

Report ID: EA000001E
Run Date: 1/11/2008 10:19:12 PM



JUDICIAL COUNCIL OF CALIFORNIA

Utilization Report

Report Period: 07/01/2007 - 12/31/2007
Year to Date Report Period: 01/01/2007 - 12/31/2007
Prior Year Report Period: 07/01/2006 - 12/31/2006

Customer Number: 009593
Contract Number: 00

MARY BETH WEIDER
400 OYSTER POINT BLVD
SUITE 324
SO.SAN FRANCISCO CA 94080

JUDICIAL COUNCIL OF CALIFORNIA
Services and Utilization Summary
 Report Period: 07/01/2007 - 12/31/2007

Current Employee Count 4,492
 Year-to-Date Employee Count 5,097

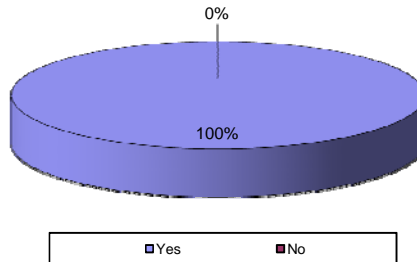
	Prior Year	Current Period		Year-to-Date		YTD Norm
	Number	Number	Rate	Number	Rate	1-5 Model Norm
Overall Services						
Telephonic Services						
Consultations	247	225	9.9%	472	9.3%	7.8%
Self-Screening System	5	5	0.2%	8	0.2%	-
Additional Services						
CISM Participants	15	0	0.0%	7	0.1%	-
Training Participants	0	50	2.2%	50	1.0%	-
MagellanHealth.com User Sessions*	134	178	7.9%	307	6.0%	5.1%
Total	401	458	20.2%	844	16.6%	14.2%

	Prior Year	Current Period		Year-to-Date	
	Number	Number	% of Total	Number	% of Total
Consultation Outcomes					
EAP Education/Consultation	176	173	55.3%	369	59.2%
Clinician Consultation	17	15	4.8%	20	3.2%
Work-Life Services Consultation	3	1	0.3%	1	0.2%
Work-Life Services Referral	4	1	0.3%	2	0.3%
Magellan Website Referral	39	30	9.6%	62	10.0%
Workplace Support Service	13	4	1.3%	6	1.0%
Referred to Managed Care	4	0	0.0%	1	0.2%
Legal Services Referral	14	6	1.9%	18	2.9%
Financial Services Referral	1	3	1.0%	7	1.1%
Inquiry Resolution	37	48	15.3%	77	12.4%
Community Resource Referral	2	3	1.0%	4	0.6%
Educational Resources (emailed materials)	19	22	7.0%	42	6.7%
Other	1	7	2.2%	14	2.2%
Total	330	313	100%	623	100%

	Prior Year	Current Period		Year-to-Date		YTD Norm
	Number	Number	Rate	Number	Rate	1-5 Model Norm
Utilization						
Unique Cases	138	129	5.7%	288	5.7%	3.8%
Unique Users	126	115	5.1%	246	4.8%	-

YTD - Consultation Satisfaction

Did Magellan Provide the Information and/or Resources Needed to Address the Issue(s) Discussed?



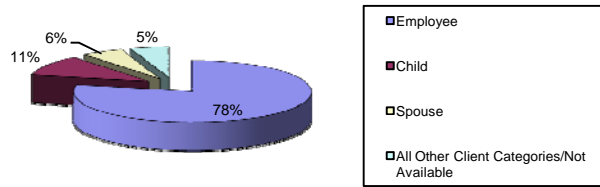
* Normative measures for Nurse Access and MagellanHealth.com did not provided by EAP session model.

JUDICIAL COUNCIL OF CALIFORNIA

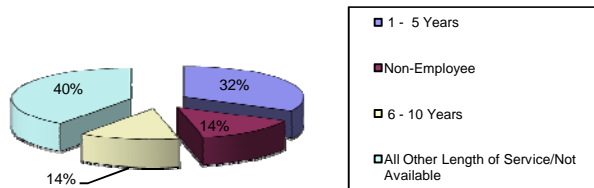
Demographics - Unique Cases

Report Period: 07/01/2007 - 12/31/2007

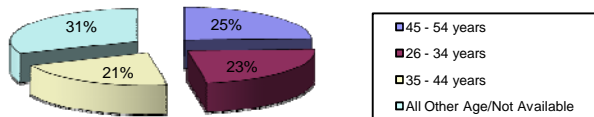
Client Category - TOP 3	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Employee	98	76.0%	226	78.5%
Child	18	14.0%	31	10.8%
Spouse	8	6.2%	16	5.6%
All Other Client Categories/Not Available	5	3.9%	15	5.2%
Total	129	100%	288	100%



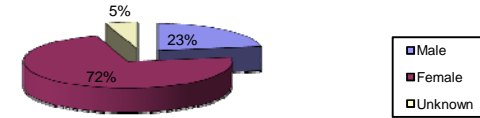
Length of Service - TOP 3	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
1 - 5 Years	41	31.8%	93	32.3%
Non-Employee	19	14.7%	41	14.2%
6 - 10 Years	13	10.1%	39	13.5%
All Other Length of Service/Not Available	56	43.4%	115	39.9%
Total	129	100%	288	100%



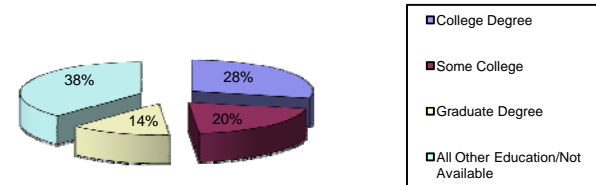
Age - TOP 3	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
45 - 54 years	28	21.7%	70	24.3%
26 - 34 years	23	17.8%	67	23.3%
35 - 44 years	34	26.4%	61	21.2%
All Other Age/Not Available	44	34.1%	90	31.3%
Total	129	100%	288	100%



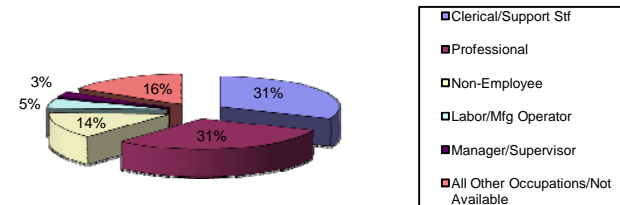
Gender	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Male	32	24.8%	65	22.6%
Female	93	72.1%	209	72.6%
Unknown	4	3.1%	14	4.9%
Total	129	100%	288	100%



Education - TOP 3	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
College Degree	39	30.2%	82	28.5%
Some College	26	20.2%	58	20.1%
Graduate Degree	11	8.5%	39	13.5%
All Other Education/Not Available	53	41.1%	109	37.8%
Total	129	100%	288	100%



Occupations - TOP 5	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Clerical/Support Stf	38	29.5%	90	31.3%
Professional	36	27.9%	88	30.6%
Non-Employee	19	14.7%	40	13.9%
Labor/Mfg Operator	8	6.2%	15	5.2%
Manager/Supervisor	4	3.1%	8	2.8%
All Other Occupations/Not Available	24	18.6%	47	16.3%
Total	129	100%	288	100%



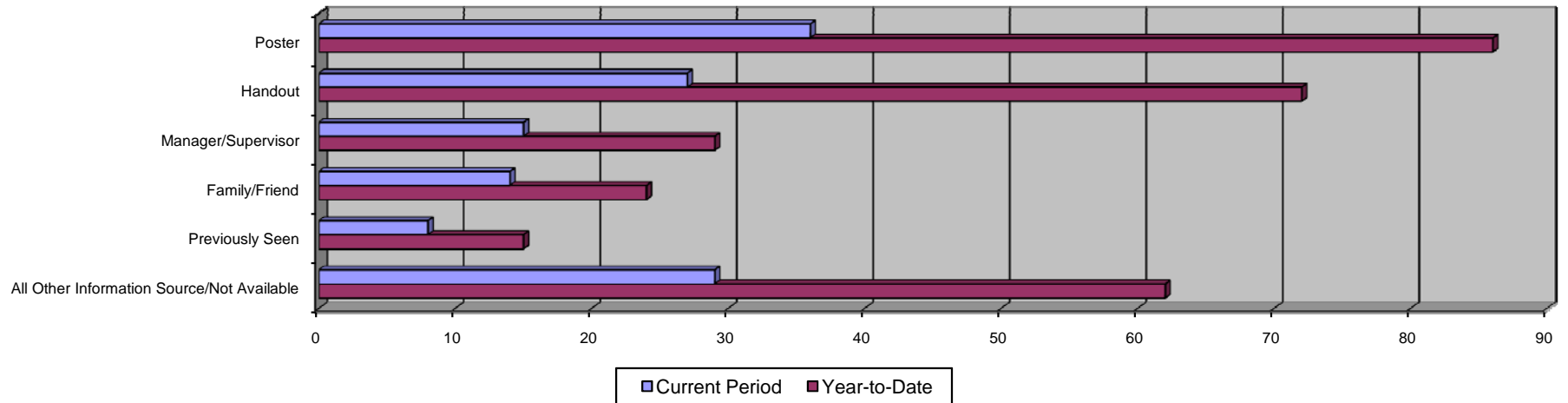
Data is based on Unique Cases
Graphs are based on YTD period results

JUDICIAL COUNCIL OF CALIFORNIA

Information Source - Unique Cases

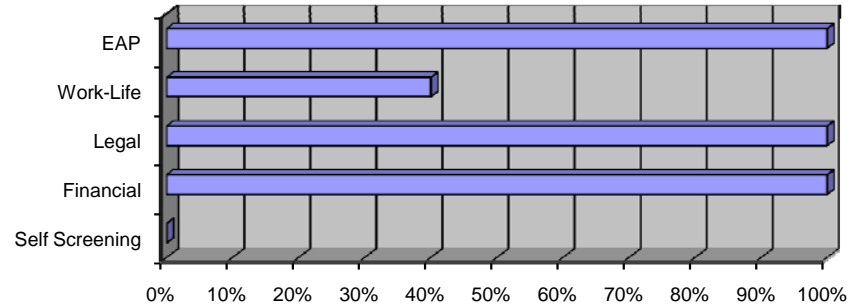
Report Period: 07/01/2007 - 12/31/2007

Information Source - TOP 5	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Poster	36	27.9%	86	29.9%
Handout	27	20.9%	72	25.0%
Manager/Supervisor	15	11.6%	29	10.1%
Family/Friend	14	10.9%	24	8.3%
Previously Seen	8	6.2%	15	5.2%
All Other Information Source/Not Available	29	22.5%	62	21.5%
Total	129	100%	288	100%



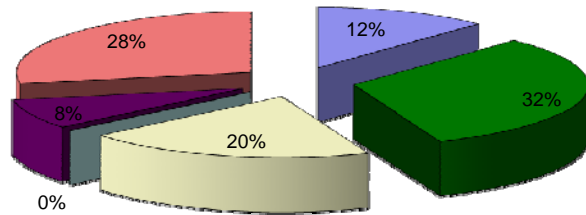
JUDICIAL COUNCIL OF CALIFORNIA
Satisfaction Summary and Program Impact
 Report Period: 07/01/2007 - 12/31/2007

Program Satisfaction	Year-to-Date	
	Surveys Returned	Satisfaction Rating
EAP	25	100.0%
Work-Life	5	40.0%
Legal	9	100.0%
Financial	3	100.0%
Self Screening	0	0.0%



EAP

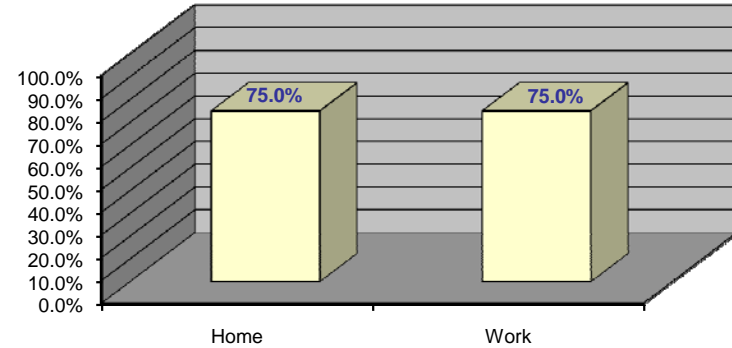
How Much Work Would You Have Missed Without These Services?



■ 0 days ■ 1 to 3 days ■ 4 to 6 days ■ 7 to 9 days ■ 10 or more days ■ Not working

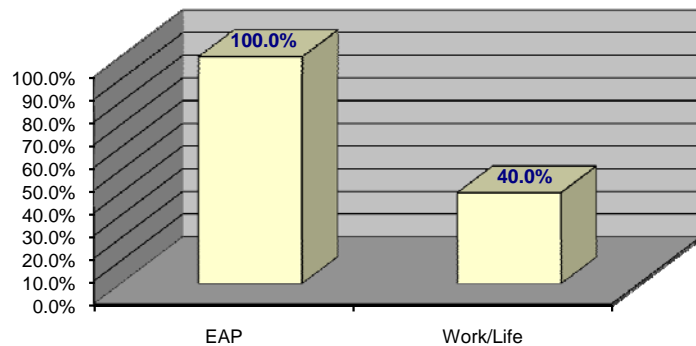
EAP

Percent Reporting Improvements In Work/Home Function?



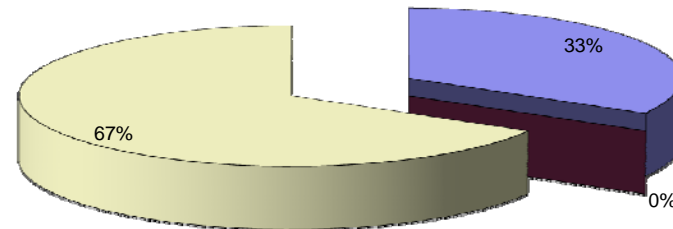
EAP / Work-Life

% Who Would Use Service Again



Work-Life

How Much Time Did You Save As A Result Of Receiving These Services?



■ 3 or more days ■ 2 days ■ Less than 2 days

JUDICIAL COUNCIL OF CALIFORNIA
Benefits Usage - Registered, Confirmed and Closed Confirmed Cases
 Report Period: 07/01/2007 - 12/31/2007

Utilization Summary	Current Period		Year-to-Date		YTD Norm
	Number	Rate	Number	Rate	1-5 Model Norm
All EAP Registrations	96	4.2%	208	4.1%	2.7%
Confirmed EAP Counseling Cases	72	3.2%	143	2.8%	1.7%
Closed Confirmed Cases	85	3.8%	149	2.9%	1.7%
Average Sessions per Closed Case	4.7		4.7		3.9
Annualized Sessions per 1000	150.1		133.2		64.8

Registration Follow Through (Lag Time Report)

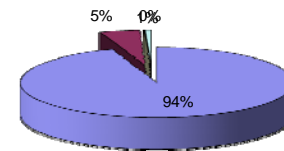
Registration Follow Through Rate	64.5%
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Benefits Usage (Closed Confirmed)	Current Period		Year-to-Date		YTD Norm
	Number	% of Total	Number	% of Total	1-5 Model Norm
EAP Only	82	96.5%	141	94.6%	86.0%
Benefit Covered Referral	2	2.4%	7	4.7%	12.2%
Non-Benefit Covered Referral	0	0.0%	0	0.0%	1.1%
Not Available	1	1.2%	1	0.7%	0.7%
Total Closed Confirmed	85	100%	149	100%	100%

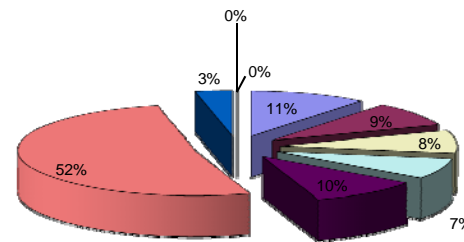
Closed Confirmed Resolved without Benefit Referral	Current Period		Year-to-Date		YTD Norm
	Number	% of Total	Number	% of Total	1-5 Model Norm
	82	97.6%	141	95.3%	87.7%

Session Frequency (Closed Confirmed)	Current Period		Year-to-Date		YTD Norm
	Number	% of Total	Number	% of Total	1-5 Model Norm
One Session	9	10.6%	16	10.7%	13.0%
Two Sessions	9	10.6%	13	8.7%	13.4%
Three Sessions	3	3.5%	12	8.1%	13.5%
Four Sessions	5	5.9%	11	7.4%	12.5%
Five Sessions	9	10.6%	15	10.1%	25.9%
Six Sessions	48	56.5%	77	51.7%	21.2%
Seven Sessions	2	2.4%	5	3.4%	0.3%
Eight Sessions	0	0.0%	0	0.0%	0.2%
Nine or More Sessions	0	0.0%	0	0.0%	0.0%
Total Closed Confirmed	85	100%	149	100%	100%

Percent Resolved



- EAP Only
- Benefit Covered Referral
- Non-Benefit Covered Referral
- Not Available



- One Session
- Two Sessions
- Three Sessions
- Four Sessions
- Five Sessions
- Six Sessions
- Seven Sessions
- Eight Sessions
- Nine or More Sessions

* Graphs are based on YTD period results.

JUDICIAL COUNCIL OF CALIFORNIA
Presenting vs. Assessed Problem - Closed Confirmed Cases
 Report Period: 07/01/2007 - 12/31/2007

Presenting Problem

	Current Period		Year-to-Date		YTD Norm
	Number	% of Total	Number	% of Total	1-5 Model Norm
Emotional/Stress					
Eating Disorder	0	0.0%	1	0.7%	-
Other Compulsive Disorder	0	0.0%	0	0.0%	-
Psychological	36	42.4%	64	43.0%	-
Other's Emotional/Health	3	3.5%	4	2.7%	-
All Other Emotional/Stress	5	5.9%	14	9.4%	-
Subtotal - Emotional/Stress	44	51.8%	83	55.7%	54.9%
Family					
Domestic Violence	0	0.0%	0	0.0%	-
Family/Children	9	10.6%	16	10.7%	-
Childcare	0	0.0%	0	0.0%	-
Eldercare	0	0.0%	0	0.0%	-
All Other Family	0	0.0%	0	0.0%	-
Subtotal - Family	9	10.6%	16	10.7%	10.2%
Occupational					
Work Performance	1	1.2%	1	0.7%	-
Career Planning	0	0.0%	0	0.0%	-
All Other Occupational	0	0.0%	0	0.0%	-
Subtotal - Occupational	1	1.2%	1	0.7%	3.2%
Other					
Legal Information	1	1.2%	1	0.7%	-
Financial	0	0.0%	0	0.0%	-
Medical/Physical	0	0.0%	0	0.0%	-
All Others/Not Available	8	9.4%	10	6.7%	-
Subtotal - Other	9	10.6%	11	7.4%	4.4%
Relationships					
Marital	12	14.1%	21	14.1%	-
Interpersonal Relationships	10	11.8%	17	11.4%	-
All Other Relationships	0	0.0%	0	0.0%	-
Subtotal - Relationships	22	25.9%	38	25.5%	22.1%
Substance Abuse					
Alcohol	0	0.0%	0	0.0%	-
Illicit Drug	0	0.0%	0	0.0%	-
Prescription Drug	0	0.0%	0	0.0%	-
Polydrug	0	0.0%	0	0.0%	-
Other's Alcohol/Drug	0	0.0%	0	0.0%	-
All Other Substance Abuse	0	0.0%	0	0.0%	-
Subtotal - Substance Abuse	0	0.0%	0	0.0%	5.1%
Total Closed Confirmed Cases	85	100%	149	100%	-

Assessed Problem

	Current Period		Year-to-Date		YTD Norm
	Number	% of Total	Number	% of Total	1-5 Model Norm
Emotional/Stress					
	0	0.0%	1	0.7%	-
	0	0.0%	0	0.0%	-
	12	14.1%	19	12.8%	-
	0	0.0%	1	0.7%	-
	9	10.6%	26	17.4%	-
	21	24.7%	47	31.5%	36.2%
Family					
	1	1.2%	1	0.7%	-
	9	10.6%	18	12.1%	-
	0	0.0%	0	0.0%	-
	0	0.0%	0	0.0%	-
	0	0.0%	1	0.7%	-
	10	11.8%	20	13.4%	12.1%
Occupational					
	2	2.4%	4	2.7%	-
	2	2.4%	2	1.3%	-
	0	0.0%	0	0.0%	-
	4	4.7%	6	4.0%	3.8%
Other					
	0	0.0%	0	0.0%	-
	1	1.2%	1	0.7%	-
	0	0.0%	0	0.0%	-
	26	30.6%	39	26.2%	-
	27	31.8%	40	26.8%	17.1%
Relationships					
	17	20.0%	26	17.4%	-
	5	5.9%	9	6.0%	-
	0	0.0%	0	0.0%	-
	22	25.9%	35	23.5%	25.3%
Substance Abuse					
	1	1.2%	1	0.7%	-
	0	0.0%	0	0.0%	-
	0	0.0%	0	0.0%	-
	0	0.0%	0	0.0%	-
	0	0.0%	0	0.0%	-
	0	0.0%	0	0.0%	-
	1	1.2%	1	0.7%	5.5%
Total Closed Confirmed Cases	85	100%	149	100%	-

JUDICIAL COUNCIL OF CALIFORNIA

Workplace Support - Utilization Services

Report Period: 07/01/2007 - 12/31/2007

Opened Cases

Utilization Summary	Current Period	Year-to-Date	YTD Norm
	Number	Number	All Models
New Cases**	2	2	-
**Annualized Utilization	0.1%	0.0%	0.1%

Reason for Referral - TOP 5	Current Period			Year-to-Date		
	Number	% of Total	TOV	Number	% of Total	TOV
Deteriorating Job Performance	1	50.0%	0	1	50.0%	0
Threat of Self Harm	1	50.0%	0	1	50.0%	0
	0	0.0%	0	0	0.0%	0
	0	0.0%	0	0	0.0%	0
	0	0.0%	0	0	0.0%	0
	0	0.0%	0	0	0.0%	0
Total	2	100%	0	2	100%	0

Supervisor Referral Job Category	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Clerical/Support Staff	1	100.0%	1	100.0%
Labor Manufacturing Operator	0	0.0%	0	0.0%
Customer Service	0	0.0%	0	0.0%
Housekeeping/Maintenance	0	0.0%	0	0.0%
Sales/Marketing	0	0.0%	0	0.0%
Professional	0	0.0%	0	0.0%
Manager/Supervisor	0	0.0%	0	0.0%
Technical/Equipment Service	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%
Total	1	100%	1	100%

Follow Up Completed

Supervisor Referral Closing Resolution	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Successful Completion	0	0.0%	0	0.0%
Reported Non-Compliant; Case Closed	0	0.0%	0	0.0%
Terminated From Employment	0	0.0%	0	0.0%
Client Declined Services	0	0.0%	0	0.0%
Client Left Employment	0	0.0%	0	0.0%
Company Directed to Close Referral	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%
Closed Cases	0	0%	0	0%
Consultation Only	0		2	
Total Cases/Consultations	0		2	

Case Type	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Consultation Only	0	0.0%	2	50.0%
Consult w/Mandatory Referral	1	50.0%	1	25.0%
Consult w/Voluntary Referral	1	50.0%	1	25.0%
Other	0	0.0%	0	0.0%
Total	2	100%	4	100%

Testing Results	Drug		Alcohol	
	Current	YTD	Current	YTD
Random - Positive Test	0	0	0	0
For Cause - Positive Test	0	0	0	0
Post Accident - Positive Test	0	0	0	0
Pre-Employment - Positive Test	0	0	0	0
Self Reported - Positive Test	0	0	0	0
Negative Test	0	0	0	0
Total	0	0	0	0

Average Calls per Case	Current Period	Year-to-Date
	Average	Average
Consultation Only	1.0	1.0
Consultation W/Mandatory Referral	0.0	0.0
Consultation W/Voluntary Referral	0.0	0.0
Other	0.0	0.0

* Due to rounding, percentages may not equal 100%

** Annualized Utilization is based on New Cases.

JUDICIAL COUNCIL OF CALIFORNIA

MagellanHealth.com - Utilization Summary

Report Period: 07/01/2007 - 12/31/2007

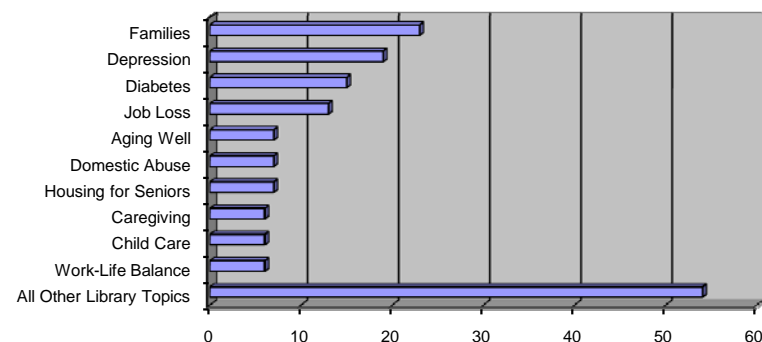
Overall Utilization	Current Period	Year-to-Date	YTD Norm
	Number	Number	All Models
Online User Sessions**	178	307	-
Total Site Activity - Page Views	3,223	5,543	-
*+Library Topic - Page Views	88	163	-
*+Content Categories - Page Views	2,174	3,684	-
Average Page Views per Session	18.1	18.1	11.4
**Annualized User Sessions	7.9%	6.0%	5.1%

Overall Member Transactions	Current Period	Year-to-Date
	Number	Number
EAP Self-Referrals	10	20
Provider Searches	478	818
Child Care Search	13	26
Elder Care Search	4	18
Claims Inquiry Search	0	0
Submitted Secure Messages	5	5

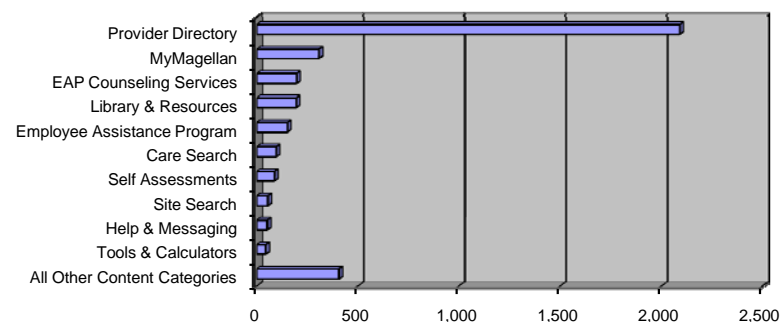
Library Topics - TOP 10	Current Period		Year-to-Date	
	Page Views	% of Topics	Page Views	% of Topics
Families	3	3.4%	23	14.1%
Depression	16	18.2%	19	11.7%
Diabetes	7	8.0%	15	9.2%
Job Loss	13	14.8%	13	8.0%
Aging Well	7	8.0%	7	4.3%
Domestic Abuse	1	1.1%	7	4.3%
Housing for Seniors	0	0.0%	7	4.3%
Caregiving	6	6.8%	6	3.7%
Child Care	0	0.0%	6	3.7%
Work-Life Balance	1	1.1%	6	3.7%
All Other Library Topics	34	38.6%	54	33.1%
Total	88	100%	163	100%

Content Categories - TOP 10	Current Period		Year-to-Date	
	Page Views	% of Resources	Page Views	% of Resources
Provider Directory	1,290	59.3%	2,088	56.7%
MyMagellan	168	7.7%	308	8.4%
EAP Counseling Services	110	5.1%	198	5.4%
Library & Resources	120	5.5%	196	5.3%
Employee Assistance Program	91	4.2%	151	4.1%
Care Search	57	2.6%	97	2.6%
Self Assessments	23	1.1%	88	2.4%
Site Search	35	1.6%	55	1.5%
Help & Messaging	32	1.5%	52	1.4%
Tools & Calculators	16	0.7%	45	1.2%
All Other Content Categories	232	10.7%	406	11.0%
Total	2,174	100%	3,684	100%

Top 10 Topics Viewed - YTD



Top 10 Content Categories Viewed - YTD



* Due to rounding, percentages may not equal 100%

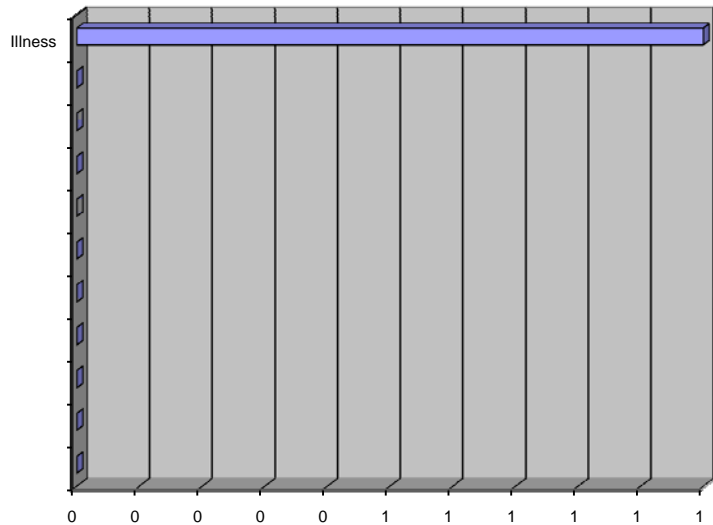
** Annualized Utilization is based on 'User Sessions'.

*+ Total Site Activity - Page Views may be counted in one or both Page View Subcategories, i.e Library Topic and/or General Resources.

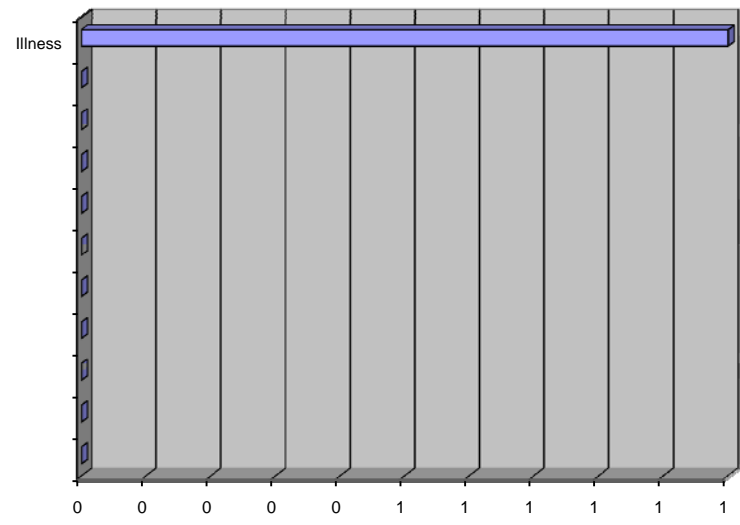
JUDICIAL COUNCIL OF CALIFORNIA
Critical Incident Stress Management - Utilization Summary
 Report Period: 07/01/2007 - 12/31/2007

Utilization Summary	Current Period	Year-to-Date
	Number	Number
CISM Participants**	0	7
Employees Attending Groups	0	4
Individual Sessions	0	3
Group Sessions	0	1
Requested Events	0	1
Completed Events (with Follow Up)	0	1
Management Consultation	0	0
Average Participants per Event	0.0	7.0
**Annualized Utilization	0.0%	0.1%

Completed Events				
Utilization by Event Type - TOP 10	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Illness	0	0.0%	1	100.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
Total	0	0%	1	100%



Requested Events				
Utilization by Event Type - TOP 10	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Illness	0	0.0%	1	100.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
Total	0	0%	1	100%



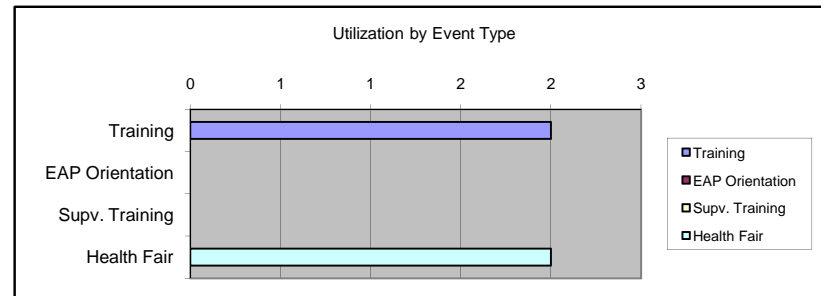
* Due to rounding, percentages may not equal 100%
 ** Annualized Utilization is based on CISM Participants.

JUDICIAL COUNCIL OF CALIFORNIA
Training and Health Fair - Utilization Summary
 Report Period: 07/01/2007 - 12/31/2007

Training Utilization Summary	Current Period		Year-to-Date	
	Number		Number	
Training Participants**	50		50	
Requested Events	1		3	
Completed Events	2		2	
Average Participants per Event	25.0		25.0	
**Annualized Utilization	2.2%		1.0%	

Health Fair Utilization Summary	Current Period		Year-to-Date	
	Number		Number	
Health Fair Participants**	0		0	
Requested Events	1		2	
Completed Events	2		2	
Average Participants per Event	0.0		0.0	
**Annualized Utilization	0.0%		0.0%	

Utilization by Event Type	Completed Events			
	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Training	2	50.0%	2	50.0%
EAP Orientation	0	0.0%	0	0.0%
Supv. Training	0	0.0%	0	0.0%
Health Fair	2	50.0%	2	50.0%
Total	4	100%	4	100%



* Due to rounding, percentages may not equal 100%

** Annualized Utilization is based on Training and Health Fair Participants.

JUDICIAL COUNCIL OF CALIFORNIA

Life Management - Utilization Summary

Report Period: 07/01/2007 - 12/31/2007

Utilization Summary	Current Period	Year-to-Date	YTD Norm
	Number	Number	All Models
Unique Users	1	2	-
Calls	1	2	-
Total Services*	6	7	-
Books, Tapes & Videos	2	2	-
Kits/Seasonal Packs	0	0	-
**Annualized Utilization - Based on Total Services	0.3%	0.1%	0.9%

Website Searches

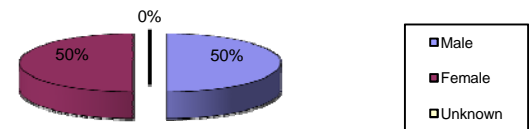
Website Searches	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Child Care	13	76.5%	26	59.1%
Elder Care	4	23.5%	18	40.9%
Total	17	100%	44	100%

Services

General Request Type	Research Services		Educational Services		Consultation-Only Services		Total Services	
	Current Period	Year-to-Date	Current Period	Year-to-Date	Current Period	Year-to-Date	Current Period	Year-to-Date
Child Care	1	1	5	5	0	0	6	6
Elder Care	0	0	0	0	0	0	0	0
Education / Pre-College / College	0	0	0	0	0	1	0	1
Adoption	0	0	0	0	0	0	0	0
Convenience	0	0	0	0	0	0	0	0
Special Needs	0	0	0	0	0	0	0	0
Total	1	1	5	5	0	1	6	7

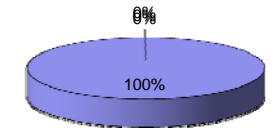
Demographics

Gender	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Male	0	0.0%	1	50.0%
Female	1	100.0%	1	50.0%
Unknown	0	0.0%	0	0.0%
Total	1	100%	2	100%



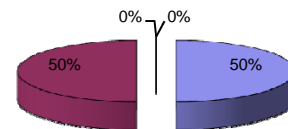
- Male
- Female
- Unknown

Client Category - Top 3	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Employee	1	100.0%	2	100.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
Total	1	100%	2	100%



- Employee

Occupations - Top 3	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Professional	0	0.0%	1	50.0%
Customer Service	1	100.0%	1	50.0%
Clerical/Support Stf	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
Total	1	100.0%	2	100.0%



- Professional
- Customer Service
- Clerical/Support Stf
-

* Website Searches are based on User Sessions. Demographic information is based on Unique Users.

** Annualized Utilization is based on Total Services.

JUDICIAL COUNCIL OF CALIFORNIA

Legal / Financial - Utilization Summary

Report Period: 07/01/2007 - 12/31/2007

Utilization Summary

	Current Period		Year-to-Date		YTD Norm	
	Number	% of Total	Number	% of Total	All Models	% of Total
Legal & Financial Services**	13		26		-	
Referrals Generated On-Line	0		0		-	
On-Line Service Page Views	38		38		-	
** Annualized Utilization	0.6%		0.5%		0.7%	

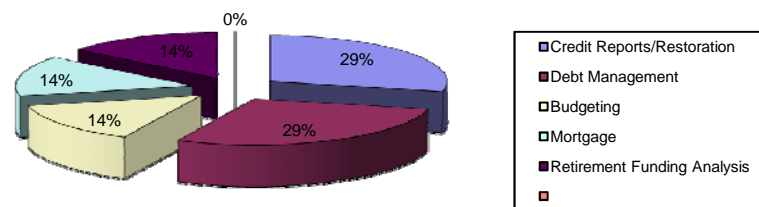
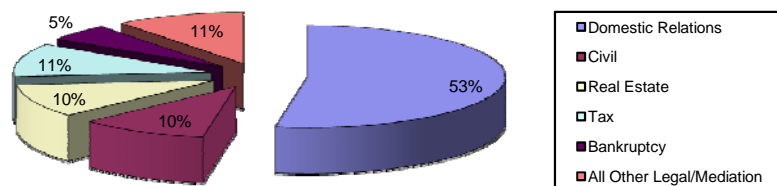
Legal / Financial Services

Legal/Mediation Services - TOP 5

	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Domestic Relations	6	75.0%	10	52.6%
Civil	1	12.5%	2	10.5%
Real Estate	1	12.5%	2	10.5%
Tax	0	0.0%	2	10.5%
Bankruptcy	0	0.0%	1	5.3%
All Other Legal/Mediation	0	0.0%	2	10.5%
Total	8	100%	19	100%

Financial Services - TOP 5

	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Credit Reports/Restoration	1	20.0%	2	28.6%
Debt Management	1	20.0%	2	28.6%
Budgeting	1	20.0%	1	14.3%
Mortgage	1	20.0%	1	14.3%
Retirement Funding Analysis	1	20.0%	1	14.3%
	0	0.0%	0	0.0%
Total	5	100%	7	100%



Online Services

On-Line Legal Library - TOP 5

	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Bankruptcy	27	73.0%	27	73.0%
Divorce and Child Custody	9	24.3%	9	24.3%
Real Estate Law	1	2.7%	1	2.7%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
Total	37	100%	37	100%

On-Line Financial Library - TOP 5

	Current Period		Year-to-Date	
	Number	% of Total	Number	% of Total
Mortgage	1	100.0%	1	100.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
	0	0.0%	0	0.0%
Total	1	100%	1	100%

* Due to rounding, percentages may not equal 100%

** Annualized Utilization is based on Telephonic and In-Person Services for Legal and Financial.