RFP# JBCP-2016-07-CP

Attachment 3: Issues with the Current Audio Visual System and Associated Deliverables

General

The telephone lines are not connected to the teleconference system three conference rooms and must be connected and completely tested.

Several monitors in the Jury Assembly Room will not power on unless the system is cycled and fail shortly thereafter. This must be corrected.

There is no JCC-TV, and it must be functioning.

Audio volume cannot be changed in the jury area, and it must be corrected.

Microphones do not work in the jury area and must be functioning.

Department 15

- Judicial microphone does not work, and it must be corrected.
- AV monitor freezes at times, and it must be repaired.
- The touch panel reflects microphones are off even when they are on, and this
 must be corrected.

Department 16

- Microphones do not work properly for example, the volume will not always turn up, and this functionality must be available.
- Audio conference doesn't always work for example, at times the Court can't hear Parties on the line or vice versa and microphones are turned up. This must be repaired.
- Unable to adjust lights (wires crossed with Dept. 15). This must be corrected.
- When pressing the number buttons on the touch panel it does not register the command. Buttons get stuck on a certain function and must be repaired.
- Microphones and audio conference require several system restarts to function.
 Sometimes they do not function at all. This must be corrected.

Department 18

- Microphones are not loud enough for the Court to hear clearly and must be corrected.
- On the touch panel, when pressing the number buttons it does not register the command. Buttons get stuck on a certain function and must be repaired.

Department 19

- Microphones do not work at all and must be functional.
- The off position indicators for all microphones are lighted on the panel and not adjustable. This must be repaired.
- Light can't be adjusted or dimmed to preset options and must be repaired.
- Audio Conference doesn't work and must be functional.
- On the touch panel, when pressing the number buttons it does not register the command. Buttons get stuck on a certain function and must be repaired.