

**ATTACHMENT 7  
CUSTOMER REFERENCE FORM**

**SOFTWARE, TRAINING, DATA CONVERSION, AND IMPLEMENTATION SERVICES  
FOR AN ENTERPRISE TEST MANAGEMENT SUITE**

Please provide at least five (5) references for software and implementation solutions that most closely reflect similar projects to the scope of work outlined in this RFP and have been completed within the past five (5) years. These references should be sites at which the software has been **FULLY IMPLEMENTED** and is "Live." Please use the following format in submitting references.

**Please note:** The contact person should be an employee of the reference, not the software vendor or implementation firm. The reference **will** be contacted in fourth quarter 2007.

**GENERAL BACKGROUND**

Name of Agency or Company: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Project Manager/Contact: \_\_\_\_\_ / Title: \_\_\_\_\_

Service Dates: \_\_\_\_\_ Software Program/Version: \_\_\_\_\_

Summary of Project: \_\_\_\_\_

\_\_\_\_\_

Reason for Selection/Relevancy: \_\_\_\_\_

\_\_\_\_\_

Number of Employees: \_\_\_\_\_

**PROJECT SCOPE**

Please indicate (by checking box) software functionality and/or services applicable for this reference:

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> A. Test Management Tool | <input type="checkbox"/> Workflow Configured   | <input type="checkbox"/> Government entity with multiple test locations |
| <input type="checkbox"/> B. Defect Tracking Tool | <input type="checkbox"/> Mercury TestDirector™ Product Converted                               | <input type="checkbox"/> Training Services                              |
| <input type="checkbox"/> C. Source Control Tool  | <input type="checkbox"/> Mercury Products Converted – Other: (Indicate product name converted) | <input type="checkbox"/> Rational ClearQuest® Converted                 |
| <input type="checkbox"/> PVCS Converted          | <input type="checkbox"/> Other Test Tools Converted – (Indicate product name converted)        | <input type="checkbox"/> Rational ClearCase® Converted                  |

**TECHNOLOGY INFORMATION**

Hardware Platform: \_\_\_\_\_

Database Platform: \_\_\_\_\_

Operating System: \_\_\_\_\_