



Superior Court of the State of California

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Court Executive Officer/
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Judicial Council of California
Administrative Office of the Courts
Jody Patel, Interim Administrative Director of the Courts
455 Golden Gate Avenue
San Francisco, CA 94102-3688

Dear Jody,

I wanted to provide you with some comments in support of the OERS Division of the AOC as a result of the recent SEC report. Throughout the years, Malcolm Franklin and his staff have provided our court with security expertise and assistance on a wide range of security issues.

Most recently, we had an employee who was experiencing domestic violence issues and those issues ended up at work. Malcolm was there to provide us guidance to ensure that we were taking the appropriate security measures to protect the employee and other court staff. A Judicial Officer in our Juvenile Division received threats against her life. Malcolm visited our Juvenile Court division and personally met with the Judicial Officer to review the incident and to check in locally (court and with Sheriff) about what additional steps were being taken to prevent further action by the suspect.

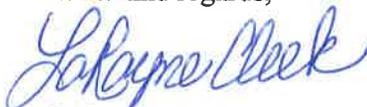
In April and March of this year, Nick Barsetti from his unit assisted our court with administering emergency response training to court staff (bomb threats and active shooter incidents). A training class for our Judicial Officers was administered with the same topics. Human Resources and I received an outpouring of positive feedback; the training was well-received and beneficial to all staff and Judicial Officers. A member of his staff delivered on site Continuity of Operations Training (COOP) over a (2) day period to our management staff in order to eliminate the need for travel and related expenses. This same staff member always made herself available via telephone conference meetings for our Managers to review COOP questions at length. Malcolm has personally come in and met with our Judicial Officers on privacy protection and provided guidance based on his experience working online vendors and websites.

Malcolm, Nick Barsetti and Ed Ellestad have reviewed and provided feedback on various internal procedures including our radiation protection program (for x-ray machines), video records/retention procedures, emergency response procedures, security plans and continuity of operations plans. Recently, Tulare Court collaborated with Kings Court, Malcolm and his staff member Vickie Akers, as a committee to develop a Radiation Safety and Protection Program toolkit to be used with court x-ray machines and distributed to courts statewide. This committee worked in coordination with an education vendor provided by Malcolm to develop a PowerPoint training version of the program including handouts and supportive training for court security providers.

Malcolm and his staff have performed security assessments throughout departments of Tulare Court from a proactive standpoint as well as enhancements to security in order to pursue facility modifications. Some of which was done on a days' notice to come and visit one of our courtrooms. With our new Porterville Courthouse being built, his staff member Dennis Duncan has been there to assist and ensure all security requirements are being covered. When our court has added or modified security equipment such as the door access control systems, CCTV/camera systems, x-ray machines and duress alarm systems, Malcolm and his staff have been involved from start to finish. Malcolm and staff have made recommendations and coordinated funding from his office.

Malcolm and his staff have been supportive as well as responsive to our needs. With that being said, the expertise of the OERS unit is invaluable. I am hopeful this information will be considered before any of the recommended changes from the SEC report are implemented.

With kind regards,



LaRayne Cleek
Court Executive Office

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