94063

San Mateo County Superior Court
Multi-Option Appropriate Dispute Resolution Project
FAMILY LAW ADR PROGRAM
CLIENT EVALUATION

Please submit evaluation by mail or fax within 10 days.
 Telephone: (650) 599-1070 Fax: (650) 599-1754

This confidential information is used to assess the program, to track quality, and to provide feedback to neutrals. Information may be aggregated for blind statistical reports to the Judicial Council, the Court and the community. We appreciate your cooperation.

Case name:

Case number:

1. I am: Petitioner Respondent Other _____
2. Process used in case: Mediation Binding Arbitration
3. Issues: Custody/Visitation Child Support Spousal Support
 Property Other: _____
4. The session was held: at the court with Monica Rands-Preuss at the attorney/neutral's office
5. Please indicate if any issues in the case were resolved: Fully Partially Not resolved

Please rate the following:

I disagree

I agree

6. This process was fair to all parties.	1	2	3	4	5
7. This process allowed all to be heard.	1	2	3	4	5
8. This process offered a safe, secure setting.	1	2	3	4	5
9. The neutral did not unduly pressure me to reach an agreement.	1	2	3	4	5
10. The neutral encouraged practical solutions.	1	2	3	4	5
11. The neutral understood key issues.	1	2	3	4	5
12. I would use this neutral again.	1	2	3	4	5
13. I would use the ADR program again.	1	2	3	4	5
14. The process decreased conflict between me and the other party.	1	2	3	4	5
15. The neutral helped improve communication during this process.	1	2	3	4	5
16. This process helped me to clarify or narrow the issues.	1	2	3	4	5
17. I was satisfied with the outcome of the ADR session.	1	2	3	4	5
18. I was prepared to discuss settlement.	1	2	3	4	5
19. The other party was prepared to discuss settlement.	1	2	3	4	5

OTHER COMMENTS YOU'D LIKE TO SHARE:

THANK YOU!