

# California Law Enforcement Telecommunications System (CLETS) Message Management System

RFP No. IS-031306

## Questions and Answers

March 31, 2006

Question	Answer
1. How does <del>this</del> the AOC envision the architecture of this solution? Centralized or decentralized?	The solution for the Message Switch portion will be centralized, based at the California Courts Technology Center in Alameda County. The solution for the access for each court user is expected to reside on a desktop computer with either a thin or fat client application.
2. Section 1.2.1 B, Bullet #1 <ul style="list-style-type: none"><li>▪ California Courts (27 currently connected; 31 more are scheduled to come online in the future)</li></ul> Does AOC expect to expand this CLETS solution to all 58 Courts/County's?	The AOC will be offering the CLETS service/solution to all California superior courts, but is not requiring that as a solution at the present time. Other factors, such as mandated reporting requirements and future planned data exchanges from case management systems are expected to increase both the need and interest.
3. Section 1.2.1 B, Bullet #2 and 3 <ul style="list-style-type: none"><li>▪ State and local justice partners</li><li>▪ Certain outside vendors</li></ul> Please describe what state and local agencies may be recipients of this system and which may provide data (through expansion) to this system as indicated in 4.6.2.4.	This section is provided as background information regarding the types of data sharing the AOC is, or will be, providing for the courts. No state and local agencies are planned to be recipients of this system or will provide data to it. Section 4.6.2.4 refers to applications that are court specific, such as case management systems.
4. How does the 58 Courts access CLETS today? Do they have access to local information? Do you require access to these local systems as a component of this RFP and of the first 5 sites in the implementation phase?	The courts currently have access in a variety of ways to both CLETS and local information, including through county-based systems. Access to local systems is not requested, nor required, as a component of this RFP.
5. Have the first 5 sites been chosen? If so, will AOC share those locations? If the first five sites have NOT been chosen, does the vendors' existing customer sites for this product have a bearing on evaluation of their proposal?	There are currently 4 sites in various stages of requesting access approval through the California DOJ. The sites county locations will not be shared until approval has been obtained. However, 3 of the locations are in the middle and northern portions of the state, with one location in the southern portion.
6. Would AOC consider extending the due date of proposals for a period of two weeks?	The AOC must maintain the current due date in order to comply with funding schedule requirements. Extending the due date would not offer the normal minimum contracting period to occur after selection occurs.

# California Law Enforcement Telecommunications System (CLETS) Message Management System

## RFP No. IS-031306

<p>7. Does AOC have a preference in operating or database systems and platforms?</p>	<p>The AOC utilizes Windows and Unix operating systems at the central technology center (servers), with Windows the standard for operating systems for the court desktop computing solutions. Database systems must be able to operate at an enterprise level.</p>
<p>8. Does AOC have existing hardware in place today to support the first phase implementation in 5 sites?</p>	<p>No. Hardware selection will be based upon the vendor solution chosen.</p>
<p>9. Section 5.2.3</p> <ul style="list-style-type: none"><li>• Formatting that is compliant with California databases via CLETS</li><li>• Formatting that is compliant with Oregon LED, NLETS, and NCIC databases (for potential use in the future)</li></ul> <p>Is it the objective of the first phase implementation to provide access to CLETS and DVROS only and not to Oregon's LED, NLETS and NCIC? When does AOC see the requirement to access LED/NLETS and NCIC occurring?</p>	<p>The primary need identified by the courts is to have the capability to access the California databases. However, it is estimated that LED, NLETS and NCIC access will be requested within the first 1-2 years.</p>
<p>10. How many users and workstations will need to be supported in the first phase (5 site) roll out? What are the total number of users and workstations required to support all 58 court sites when fully implemented?</p>	<p>The first phase of 5 courts is expected to have 8-12 users/workstations. It is not possible to estimate the quantity for all 58 courts at this time.</p>