



## ATTACHMENT F

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### FACT SHEET

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## California Court Case Management System

The California Court Case Management System (CCMS) is a statewide technology initiative to bring the courts together to use one application for all case categories. The project is being managed by the Administrative Office of the Courts (AOC), Southern Regional Office in Burbank with the participation of the AOC Information Services Division in San Francisco. The design and development is being lead by five superior courts—the Superior Courts of Sacramento, Orange, Ventura, San Diego, and Los Angeles Counties. Other involved courts include the Superior Courts of San Francisco, Monterey, Riverside, and San Bernardino Counties.

### History of CCMS

In 2001, an assessment was performed to understand the viability of the case management systems used by the courts. A number of courts were facing critical needs because of outdated systems, deficient technical support, inability to meet legislative and reporting requirements, and significant maintenance costs. The analysis from this study concluded that a custom solution would be required to meet the needs of the local trial courts. Also, during this time, the Superior Courts of San Diego, Los Angeles, Ventura, and Orange Counties were considering the replacement of their existing case management systems and confirmed that available vendor products did not meet their requirements. In early 2002, after review and approval by the Judicial Council, the courts and the AOC agreed to a common solution, and the CCMS project was initiated.

After a convergence effort to reduce the number of case management systems, it was agreed that a better approach was to collaborate on the development of a statewide system.

### CCMS Goals

A primary goal of the CCMS project is to make the courts “venue transparent,” which would give court users and the public the ability to conduct court business

from any location in California. This goal supports the Judicial Council's "modernization" vision to establish statewide information technology initiatives that include planning, case management systems, infrastructure, information standards and communications, in order to "[a]ssist courts in the development, acquisition, implementation, and use of technology to improve their management of court operations and resources."<sup>1</sup>

In addition, the following CCMS specific project goals support the strategic plan of California's judicial branch of government:

- Support courts of all sizes and demographics.
- Manage system enhancements, especially those that arise from legislative changes.
- Maximize the benefits of automation by standardizing court business processes.
- Establish standard procedures that will make it easy for courts to use a common solution with minimum customization.
- Utilize a common approach for all case categories based on "best practices," a contemporary architecture, and continued technology evolution.
- Integrate with state and local justice partners and state administrative systems.
- Facilitate application ownership through a vendor-to-state transition to produce cost benefits that result from state ownership and statewide maintenance and support.
- Ensure reasonable development times and demonstrated capacity to succeed, i.e., deployment and production in a court environment.
- Maximize economies of scale and leverage shared resources.

#### CCMS Products

CCMS consists of three products: V2—criminal and traffic; V3—civil, probate, small claims, and mental health; and V4—family law and juvenile, plus integration of V2 and V3.

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<sup>1</sup> Judicial Council of California, *Leading Justice Into the Future* (Mar. 2000), p. 16.

**CCMS-V2**

The CCMS-V2 application contains functionality for the criminal and traffic case categories. The following case management functionality has been included in the V2 product:

- Case Initiation/ Maintenance
- Calendar
- Person
- Courtroom
- Counter
- Records
- Fiscal
- Warrants
- LEA Interface
- DOJ Interface
- DMV Interface
- Auditor Controller Interface
- Work Queues
- Collections
- Reporting
- Event Manager

The screenshot displays the V2 Case Management System interface. At the top, there is a red header with the system name and a globe icon. Below this is a yellow menu bar with 'Main', 'Active', 'Help', and 'Window' options. A toolbar with various icons is visible, along with a 'Logged' status indicator. The main content area is titled 'Case Summary' and features a grid of navigation buttons for different case categories (1-Counts through 20-Warrants). Below the navigation grid, case details are shown: Case: PP0111-2, Name: James, James, Amd #: 0, Chg. Doc: Complaint, Mand App checked. Case Status: Convicted, Case Stage: , Rel. Status: Released on Bail, Warrant, Owner's Resp, and DMV Hold checkboxes are present. Two tables are displayed: one for charges and one for sentences/dispositions.

Cnt	S/A	Viol Date	Viol End Dt	Section Statute	Charge Description	OL	Plea	Plea Date
1	0	01/11/05		23152(a) VC	Driving under the influence of alcohol/drugs	M	GUILTY	01/13/05
2	0	01/11/05		23152(b) VC	Drive under influence while blood alcohol level is 0.08%	M		

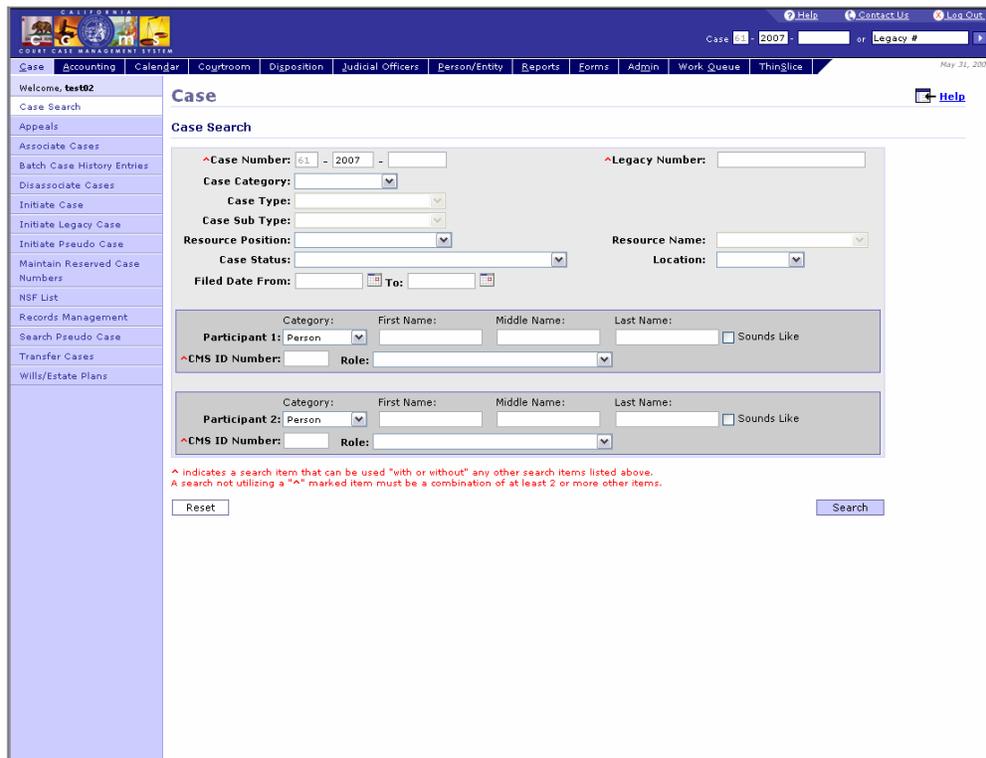
  

Seq	Sent Date	Sentence	Disposition	Dispo Date
1	01/13/05	36 months Probation	Active	01/13/05
2	01/13/05	\$100.00 Fines	Active	01/13/05
3	01/13/05	1 months First Offender Alcohol Program	Active	01/13/05
4	01/13/05	90 days License Restriction	Active	01/13/05
5	01/13/05	Mothers Against Drunk Driving (MADD) Victim's Impact Panel	Active	01/13/05

**CCMS-V3**

The CCMS-V3 application contains functionality for the civil, small claims, probate and mental health case categories. The following case management functionality has been included in the V3 product:

- Case Initiation
- Case Management
- Person/Entity Management
- Filings
- E-filing
- Register of Actions
- Calendaring/Scheduling
- Hearings/Courtroom Events
- Disposition
- Issuances
- Warrants
- Cashiering
- Accounting (Business Office and Reports)
- Physical Case File Tracking
- Exhibits
- Appeals
- Kiosk
- Probate Notes
- Tentative Rulings
- Resource Assignment
- Judicial Officer Functionality
- Work Queues/To-do Lists
- Form/Notice and Document Generation
- Queries and Reports
- Administration
- Configuration



#### **CCMS-V4**

Family law, juvenile dependency, and juvenile delinquency case categories will be designed and developed during the V4 phase of the CCMS. This phase will also incorporate functionality to support Unified Family Court business processes. The CCMS-V3 product will be used as the architectural base and includes the functionality already developed for the civil, small claims, probate, and mental health cases. The criminal and traffic functionality developed in CCMS-V2 will be leveraged and moved into the CCMS-V4 product. When completed, V4 will contain the functionality to manage all case categories under one unified case management system. During CCMS-V4, functionality to support the judicial branch will also be developed and includes the following:

- E-filing
- Interfaces; examples include:
  - Appellate Court Case Management System (ACCMS)
  - Department of Children and Social Services (DCSS)
  - Child Welfare Services (CWS)
  - Department of Motor Vehicles (DMV)
  - Department of Justice (DOJ)
- Statewide Reporting
- Public Access Portals
  - Kiosk Technology to Support Online Transactions
  - Internet Public Portal
  - Authenticated Public /Justice Partner Portal
- Judicial Branch Support
  - Interpreter Scheduling
  - Court Reporter Scheduling

#### **V4 Project Timeline**

Design and development of the CCMS-V4 product is a 33-month effort that began in July 2007. The product will be ready for production in the California courts by summer of 2010. In September, work began on the request for proposals (RFP) for the CCMS-V4 deployment phase. This effort will be supported by Stradling Global Sourcing. The target date to issue the RFP is December 19th, with a goal of selecting a vendor in the first quarter of 2008. The CCMS-V4 deployment RFP will cover all

vendor services required to support deployment to all 58 superior courts. Deployment activities for all the courts will begin in 2009, and V4 is expected to be fully implemented in all courts by the end of calendar year 2012.

*Contact:*

For questions and the most current information available, please send an e-mail to:  
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# NEWS RELEASE

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## **New Case Management System Makes Strides in California Courts**

***San Joaquin Superior Court is latest to launch new system;  
All courts expected to be on board by 2012***

San Francisco—The Superior Court of San Joaquin County yesterday became the most recent trial court in California to launch the California Court Case Management System (CCMS), a new technology initiative aimed at modernizing the state judicial branch and promoting information sharing among courts and other justice system agencies.

CCMS already has been launched in Orange, Sacramento, San Diego, and Ventura Counties. Sponsored by the Administrative Office of the Courts (AOC), CCMS will enable all trial courts to use one application for all case categories.

The Superior Court of San Joaquin County is the first to use the system for all case types starting on day one, including civil, small claims, probate, and mental health case types.

By the end of 2012, all 58 superior courts will be using CCMS to provide better service to the public and enhance sharing of information with justice partners such as the Department of Justice and the Department of Child Support Services.

### **History of Case Management System**

California's 58 superior courts are currently using about 70 different case management systems, from traditional paper filing systems to customized software programs.

In 2001, an assessment showed that a number of courts were facing critical needs because of outdated systems, deficient technical support,

(more)

the inability to meet legislative and reporting requirements, and the high cost of maintenance. With the approval of the Judicial Council, the AOC launched the CCMS project a year later to address these concerns.

A primary goal of the CCMS project is to make the courts “venue transparent,” giving court users and the public the ability to conduct business from any location in California. This project supports the Judicial Council’s goal to modernize state courts and to establish statewide technology initiatives that better manage court operations and resources.

For more information on CCMS, see the California Courts Web site:

[www.courtinfo.ca.gov/reference/documents/factsheets/ccms.pdf](http://www.courtinfo.ca.gov/reference/documents/factsheets/ccms.pdf).

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*The Judicial Council is the policymaking body of the California courts, the largest court system in the nation. Under the leadership of the Chief Justice and in accordance with the California Constitution, the council is responsible for ensuring the consistent, independent, impartial, and accessible administration of justice. The Administrative Office of the Courts carries out the official actions of the council and promotes leadership and excellence in court administration.*