

JUDICIAL COUNCIL OF CALIFORNIA

QUESTIONS AND ANSWERS

CFCC-2019-19-CD Language Access in the California Court

April 20, 2020

1. What is the volume for the contract?

Answer: This contract is for specific language access deliverables and work product, as outlined in the RFP, to be produced to the Judicial Council between June 2020 and June 2022.

2. Who is the incumbent and what are their rates?

Answer: There is no current contract.

3. What is the current contract amount?

Answer: There is no current contract.

4. What are the current challenges?

Answer: Over 200 languages are spoken in the California courts, which can be a challenge to serve court users in all the languages presented.

5. What languages are predicted to be the most often used?

Answer: All work product created under this contract will be in English. The top ten most commonly interpreted languages in the courts are (in order) Spanish, Vietnamese, American Sign Language, Mandarin, Cantonese, Korean, Punjabi, Russian, Arabic, and Farsi.

6. Under the descriptions of services #3 states we will need to conduct six to eight VRI training, will we get the training material in advance to prepare, and do you know what languages this will be needed on?

Answer: VRI trainings will be conducted in English. The council has developed some resource material on VRI, but the consultant under this contract will need to produce VRI training materials and facilitate VRI training for different courtroom participants as specified in the RFP.

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7. Under the descriptions of services #4 states we will need to develop in person training, do you know how many people and what languages will be needed?

Answer: Individual court trainings usually involve 25 or less persons. All trainings will be conducted in English.

8. Does the contractor need to be a DVBE to win this contract?

Answer: No.

END OF QUESTIONS AND ANSWERS