



## JUDICIAL COUNCIL OF CALIFORNIA

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### NOTICE REVISIONS TO THE RFP

RFP solicitation for Web-Based Hosted Call Center Application

**RFP No. FS-2018-15-RP**

November 1, 2018

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This Notice serves to advise potential Service Providers of the following changes to this solicitation:

1. The Schedule of Events in the RFP has been revised in Section 3:

EVENT	DATE
RFP issued	10/22/2018
Pre-proposal Conference	N/A
Deadline for questions	10/29/2018
Questions and answers posted ( <i>estimate only</i> )	10/31/2018
<b>Latest date and time proposals may be submitted</b>	<b>11/26/2018,</b> <b><i>No later than 3:00 PM</i></b> <b><i>Pacific Time</i></b>
Demonstration Evaluation / Anticipated Interviews (live) ( <i>estimate only</i> )	<b>12/04/2018 – 12/06/2018</b>
Evaluation of proposals ( <i>estimate only</i> )	<b>12/07/2018</b>
Public opening of cost portion of proposals	<b>12/10/2018,</b> <b><i>3:00 PM Pacific Time</i></b>

EVENT	DATE
Notice of Intent to Award ( <i>estimate only</i> )	<b>12/14/2018</b>
Negotiations and execution of contract ( <i>estimate only</i> )	<b>12/17/2018</b>
Contract start month ( <i>estimate only</i> )	12/2018

Revisions in the RFP are shown with ‘REVISED’ in bold red font (**bold font**).

The Judicial Council of California encourages all qualified Service Providers to participate in responding to this solicitation.

*Please check this RFP’s webpage on a regular basis for any changes and/or updates to the solicitation and Schedule of Events.*

**END OF NOTICE**