

Collections Reporting Template Training and Information

Judicial Council of California
Funds and Revenues Unit
July 2016

1

Agenda

- Welcome and introduction
- Collections Reporting Template
- Report Findings
- Franchise Tax Board
- Open forum
- Wrap-up

2

Goals and Objectives

- Reporting template walk-through
 - (includes instructions related to amnesty cases)
- Common Report Findings
- Other collections-related topics

3

Annual Reporting Requirement

Penal Code section 1463.010 (c): Each superior court and county shall jointly report to the Judicial Council, as provided by the Judicial Council, information requested in a reporting template on or before September 1, 2009, and annually thereafter. The Judicial Council shall report to the Legislature on December 31, 2009, and annually thereafter, on all of the following:

- (1) The extent to which each court or county is following best practices for its collection program.
- (2) The performance of each collection program.
- (3) Any changes necessary to improve performance of collection programs statewide.

4

Template Sections

- Contact and Other Information Sheet
- Program Report
- Performance Report
- Annual Financial Report
- Instructions / Glossary

5

California Judicial Branch Home

Funds and Revenues

Home » Funds and Revenues Resources

Home
Statewide Traffic Tickets / Infractions Amnesty Program
About Funds and Revenues
Funds and Revenues Resources
Latest News

RELATED LINKS
» Revenue Distribution Guidelines

Funds and Revenues Resources

REPORTING

Each superior court and county is jointly required to report to the Judicial Council the performance and best practices of the cooperative superior court and county collection program pursuant to Penal Code section 1453.010.

The Collections Reporting Template is an Excel spreadsheet comprising contact and other information as well as program, performance, and annual financial reporting information. For your reference, also provided below are links to instructions for completing the Collections Reporting Template and a glossary of terms used in the template.

Available Resources:

- [Collections Reporting Template \(Excel 2010\)](#)
- [Collections Reporting Template \(Excel 2007\)](#)
- Note: When either version of the template is opened, a Security Warning will appear, click Options and select "Enable this Content" to activate Macros.
- [Collections Reporting Instructions](#)
- [Glossary of Terms](#)

How to Report

The Collections Reporting Template is due to the Judicial Council on or before September 1 on an annual basis. The Collections Reporting Template may be sent to the Judicial Council Finance's Funds and Revenue Unit via email, fax, or U.S. mail (see contact information below). The Annual Financial Report must be signed by the authorized court and county representatives.

Contact:
Judicial Council of California
Finance, Funds and Revenues Unit
2256 North Ontario Street, Suite 220
Burbank, CA, 91504
Fax: 916-558-3112
Email: collections@jud.ca.gov

6

Contact and Other Information

1	Court/County	San Diego County, Missouri							
2	Court Contact:	Sam Collector							
3	Telephone Number:	918 956-9999							
4	E-mail Address:	sam.collector@co.sds.ca.gov							
5	County Contact:	Peter Collect							
6	Telephone Number:	918-956-4444							
7	E-mail Address:	peter.collect@co.sds.ca.gov							
8	List collection agencies or programs used by order in which debt is referred.	1. Court 2. Courts 3. Private Process 4. FTS-COB 5. None							
11	Does your court/county have a comprehensive collections program pursuant to Penal Code 1463.007?	Yes							
12	Which of the comprehensive collection program components, pursuant to Penal Code 1463.007, does your court/county currently use? If you indicated YES to question #11, you must check all in section I and at least 5 components in section II.		Components used by Court	Components used by County	Components used by Private Agency	Components used by FTB	Component used by Intra-branch		
I.	a. Attempts telephone contact with delinquent debtors for whom the program has a phone number to inform them of their delinquent status and payment options.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	b. Notifies delinquent debtors for whom the program has an address in writing of their outstanding obligation within 95 days of delinquency.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	c. Generates internal monthly reports to track collections data, such as age of debt and delinquent amounts outstanding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	d. Uses Department of Motor Vehicles information to locate delinquent debtors.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	e. Accepts payment of delinquent debt by credit card.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
II.	a. Sends delinquent debt to the Franchise Tax Board's Court-Ordered Debt Collections Program.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	b. Sends delinquent debt to the Franchise Tax Board's Interagency Intercept Collections Program.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	c. Initiates driver's license suspension or hold actions when appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	d. Contracts with one or more private debt collectors to collect delinquent debt.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	e. Sends monthly bills or account statements to all delinquent debtors.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	f. Contracts with local, regional, state, or national skip tracing or locator resources or services to locate delinquent debtors.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	g. Coordinates with the probation department to locate debtors who may be on formal or informal probation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	h. Uses Employment Development Department employment and wage information to collect delinquent debt.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	i. Establishes wage and bank account garnishments where appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
	j. Places liens on real property owned by delinquent debtors when appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	k. Uses an automated dialer or automatic call distribution system to manage telephone calls.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
13	Does the court impose a civil assessment for failure to appear on infraction cases?	Yes							

7

Mandatory Cost Recovery Components

11	Does your court/county have a comprehensive collections program pursuant to Penal Code 1463.007?	
12	Which of the comprehensive collection program components, pursuant to Penal Code 1463.007, does your court/county currently use? If you indicated YES to question #11, you must check all in section I and at least 5 components in section II.	
I.	a. Attempts telephone contact with delinquent debtors for whom the program has a phone number to inform them of their delinquent status and payment options.	
	b. Notifies delinquent debtors for whom the program has an address in writing of their outstanding obligation within 95 days of delinquency.	
	c. Generates internal monthly reports to track collections data, such as age of debt and delinquent amounts outstanding.	
	d. Uses Department of Motor Vehicles information to locate delinquent debtors.	
	e. Accepts payment of delinquent debt by credit card.	
II.	a. Sends delinquent debt to the Franchise Tax Board's Court-Ordered Debt Collections Program.	
	b. Sends delinquent debt to the Franchise Tax Board's Interagency Intercept Collections Program.	
	c. Initiates driver's license suspension or hold actions when appropriate.	

8

Discretionary Cost Recovery Components

II.	a. Sends delinquent debt to the Franchise Tax Board's Court-Ordered Debt Collections Program.
	b. Sends delinquent debt to the Franchise Tax Board's Interagency Intercept Collections Program.
	c. Initiates driver's license suspension or hold actions when appropriate.
	d. Contracts with one or more private debt collectors to collect delinquent debt.
	e. Sends monthly bills or account statements to all delinquent debtors.
	f. Contracts with local, regional, state, or national skip tracing or locator resources or services to locate delinquent debtors.
	g. Coordinates with the probation department to locate debtors who may be on formal or informal probation.
	h. Uses Employment Development Department employment and wage information to collect delinquent debt.
	i. Establishes wage and bank account garnishments where appropriate.
	j. Places liens on real property owned by delinquent debtors when appropriate.
	k. Uses an automated dialer or automatic call distribution system to manage telephone calls.

9

Meeting the Components

Yes <input type="checkbox"/>				
Components used by Court	Components used by County	Components used by Private Agency	Components used by FTB	Components used by Intra-branch
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10

Program Report

Select court/county (see Contact Information worksheet #1)
Use the space below to describe your collection program.
Describe the extent to which your collection program is meeting the Judicial Council approved Collections Best Practices and identify any obstacles or problems that prevent the collections program from meeting those objectives. In the description please identify which of the twenty-five (25) Best Practices your collection program has not been implemented. Also, identify any new or additional practices that have improved your collections program.
Type here.
Please identify areas in collections (check all that apply) in which program staff would like to receive training, assistance, or additional information.
<input type="checkbox"/> Civil Assessment <input type="checkbox"/> Revenue Distribution <input type="checkbox"/> Private Collection Vendor Selection
<input type="checkbox"/> Cost Recovery <input type="checkbox"/> Discharge from Accountability <input type="checkbox"/> Other Collections-Related Issues

Performance Report

Select court/county (see Contact Information worksheet #1)
Use the space below to discuss your collection program.
Please provide any comments on your Gross Recovery Rate or Success Rate.
Type here.
Additional operational information about your collection program for this Reporting Period.

Annual Financial Report

1	Beginning Date	01-Jul-15	First day of Reporting Period			
2	Ending Date	30-Jun-16	Last day of Reporting Period			
FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
Row/Program	Number of Cases Established/Referred / Transferred in Period	Value of Cases Established/Referred/ Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G
3	Non-Delinquent Collections		7,513,004			
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335
5	County Collection Program					120,481
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)	
7	FTB Court-Ordered Debt	22,679	3,780,554	2,023,303	(260,861)	
8	Intra-branch Program					
9	Other					
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335
11	Quality Checklist	Quality Criteria				
12	<input checked="" type="checkbox"/>	Rows 3-9 include all fines, fees, forfeitures, penalties, and assessments except victim restitution and other justice related fees (see Row 46 for more information).				
13	<input checked="" type="checkbox"/>	Rows 3-9 include traffic, criminal, and juvenile delinquency case types.				
14	<input checked="" type="checkbox"/>	Rows 3-9 include infractions, misdemeanors and felonies.				
15	<input checked="" type="checkbox"/>	Row 3 includes all collections for cases that were paid in full on or before the due date, or current installment or accounts receivable (AIR) payment plan.				
16	<input checked="" type="checkbox"/>	Row 3, Column D, includes all revenue collected for non-delinquent infraction, misdemeanor and felony cases.				
17	<input checked="" type="checkbox"/>	Rows 3-9 include cases referred/established, revenue collected, adjustments, or discharges posted during the reporting period.				
18	<input checked="" type="checkbox"/>	Rows 4-9, Columns B and C, represents new debt established or referred to collection programs.				
19	<input checked="" type="checkbox"/>	Column C also includes debt that is transferred or returned from one collection program to another during the reporting period.				
20	<input checked="" type="checkbox"/>	Rows 4-9 include all cases that were not paid in full on or before the due date.				
21	<input checked="" type="checkbox"/>	Rows 4-9, Column D includes all money received towards the satisfaction of delinquent court-ordered debts.				
22	<input checked="" type="checkbox"/>	Column E includes the cost of collections that, pursuant to PC 1463.007, is allowable to offset revenue prior to distribution to other governmental entities. Cost of collections is entered in Column E as a negative number unless posting a reversal.				
23	<input checked="" type="checkbox"/>	Value reported in Column F includes all court-ordered suspensions, alternative sentences, dismissals, or other non-cash adjustments that decrease or increase the amount outstanding for individual debt items.				
24	<input checked="" type="checkbox"/>	Value reported in Column G includes all debt deemed uncollectible that has been discharged, per Government Code section 25257-25259.95.				
FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS, BEGINNING AND ENDING BALANCES						
Row/Program	Number of Cases - Beginning Balance	Value of Cases - Beginning Balance	Change in Value (from above)	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
	Col. H	Col. I	Col. J	Col. K	Col. L	Col. M
24	Court Collection Program	242,462	35,198,901	769,005	247,084	35,966,906
25	County Collection Program					
26	Private Agency	295,338	26,570,590	4,368,355	301,780	30,738,945
27	FTB Court-Ordered Debt	23,753	5,370,551	1,791,451	48,795	7,161,992
28	Intra-branch Program					
29	Other					
30	Total	561,553	67,140,022	6,687,611	597,659	73,827,833

What to Report by Column

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
Row/Program	Number of Cases Established/Referred/ Transferred in Period	Value of Cases Established/Referred/ Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G
3	Non-Delinquent Collections		7,513,004			
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335
5	County Collection Program					120,481
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)	
7	FTB Court-Ordered Debt	22,679	3,780,554	2,023,103	(260,861)	
8	Intra-branch Program					
9	Other					
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335

Columns B and C

REPORTING PERIOD		
	Reporting Period	
Row Program	Col. A	
1 Beginning Date	01-Jul-15	First day of Reporting Period
2 Ending Date	30-Jun-16	Last day of Reporting Period

Columns B and C:
Include the number and value of NEW cases established, transferred or referred during the reporting period.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
Row Program	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G
3 Non-Delinquent Collections			7,513,004			
4 Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335	120,481
5 County Collection Program						
6 Private Agency	19,482	11,876,533	7,708,178	(1,279,963)		
7 FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)		
8 Intra-branch Program						
9 Other						
10 Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335	120,481

15

Column D

REPORTING PERIOD		
	Reporting Period	
Program	Col. A	
Beginning Date	01-Jul-15	First day of Reporting Period
Ending Date	30-Jun-16	Last day of Reporting Period

Column D:
Include non-delinquent and delinquent revenue collected for the reporting period... EXCEPT victim restitution and other justice related reimbursements.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
Program	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G
Non-Delinquent Collections			7,513,004			
Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335	120,481
County Collection Program						
Private Agency	19,482	11,876,533	7,708,178	(1,279,963)		
FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)		
Intra-branch Program						
Other						
Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335	120,481

16

Column E

REPORTING PERIOD		
Row	Program	Col. A
1	Beginning Date	01-Jul-15 First day of Reporting Period
2	Ending Date	30-Jun-16 Last day of Reporting Period

Column E:
Include eligible operating costs recovered for the collection of delinquent debt.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS							
Row	Program	Number of Cases Established/Referred/ Transferred in Period	Value of Cases Established/Referred/ Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	
3	Non-Delinquent Collections			7,513,004			
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335	120,481
5	County Collection Program						
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)		
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)		
8	Intra-branch Program						
9	Other						
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335	120,481

17

Column F

REPORTING PERIOD		
Row	Program	Col. A
1	Beginning Date	01-Jul-15 First day of Reporting Period
2	Ending Date	30-Jun-16 Last day of Reporting Period

Column F:
Include the dollar value of suspensions, dismissals, alternative payments (such as community service) or other non-cash payment adjustments as ordered by the court.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS							
Row	Program	Number of Cases Established/Referred/ Transferred in Period	Value of Cases Established/Referred/ Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	
3	Non-Delinquent Collections			7,513,004			
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335	120,481
5	County Collection Program						
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)		
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)		
8	Intra-branch Program						
9	Other						
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335	120,481

18

Column G

REPORTING PERIOD		
	Reporting Period	
Row	Program	Col. A
1	Beginning Date	01-Jul-15 First day of Reporting Period
2	Ending Date	30-Jun-16 Last day of Reporting Period

Column G:
Include debt discharged during the reporting period only.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
Row	Program	Col. B	Col. C	Col. D	Col. E	Col. F
3	Non-Delinquent Collections			7,513,004		
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335
5	County Collection Program					
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)	
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)	
8	Intra-branch Program					
9	Other					
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335

Amnesty Cases

REPORTING PERIOD		
	Reporting Period	
Row	Program	Col. A
1	Beginning Date	01-Jul-15 First day of Reporting Period
2	Ending Date	30-Jun-16 Last day of Reporting Period

In Column B and C report the following:
The number and value of cases eligible for amnesty reduction, that were established, referred or transferred during the reporting period.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
Row	Program	Col. B	Col. C	Col. D	Col. E	Col. F
3	Non-Delinquent Collections			7,513,004		
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335
5	County Collection Program					
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)	
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)	
8	Intra-branch Program					
9	Other					
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335

Amnesty Cases

In Column D report the following:

Total amount paid in full or installments, on eligible accounts, established, referred, or transferred during the period.

Total amount collected from the \$50 amnesty program fee.

Any previously added administrative fee (e.g., PC 1205(e)) reduced and collected under amnesty.

REPORTING PERIOD							
	Reporting Period						
Row	Program	Col. A					
1	Beginning Date	01-Jul-15	First day of Reporting Period				
2	Ending Date	30-Jun-16	Last day of Reporting Period				
FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENT							
Row	Program	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	
3	Non-Delinquent Collections			7,513,004			
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335	120,481
5	County Collection Program						
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)		
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)		
8	Intra-branch Program						
9	Other						
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335	120,481

21

Amnesty Cases

In Column E report the following:

Total costs deducted from any revenues collected as part of a comprehensive collections program to offset the operating costs of amnesty program.

REPORTING PERIOD							
	Reporting Period						
Row	Program	Col. A					
1	Beginning Date	01-Jul-15	First day of Reporting Period				
2	Ending Date	30-Jun-16	Last day of Reporting Period				
FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENT							
Row	Program	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	
3	Non-Delinquent Collections			7,513,004			
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335	120,481
5	County Collection Program						
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)		
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)		
8	Intra-branch Program						
9	Other						
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335	120,481

22

Amnesty Cases

REPORTING PERIOD		
	Reporting Period	
Row	Program	Col. A
1	Beginning Date	01-Jul-15 <small>First day of Reporting Period</small>
2	Ending Date	30-Jun-16 <small>Last day of Reporting Period</small>

In Column F report the following:

Any civil assessment amount deducted from the outstanding bail or fine amount *before* any amnesty reduction calculations.

The remaining balance of the amount reduced under amnesty (e.g., 50% or 80%) **not** collected.

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
Row	Program	Col. B	Col. C	Col. D	Col. E	Col. F
3	Non-Delinquent Collections			7,513,004		
4	Court Collection Program	12,709	2,480,287	944,466	(584,945)	647,335
5	County Collection Program					
6	Private Agency	19,482	11,876,533	7,708,178	(1,279,963)	
7	FTB Court-Ordered Debt	22,679	3,780,554	2,029,103	(260,861)	
8	Intra-branch Program					
9	Other					
10	Total	54,870	18,137,374	18,194,751	(2,125,769)	647,335

Amnesty Case Example

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
	Number of Cases Established/Referred/Transferred in Period	Value of Cases Established/Referred/Transferred in Period	Gross Revenue Collected During the Period	Cost of Collections (pursuant to Penal Code 1463.007)	Adjustments	Discharge from Accountability
Row	Program	Col. B	Col. C	Col. D	Col. E	Col. F
3	Non-Delinquent Collections					
4	Court Collection Program					
5	County Collection Program					
6	Private Agency					
7	FTB Court-Ordered Debt		50	550	(83)	800
8	Intra-branch Program					
9	Other					
10	Total	-	50	550	(83)	800

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS: BEGINNING AND ENDING BALANCES						
	Number of Cases - Beginning Balance	Value of Cases - Beginning Balance	Change in Value (from above)	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
Row	Program	Col. H	Col. I	Col. J	Col. K	Col. L
24	Court Collection Program			-		
25	County Collection Program			-		
26	Private Agency			-		
27	FTB Court-Ordered Debt	1	1,300	(1,300)		
28	Intra-branch Program			-		
29	Other			-		
30	Total	1	1,300	(1,300)	-	-

Columns H and I

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS: BEGINNING AND ENDING BALANCES						
	Number of Cases - Beginning Balance	Value of Cases - Beginning Balance	Change in Value (from above)	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
Row Program	Col. H	Col. I		Col. K	Col. L	Col. M
24 Court Collection Program	242,462	35,198,901				
25 County Collection Program						
26 Private Agency	295,338	26,570,590	4,168,355			
27 FTB Court-Ordered Debt	23,753	5,370,531	1,751,451			
28 Intra-branch Program						
29 Other						
30 Total	561,553	67,140,022	6,687,811			

Row	Quality Checklist	Quality Criteria
31	<input checked="" type="checkbox"/>	Rows 24-29 include fines, fees, forfeitures, penalties, and assessments except victim restitution and other justice related fees.
32	<input type="checkbox"/>	Rows 24-29 include cases that have been referred to a collection program.
33	<input checked="" type="checkbox"/>	Columns I and L includes traffic, criminal, and juvenile delinquency case types.
34	<input checked="" type="checkbox"/>	Number of cases and value reported in Columns I and L reconcile to figures reported from underlying systems and vendors.
35	<input checked="" type="checkbox"/>	Number of cases and value reported in columns H and I match ending value reported in prior year.
36	<input checked="" type="checkbox"/>	Value of cases at end of period (Column L) balances to value of cases at beginning of period (Column I), plus change in value reported in Column J (which is the sum of Column C less the amounts shown in Columns D, F, and G).
37	<input checked="" type="checkbox"/>	No error messages shown in Column M. Note: An error message in Column M indicates that the beginning balance in Column I, plus the value of transactions reported in Column J (J = C - D - F - G) does not equal the ending balance reported in Column L.

Column H and I:
 Include prior year ending balance for number and value of cases.
 If case value differs from prior year ending balance explain variance in the Performance Report.

25

Column J

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS: BEGINNING AND ENDING BALANCES						
	Number of Cases - Beginning Balance	Value of Cases - Beginning Balance	Change in Value (from above)	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
Row Program	Col. H	Col. I	Col. J	Col. K	Col. L	Col. M
24 Court Collection Program	242,462	35,198,901	768,005	247,084	35,966,906	
25 County Collection Program			-			
26 Private Agency	295,338	26,570,590	4,168,355	301,780	30,738,945	
27 FTB Court-Ordered Debt	23,753	5,370,531	1,751,451	48,795	7,121,982	
28 Intra-branch Program			-			
29 Other			-			
30 Total	561,553	67,140,022	6,687,811	597,659	73,827,833	

Row	Quality Checklist	Quality Criteria
31	<input checked="" type="checkbox"/>	Rows 24-29 include fines, fees, forfeitures, penalties, and assessments except victim restitution and other justice related fees.
32	<input type="checkbox"/>	Rows 24-29 include cases that have been referred to a collection program.
33	<input checked="" type="checkbox"/>	Columns I and L includes traffic, criminal, and juvenile delinquency case types.
34	<input checked="" type="checkbox"/>	Number of cases and value reported in Columns I and L reconcile to figures reported from underlying systems and vendors.
35	<input checked="" type="checkbox"/>	Number of cases and value reported in columns H and I match ending value reported in prior year.
36	<input checked="" type="checkbox"/>	Value of cases at end of period (Column L) balances to value of cases at beginning of period (Column I), plus change in value reported in Column J (which is the sum of Column C less the amounts shown in Columns D, F, and G).
37	<input checked="" type="checkbox"/>	No error messages shown in Column M. Note: An error message in Column M indicates that the beginning balance in Column I, plus the value of transactions reported in Column J (J = C - D - F - G) does not equal the ending balance reported in Column L.

Column J is formula driven and captures value of Column C minus Columns D, F, and G -- above.

26

Columns K and L

FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS: BEGINNING AND ENDING BALANCES						
	Number of Cases - Beginning Balance	Value of Cases - Beginning Balance	Change in Value (from above)	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
Row	Program	Col. H	Col. I	Col. J	Col. K	Col. L
24	Court Collection Program	242,462	35,198,901	768,005	247,084	35,966,906
25	County Collection Program			-		
26	Private Agency	295,338	26,570,590	4,168,355	301,780	30,738,945
27	FTB Court-Ordered Debt	23,753	5,370,531	1,751,451	48,795	7,121,982
28	Intra-branch Program			-		
29	Other			-		
30	Total	561,553	67,140,022	6,687,811	597,659	73,827,833

Row	Quality Checklist	Quality Criteria
31	<input checked="" type="checkbox"/>	Rows 24-29 include fines, fees, forfeitures, penalties, and assessments except victim restitution and
32	<input type="checkbox"/>	Rows 24-29 include cases that have been referred to a collection program.
33	<input checked="" type="checkbox"/>	Columns I and L includes traffic, criminal, and juvenile delinquency case types.
34	<input checked="" type="checkbox"/>	Number of cases and value reported in Columns I and L reconcile to figures reported from underlying
35	<input checked="" type="checkbox"/>	Number of cases and value reported in columns H and I match ending value reported in prior year.
36	<input checked="" type="checkbox"/>	Value of cases at end of period (Column L) balances to value of cases at beginning of period (Column I), plus change in value reported in Column J (which is the sum of Column C less the amounts shown in Columns D, F, and G).
37	<input checked="" type="checkbox"/>	No error messages shown in Column M. Note: An error message in Column M indicates that the beginning balance in Column I, plus the value of transactions reported in Column J (J = C - D - F - G) does not equal the ending balance reported in Column L.

Columns K and L:
 Column K reflects number of cases at the end of reporting period.
 Column L reflects the total value of cases for the reporting period (Column I plus J).

Checking the Balance

Row	Program	Col. H	Col. I	Col. J	Col. K	Col. L	Col. M
24	Court Collection Program	242,462	35,198,901	768,005	247,084	35,966,906	
25	County Collection Program			-			
26	Private Agency	295,338	26,570,590	4,168,355	301,780	30,738,945	
27	FTB Court-Ordered Debt	23,753	5,370,531	1,751,451	48,795	7,121,982	Out of Balance
28	Intra-branch Program			-			
29	Other			-			
30	Total	561,553	67,140,022	6,687,811	597,659	73,827,833	

Row	Quality Checklist	Quality Criteria
31	<input checked="" type="checkbox"/>	Rows 24-29 include fines, fees, forfeitures, penalties, and assessments except victim restitution and
32	<input type="checkbox"/>	Rows 24-29 include cases that have been referred to a collection program.
33	<input checked="" type="checkbox"/>	Columns I and L includes traffic, criminal, and juvenile delinquency case types.
34	<input checked="" type="checkbox"/>	Number of cases and value reported in Columns I and L reconcile to figures reported from underlying
35	<input checked="" type="checkbox"/>	Number of cases and value reported in columns H and I match ending value reported in prior year.
36	<input checked="" type="checkbox"/>	Value of cases at end of period (Column L) balances to value of cases at beginning of period (Column I), plus change in value reported in Column J (which is the sum of Column C less the amounts shown in Columns D, F, and G).
37	<input checked="" type="checkbox"/>	No error messages shown in Column M. Note: An error message in Column M indicates that the beginning balance in Column I, plus the value of transactions reported in Column J (J = C - D - F - G) does not equal the ending balance reported in Column L.

An "Out of Balance" message may be caused by:
 1. Inclusion of cents in the reported figures.
 2. Column L is not equal to the value of Column I plus J.
 3. Column L reconciles to CMS or accounting system not to Column I and J.

Restitution and Other Reimbursements

VICTIM RESTITUTION AND OTHER JUSTICE RELATED REIMBURSEMENTS							
	Number of Cases Established/ Referred/ Transferred in Period	Value of Cases Established/ Referred/ Transferred in Period	Gross Revenue Collected During the Period	Adjustments	Victim Restitution (PC1202.4 (f))	Change in Value	
Row	Program	Col. N	Col. O	Col. P	Col. Q	Col. R	Col. S
38	Non-Delinquent Collections						
39	Court Collection Program						-
40	County Collection Program	2,332	2,465,869	349,690	108,804	519,889	1,487,486
41	Private Agency						-
42	FTB Court-Ordered Debt						-
43	Intra-branch Program						-
44	Other						-
45	Total	2,332	2,465,869	349,690	108,804	519,889	1,487,486

Row	Quality Checklist	Quality Criteria
46	<input type="checkbox"/>	Rows 38-44 include victim restitution and other justice related fees owed to other entities that were not included in Rows 4-9.
47	<input type="checkbox"/>	Rows 38-44 include only cases referred/established, revenue collected, or adjustment posted during the reporting period.
48	<input type="checkbox"/>	Column P includes gross revenue collected on other justice related fees and should be entered as a positive number unless posting reversal. Adjustments in Column Q are entered as a positive number if it causes the outstanding balance to decrease or as a negative number if it causes the outstanding balance to increase.
49	<input type="checkbox"/>	Column R includes revenue collected on restitution owed to a victim by court order under Penal Code section 1202.4 (f).

29

Beginning and Ending Balance

VICTIM RESTITUTION AND OTHER JUSTICE RELATED REIMBURSEMENTS: BEGINNING AND ENDING BALANCES							
	Number of Cases - Beginning Balance	Value of Cases - Beginning Balance	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Description of Items Included	Error Messages	
Row	Program	Col. T	Col. U	Col. V	Col. W	Col. X	Col. Y
50	Court Collection Program						
51	County Collection Program	4,561	19,011,703	46,478	20,499,189	jail, booking fees	
52	Private Agency						
53	FTB Court-Ordered Debt						
54	Intra-branch Program						
55	Other						
56	Total	4,561	19,011,703	46,478	20,499,189		

Row	Quality Checklist	Quality Criteria
57	<input type="checkbox"/>	Rows 50-55 include any victim restitution and other justice related fees owed to other entities that were not included in rows 24-29.

30

Performance Measures and Benchmarks

COLLECTIONS METRICS FOR FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS				
	Metric	Current Performance	Formula	Definition
Row	Col. Z	Col. AA	Col. AB	Col. AC
68	Gross Recovery Rate	63%	$\frac{\text{Collections} + \text{Adjustments} + \text{Discharges}}{\text{Referrals}}$	Measures a collection program's ability to resolve delinquent court-ordered debt, including alternative sentences, community service, suspended sentences and discharges.
69	Success Rate	61%	$\frac{\text{Collections}}{\text{Referrals} - \text{Adjustments} - \text{Discharges}}$	Measures the amount of revenue collected on delinquent court-ordered debt based on total delinquent accounts referred after adjustments and discharges, including NSF checks.

31

Verifying the Numbers

Row	Quality Checklist	Quality Criteria
11	<input checked="" type="checkbox"/>	Rows 3-9 include all fines, fees, forfeitures, penalties, and assessments except victim restitution and other justice related fees (see Row 46 for more information).
12	<input checked="" type="checkbox"/>	Rows 3-9 include traffic, criminal, and juvenile delinquency case types.
13	<input checked="" type="checkbox"/>	Rows 3-9 include infractions, misdemeanors and felonies.
14	<input checked="" type="checkbox"/>	Row 3 includes all collections for cases that were paid in full on or before the due date, or current installment or accounts receivable (A/R) payment plan.
15	<input checked="" type="checkbox"/>	Row, 3, Column D, includes all revenue collected for non-delinquent infraction, misdemeanor and felony cases.
16	<input checked="" type="checkbox"/>	Rows 3-9 include cases referred/established, revenue collected, adjustments, or discharges posted during the reporting period.
17	<input checked="" type="checkbox"/>	Rows 4-9, Columns B and C, represents new debt established or referred to collection programs.
18	<input checked="" type="checkbox"/>	Column C also includes debt that is transferred or returned from one collection program to another during the reporting period.
19	<input checked="" type="checkbox"/>	Rows 4-9 include all cases that were not paid in full on or before the due date.
20	<input checked="" type="checkbox"/>	Rows 4-9, Column D includes all monies received towards the satisfaction of delinquent court-ordered debts.
21	<input checked="" type="checkbox"/>	Column E includes the cost of collections that, pursuant to PC 1463.007, is allowable to offset revenue prior to distribution to other governmental entities. Cost of collections is entered in Column E as a negative number unless posting a reversal.
22	<input checked="" type="checkbox"/>	Value reported in Column F includes all court-ordered suspensions, alternative sentences, dismissals, or other non-cash adjustments that decrease or increase the amount outstanding for individual debt items.
23	<input checked="" type="checkbox"/>	Value reported in Column G includes all debt deemed uncollectible that has been discharged, per Government Code section 25257-25259.95.

32

Common Report Findings

What are we looking for?

- Variances
- Information on the Program and Performance Reports

33

Error Messages

- Columns M and Y
- Rows 60-61

ERROR/WARNING MESSAGES	
60	Error: Value of cases at end of period does not balance to value at beginning of period, plus transactions that occurred during the period
61	WARNING: One or more Quality Checklist criteria have not been validated (checked)

34

Program Report No-no

Select court/county (see Contact Information worksheet #1)
Use the space below to describe your collection program.

Describe the extent to which your collection program is meeting the Judicial Council approved Collections Best Practices and identify any obstacles or problems that prevent the collections program from meeting those objectives. In the description please identify which of the twenty-five (25) Best Practices your collection program has not been implemented. Also, identify any new or additional practices that have improved your collections program.

The collections program meets 23 of the 25 Collections Best Practices. The program has developed a written plan and memorandum of understanding (MOU) to implement and enhance collection of court ordered debt and other monies owed to the court under a court order.

- Established and maintained a cooperative superior court and county collection committee.
- Meets at least 10 of the 17 components of a comprehensive collection program.
- Reconciles amounts placed in the collection to the supporting case management system.
- Retains collection reports and supporting documentation for at least three years.
- Participates in both FTB-COD collection program and the FTB Interagency Intercept program.
- Takes steps to collect court ordered debt locally before referring it to the FTB for collection.
- Established a process for handling discharge of accountability for uncollectible court ordered debt.
- Participates in a program that authorized the Department of Motor Vehicles to suspend or refuse to renew the driver's licenses.
- Conduct trials by written declaration under VC 40903 and, as appropriate in the context of such trials, imposes civil assessment.
- Follows the Criteria for a Successful Civil Assessment Program
- Developed a process to collect unpaid attorney sanctions
- Accepts payments via credit and debit card.
- Accepts payment via the Internet - ePay-it interface with ISD case management system
- Includes in the collection program all court ordered debt and monies owed to the court under a court order.
- Conducts financial screening to assess the ability to pay prior to processing installment payment plans.

Please identify areas in collections (check all that apply) in which program staff would like to receive training, assistance, or additional information.

- | | | |
|---|---|--|
| <input type="checkbox"/> Civil Assessment | <input checked="" type="checkbox"/> Revenue Distribution | <input type="checkbox"/> Private Collection Vendor Selection |
| <input type="checkbox"/> Cost Recovery | <input checked="" type="checkbox"/> Discharge from Accountability | <input type="checkbox"/> Other Collections-Related Issues |

Additional comments:

35

Performance Report Sample

Select court/county (see Contact Information worksheet #1)
Use the space below to discuss your collection program.

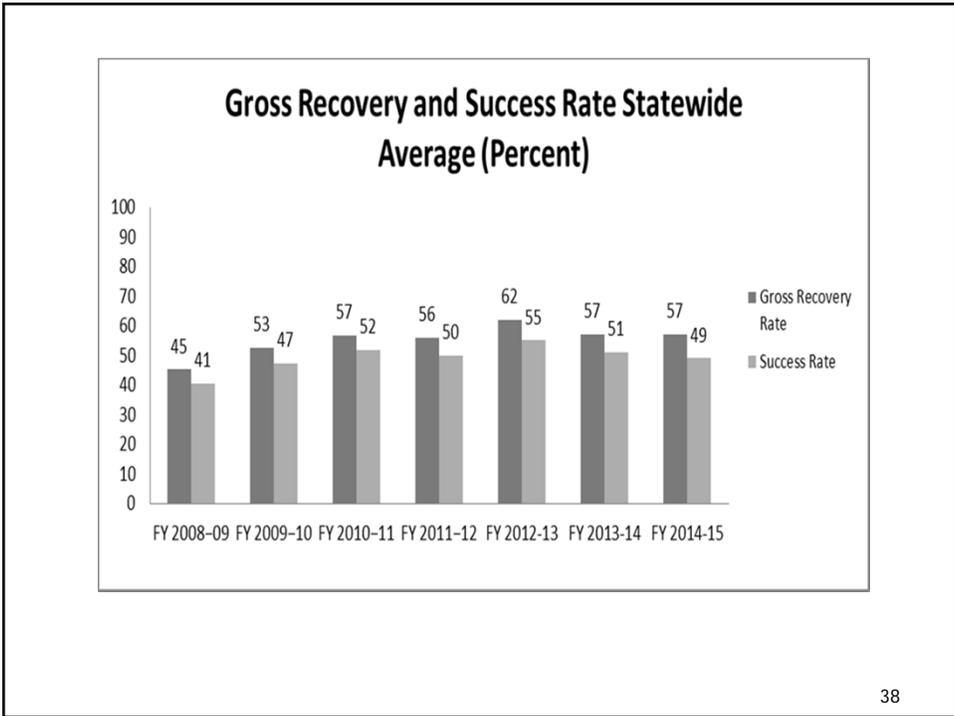
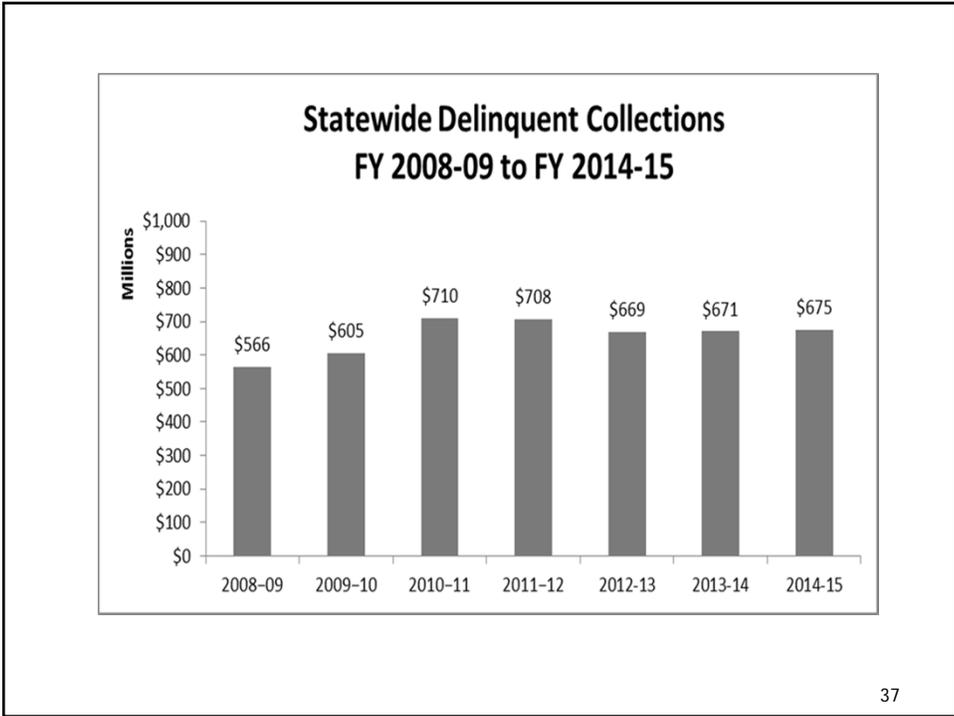
Please provide any comments on your Gross Recovery Rate or Success Rate.

The collections program has increased its collections from last year by \$1,502,739, to \$16,938,447. The program's success rate increased from 42% to 46% and increased its gross recovery rate from 48% to 67% due to an increase in the number of traffic case referrals to collections. The increase in traffic and criminal case collections is directly related to the program's skip tracing services. Also, the program implemented the trial by declaration process (VC 40903) in a few courts, resulting in processing of an estimated 2,000 failure to appear cases. Additionally, the program has hired a collection agency and has recently transferred "hard to collect" accounts for additional collection efforts.

Additional operational information about your collection program for this Reporting Period.

Limited staff resources prevent the program from conducting detailed financial screening for installment payment plans and implementing the trial by declaration process in all court locations. Also, issues with the case management system continue to impede the programs ability to identify and transfer cases to collections timely, as the system is not programmed to recognize defaults on payment plans.

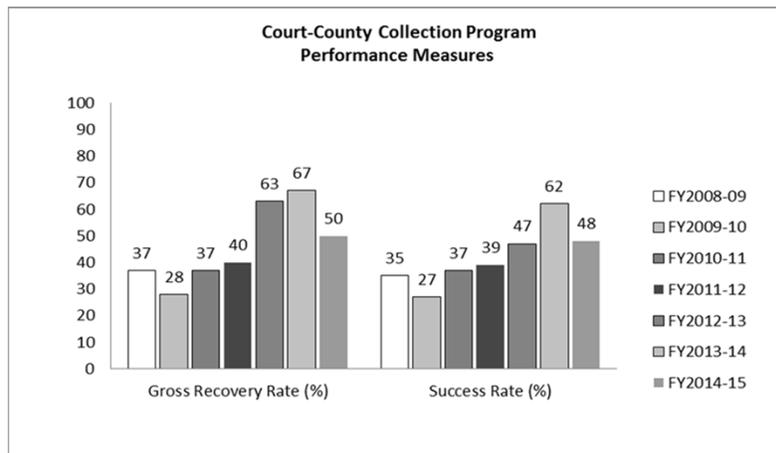
36



Individual Program Report

- Report content:
 - Summary
 - Program Overview
 - Performance

Program Overview Sample



Statewide Collections Report to the Legislature Timeline

9/1 – CRT Due

9/1 to 10/20 – JCC Staff

- Analyze program data
- Draft individual reports
- Obtain court / county approval
- Draft report to Legislature

41

Statewide Collections Report to the Legislature Timeline

11/16 - Draft report due to JC

12/6 - Final report due to JC

12/15 - JC business meeting for approval

12/31 - Report due to Legislature

42

FTB-COD Collections Program

43



STATE OF CALIFORNIA
Franchise Tax Board

Where do I input the information?

Judicial Council (JC) Template

- Column B =
- Column C =
- Column D =
- Column E =
- Column F =
- Column G =
- Column H =
- Column I =
- Column J =
- Column K =
- Column L =

COD Monthly Report

- Volume of accepted cases
- Value of accepted cases
- Total Payment Summary amount
- Column D amount x 15%
- Value of withdrawn cases & return cases
- N/A to FTB-COD
- Column K on 14/15 JC Template
- Column L on 14/15 JC Template
- Auto fill
- Column H +/- Column B
- Column I +/- Column J

- NOTE: Please keep in mind, Column K will not necessarily match the inventory on the COD Monthly Report. The COD Monthly Report inventory changes daily.

FTB-Court Ordered Debt Questions?

Court-Ordered Debt Client Services

- Phone: 916.845.7503
- Email: CODClientServices@ftb.ca.gov

Carrie Deterding, Program Manager

- Phone: 916.845.5326
- Email: Carrie.Deterding@ftb.ca.gov

Funds and Revenues Website

Collections Information and Resources:

www.courts.ca.gov/partners/collections.htm

Funds and Revenues Website

The screenshot shows the homepage of the Funds and Revenues website. At the top left, there is a link for "California Judicial Branch Home". The main header area features a dark background with the text "Funds and Revenues" and a sub-header "Welcome to the Funds and Revenues unit web site." Below this, there is a navigation menu with items: "Home", "Statewide Traffic Tickets / Infractions Amnesty Program", "About Funds and Revenues", "Funds and Revenues Resources", "Latest News", and "RELATED LINKS" which includes "Revenue Distribution Guidelines". The main content area is titled "Funds and Revenues Unit" and contains a paragraph of introductory text with a link to "Learn more about the Funds and Revenues Unit". Below this is a section titled "STATEWIDE MASTER VENDOR AGREEMENTS FOR COLLECTION SERVICES" with a paragraph of text and a bulleted list of links: "Collections LPA Master Agreements and Amendments", "Vendor contact information **", and "Vendor Pricing List(s)". On the right side, there are two boxes: "CONTACT US" with the email "collections@jud.ca.gov" and "REQUEST TECHNICAL ASSISTANCE" with a paragraph of text and the email "collections@jud.ca.gov". The footer of the page contains the copyright notice "© 2016 Judicial Council of California".

Open Forum

51

Funds and Revenues Unit

Colin Simpson (415) 865-4566 colin.simpson@jud.ca.gov

Daniel Delgadillo (818) 558-3080 daniel.delgadillo@jud.ca.gov

Maria Lira (818) 558-3081 maria.lira@jud.ca.gov

Theida Salazar (818) 558-3001 theida.salazar@jud.ca.gov

Collections Questions: collections@jud.ca.gov

Revenue Distribution Questions: revenuedistribution@jud.ca.gov

Amnesty Questions: amnesty@jud.ca.gov

52

Thank you!

53