

Riverside Superior Court Domestic Violence Form Completion and eFax Filing Process

1
Customer computer- court website



2
LawHelp Interactive Server



3
Complete HotDocs Interview



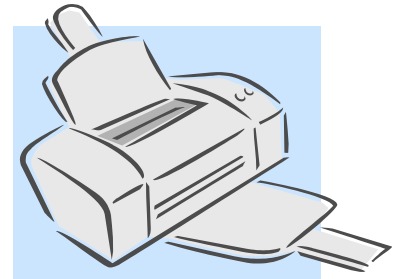
4
Save answers-create pdf



5
Save file to customer computer



6
eFax file from customer computer . . .



7
To court fax server



8
Clerk processes paperwork



9
Judicial Officer decides TRO



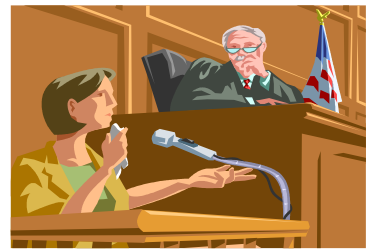
10
Litigant picks up reviewed documents



11
Other party is served



12
Court hearing



Riverside Superior Court
DVTRO Project
Processing Overview

Customers that want to complete DVTRO forms and file them via e-fax will go through the following steps:

1. Go to the court web-site, Domestic Violence webpage.
2. View or print instructions on the process.
3. Click a link for the desired process (Request or Answer) which will open a new browser window and take customer to Lawhelpinteractive.com
4. Use HotDocs program on the LawHelp Interactive web-site to answer interview questions. Answers to the questions automatically select and populate the appropriate forms.
5. If customer needs longer than two hours to complete the interview, or chooses to leave the program and return later, they will create an account on the LawHelp Interactive web-site.
6. When the interview on the LawHelp Interactive web-site is completed the customer clicks GET DOCUMENT. They will then 'Save' the completed form (.PDF) to the computer they are working on.
7. Close the LawHelp Interactive web-site.
8. Click a link on the court web-site (which will still be open in a browser window) to begin the e-Fax process.
9. Enter the necessary information into the e-fax program
10. Click Submit Document
11. The e-Fax program will deliver the custom coversheet and the .PDF document to the Fax Station shared drives to be processed.

Note:

- The Administrative Office of the Courts maintains the HotDocs program on LawHelp Interactive.
- Riverside Superior Court maintains the e-Fax filing component of the Program.

Riverside Superior Court DVRO Project Processing Overview

Current Court Domestic Violence Web Page:

<http://www.riverside.courts.ca.gov/selfhelp/domesticviolence.shtml>

The screenshot shows the Riverside Superior Court website's Domestic Violence section. A left-hand navigation menu lists various legal services, with 'Domestic Violence' selected. The main content area is titled 'DOMESTIC VIOLENCE' and includes a red warning: 'IF YOU ARE IN IMMEDIATE DANGER CALL 911'. Below this, it defines Domestic Violence and lists examples of abusive behavior. It then details the restrictions of a Restraining Order, such as no contact, staying away from home and work, and not having a gun. The page also provides links for online requests and lists Safe Haven locations. Three red arrows point to specific instructions: one to 'read these instructions', one to 'Request a Domestic Violence Restraining Order, click here', and one to 'Fax File Domestic Violence Forms by clicking here'. Labels '1 - Instructions', '2 - Chose Process', and '3 - E-fax file' are placed next to these arrows.

Home > Self-Help > Domestic Violence

SELF-HLP

- Family Law
- Domestic Violence**
 - > Request a Restraining Order
 - > Answer a Restraining Order
- Civil
- Small Claims
- Unlawful Detainers (Evictions)
- Conservatorship
- Wills, Estates & Trusts
- Guardianship
- Traffic
- Expungement
- Appeals
- Writ Proceedings
- Self-Help Information Centers

DOMESTIC VIOLENCE

IF YOU ARE IN IMMEDIATE DANGER CALL 911

Domestic Violence is:

A domestic violence restraining order is a court order that helps protect people from abuse, and/or threats of abuse from someone they have a close relationship with. Abuse is defined as any of the following:

- Physically hurting or trying to hurt someone intentionally or recklessly;
- Sexual assault;
- Making someone reasonably afraid that they or someone else are about to be seriously hurt (like threats or promises to harm someone); OR
- Behavior like harassing, stalking, threatening, or hitting someone; disturbing someone's peace; or destroying someone's personal property.

A Restraining Order can order the restrained person to:

- Not contact or go near you, your children, other relatives, or others who live with you;
- Stay away from your home, work, or your children's schools;
- Move out of your house (even if you live together);
- Not have a gun;
- Follow child custody and visitation orders;
- Pay child support;
- Pay spousal or partner support (if you are married or domestic partners);
- Stay away from any of your pets;
- Pay certain bills; and
- Release or return certain property.

Online Request for Domestic Violence Restraining Orders:

NEW: You can complete and e-fax file your domestic violence forms online. Please print and [read these instructions](#) before you begin.

To **Request a Domestic Violence Restraining Order**, [click here](#).

To **Answer a Domestic Violence Restraining Order**, [click here](#).

After completing your forms, **Fax File Domestic Violence Forms** by [clicking here](#).

You may complete a Request for a Domestic Violence Restraining Order at any **Safe Haven location**. [Click here](#) for a list of Safe Havens.

For more information on Domestic Violence, [click here](#).

[Domestic Violence Shelter Information](#)

[Domestic Violence Safety Plan Checklist](#)

[Additional Domestic Violence Resources](#)

If you think you may be a victim of abuse, please call the National Hotline for additional information at 1.800.799.7233 or 1.800.787.3224 (TDD)

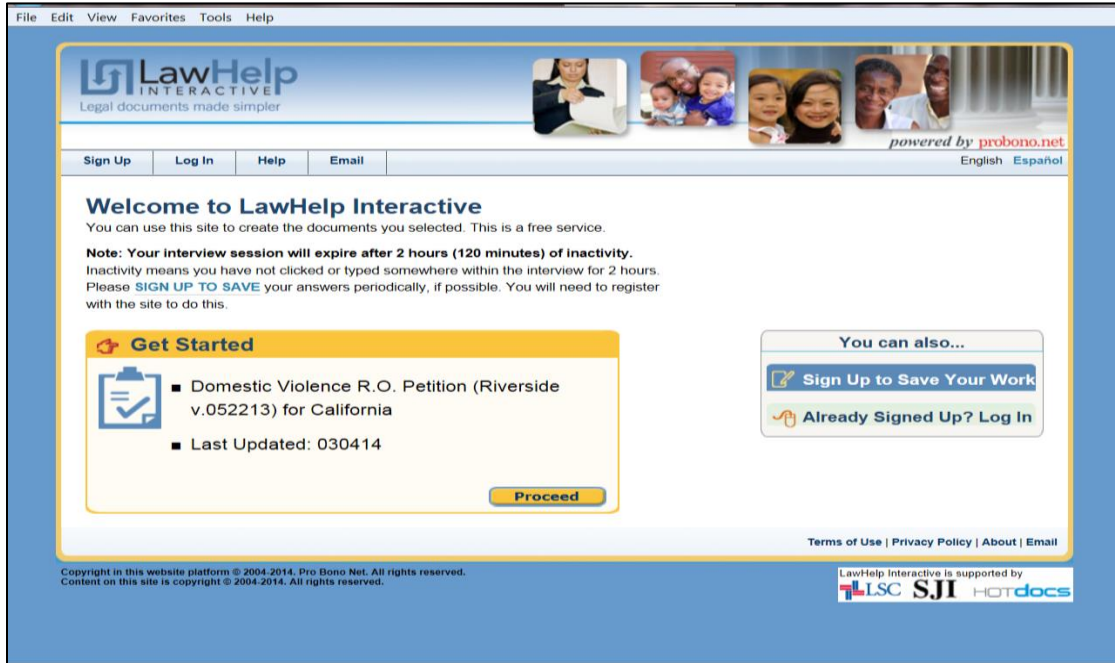
Related Websites

- [Riverside Family Justice Center](#)
- [Alternatives to Domestic Violence](#)
- [Shelter from the Storm](#)
- [Safe at Home](#)

Riverside Superior Court DVTRO Project Processing Overview

LawHelp Interactive DVTRO Web Page:

https://lawhelpinteractive.org/login_form?template_id=template.2011-01-04.0562038277&set_language=en



Hot Docs Interview Screen



Riverside Superior Court DVTRO Project Processing Overview

LawHelp Interactive GET DOCUMENT Web Page:

LawHelp INTERACTIVE
Legal documents made simpler

My Account Log Out Help Email Us

powered by **probono.net**
English Español

Info Your answers are saved

Done answering questions?

Now get your document, save your answers, or go back to the questions.
Note: LawHelp Interactive does not file your form for you. You must print and file it yourself.

Important!
When you are done, close **all** of your browser's windows. If you do not, other people may see what forms you filled out. Make sure to get or e-mail your document before you close your browser.

Get Your Document

Click the button below to download your document.

Get Document

Powered by **HOTdocs**

Was this helpful? Let us know.

You can also...

Email Your Document

Go Back To Questions

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Riverside Superior Court e-Fax transmission page

Edit View Favorites Tools Help

RIVERSIDE SUPERIOR COURT ELECTRONIC FAX FILING DOMESTIC VIOLENCE DOCUMENTS ONLY

Name:
* First: Middle (optional): * Last:

* Residence ZIP Code:

Residence ZIP Code will only be used to determine which court the document will be filed in.

E-mail Address:

Confirm E-mail Address:

E-mail address will only be used by the court.

*Phone Number (including area code):

* I want to pick-up my restraining order at the following location:

Blythe Court Indio Court
 Banning Court Murrieta Court
 Hemet Court Riverside Family Law Court

Step 1: Click the Browse button and choose the file name of the document you need to file

Step 2: Click the Upload File button

Step 3: Click on the Print File button. Sign the forms and be sure to keep them

Step 4: Click the Submit Document to Court button

**Riverside Superior Court
DVTRO Project
Processing Overview**

Riverside Superior Court e-Fax confirmation page

RIVERSIDE SUPERIOR COURT ELECTRONIC FAX FILING
DOMESTIC VIOLENCE DOCUMENTS ONLY

RIVERSIDE SUPERIOR COURT
ELECTRONIC FAX FILING
CONFIRMATION

Your document has been submitted to the court for review. Your hearing date, once scheduled, will be at the Sample Court at Sample Time

Confirmation Number: Sample number

File Name: Sample File Name

You may pickup your documents at: Sample Court and Address

Additional Instructions: Sample Instructions

[Print a Copy of This Page For your Records](#)