



Judicial Council of California · Administrative Office of the Courts

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REPORT TO THE JUDICIAL COUNCIL

For business meeting on August 23, 2013

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| Title | Agenda Item Type |
| Judicial Council: Implementation of Judicial Council Directives on AOC Restructuring | Information Only |
| Submitted by | Date of Report |
| Executive and Planning Committee Hon. Douglas P. Miller, Chair | August 14, 2013 |
| | Contact |
| | Steven Jahr steven.jahr@jud.ca.gov |

Executive Summary

The chair of the Executive and Planning Committee (E&P) presents this informational report on the implementation of the Judicial Council Administrative Office of the Courts (AOC) Restructuring Directives, as approved by the Judicial Council on August 31, 2012. The AOC Restructuring Directives specifically direct the Administrative Director of the Courts to report to E&P before each council meeting on every directive. This informational report provides an update on the progress of implementation efforts.

Previous Council Action

The Judicial Council approved directives presented by E&P on August 31, 2012. These directives reaffirmed Judicial Council authority over the AOC, restructured the AOC, and endorsed a plan for monthly monitoring of the implementation of the directives by E&P. The last report to the Judicial Council on implementation efforts was provided by E&P at the June 28, 2013, Judicial Council meeting.

Implementation Progress

AOC offices continue to progress in implementing the AOC Restructuring Directives in accordance with the timelines for implementation approved by the Judicial Council. As an aside, in September the Executive and Planning Committee and the three Strategic Evaluation

Committee members who now sit on the council will hold the first of three annual meetings with the AOC to review the implementation of completed directives. It is our goal that these meetings will allow for more in-depth conversations about the impact and status of implementation efforts for council directives.

Since the June council meeting, the following directives were reported as complete:

- Directive 52.1—provides information on staffing for the Center for Families, Children & the Courts relating to grants and rule-making activities.
- Directives 53 and 72.1—provides information on the AOC’s research collaboration efforts between offices.
- Directive 84—provides an update on the proposal to allow the Administrative Director the option to relax education requirements for AOC staff in light of budgetary issues.
- Directive 117—provides information regarding the recommendations of the Legal Services Office (LSO) council liaisons relating to LSO attorneys housed in AOC field offices.
- Directive 122—provides information on the council’s directive to the Administrative Director to implement various recommendations on the use of outside counsel.
- Directive 145—provides a proposed process and policy for competitive grant proposals for the AOC.

Attachment

1. *Status Report: Judicial Council Directives—AOC Restructuring*

STATUS REPORT
 JUDICIAL COUNCIL DIRECTIVES
 AOC RESTRUCTURING

August 23, 2013

| # | Directive * | Timeline | Status | Status Updates |
|---|---|--|-----------|--|
| 1 | <p>The Administrative Director of the Courts operates subject to the oversight of the Judicial Council. E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report to E&P before each Judicial Council meeting on each item on this chart approved by the Judicial Council.</p> <p><u>SEC Recommendation</u> The Administrative Director must operate subject to the oversight of the Judicial Council and will be charged with implementing the recommendations in this report if so directed.</p> | For immediate implementation (Ongoing) | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 2 | <p>E&P recommends that the Judicial Council take an active role in overseeing and monitoring the AOC to ensure transparency, accountability, and efficiency in the AOC's operations and practices.</p> <p><u>SEC Recommendation</u> The Judicial Council must take an active role in overseeing and monitoring the AOC and demanding transparency, accountability, and efficiency in the AOC's operations and practices.</p> | For immediate implementation (Ongoing) | Ongoing | |

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|---|---|--|---------|----------------|
| 3 | <p>E&P recommends that the Judicial Council promote the primary role and orientation of the AOC as a service provider to the Judicial Council and the courts for the benefit of the public.</p> <p>SEC Recommendation The primary role and orientation of the AOC must be as a service provider to the Judicial Council and the courts.</p> | For immediate implementation (Ongoing) | Ongoing | |
| 4 | <p>E&P recommends that the Judicial Council, in exercising its independent and ultimate governance authority over the operations and practices of the AOC, must ensure that the AOC provide it with a comprehensive analysis, including a business case analysis, a full range of options and impacts and pros and cons, before undertaking any branch-wide project or initiative. In exercising its authority over committees, rules, grants, programs and projects, the Judicial Council must ensure that the AOC provide it with a full range of options and impacts, including fiscal, operational, and other impacts on the courts.</p> <p>SEC Recommendation In exercising its independent and ultimate governance authority over the operations and practices of the AOC, the Judicial Council must demand that the AOC provide it with a business case analysis, including a full range of options and impacts, before undertaking any branch-wide project or initiative. In exercising its authority over committees, rules, grants, programs, and projects, the Judicial Council must demand that the AOC provide it with a full range of options and impacts, including fiscal, operational, and other impacts on the courts.</p> | For immediate implementation (Ongoing) | Ongoing | |

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|---|---|--|-------------|---|
| 5 | <p>E&P recommends that the Judicial Council conduct an annual review of the performance of the Administrative Director of the Courts (ADOC). The review must take into consideration input submitted by persons inside and outside the judicial branch.</p> <p>SEC Recommendation</p> <p>The Judicial Council must conduct periodic reviews of the performance of the Administrative Director of the Courts. These reviews must take into consideration input submitted by persons inside and outside the judicial branch.</p> | For initiation October 2013 | Ongoing | |
| 6 | <p>E&P recommends that the Judicial Council direct the Rules and Projects Committee, consistent with its responsibility under rule 10.13 of the California Rules of Court, to establish and maintain a rule-making process that is understandable and accessible to justice system partners and the public, to consider SEC Recommendation 6-8 and report on any changes to the rule-making process to the Judicial Council.</p> <p>SEC Recommendation</p> <p>The AOC must develop a process to better assess the fiscal and operational impacts of proposed rules on the courts, including seeking earlier input from the courts before proposed rules are submitted for formal review. The AOC should establish a process to survey judges and court executive officers about the fiscal and operational impacts of rules that are adopted, and recommend revisions to the rules where appropriate. The AOC should recommend changes in the rules process, for consideration by the Judicial Council, to limit the number of proposals for new rules, including by focusing on rule changes that are required by statutory changes.</p> | RUPRO to propose a timeline to return to the council to present its recommendations. | In Progress | <p>RUPRO will continue to address this directive on an ongoing basis. Since January 2013, actions by RUPRO related to this directive include directing two advisory groups to submit proposals to the Presiding Judges and Court Executive Officers for early input on the proposals, including requesting information about fiscal and operational impacts of the proposals. RUPRO expects to meet with one of the advisory groups this month to consider the early input it received and determine whether and how it should proceed with the proposal.</p> |

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| 7 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to propose a procedure to seek the fully informed input and collaboration of the courts before undertaking significant projects or branchwide initiatives that affect the courts. The AOC should also seek the input of all stakeholder groups, including the State Bar.</p> <p>SEC Recommendation The AOC must seek the fully informed input and collaboration of the courts before undertaking significant projects or branch-wide initiatives that affect the courts.</p> | <p>ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting.</p> | In Progress | <p>Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting.</p> |
| 8 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop a procedure to first employ a comprehensive analysis, including an appropriate business case analysis of the scope and direction of significant projects or initiatives, taking into account the range of fiscal, operational, and other impacts to the courts and stakeholders.</p> <p>SEC Recommendation The AOC must first employ an appropriate business case analysis of the scope and direction of significant projects or initiatives, taking into account the range of fiscal, operational, and other impacts to the courts.</p> | <p>ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting.</p> | In Progress | <p>Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting.</p> |
| 9 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop a procedure for developing and communicating accurate cost estimates for projects, programs, and initiatives.</p> <p>SEC Recommendation The AOC must develop and communicate accurate cost estimates for projects, programs, and initiatives.</p> | <p>ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting.</p> | In Progress | <p>Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting.</p> |

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| 10 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop a procedure to apply proper cost and contract controls and monitoring, including independent assessment and verification, for significant projects and programs. | ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting. | In Progress | Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting. |
| | SEC Recommendation The AOC must apply proper cost and contract controls and monitoring, including independent assessment and verification, for significant projects and programs. | | | |
| 11 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop a procedure to maintain proper documentation and records of its decision making process for significant projects and programs. | ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting. | In Progress | Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting. |
| | SEC Recommendation The AOC must maintain proper documentation and records of its decision making process for significant projects and programs. | | | |
| 12 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop a procedure to identify and secure sufficient funding and revenue streams necessary to support projects and programs, before undertaking them. | ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting. | In Progress | Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting. |
| | SEC Recommendation The AOC must identify and secure sufficient funding and revenue streams necessary to support projects and programs, before undertaking them. | | | |

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| 13 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop a procedure to accurately report and make available information on potential costs of projects and impacts on the courts.</p> <p>SEC Recommendation The AOC must accurately report and make available information on potential costs of projects and impacts on the courts.</p> | <p>ADOC to propose a procedure for Judicial Council approval at the October 2013 council meeting.</p> | In Progress | <p>Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting.</p> |
| 14 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to conduct a comprehensive review of the AOC position classification system as soon as possible. The focus of the review must be on identifying and correcting misallocated positions, particularly in managerial classes, and on achieving efficiencies by consolidating and reducing the number of classifications.</p> <p>SEC Recommendation The Executive Leadership Team must direct that a comprehensive review of the AOC position classification system begin as soon as possible. The focus of the review should be on identifying and correcting misallocated positions, particularly in managerial classes, and on achieving efficiencies by consolidating and reducing the number of classifications. The Chief Administrative Officer should be given lead responsibility for implementing this recommendation.</p> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | In Progress | <p>Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |

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| 15 | The Administrative Office of the Courts must also undertake a comprehensive review of the AOC compensation system as soon as possible. The AOC must review all compensation-related policies and procedures, including those contained in the AOC Personnel Policies and Procedures Manual. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. |
| | SEC Recommendation The Executive Leadership Team must direct that a comprehensive review of the AOC compensation system be undertaken as soon as possible. All compensation-related policies and procedures must be reviewed, including those contained in the AOC personnel manual. AOC staff should be used to conduct this review to the extent possible. If outside consultants are required, such work could be combined with the classification review that is recommended above. The Chief Administrative Officer should be given lead responsibility for implementing this recommendation. | | | |

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| 16 | <p>The AOC must overhaul current practices for its classification and compensation systems. The AOC must develop and consistently apply policies for classification and compensation of employees, by actions including the following:</p> <p>(a) A comprehensive review of the classification and compensation systems should be undertaken as soon as possible, with the goal of consolidating and streamlining the classification system.</p> <p>SEC Recommendation</p> <p>The AOC must commit to overhauling current practices for its classification and compensation systems. The AOC then must develop and consistently apply policies for classification and compensation of employees by actions including the following:</p> <p>(a) A comprehensive review of the classification and compensation systems should be undertaken as soon as possible, with the goal of consolidating and streamlining the classification system.</p> <hr/> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | <p>In Progress</p> | <p>Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |

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| 17 | <p>The AOC must overhaul current practices for its classification and compensation systems. The AOC must develop and consistently apply policies for classification and compensation of employees, by actions including the following:</p> <p>(b) Priority should be placed on reviewing all positions classified as supervisors or managers, as well as all attorney positions, to identify misclassified positions and take appropriate corrective actions.</p> <p>SEC Recommendation</p> <p>The AOC must commit to overhauling current practices for its classification and compensation systems. The AOC then must develop and consistently apply policies for classification and compensation of employees by actions including the following:</p> <p>(b) Priority should be placed on reviewing all positions classified as supervisors or managers, as well as all attorney positions, to identify misclassified positions and take appropriate corrective actions.</p> <hr/> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | <p>In Progress</p> | <p>Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |

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| 18 | <p>The AOC must overhaul current practices for its classification and compensation systems. The AOC must develop and consistently apply policies for classification and compensation of employees, by actions including the following:</p> <p>(c) The manner in which the AOC applies its geographic salary differential policy (section 4.2 of the AOC Personnel Policies and Procedures Manual) should be reviewed and, if maintained, applied consistently.</p> <p><u>SEC Recommendation</u></p> <p>The AOC must commit to overhauling current practices for its classification and compensation systems. The AOC then must develop and consistently apply policies for classification and compensation of employees by actions including the following:</p> <p>(c) The manner in which the AOC applies its geographic salary differential policy (section 4.2 of the AOC personnel manual) should be reviewed and, if maintained, applied consistently.</p> <p>.....</p> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | <p>In Progress</p> | <p>Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |

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| 19 | <p>The AOC must overhaul current practices for its classification and compensation systems. The AOC must develop and consistently apply policies for classification and compensation of employees, by actions including the following:</p> <p>(d) Given current HR staffing and expertise levels, the Administrative Director of the Courts is directed to consider whether an outside entity should conduct these reviews and return to the Judicial Council with an analysis and a recommendation.</p> <p>SEC Recommendation</p> <p>The AOC must commit to overhauling current practices for its classification and compensation systems. The AOC then must develop and consistently apply policies for classification and compensation of employees by actions including the following:</p> <p>(d) Given current HR staffing and expertise levels, an outside entity should be considered to conduct these reviews.</p> <hr/> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | <p>In Progress</p> | <p>The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |

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| 20 | E&P also recommends that the Judicial Council direct the Administrative Director of the Courts to assess the results of the compensation and classification studies to be completed and propose organizational changes that take into account the SEC recommendation 7-75 and the analysis of the classification and compensation studies. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. |
| | <p>SEC Recommendation</p> <p>The Administrative Director should make an AOC-wide assessment to determine whether attorneys employed across the various AOC divisions are being best leveraged to serve the priority legal needs of the organization and court users.</p> <p>.....</p> | | | |

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| 21 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to implement a formalized system of program and project planning and monitoring that includes, at minimum, a collaborative planning process that requires an analysis of impacts on the judicial branch at the outset of all projects; use of workload analyses where appropriate; and development of general performance metrics for key AOC programs that allow expected performance levels to be set and evaluated.</p> <p>SEC Recommendation</p> <p>The AOC Executive Leadership Team must begin to implement a formalized system of program and project planning and monitoring that includes, at minimum, a collaborative planning process that requires an analysis of impacts on the judicial branch at the outset of all projects; use of workload analyses where appropriate; and development of general performance metrics for key AOC programs that allow expected performance levels to be set and evaluated.</p> <hr/> | Completion by December 2013. | In Progress | <p>This directive has been combined with several others as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting.</p> |

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| 22 | <p>E&P recommends that the Judicial Council direct the AOC to renegotiate or terminate, if possible, its lease in Burbank. The lease for the Sacramento North spaces should be reviewed and, if possible, renegotiated to reflect actual usage of the office space. The AOC should explore lower cost lease options in San Francisco, recognizing that the State Department of General Services would have to find replacement tenants for its space.</p> <p>SEC Recommendation</p> <p>The AOC should renegotiate or terminate its lease in Burbank. The lease for the Sacramento North spaces should be reviewed and renegotiated to reflect actual usage of the office space. The AOC should explore lower cost lease options in San Francisco, recognizing that DGS would have to find replacement tenants for its space.</p> | <p>ADOC recommendations to the council at the 10/26/12, council meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |
| 23 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to identify legislative requirements that impose unnecessary reporting or other mandates on the courts and the AOC. Appropriate efforts should be made to revise or repeal such requirements.</p> <p>SEC Recommendation</p> <p>The Office of Governmental Affairs should be directed to identify legislative requirements that impose unnecessary reporting or other mandates on the AOC. Appropriate efforts should be made to revise or repeal such requirements.</p> | <p>ADOC report to E&P identifying legislative requirements by December 2013.</p> | In Progress | <p>The Office of Governmental Affairs continues to identify statutory requirements that impose unnecessary reporting or other mandates and, on behalf of and at the direction of the Judicial Council, advocate for revising and/or repealing such requirements.</p> |

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| 24 | On August 9, 2012, E&P directed the interim Administrative Director of the Courts and incoming Administrative Director of the Courts to consider the SEC recommendations on AOC organizational structure (recommendations 5-1-5-6, 6-1) and present their proposal for an organizational structure for the consideration of the full Judicial Council at the August 31, 2012, council meeting. | Interim and incoming ADOC to present proposed organizational chart and implementation proposal to the council for consideration at the 8/31/12, council meeting. With council approval, an organizational design will be implemented by October 2012. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

SEC Recommendation

5-1. The AOC should be reorganized. The organizational structure should consolidate programs and functions that primarily provide operational services within the Judicial and Court Operations Services Division. Those programs and functions that primarily provide administrative services should be consolidated within the Judicial and Court Administrative Services Division. Other programs and functions should be grouped within an Executive Office organizational unit. The Legal Services Office also should report directly to the Executive Office but no longer should be accorded divisional status.

5-2. The Chief Operating Officer should manage and direct the Judicial and Court Operations Services Division, consisting of functions located in the Court Operations Special Services Office; the Center for Families, Children and the Courts; the Education Office/Center for Judicial Education and Research; and the Office of Court Construction and Facilities Management.

5-3. The Chief Administrative Officer should manage and direct the Judicial and Court Administrative Services Division, consisting of functions located in the Fiscal Services Office, the Human Resources Services Office, the Trial Court Administrative Services Office, and the Information and Technology Services Office.

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| | <p>5-4. Other important programs and functions should be consolidated within an Executive Office organizational unit under the direction of a Chief of Staff. Those functions and units include such functions as the coordination of AOC support of the Judicial Council, Trial Court Support and Liaison Services, the Office of Governmental Affairs, the Office of Communications, and a Special Programs and Projects Office.</p> | | | |
| | <p>5-5. The Chief Counsel, manager of the Legal Services Office (formerly the Office of the General Counsel) should report directly to the Administrative Director depending on the specific issue under consideration and depending on the preferences of the Administrative Director.</p> | | | |
| | <p>5-6. The Chief Deputy Administrative Director position must be eliminated. If the absence of the Administrative Director necessitates the designation of an Acting Administrative Director, the Chief Operating Officer should be so designated.</p> | | | |
| | <p>6-1. The Administrative Director, the Chief Operations Officer, the Chief Administrative Officer, and the Chief of Staff should be designated as the AOC Executive Leadership Team, the primary decision making group in the organization.</p> | | | |

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| 25 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require immediate compliance with the requirements and policies in the AOC Personnel Policies and Procedures Manual, including formal performance reviews of all employees on an annual basis; compliance with the rules limiting telecommuting; and appropriate utilization of the discipline system.</p> <p>SEC Recommendation</p> <p>The AOC Executive Leadership Team must order immediate compliance with the requirements and policies in the AOC personnel manual, including formal performance reviews of all employees on an annual basis; compliance with the rules limiting telecommuting; and appropriate utilization of the discipline system.</p> <p>.....</p> | <p>Administrative Director of the Courts to provide final report to the council at the June 2013 Judicial Council meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |

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| 26 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to ensure that the AOC adheres to its telecommuting policy consistently and identifies and corrects all existing deviations and violations of the existing policy. The Administrative Director of the Courts must review the AOC telecommuting policy and provide the council with a report proposing any recommendations on amendments to the policy, by the December 13-14, 2012, council meeting. Based on a recommendation from the Executive and Planning Committee, the Judicial Council added an additional directive to the existing telecommute directives at the December 14, 2012, meeting to consider and report on alternatives for the telecommute policy, including whether this policy should remain in force and directed the ADOC to return to the council with a report and recommendations for the council's February 2013 meeting.</p> <p><u>SEC Recommendation</u></p> <p>The AOC must adhere to its telecommuting policy (Section 8.9 of the AOC personnel manual). It must apply the policy consistently and must identify and correct all existing deviations and violations of the existing policy.</p> | <p>Administrative Director of the Courts to report to council on use of telecommute policy for the period of June 2013-August 2013 at the August 2013 council meeting. Administrative Director of the Courts to provide year-end report/evaluation March 2014.</p> | <p>In Progress</p> | <p>The Judicial Council approved a twelve-month pilot of the proposed amended policy 8.9, authorizing employees to work from home only when doing so is consistent with business needs and the employee's job functions, as authorized by the Administrative Director. As directed by the Judicial Council at the April 2013 council meeting, the Administrative Director is to report back regarding the pilot program to the Judicial Council in March 2014.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 27 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to ensure that, with an appropriate individual employee performance planning and appraisal system in place, the AOC utilizes the flexibility provided by its at-will employment policy to address employee performance issues. The AOC's at-will employment policy provides management with maximum hiring and firing flexibility, and should be exercised when appropriate.</p> <p>SEC Recommendation</p> <p>6-4. With an appropriate individual employee performance planning and appraisal system in place, the AOC must utilize the flexibility provided by its at-will employment policy to address serious employee performance issues.</p> <p>7-36. The AOC's at-will employment policy provides management with maximum hiring and firing flexibility, and should be exercised when appropriate.</p> | <p>ADOC report to the council at the April 2013 meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting.</p> |
| 28 | <p>E&P recommends that the Judicial Council direct that the Administrative Director of the Courts require compliance with the AOC's existing policy calling for annual performance appraisals of all AOC employees (AOC Personnel Policies and Procedures Manual, section 3.9) and that performance appraisals are uniformly implemented throughout the AOC as soon as possible.</p> <p>SEC Recommendation</p> <p>The AOC's existing policy calling for annual performance appraisals of all AOC employees (AOC personnel manual, section 3.9) must be implemented uniformly throughout the AOC as soon as possible.</p> | <p>Administrative Director of the Courts to provide final report to the council at the June 2013 Judicial Council meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 29 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to develop an employment discipline policy to be implemented consistently across the entire AOC that provides for performance improvement plans.</p> <p>SEC Recommendation</p> <p>A consistent employment discipline policy must accompany the employee performance appraisal system. Section 8.1B of the AOC personnel manual discusses disciplinary action, but is inadequate. A policy that provides for performance improvement plans and for the actual utilization of progressive discipline should be developed and implemented consistently across the entire AOC.</p> | <p>Administrative Director of the Courts to provide final report to the council at the June 2013 Judicial Council meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |
| 30 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to utilize the AOC's layoff process to provide management with a proactive way to deal with significant reductions in resources.</p> <p>SEC Recommendation</p> <p>The AOC must utilize its layoff process to provide management with a proactive way to deal with significant reductions in resources.</p> | <p>Revised policy adopted May 18, 2012.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 31 | E&P recommends that the Judicial Council direct that the Administrative Director of the Courts require the AOC leadership to develop, maintain, and support implementation of effective and efficient human resources policies and practices uniformly throughout the AOC. | Annual status report to be included in the ADOC's annual performance review. | In Progress | The HRSO, in consultation with the Executive Office, is currently reviewing all policies to ensure they reflect recent legislative changes and current practices. The AOC will prepare a report on the Policies and Procedures Manual for submission to the Judicial Council in October 2013. The report will include a review of policies referenced within the Manual, and provide updates on recently amended policies. |
| <u>SEC Recommendation</u> | | | | |
| The AOC leadership must recommit itself to developing and maintaining effective and efficient HR policies and practices. The new Administrative Director, among other priority actions, must reestablish the AOC's commitment to implement sound HR policies and practices. | | | | |
| 32 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts that a gradual, prioritized review of all HR policies and practices, including all those incorporated in the AOC Personnel Policies and Procedures Manual, should be undertaken to ensure they are appropriate and are being applied effectively and consistently throughout the AOC. | Annual status report to be included in the ADOC's annual performance review. | In Progress | The HRSO, in consultation with the Executive Office, is currently reviewing all policies to ensure they reflect recent legislative changes and current practices. The AOC will prepare a report on the Policies and Procedures Manual for submission to the Judicial Council in October 2013. The report will include a review of policies referenced within the Manual, and provide updates on recently amended policies. |
| <u>SEC Recommendation</u> | | | | |
| A gradual, prioritized review of all HR policies and practices, including all those incorporated in the AOC personnel manual should be undertaken to ensure they are appropriate and are being applied effectively and consistently throughout the AOC. | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 33 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report back on the budget and fiscal management measures implemented by the AOC to ensure that the AOC's fiscal and budget processes are transparent.</p> <p>The Administrative Director of the Courts should develop and make public a description of the AOC fiscal and budget process, including a calendar clearly describing how and when fiscal and budget decisions are made. The AOC should produce a comprehensive, publicly available midyear budget report, including budget projections for the remainder of the fiscal year and anticipated resource issues for the coming year.</p> <p><u>SEC Recommendation</u></p> <p>The AOC's fiscal and budget processes must be transparent. The Executive Leadership Team should require the Fiscal Services Office to immediately develop and make public a description of the fiscal and budget process, including a calendar clearly describing how and when fiscal and budget decisions are made. The Fiscal Services Office should be required to produce a comprehensive, publicly available midyear budget report, including budget projections for the remainder of the fiscal year and anticipated resource issues for the coming year. The Chief Administrative Officer should be given lead responsibility for developing and implementing an entirely new approach to fiscal processes and fiscal information for the AOC.</p> | <p>Interim report to the council on the changes in progress by the February 2013 council meeting.</p> <p>Final report on measures taken to implement a new approach to the budget process by October 2013.</p> | In Progress | <p>The AOC FSO is currently working to implement new fiscal and budget processes, such as improved budget & allocation reports and developing enhanced training options for division/office budget liaisons. As part of this process, the FSO will confer with other state entities on their respective practices. In addition, the FSO will build upon the DOF annual budget development calendar to more fully document the AOC fiscal and budget processes.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 34 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that all fiscal information must come from one source within the AOC, and that single source should be what is currently known as the Finance Division.</p> <p>SEC Recommendation All fiscal information must come from one source within the AOC, and that single source should be what is currently known as the Finance Division (to become the Fiscal Services Office under the recommendations in this report).</p> | <p>Immediate implementation with ADOC report to the council at the 10/26/2012, meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |
| 35 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that budget and fiscal tracking systems be in place so that timely and accurate information on resources available and expenditures to date are readily available.</p> <p>SEC Recommendation Tracking systems need to be in place so that timely and accurate information on resources available and expenditures to date are readily available. Managers need this information so they do not spend beyond their allotments.</p> | <p>ADOC interim report to the council at the February 2013 meeting and final report at the June 2013 council meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |
| 36 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that budget and fiscal information displays be streamlined and simplified so they are clearly understandable.</p> <p>SEC Recommendation Information displays need to be streamlined and simplified so they are clearly understandable.</p> | <p>ADOC interim report to the council at the February 2013 meeting and final report at the June 2013 council meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
|----|---|--|--------------------|--|
| 37 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that the Finance Division track appropriations and expenditures by fund, and keep a historical record of both so that easy year-to-year comparisons can be made. This can be done by unit, division, or by program, whichever provides the most informed and accurate picture of the budget.</p> <p>SEC Recommendation</p> <p>The Finance Division (Fiscal Services Office) should track appropriations and expenditures by fund, and keep a historical record of both so that easy year-to-year comparisons can be made. This can be done by unit, division or by program — whichever provides the audience with the most informed and accurate picture of the budget.</p> | <p>ADOC interim report to the council at the February 2013 meeting and final report at the October 2013 meeting.</p> | <p>In Progress</p> | <p>AOC staff are currently reviewing existing processes and procedures to determine what improvements can be implemented to meet the requirements of this directive.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
|----|--|---|--------------------|--|
| 38 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that expenditures be split into those for state operations and local assistance (funds that go to the trial courts) so it is clear which entity benefits from the resources. State operations figures must be further broken down as support for the Supreme Court and Appellate Courts. The AOC should adopt the methodology of distributing the administrative costs among programs.</p> <p>SEC Recommendation Expenditures should be split into those for state operations and local assistance (funds that go to the trial courts) so it is clear which entity benefits from the resources. State operations figures should be further broken down as support for the Supreme Court and Appellate Courts. In most state departments, administrative costs are distributed among programs. The AOC should adopt this methodology.</p> | <p>ADOC interim report to the council at the February 2013 meeting and final report at the October 2013 meeting</p> | <p>In Progress</p> | <p>The FSO does track expenditures split into those for state operations and local assistance. Local assistance expenditures are tracked by trial court (if an individual trial court directly benefited) and state-wide (for expenditures that benefits more than one trial court). State operations expenditure tracking is further broken down by the program and entity specified in each year's Budget Act.</p> <p>With respect to the distribution of administrative costs, FSO will be evaluating methodologies employed by other state-funded entities to determine which method should be applied at the AOC.</p> |
| 39 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that the AOC schedule its budget development and budget administration around the time frames used by all state entities.</p> <p>SEC Recommendation The AOC should schedule its budget development and budget administration around the time frames used by all state entities. Assuming the budget for any fiscal year is enacted by July 1, the AOC should immediately allocate its budgeted resources by fund among programs, divisions, units.</p> | <p>Administrative Director of the Courts to provide update to Judicial Council at the October 2013 council meeting.</p> | <p>Completed</p> | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 40 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that requests for additional resources be presented to the Judicial Council at its August meeting, identify the increased resources requested, and be accompanied by clear statements of the need and use of the resources and the impact on the AOC, as well as the impact on the judicial branch, if any. A cost-benefit analysis should be part of any request and there should be a system to prioritize requests.</p> <p>SEC Recommendation</p> <p>Requests for additional resources are presented to the Judicial Council at its August meeting. These requests identify increased resources requested and should be accompanied by clear statements of need and use of the resources and the impact on the AOC, as well as the impact on the judicial branch, if any. A cost-benefit analysis should be part of any request, and there should be a system to prioritize requests.</p> | Immediate implementation | In Progress | Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting. |
| 41 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that, after the Governor's Budget is released in January, the AOC should present a midyear update of the judicial branch budget at the next scheduled Judicial Council meeting. All figures provided by the AOC should tie back to the Governor's Budget or be explained in footnotes.</p> <p>SEC Recommendation</p> <p>After the Governor's Budget is released in January, the AOC should present a midyear update of the judicial branch budget at the next scheduled Judicial Council meeting. This presentation should tie to the figures in the Governor's Budget so that everyone has the same understanding of the budget.</p> | Immediate implementation. ADOC report to the council at the February 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 42 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that, except for budget changes that must be made to comply with time requirements in the state budget process, the AOC not change the numbers in the budget statements it presents. All figures provided by the AOC must tie back to the Governor's budget or be explained in footnotes.</p> <p>SEC Recommendation</p> <p>Except for changes that must be made to comply with time requirements in the state budget process, the AOC should not change the numbers it presents – continual changes in the numbers, or new displays, add to confusion about the budget.</p> | <p>Immediate implementation (Ongoing)</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the December 14, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 43 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to perform internal audits upon completion of the restructuring of the AOC. | Administrative Director of the Courts report to the council with an implementation proposal at the October 2013 council meeting. | In Progress | <p>As a result of the recent restructuring in March 2013 and in light of other IAS workload, at the April 2013 council meeting, the Chief of Staff requested an extension to October 2013 for responding to this directive to allow time for the Chief of Staff to work with the IAS Senior Manager on an overall audit plan for the branch that evaluates existing internal audit resources and their possible reallocation based on a risk assessment and statutory requirements for audits of the branch. This audit plan will provide for an implementation proposal for conducting internal audits of the AOC.</p> <p>In the interim, internal audit continues to audit and review AOC functions within the Office of Real Estate and Facilities Management and provide significant support to the external audit of AOC contracts by the California State Auditor. This will be part of the prepared audit plan of the branch.</p> |
| <p><u>SEC Recommendation</u></p> <p>The AOC must perform internal audits. This will allow the leadership team and the Judicial Council to know how a particular unit or program is performing. An audit can be both fiscal and programmatic so that resources are tied to performance in meeting program goals and objectives.</p> <hr/> | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 44 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that the leadership team must develop and employ budget review techniques so that the budget of an individual unit is aligned with its program responsibilities. | Administrative Director of the Courts to report to council at October 2013 council meeting. | In Progress | <p>This directive is being addressed through ongoing AOC restructuring efforts and it is expected that this directive will be completed once core functions have been determined and agency activities prioritized have been determined by the AOC Management Council.</p> <p>In June 2013, the AOC initiated a review of the organization's activities, projects, and programs to ensure that our existing resources are focusing on AOC's core functions/essential activities in our service to the branch and the citizens of California.</p> |
| <p><u>SEC Recommendation</u></p> <p>As part of the reorganization and downsizing of the AOC, the leadership team should employ budget review techniques (such as zero-based budgeting) so that the budget of an individual unit is aligned with its program responsibilities. In the future, there should be periodic reviews of units and or programs to make sure funding is consistent with mandated requirements.</p> <hr/> | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 45 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the total staff size of the AOC must be reduced significantly and must not exceed the total number of authorized positions. The consolidation of divisions, elimination of unnecessary and overlapping positions, and other organizational changes should reduce the number of positions.</p> <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to require that staffing levels of the AOC be made more transparent and understandable. Information on staffing levels must be made readily available, including posting the information online. All categories of staffing — including, but not limited to, authorized positions, “909” staff, employment agency temporary employees and contract staff — must be accounted for in a manner understandable to the public.</p> <p><u>SEC Recommendation</u></p> <p>9-1. The total staff size of the AOC should be reduced significantly.</p> <p>9-2. The total staff size of the AOC must be reduced significantly and should not exceed the total number of authorized positions. The current number of authorized positions is 880. The consolidation of divisions, elimination of unnecessary and overlapping positions and other organizational changes recommended in this report should reduce the number of positions by an additional 100 to 200, bringing the staff level to approximately 680 to 780.</p> <p>9-5. The staffing levels of the AOC must be made more transparent and understandable. Information on staffing levels must be made readily available, including posting the information online. All categories of staffing—including, but not limited to, authorized positions, “909” staff, employment agency temporary</p> | <p>Immediate implementation (Ongoing)</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| | employees and contract staff—must be accounted for in a manner understandable to the public. | | | |
| 46 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report to the Judicial Council vacant authorized positions if they have remained unfilled for six months. SEC Recommendation Vacant authorized positions should be eliminated if they have remained unfilled for six months. | (Ongoing) ADOC to provide updates to the council for each council meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 47 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to ensure that the employment of temporary or other staff to circumvent a hiring freeze is not permitted. The Administrative Director must review all temporary staff assignments and eliminate those that are being used to replace positions subject to the hiring freeze. Temporary employees should be limited to periods not exceeding six months and should be used only in limited circumstances of demonstrated need, such as in the case of an emergency or to provide a critical skill set not available through the use of authorized employees. SEC Recommendation Employment of temporary or other staff to circumvent a hiring freeze should not be permitted. The Executive Leadership Team should immediately review all temporary staff assignments and eliminate those that are being used to replace positions subject to the hiring freeze. Temporary employees should be limited to periods not exceeding six months and should be used only in limited circumstances of demonstrated need, such in the case of an emergency or to provide a critical skill set not available through the use of authorized employees. | Completion by June 2013 | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 48 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts, as part of the council's long-term strategic planning, to evaluate the location of the AOC main offices based on a cost-benefit analysis and other considerations. | For long term consideration | In Progress | The initial 5-7 year segment of the plan reduced AOC space and rent expenses through a series of real estate transactions (renegotiated leases, subleases, space contractions and lease cancellations), resulting in an expense reduction of \$8.67 million through FY 2014-15. This directive's full completion is to occur as part of the Council's long-term strategic planning to evaluate the location of the AOC main offices based on a cost-benefit analysis and other considerations. |
| | <p>SEC Recommendation</p> <p>As part of its long-term planning, the AOC should consider relocation of its main offices, based on a cost-benefit analysis of doing so.</p> | | | |
| 49 | E&P recommends that the Judicial Council support SEC Recommendation 7-2 with no further action. The AOC has terminated special consultants hired on a continuous basis. | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| | <p>SEC Recommendation</p> <p>The practice of employing a special consultant on a continuous basis should be reevaluated and considered for termination taking into account the relative costs, benefits, and other available resources.</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 50 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-3 and implement the necessary organizational changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |
| | <p><u>SEC Recommendation</u></p> <p>The Center for Families, Children and the Courts should be an office reporting to the Chief Operating Officer in the AOC's Judicial and Court Operations Services Division, rather than a stand-alone division. The CFCC manager position should be compensated at its current level.</p> <p>.....</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 51 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-4(a) and implement the necessary organizational and staffing changes, taking into account the results of the classification and compensation studies to be completed. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of this directive is tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, this directive is pending status until the Classification and Compensation Study can be completed. |
| | <p><u>SEC Recommendation</u></p> <p>CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(a) CFCC has a one-over-one management structure with a Division Director and an Assistant Division Director position. The Assistant Division Director position should be eliminated.</p> <hr/> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 52 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-4(b) and (c) and implement the necessary organizational and staffing changes, taking into account the results of the classification and compensation studies to be completed. | Administrative Director of the Courts to make a proposal based on the Classification and Compensation Study. In the interim, the Administrative Office of the Courts will conduct a survey on the use of attorneys in private and public institutions. | In Progress | Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. |
| | <u>SEC Recommendation</u> | | | |
| | CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken: | | | |
| | (b) There are nearly 30 attorney positions in CFCC, including 7 attorneys who act as Judicial Court Assistance Team Liaisons. All attorney position allocations should be reviewed with a goal of reducing their numbers and/or reallocating them to nonattorney classifications. | | | |

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| 52.1 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-4(b) and (c) and implement the necessary organizational and staffing changes, taking into account the results of the classification and compensation studies to be completed. | Administrative Director of the Courts to provide an Interim Report to the council at the June 2013 Judicial Council meeting. | Completed | <p>CFCC reports that this directive is completed. The total number of authorized CFCC positions has been reduced by 32%. The percentage of reductions was nearly equivalent in positions funded by CFCC's general fund allocation (33%) and other funding sources (27%).</p> <p>Additionally, CFCC reports the following:</p> <ul style="list-style-type: none"> * CFCC's Rules and Forms Unit has been eliminated. * CFCC follows the new guidance from the Judicial Council Rules and Projects Committee (RUPRO) regarding the production of new and revised rules and forms proposals. This new guidance has not resulted in staffing reductions in CFCC. * This directive has been tied to directive 145 which includes a proposed process and policy for pursuing competitive grants for the council at the August 2013 council meeting. CFCC external funding sources come from long-standing state and federal allocations which are not subject to competitive grant process. As such, the proposed grant process and policy referenced in directive 145 is not applicable to current CFCC external funding and will not result in a reduction in CFCC staffing. <p>For these reasons, no further staffing reductions are anticipated as a result of implementation of Judicial Council Directives regarding grants and rule-making.</p> |

SEC Recommendation

CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:

(c) The CFCC has numerous grant-funded positions, including five in its Rules and Forms Unit. Implementation of our recommendations for the AOC's Grants and Rule-making Processes could result in some reductions in these positions.

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| 53 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-4(d) and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p><u>SEC Recommendation</u></p> <p>CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(d) The CFCC has a number of positions devoted to research programs, as do other offices to be placed within the Judicial and Court Operations Services Division, presenting opportunities for efficiencies by consolidating divisional research efforts.</p> <hr/> | <p>Administrative Director of the Courts to present a report of available options regarding the study's implementation to the Judicial Council for their consideration at the July 2013 Judicial Council meeting.</p> | Completed | <p>Since the end of FY 10-11, the number of AOC employees in research classifications has declined by approximately 45%. To improve the efficiency and effectiveness of research in support of the Judicial Council and the courts, and consistent with Judicial Council Directives 53 and 72.1, all research analysts currently at the AOC have been consolidated into offices within the Judicial and Court Operations Division. Managers overseeing research in those offices began discussions in October 2012 and have implemented a protocol to manage workforce reduction and address staffing current and future projects.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 54 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | During this reporting period, the AOC continued to work on developing a tracking tool for use by AOC staff that support committees to track time spent in support of Judicial Council committees, task forces, and working groups. The information gathered from the tracking tool will allow the AOC to provide information to the Executive and Planning Committee on the level of effort that is currently required to support the various committees, task forces and working groups. Additionally, this information will be folded into the AOC Classification and Compensation Study to be used by the AOC to identify appropriate resources and staffing for committees, task forces, and working groups. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. |

SEC Recommendation

CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:

(e) CFCC staff members provide support to a number of Judicial Council committees and task forces. The recommended consolidation of this support function under the direction of the Chief of Staff will present opportunities for efficiencies and resource reduction.

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| # | Directive * | Timeline | Status | Status Updates |
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| 55 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-4(f) with no further action, as these administrative and grant support functions have been consolidated through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation</p> <p>CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(f) The CFCC maintains a Core Operations Unit, which is essentially an administrative and grant support unit. The consolidation of administrative functions and resources within the Judicial and Court Administrative Services Division should lead to the downsizing of this unit.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 56 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider reducing or eliminating various publications produced by the Center for Families, Children, & the Courts.</p> <p>SEC Recommendation</p> <p>CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(g) CFCC staff members produce various publications. They should be considered for reduction or elimination</p> | ADOC to report to the council at the February 2013 council meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 57 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-4(h) with no further action. The Judge-in Residence is now volunteering time to fulfill this responsibility.</p> <p>SEC Recommendation CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(h) The Judge-in-Residence position in this division should be eliminated.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 58 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-4(i) with no further action, as the positions related to CCMS have been eliminated through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(i) Positions related to CCMS should be eliminated.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 59 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to propose an organizational plan for the Center for Families, Children, & the Courts that allows for reasonable servicing of the diverse programs mandated by statute and assigned to this division.</p> <p>SEC Recommendation</p> <p>CFCC's current number of authorized positions should be reduced. To achieve the reduction, these areas should be reviewed and considered, and appropriate actions taken:</p> <p>(j) Although staffing reductions in this division are feasible, any reorganization or downsizing of this division must continue to allow for reasonable servicing of the diverse programs mandated by statute and assigned to this division, including such programs as the Tribal Project program.</p> | <p>ADOC to report to the council at the February 2013 council meeting.</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting.</p> |
| 60 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider maximizing and combining self-help resources with resources from similar subject programs, including resources provided through the Justice Corps and the Sargent Shriver Civil Counsel program, and return to the council with an assessment and proposal.</p> <p>SEC Recommendation</p> <p>Self-represented litigants in small claims, collection matters, foreclosures, and landlord-tenant matters are frequent users of court self-help centers. A majority of self-help clients seek assistance in family law matters. Consideration should be given to maximizing and combining self-help resources with resources from similar subject programs, including resources provided through the Justice Corps and the Sargent Shriver Civil Counsel program.</p> | <p>ADOC to propose a plan for implementation to the council at the February 2013 meeting.</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 61 | <p>E&P recommends to the Judicial Council that any legislative proposals generated by the AOC must follow the process established by the Policy Coordination and Liaison Committee.</p> <p>SEC Recommendation Consistent with recommendations in this report calling for a review of AOC’s rule-making process, legislative proposals generated through this division should be limited to those required by court decisions and statutory mandates and approved by the Judicial Council Advisory Committees.</p> | <p>Immediate implementation (Ongoing)</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |
| 62 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that a systems review of the manner in which AOC staff review trial court records should be conducted to streamline Judicial Review and Technical Assistance audits, if possible, and to lessen the impact on court resources.</p> <p>SEC Recommendation A systems review of the manner in which trial court records are reviewed should be conducted to streamline audits, if possible, and to lessen the impact on court resources.</p> | <p>ADOC to report to the council on the audit process at the June 2013 council meeting.</p> | <p>Completed</p> | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |
| 63 | <p>With the exception of assigned judges, AOC staff must not investigate complaints from litigants about judicial officers.</p> <p>SEC Recommendation The CFCC should discontinue investigating and responding to complaints from litigants about judicial officers who handle family law matters, as such matters are handled by other entities.</p> | <p>Ongoing</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 64 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-10 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p><u>SEC Recommendation</u> The Court Operations Special Services Office (COSSO), formerly CPAS, should be an office reporting to the Chief Operating Officer within the AOC's Judicial and Court Operations Services Division, rather than a stand-alone division. The COSSO manager position should be at the Senior Manager level.</p> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | In Progress | <p>Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed.</p> |
| 65 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-12 and implement the necessary organizational changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p><u>SEC Recommendation</u> The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings.</p> | <p>Interim and incoming ADOC organizational proposal to be presented for council consideration at the 8/31/12, council meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 65.1 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-12(a) with no further action, due to the temporary suspension of the Kleps Program initiated to reduce branch costs.</p> <p>SEC Recommendation</p> <p>The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following:</p> <p>(a) To save resources, the Kleps Award Program should be suspended temporarily.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 66 | <p>E&P recommends that the Judicial Council defer a decision on SEC Recommendation 7-12(b), pending a recommendation from the Trial Court Budget Working Group.</p> <p>SEC Recommendation</p> <p>The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following:</p> <p>(b) The Justice Corps Program should be maintained, with AOC's involvement limited to procuring and distributing funding to the courts.</p> | | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
|----|---|--|-----------|--|
| 67 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-12(c) with no further action as the Procedural Fairness/Public Trust and Confidence program has been eliminated through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation</p> <p>The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following:</p> <p>(c) Since funding for the Procedural Fairness/Public Trust and Confidence program has ceased, it should be eliminated.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 68 | <p>E&P recommends that the Judicial Council consider whether to continue support for the Civics Education Program after the conclusion of the 2013 summit. The California On My Honor Program has been suspended for 2 years due to the lack of funding.</p> <p>SEC Recommendation</p> <p>The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following:</p> <p>(d) Once the 2013 summit has concluded, the Administrative Director and Judicial Council should evaluate continuing support for the Civics Education Program/California On My Honor program.</p> | ADOC to report to the council at the April 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 69 | <p>E&P recommends that the Judicial Council direct the ADOC to evaluate the extent to which financial and personnel support for the Jury Improvement Project should be maintained, recognizing the high value of the project to the judicial branch, especially because jury service represents the single largest point of contact between citizens and the courts.</p> <p>SEC Recommendation</p> <p>The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following:</p> <p>(e) The Jury Improvement Project is of high value to the judicial branch, especially as jury service represents the single largest point of contact between citizens and the courts. The Judicial Council should evaluate the extent to which financial and personnel support for the project should be maintained.</p> <hr/> | ADOC to report to the council at the 10/26/12, council meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 70 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to study the budget and operational components of the Court Interpreters Program to determine whether greater efficiencies can be implemented to deliver interpreter services to the courts. The Finance Division should not act as an impediment in the delivery of interpreter services to the courts.</p> <p>SEC Recommendation</p> <p>The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following:</p> <p>(g) The Administrative Director and Judicial Council should study the budget and operational components of Court Interpreters Program to determine whether greater efficiencies can be implemented to deliver interpreter services to the courts. Internally, the Finance Division should not act as an impediment in the delivery of interpreter services to the courts.</p> | ADOC to report to the council at the April 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting. |
| 71 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-16 with no further action as the Judicial Administration Library has been eliminated through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation</p> <p>The Judicial Administration Library should be consolidated with the Supreme Court Library.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 72 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendations 7-11(a) and (b) and 7-14 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p><u>SEC Recommendation</u></p> <p>7-11. COSSO's current level of approximately 74 positions (including those reassigned from the former regional offices as recommended in this report) should be reduced. To achieve the reduction the areas listed below should be reviewed and considered, and appropriate actions taken.</p> <p>(a) COSSO should have a management structure that includes a Unit Manager, but the Assistant Division Director position should be eliminated</p> <hr/> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | <p>In Progress</p> | <p>Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 72.1 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendations 7-11(a) and (b) and 7-14 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p><u>SEC Recommendation</u></p> <p>7-11. COSSO's current level of approximately 74 positions (including those reassigned from the former regional offices as recommended in this report) should be reduced. To achieve the reduction the areas listed below should be reviewed and considered, and appropriate actions taken.</p> <p>(b) The research functions and units of COSSO should be reviewed for possible consolidation with other research programs in the Judicial and Court Operations Services Division, presenting opportunities for efficiencies and position reductions.</p> <hr/> | <p>Administrative Director of the Courts to present a report of available options regarding the study's implementation to the Judicial Council for their consideration at the July 2013 Judicial Council meeting.</p> | Completed | <p>Since the end of FY 10-11, the number of AOC employees in research classifications has declined by approximately 45%. To improve the efficiency and effectiveness of research in support of the Judicial Council and the courts, and consistent with Judicial Council Directives 53 and 72.1, all research analysts currently at the AOC have been consolidated into offices within the Judicial and Court Operations Division. Managers overseeing research in those offices began discussions in October 2012 and have implemented a protocol to manage workforce reduction and address staffing current and future projects.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 72.2 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendations 7-11(a) and (b) and 7-14 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation</p> <p>7-14. A significant number of COSSO staff members, such as those in the Administration and Planning unit, are assigned to various functions in support of the Judicial Council. The recommended consolidation of Judicial Council support activities under the direction of the Chief of Staff will present opportunities for efficiencies and resource reductions.</p> | <p>Incoming ADOC's organizational proposal to be presented for council consideration at the 8/31/12, council meeting.**</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting.</p> |
| 73 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-13 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p>SEC Recommendation</p> <p>The Editing and Graphics Group, with half of its eight positions currently vacant, should be considered for elimination.</p> | <p>Interim and incoming ADOC organizational proposal to be presented for council consideration at the 8/31/12, council meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 74 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts that activities related to the education and training of Appellate Court Justices in the COSSO should be consolidated with the Education Division/CJER. SEC Recommendation Some COSSO staff are engaged in activities relating to the education and training of Appellate Court Justices. These functions should be consolidated with the Education Division/CJER. | Completion by June 2013. | Closed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013 Judicial Council Meeting. At the April 26, 2013 Judicial Council Meeting, the Administra |
| 75 | E&P recommends that the Judicial Council support SEC Recommendation 7-17(a) with no further action as the Assigned Judges Program and Assigned Judges Program Regional Assignment Units have merged through the AOC's initiatives to reduce costs and downsize its workforce and operations. SEC Recommendation Modifications to the Assigned Judges Program should be considered, including the following: (a) The Assigned Judges Program and Assigned Judges Program Regional Assignments units should be merged, resulting in the elimination of a unit supervisor position. | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 76 | <p>E&P recommends that SEC Recommendations 7-17(b), (c), and (d) be referred to the Chief Justice for consideration. The AOC's Assigned Judges Program provides support to the Chief Justice in the assignment of judges under California Constitution Article VI, Section 6(e).</p> <p>SEC Recommendation</p> <p>Modifications to the Assigned Judges Program should be considered, including the following:</p> <p>(b) The program's travel and expense policies should be reviewed to mitigate adverse impacts on the availability of assigned judges to smaller and rural courts.</p> <p>(c) Consideration should be given to a pilot program to allow half-day assignments of judges, taking into account the probable inability of small, rural courts to attract judges on this basis.</p> <p>(d) Consideration should be given to development of an Assigned Commissioner Program to assist courts with such matters as AB1058 child support cases.</p> | | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 77 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-18 and implement the necessary organizational changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p>SEC Recommendation</p> <p>The functions of the Trial Court Leadership Service unit should be moved under the auspices of the new Executive Office, as matters of policy emanating from the Trial Court Presiding Judges Advisory Committee and Court Executives Advisory Committee often relate to branch-wide policies.</p> | Interim and incoming ADOC organizational proposal to be presented for council consideration at the 8/31/12, meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 78 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-19 and implement the necessary organizational changes, contingent upon the council's approval of an organizational structure for the AOC. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |

SEC Recommendation

The Education Division should be an office within the Judicial and Court Operations Services Division, under the direction of the Chief Operating Officer, rather than a stand-alone division. The Education Division/CJER manager position should be compensated at its current level.

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| # | Directive * | Timeline | Status | Status Updates |
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| 79 | E&P recommends that the Judicial Council direct the Rules and Projects Committee to evaluate relaxation of mandatory education requirements to allow the Administrative Director of the Courts and Court Executive Officers greater discretion and flexibility in utilizing their workforces during times of budget constraints. | RUPRO to propose a timeline to return to the council to present its recommendations. | In Progress | RUPRO has considered relaxation of mandatory education requirements for AOC and trial court staff. RUPRO recommended and the council adopted, at its June 28 meeting, an amendment to rule 10.491 on education for AOC staff. The amendment gives the Administrative Director discretion to grant a one-year, rather than six-month, extension of time to complete required education and, if granted, to determine whether to extend the next education compliance period. The rule amendment also gives the Administrative Director the discretion to determine the number of hours, if any, of traditional (live, face-to-face) education required to meet the continuing education requirement. On behalf of RUPRO, Justice Hull has contacted presiding judges and court executive officers seeking their input on what changes to the education rules are needed in the trial courts to provide discretion and flexibility. Justice Hull, along with Justice Robert Dondero, Chair of the CJER Governing Committee, will attend the joint meeting of the Presiding Judges Advisory Committee and the Court Executives Advisory Committee on August 29 to speak with presiding judges and court executives about education requirements for trial court employees. |
| | <p><u>SEC Recommendation</u></p> <p>As to training currently required of AOC staff and court personnel, the Judicial Council should examine and consider a relaxation of current mandatory requirements to allow the Administrative Director of the AOC and/or court executive officers greater discretion and flexibility in utilizing their workforces during times of budget constraints.</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 80 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to evaluate the efficiencies identified by the working group reviewing all education for new judges to ensure that education is provided in the most effective and efficient way possible. | Administrative Director of the Courts to provide report that evaluates education for new judges at the June 2013 council meeting. | Completed | Judicial Council report presented to the Judicial Council for consideration at the June 28, 2013 Judicial Council Meeting. |
| | <u>SEC Recommendation</u> | | | |
| | The Education Division's current staffing level is one of the highest in the AOC and should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken: | | | |
| | (a) A workgroup has been formed to review all education for new judges to ensure that it is being provided in the most effective and efficient way possible. The efficiencies identified by this working group may present opportunities for reductions. | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 81 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-20(b), taking into account the results of the classification and compensation studies to be completed. | <p>Administrative Director of the Courts to make a proposal based on the Classification and Compensation Study.</p> <p>In the interim, the Administrative Office of the Courts will conduct a survey on the use of attorneys in private and public institutions.</p> | In Progress | <p>Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |
| <p><u>SEC Recommendation</u></p> | | | | |
| <p>The Education Division's current staffing level is one of the highest in the AOC and should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> | | | | |
| <p>(b) There are in excess of a dozen attorney positions in the Education Division in units such as Design and Consulting, and Publications and Resources, in addition to the Judicial Education unit. All attorney position allocations should be reviewed with a goal of reducing their numbers and/or reallocating them to nonattorney classifications. In particular, education specialist positions are staffed by attorneys, a staffing practice that appears unnecessary.</p> | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
|----|---|--|-----------|--|
| 82 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-20(c) with no further action, as the positions and activities related to the Court Case Management System in the Education Division have been eliminated, through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation</p> <p>The Education Division's current staffing level is one of the highest in the AOC and should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(c) The Court Case Management System training unit and any other positions engaged in CCMS-related activities should be eliminated in light of the Judicial Council's decision to cancel the full deployment of the CCMS system.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 83 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to evaluate the impacts of a reduction in the size of the Production, Delivery, and Educational Technologies Unit and the reduction in services that would result, and provide the findings and recommendations to the Judicial Council.</p> <p>SEC Recommendation</p> <p>The Education Division's current staffing level is one of the highest in the AOC and should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(d) The Production, Delivery and Educational Technologies unit has grown to more than 25 positions plus several temporary staff. The number of staff in this unit should be reduced in light of the difficult fiscal environment.</p> | ADOC to report to council with recommendations at the June 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 84 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to evaluate and consider reducing the positions assigned to develop training for AOC Staff in the Curriculum and Course Development Unit, especially if training requirements are relaxed | ADOC to report to council with recommendations following recommendations from RUPRO on training requirements. | Completed | <p>This directive is completed after action on Judicial Council directive #79 was taken. Directive #79 was referred to RUPRO for action, and states: E&P recommends that the Judicial Council direct the Rules and Projects Committee to evaluate relaxation of mandatory education requirements to allow the Administrative Director of the Courts and Court Executive Officers greater discretion and flexibility in utilizing their workforces during times of budget constraints.</p> <p>At its meeting in March, RUPRO reviewed and discussed a letter from Judge Jahr (attached) in which he provided recommendations for relaxation of the education rules to provide him with greater discretion and flexibility in utilizing AOC staff during this time of budget constraint. RUPRO appointed a subcommittee to evaluate the relaxation of education rules for AOC and court staff.</p> <p>The RUPRO subcommittee recommended and RUPRO adopted a modification of the rule that governs education for AOC staff (CRC 10.491) which will extend the time frame for completing education requirements by one year and allow the ADOC discretion in determining how much of that education needs to be live face to face or distance. The Judicial Council adopted this rule amendment at its June 28, 2013, meeting. On August 6, 2013, a memorandum was issued to all AOC staff advising them that the Administrative Director was authorizing a one-year extension for all AOC staff to meet their education requirements. The Administrative Director of the Courts has considered reducing the positions assigned to develop training for AOC staff in the Curriculum and Course Development Unit (now the Judicial Branch Education Development Unit) in light of the recent revision to CRC 10.491 and has determined that a reduction in</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| | | | | <p>positions is not warranted. The relaxation of the education requirements for AOC staff is not on-going. During this relaxation period, any staff resources which may be partially relieved will be assigned to work on other existing education programs.</p> <p>CJER conducted a comprehensive review of AOC education it provides and made extensive revisions in an effort to streamline this education by reducing classes that were not well attended, and increasing the education which is court focused. This was done to implement Judicial Council directive #88 and was completed. Directive #88 states that: E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report to the council on a review of the content of training courses offered to AOC managers, supervisors, and employees, the number and location of courses offered, and the means by which courses and training are delivered. Training opportunities should include greater orientation and development of understanding of court functions.</p> <p>SERVICE LEVEL IMPACT</p> <p>The recent revisions to AOC education will result in providing AOC staff with more court focused education which will enhance the level of service AOC staff provide to the courts.</p> |
| | <p>SEC Recommendation</p> <p>The Education Division's current staffing level is one of the highest in the AOC and should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(e) The Curriculum and Course Development unit includes several positions assigned to develop training for AOC staff. This activity should be evaluated and</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| | reduced, especially if training requirements are relaxed. | | | |
| 85 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to evaluate the impacts of a reduction in the size of the Administrative Services Unit and the reduction in services that would result, and provide the findings and recommendations to the Judicial Council.</p> <p><u>SEC Recommendation</u></p> <p>The Education Division’s current staffing level is one of the highest in the AOC and should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(f) The Administrative Services unit contains more than 20 staff engaged in support activities such as records management, printing and copying, scheduling and planning training delivery, and coordinating logistics for all AOC events. The number of staff in this unit should be evaluated and reduced commensurate with the reduction in the number of live programs and events, and reflecting a reduction in the number of employees AOC-wide.</p> | ADOC to report to council with recommendations at the June 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 86 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the Education Division should conduct true cost benefit analyses in determining the types of training and education it provides for new judicial officers and others, and to report to the council on the results. Analyses should include types, lengths, locations of programs, delivery methods, and the costs to courts.</p> <p><u>SEC Recommendation</u> The Education Division should conduct true cost-benefit analyses — and not rely only on its own preferences — in determining the types of training and education it provides, including types, lengths, and locations of programs, delivery methods, and the costs to courts. This type of analysis should apply to training and education programs for new judicial officers.</p> | <p>ADOC to provide recommendations on the process at 12/14/12, council meeting with a final report at the April 2013 meeting.</p> | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting.</p> |
| 87 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the AOC should support and provide requested assistance to those courts that collaborate with other regional courts in providing judicial education and staff training or that request support in providing their own programs.</p> <p><u>SEC Recommendation</u> The Education Division should support and provide requested assistance to those courts that collaborate with other regional courts in providing judicial education and staff training or that request support in providing their own programs.</p> | Ongoing | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 88 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report to the council on a review of the content of training courses offered to AOC managers, supervisors, and employees, the number and location of courses offered, and the means by which courses and training are delivered. Training opportunities should include greater orientation and development of understanding of court functions.</p> <p>SEC Recommendation</p> <p>As to training currently required of AOC managers, supervisors, and employees, the Administrative Director should order a review of the content of training courses offered, the number and location of courses offered, and the means by which courses and training are delivered. Training opportunities should include greater orientation and development of understanding of court functions.</p> <p>.....</p> | <p>ADOC report to the council at the 12/14/12, council meeting.</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the December 14, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 89 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-25 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |

SEC Recommendation

The functions performed by the Finance Division should be placed in the Judicial and Court Administrative Services Division. The Finance Division should be renamed the Fiscal Services Office, reporting to the Chief Administrative Officer. The Fiscal Services Office Manager position should be at the Senior Manager level.

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| # | Directive * | Timeline | Status | Status Updates |
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| 90 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-26 and implement the necessary organizational and staffing changes, taking into account the results of the classification and compensation studies to be completed. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. |
| <u>SEC Recommendation</u> | | | | |
| The number of managers and supervisors should be reduced. | | | | |
| 91 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to ensure through the budget and fiscal management measures implemented by the AOC that the AOC's Finance Division is involved in all phases of fiscal planning and budgeting, especially with regard to large-scale or branch-wide projects or initiatives. | ADOC interim report to the council at the February 2013 council meeting and final report at the meeting in October 2013. | In Progress | Directives 7-13, 21, 40, 91, and 145 have been combined as part of a broader review and policy discussion relating to the development of a cost-benefit analysis proposal for the AOC, which will be provided at the October 2013 council meeting. |
| <u>SEC Recommendation</u> | | | | |
| The AOC must improve its fiscal decision making processes. The AOC must make a commitment to involve the Fiscal Services Office in all phases of fiscal planning and budgeting, especially with regard to large-scale or branch-wide projects or initiatives. | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 92 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report back on the budget and fiscal management measures implemented by the AOC to ensure that the AOC's fiscal and budget processes are more transparent. | ADOC interim report to the council at the February 2013 meeting and final report at the October 2013 meeting. | In Progress | <p>AOC staff are currently working to re-engineer the budget process to include the display of fiscal information and to ensure that the information is clearly understandable. Budget information is readily available to the public via the court website which includes the link to the DOF ebudget website (http://www.ebudget.ca.gov/). The branch's fiscal information is displayed here as part of the Governor's budget package, including three year expenditures and position detail, fund condition statements, and fund transfer information. The AOC mid-year forecast as well as fiscal and budget processes calendar are planned future additions to the court website. Other detailed fiscal reports, such as reports to the legislative on branch expenditures, can be accessed on the public website as well (see attached example on special fund expenditures for 2011-12).</p> <p>The AOC will build upon the DOF annual budget development calendar to document the AOC fiscal and budget processes. Additionally, the Fiscal Services Office will confer with other state departments to obtain feedback regarding their internal fiscal and budget processes.</p> |
| | <p><u>SEC Recommendation</u> The budgeting process must become more transparent. Budget information must be readily available to the public, including online. Budget documents must provide understandable explanations and detail concerning revenue sources, fund transfers, and expenditures.</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 93 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to ensure that the budget and fiscal management measures implemented by the AOC enable the Finance Division to improve the timeliness of processing contracts to better serve courts, contractors, vendors, and others. | Interim report to the council on the changes in progress by the February 2013 council meeting. Final report on measures taken to implement a new approach to the budget process, by June 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting. |
| <u>SEC Recommendation</u> | | | | |
| This division must make a commitment to processing contracts in more timely fashion, with an eye toward better serving courts, contractors, vendors, and others. | | | | |
| 94 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the Finance Division must assess its workload needs, especially in light of legislation on court security and auditing functions being assumed by the State Controller's Office, so that any necessary adjustments in staffing positions can be made. | ADOC to report to the council at the June 2013 council meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting. |
| <u>SEC Recommendation</u> | | | | |
| The Finance Division must assess its workload needs, especially in light of legislation on court security and auditing functions being assumed by the State Controller's Office, so that any necessary adjustments in staffing positions can be made. | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 95 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-31 with no further action as the unit has been eliminated through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation The need for a Strategic Policy, Communication, and Administration Unit should be reevaluated by the Chief Administrative Officer and, most likely, be eliminated.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 96 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-32 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p>SEC Recommendation Consistent with recent consolidation of this division, the HR function should no longer be assigned stand-alone division status in the AOC organizational structure and should be combined with other administrative functions, reporting to the Chief Administrative Officer in the AOC's Administrative Services Division.</p> | Interim and incoming ADOC to present organizational proposal the council at the 8/31/12, meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 97 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-34 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation</p> <p>The current number of higher-level positions in the HR Division should be reduced, as follows:</p> <p>(a) The Division Director position should be permanently eliminated as the HR function should no longer be a stand-alone division.</p> | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 97.1 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-34 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation</p> <p>The current number of higher-level positions in the HR Division should be reduced, as follows:</p> <p>(b) The number of manager positions should be reduced from five to three, with some of the resulting resources allocated to line HR functions.</p> | ADOC to make a proposal based on the classification and compensation study. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 97.2 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-34 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation</p> <p>The current number of higher-level positions in the HR Division should be reduced, as follows:</p> <p>(c) One of the three Senior Manager positions is vacant, a vacancy that should be made permanent by reallocating managerial responsibilities to the two filled Senior Manager positions.</p> | Completed. This Division has 2 senior manager positions. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 98 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to report back on the progress and results of staffing changes being implemented in the Human Resources unit as part of the AOC's internal restructuring process.</p> <p>SEC Recommendation</p> <p>The current number of higher-level positions in the HR Division should be reduced, as follows:</p> <p>(d) With the elimination of the positions discussed above, consideration should be given to redirecting the resources from those positions to support vacant HR analyst positions that can be assigned work needed to help reestablish effective HR policies and practices in the AOC.</p> | ADOC to report to the council on the results and status of AOC restructuring at the February 2013 council meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 99 | E&P recommends that the Judicial Council support SEC Recommendation 7-42 with no further action, as the issues have been resolved. | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| | <p>SEC Recommendation</p> <p>The Administrative Director should resolve any remaining issues that have existed between the HR Division and Office of General Counsel, including by redefining respective roles relating to employee discipline or other HR functions.</p> | | | |
| 100 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-43 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |
| | <p>SEC Recommendation</p> <p>The committee recommends that the functions of this division be placed under a unit titled Information and Technology Services Office, combined with any remaining functions of CCMS. The office should report to the Chief Administrative Officer of the Judicial and Court Administrative Services Division. The IS Manager position should be compensated at its current level.</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 101 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-44 and direct the council's Technology Committee to reexamine technology policies in the judicial branch to formulate any new branch-wide technology policies or standards, based on the input, needs, and experiences of the courts and court users, and including cost-benefit analysis.</p> <p>SEC Recommendation</p> <p>A reexamination of technology policies in the judicial branch must occur now that CCMS does not represent the technology vision for all courts. Formulation of any new branch-wide technology policies or standards must be based on the input, needs, and experiences of the courts, and including cost-benefit analysis.</p> | <p>The Technology Committee to propose a timeline to return to the council to present its recommendations.</p> | <p>In Progress</p> | <p>The Technology Committee continues work to develop a unified, long-term plan to achieve funding stability for court technology. The Technology Planning Task Force was tasked with this plan. To accomplish this in the one-year timeframe, three individual tracks were launched: Governance, Strategic Plan, and Funding. The task force meets monthly and has approved a charter and vision statement. The projected implementation date is June 30, 2014.</p> |
| 102 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-45(a) with no further action, as the recommended staff reductions have occurred through the AOC's initiatives to reduce costs and downsize its workforce and operations.</p> <p>SEC Recommendation</p> <p>Especially with CCMS not being fully deployed, staff reductions in this division are in order, including:</p> <p>(a) Unnecessary CCMS positions should be eliminated.</p> | <p>Completed</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| 103 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-45(b) and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation Especially with CCMS not being fully deployed, staff reductions in this division are in order, including:</p> <p>(b) The total number of senior managers should be reduced.</p> | <p>ADOC to make a proposal based on the classification and compensation study.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |
| 104 | <p>E&P recommends that the Judicial Council direct that the Administrative Director of the Courts should review and reduce accordingly the use of temporary employees, consultants, and contractors.</p> <p>SEC Recommendation Especially with CCMS not being fully deployed, staff reductions in this division are in order, including:</p> <p>(c) The use of temporary employees, consultants, and contractors should be reviewed and reductions made accordingly.</p> | <p>ADOC to report to the council at the October 2013 council mtg.</p> | In Progress | <p>Information Technology Services Office is taking direct action to fill critical support positions held by contractors with full time employees. Hiring permanent FTEs is expected to bring cost savings and longer term stability and support.</p> |

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| 105 | E&P recommends that the Judicial Council support SEC Recommendation 7-46 and direct the Administrative Director of the Courts, as part of AOC long-term planning, to conduct a review and audit of all technology currently used at the AOC and to return to the Judicial Council with a progress report on the findings, including efficiencies and potential cost savings. | ADOC interim report to the council by the December 2013 council meeting. | In Progress | The Information & Technology Services Office continues to review technology currently used at the AOC and utilizes Enterprise Technology Standards as part of a semi-annual review of software used in AOC data centers. As part of the AOC enterprise roadmap (2012), the AOC Enterprise Architecture Working Group implemented a process to establish and maintain enterprise technology standards for software used in AOC data centers. The process is defined in the Enterprise Technology Standards and Lifecycle Process document (attached). These standards define technologies that should be leveraged and those that should be phased out in order to maximize efficiencies and cost savings. The standards, which are updated twice each year, are reviewed with the application and infrastructure teams during their monthly reviews to monitor compliance and identify strategies for ensuring compliance. |

SEC Recommendation

Different divisions in AOC operate from different technology platforms, including SAP used for the Phoenix system, Oracle, and CCMS. As part of a long range plan for the use of technology in AOC operations, the AOC should conduct a review and audit of all technology currently used in the AOC.

Efficiencies and cost savings could result from the use of a single platform.

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| 106 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-71 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |

SEC Recommendation

The Office of General Counsel should be renamed Legal Services Office, consistent with its past designation, and should be a stand-alone office reporting to the Administrative Director of the Courts. The Legal Services Office manager position should be compensated at its current level. The Legal Services Office should not be at the same divisional level as the Judicial and Court Operations Services Division or the Judicial and Court Administrative Services Division. The Chief Counsel, manager of the Legal Services Office, should not be a member of the Executive Leadership Team.

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| # | Directive * | Timeline | Status | Status Updates |
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| 107 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-72(a) and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed. | Administrative Director of the Courts to provide Interim Report on outcome of the Classification and Compensation Request for Proposal at the June 2013 council meeting. Final Report timeline unknown. Pending council decisions on Classification and Compensation Study. | In Progress | At the June 28, 2013, Judicial Council meeting, the council endorsed the recommendations contained in a report from the council Liaisons to the Legal Services Office (LSO) relating to the organizational restructuring of LSO. The Administrative Director of the Courts will act on the recommendations and report back to the council by March 2014. Therefore, we are requesting that the JC Directive Timeline be modified to read: "ADOC to report back to the council on implementation by the March 2014 council meeting." |

SEC Recommendation

The Legal Services Office's current level of approximately 75 positions, including more than 50 attorney positions, should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:

(a) In addition to the General Counsel, there are nine management level attorney positions in the Legal Services Office, including the Assistant General Counsel, three Managing Attorneys, and five Supervising Attorneys. This is an excessive number of management positions, which should be reduced. The position of Assistant General Counsel position could be eliminated. One managing attorney could be assigned to manage each of the two major functional components of the division, house counsel, and Judicial Council services, with each managing attorney reporting directly to the Chief Counsel.

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| # | Directive * | Timeline | Status | Status Updates |
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| 108 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-72(b) and direct the Administrative Director of the Courts to direct implementation of fundamental management practices to address underperformance of staff members and provide better supervision and allocation of work.</p> <p>SEC Recommendation</p> <p>The Legal Services Office's current level of approximately 75 positions, including more than 50 attorney positions, should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(b) Despite the large number of management positions, management systems and processes are particularly lacking in the Legal Services Office. Implementing fundamental management practices to address the underperformance of staff members and provide better supervision and allocation of work should produce efficiencies that can result in reductions.</p> <hr/> | <p>ADOC interim report to the council on the changes in progress by the February 2013 council meeting.</p> | <p>Completed</p> | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting.</p> |

* This document retains the wording presented by the Judicial Council's Executive and Planning Committee approved by the Judicial Council on August 31, 2012.

| # | Directive * | Timeline | Status | Status Updates |
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| 109 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-72(c) and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation</p> <p>The Legal Services Office's current level of approximately 75 positions, including more than 50 attorney positions, should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(c) A large number of Legal Services Office positions are dedicated to supporting the Judicial Council and its various committees and task forces. Assigning responsibility for coordinating the AOC's Judicial Council support activities to the Executive Office under the direction of the Chief of Staff will lead to efficiencies that should result in reductions of Legal Services Office positions dedicated to these activities.</p> <p>.....</p> | Interim and incoming ADOC organizational proposal to be presented to the council at the 8/31/12, meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting. |

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| 110 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-72(d) and direct the Administrative Director of the Courts to report to the council on measures to streamline and improve the AOC's contracting processes and reduce contract-related work performed by this office.</p> <p>SEC Recommendation</p> <p>The Legal Services Office's current level of approximately 75 positions, including more than 50 attorney positions, should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(d) Implementation of the recommendations designed to streamline and improve the AOC's contracting processes should reduce contract-related work performed by the Legal Services Office.</p> | Final report to the council at June 2013 meeting. | Completed | Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 111 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-72 (e) and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed</p> <p>SEC Recommendation</p> <p>The Legal Services Office's current level of approximately 75 positions, including more than 50 attorney positions, should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(e) The Legal Services Office has promoted and contributed to the "lawyerizing" of numerous activities and functions in the AOC. There are opportunities for work currently performed by attorneys in the Rules and Projects, Transactions and Business Operations, Real Estate, and Labor and Employment units to be performed by nonattorneys, resulting in efficiencies and possible staff reductions.</p> <hr/> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | <p>In Progress</p> | <p>Completion of this Directive is tied to Directive 19. The AOC has issued a Request for Proposal (RFP) to solicit the services of an outside vendor to conduct the study. The RFP is expected to conclude in August 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 112 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-72(f) and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC and taking into account the results of the classification and compensation studies to be completed.</p> <p>SEC Recommendation</p> <p>The Legal Services Office's current level of approximately 75 positions, including more than 50 attorney positions, should be reduced. To achieve the reduction, the following areas should be reviewed and considered, and appropriate actions taken:</p> <p>(f) Development and use of paralegal classifications, as found elsewhere in legal services throughout both the public and private sectors, could lead to the reduction of attorney positions in the Legal Services Office.</p> | <p>Administrative Director of the Courts to provide Interim Report on outcome of the Classification and Compensation Request for Proposal at the June 2013 council meeting.</p> <p>Final Report timeline unknown. Pending council decisions on Classification and Compensation Study.</p> | In Progress | <p>At the June 28, 2013, Judicial Council meeting, the council endorsed the recommendation contained in a report from the council Liaisons to the Legal Services Office (LSO) relating to the use of a paralegal classification in LSO. The Administrative Director of the Courts will act on the recommendation and report back to the council by March 2014. Therefore, we are requesting that the JC Directive Timeline be modified to read: "ADOC to report back to the council on implementation by the March 2014 council meeting."</p> |
| 113 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-73 with no further action. The telecommuting status of one position has ended and, as of September 7, 2012, the telecommuting status of the second position will end.</p> <p>SEC Recommendation</p> <p>There currently are at least two positions in the Legal Services Office that violate the AOC's telecommuting policy. These should be terminated immediately, resulting in reductions. Nor should telecommuting be permitted for supervising attorneys in this division.</p> | <p>ADOC to report to the council with proposal for a revised policy at the 12/14/12, council meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 114 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to evaluate the costs and benefits of allocating staff attorneys and resources to various advisory committees, task forces, and working groups. | Administrative Director of the Courts to make a proposal based on the Classification and Compensation Study. In the interim, the Administrative Office of the Courts will conduct a survey on the use of attorneys in private and public institutions | In Progress | During this reporting period, the AOC continued to work on developing a tracking tool for use by AOC staff that support committees to track time spent in support of Judicial Council committees, task forces, and working groups. The information gathered from the tracking tool will allow the AOC to provide information to the Executive and Planning Committee on the level of effort that is currently required to support the various committees, task forces and working groups. Additionally, this information will be folded into the AOC Classification and Compensation Study to be used by the AOC to identify appropriate resources and staffing for committees, task forces, and working groups. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. |
| <u>SEC Recommendation</u> | | | | |
| As recommended elsewhere, the Judicial Council should assess the costs and benefits of allocating staff attorneys and resources to various advisory committees, task forces, and working groups. | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 115 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts, as part of the review of the AOC organizational structure, to review current responsibilities and clearly define the role of the Chief Counsel. | ADOC to make recommendations to the council at the February 2013 council meeting. | In Progress | At the June 28, 2013, Judicial Council meeting, the council endorsed the recommendation contained in a report from the council Liaisons to the Legal Services Office (LSO) regarding the role of the Chief Counsel. The Administrative Director of the Courts will act on the recommendation and report back to the council by March 2014. Therefore, we are requesting that the JC Directive Timeline be modified to read: "ADOC to report back to the council on implementation by the March 2014 council meeting." |
| <u>SEC Recommendation</u> | | | | |
| The role of the Chief Counsel should be redefined to reflect the primary role of providing legal advice and services, as opposed to developing policy for the judicial branch. | | | | |
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| 116 | E&P recommends that the Judicial Council support SEC Recommendation 7-77(a) and (d), and direct the Administrative Director of the Courts that the Office of the General Counsel should employ and emphasize a customer service model of operation, recognizing a primary goal of providing timely service and advice to its clients, including to internal clients in the AOC and to those courts that request legal advice or services from this office. | ADOC to report back to the council at the February 2013 council meeting | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting. |
| <u>SEC Recommendation</u> | | | | |
| This office must place greater emphasis on being a service provider and in improving how it provides services, including as follows: | | | | |
| (a) Most fundamentally, this division should employ and emphasize a customer service model of operation — recognizing a primary goal of providing timely service and advice to its clients, including to internal clients in the AOC and to those courts that request legal advice or services from this office. | | | | |
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| # | Directive * | Timeline | Status | Status Updates |
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| 117 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to adopt an operations model whereby attorneys generally are housed at one location with flexibility to adjust as necessary to meet court needs regionally, including regional demand for additional attorney support and smaller courts that have fewer staff for research and other legal services. The location where attorneys report to work should ensure proper supervision.</p> <p><u>SEC Recommendation</u></p> <p>This office must place greater emphasis on being a service provider and in improving how it provides services, including as follows:</p> <p>(b) This office should adopt an operations model whereby its attorneys generally are housed at one location. This would eliminate nonsupervision of some attorneys, promote better and more regular supervision of staff attorneys, and promote better utilization of available skills.</p> <p>.....</p> | <p>Administrative Director of the Courts to provide an interim report at the July 2013 council meeting with a final report at a later date.</p> | <p>Completed</p> | <p>At the June 28, 2013, Judicial Council meeting, the council approved recommendations contained in a report from the council Liaisons to the Legal Services Office (LSO) including a recommendation regarding LSO attorney resources housed in AOC field offices. The council liaisons identified that having attorneys housed in field offices is consistent with other government agencies and private law firms and allows for more direction communication between LSO attorneys and the courts in their region. As such, the council approved the liaisons' recommendation that the current practice of employing LSO attorney staff in AOC field offices is appropriate.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 118 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the Office of the General Counsel service model should emphasize that time is of the essence when it comes to delivering advice and opinions to the courts; that recommendations and advice to courts should include a full range of options available to the courts; and that there must be a greater recognition that the AOC's interests may conflict with the specific interests of the courts. Clearer procedures should be put in place to safeguard the interests of individual courts in those instances when legitimate conflicts arise.</p> <p>SEC Recommendation</p> <p>This office must place greater emphasis on being a service provider and in improving how it provides services, including as follows:</p> <p>(c) The service model should emphasize that time is of the essence when it comes to delivering advice and opinions to the courts; that recommendations and advice to courts should include a full range of options available to the courts; and that there must be a greater recognition that the AOC's interests may conflict with the specific interests of the courts. Clearer procedures should be put in place to safeguard the interests of individual courts in those instances when legitimate conflicts arise.</p> | <p>ADOC to report back to the council at the February 2013 council meeting.</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 119 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to place emphasis on reducing bottlenecks for advice, contracts, and other projects. More effective tickler and tracking systems for opinions, contracts, and other documents should be put in place.</p> <p>SEC Recommendation</p> <p>This office must place greater emphasis on being a service provider and in improving how it provides services, including as follows:</p> <p>(d) Emphasis must be placed on reducing bottlenecks for advice, contracts, and other projects. More effective tickler and tracking systems for opinions, contracts, and other documents should be put in place.</p> | <p>ADOC to report back to the council at the June 2013 council meeting.</p> | <p>Completed</p> | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the April 26, 2013, Judicial Council Meeting.</p> |
| 120 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that court users of legal services should be surveyed periodically to determine if such services are performed in a timely and satisfactory manner.</p> <p>SEC Recommendation</p> <p>This office must place greater emphasis on being a service provider and in improving how it provides services, including as follows:</p> <p>(e) Court users of legal services should be surveyed periodically to determine if such services are performed in a timely and satisfactory manner.</p> | <p>ADOC to report back to the council at the June 2013 council meeting.</p> | <p>In Progress</p> | <p>At the June 28, 2013, Judicial Council meeting, the council endorsed the recommendation contained in a report from the council Liaisons to the Legal Services Office (LSO) regarding the development of a client satisfaction survey in LSO. The Administrative Director of the Courts will act on the recommendation and report back to the council by March 2014. Therefore, we are requesting that the JC Directive Timeline be modified to read: "ADOC to report back to the council on implementation by the March 2014 council meeting."</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 121 | E&P recommends that the Judicial Council support SEC Recommendation 7-78 with no further action, as the issues have been resolved. | Completed | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| | <p>SEC Recommendation</p> <p>The Administrative Director should resolve issues that have existed between the HR Division and OGC, including by redefining respective roles relating to employee discipline or other HR functions.</p> | | | |
| 122 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to order an independent review of the Office of General Counsel's use, selection, and management of outside legal counsel to determine whether outside counsel is being utilized in a cost effective manner. Before initiating the independent review, the Administrative Director of the Courts must provide a proposal with options for conducting the review, including the associated costs. | ADOC to present a proposal with options to the council by the February 2013 council meeting, with a final report at the December 2013 meeting. | Completed | At the June 28, 2013, Judicial Council meeting, the council approved recommendations contained in a report from the council Liaisons to the Legal Services Office (LSO) relating to the use of outside counsel by LSO. The council liaisons concluded that the use of outside counsel is appropriate and in some cases mandated providing valuable legal resources for the varying needs of LSO. The council approved various recommendations proposed by the council liaisons designed to assist LSO in reinforcing its existing protocols for utilizing outside counsel to ensure that outside counsel is monitored, supervised, and managed. These recommendations included an annual report from the Administrative Director to the Advisory Committee on Financial Accountability and Efficiency (A&E) for review and reporting to the council. The council directed the Administrative Director to implement the recommendations and report back to the council on the implementation by March 31, 2014. |
| | <p>SEC Recommendation</p> <p>The Judicial Council and/or Administrative Director should order an independent review of this office's use, selection, and management of outside legal counsel to determine whether outside counsel is being utilized in a cost-effective manner.</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
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| 123 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-52 and implement the necessary organizational changes, contingent upon the council's approval of an organizational structure for the AOC. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |
| <u>SEC Recommendation</u> | | | | |
| The Office of Communications should remain in the Executive Office and under the direction of a Chief of Staff. The Office of Communications manager position should be placed at the Senior Manager level. | | | | |
| 124 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts, to the extent that resources are available, that Office of Communication resources, including the Public Information Officer, should be made more available to furnish increased media relations services to courts requesting such assistance | ADOC to report to the council on the restructuring changes to this office at the February 2013 council meeting. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting. |
| <u>SEC Recommendation</u> | | | | |
| The resources of this office, including the Public Information Officer, should be made more available to furnish increased media relations services to courts requesting such assistance. | | | | |

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| 125 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to return to the Judicial Council with an analysis, defining the necessary emergency response and security functions for the branch and a recommendation on the organizational plan for council approval. | Administrative Director of the Courts to provide an interim report to the council at the July 2013 council meeting with a final report at the March 2014 council meeting. | In Progress | The Judicial Council approved the recommendation by the Administrative Director of the Courts (ADOC) to maintain the AOC Office of Security, but deferred action on directing a proposed Court Security Advisory Committee to review the AOC Office of Security and make recommendations on its functions, pending further review of advisory groups by the Executive and Planning Committee (E&P) and Rules and Projects Committee (RUPRO). After completion of that review, the Judicial Council approved the related recommendation by E&P and RUPRO, directing them to propose establishment of a Court Security Advisory Committee with a rule of court, charge, and appointments made through the annual nominations process. |
| | <u>SEC Recommendation</u> | | | |
| | 7-54. There is no need for a stand-alone Office of Emergency Response and Security. Most necessary functions performed by the office can be reassigned and absorbed by existing units in the Judicial and Court Operations Services Division. | | | |
| | 7-55. The functions of this office should be refocused and limited to those reasonably required by statute or by the Rules of Court, primarily including review of security plans for new and existing facilities; review of court security equipment, if requested by the courts; and review of emergency plans. | | | |
| | 7-56. Reductions in this office are feasible. The office cannot effectively provide branch-wide judicial security and online protection for all judicial officers. Positions allocated for such functions should be eliminated. The Administrative Director should evaluate whether some activities undertaken by this office are cost effective, such as judicial security and online protection functions. | | | |

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| 126 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-84 with no further action, as the Bay Area, Northern Central, and Southern Regional Offices no longer have any direct regional office staff. The Northern Central Regional Office has been reorganized as the Trial Court Liaison Office reporting to the Executive Office.</p> <p>SEC Recommendation</p> <p>The regional offices should cease to exist as a separate division within AOC. The BANCRO and SRO offices should close. Advocacy and liaison services provided to the trial courts should be provided through the office of Trial Court Support and Liaison in the new Executive Office.</p> | <p>Completed. ADOC to report to the council on specific actions taken.</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |
| 127 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to renegotiate or terminate, if possible, the leases for space utilized by SRO and BANCRO. To the extent AOC staff from other divisions is assigned to work at leased space at the regional offices, the need for locating such staff in currently leased space should be reevaluated.</p> <p>SEC Recommendation</p> <p>Leases for space utilized by SRO and BANCRO should be renegotiated or terminated, if possible, as such lease costs cannot be justified. To the extent AOC staff from other divisions is assigned to work at leased space at the regional offices, the need for locating such staff in currently leased space should be reevaluated.</p> | <p>Completed. ADOC to update the council on the status of the leases at the 10/26/12, council meeting.</p> | <p>Completed</p> | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| 128 | <p>E&P recommends that the Judicial Council support SEC Recommendation 7-86 and direct the Administrative Director of the Courts to provide the council with an update on organizational changes made with the elimination of the regional office staff.</p> <p>SEC Recommendation</p> <p>While responsibility for essential services currently provided to courts through regional offices should be consolidated and placed under the direction of Trial Court Support and Liaison Services in the Executive Office, a physical office should be maintained in the Northern California Region area to provide some services to courts in the region.</p> | <p>Completed. ADOC to update the council on the status of the leases at the 10/26/12, council meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |
| 129 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider placing the significant special projects previously assigned to the regional offices under the direction of the Chief of Staff in the Executive Office, contingent upon council approval of the organizational structure for the AOC.</p> <p>SEC Recommendation</p> <p>The significant special projects previously assigned to the regional offices should be placed under the direction of the Chief of Staff in the Executive Office.</p> | <p>Interim and incoming ADOC to present organizational proposal to the council at the 8/31/12, council meeting.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| 130 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-47 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p>SEC Recommendation TCAS should be made a unit under the Judicial and Court Administrative Services Division, reporting to the Chief Administrative Officer. The TCAS Manager position should be at the Senior Manager level.</p> | <p>Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council.</p> | In Progress | <p>Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed.</p> |
| 131 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that, subject to available resources, trial court use of the Phoenix HR/Payroll functionality should remain optional to individual trial courts.</p> <p>SEC Recommendation The Phoenix Financial System is in place in all 58 superior courts; however, trial court use of the Phoenix HR/Payroll functionality should remain optional to individual trial courts.</p> | Ongoing | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting.</p> |

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| 132 | <p>E&P recommends that the Judicial Council determine whether to continue with the charge-back model whereby courts reimburse the AOC from their Trial Court Trust Fund allocations for the courts' use of the Phoenix financial system; and whether the Los Angeles court will be required to reimburse the AOC for use of the Phoenix financial system.</p> <p>SEC Recommendation</p> <p>As policy matters, it is recommended that the Judicial Council determine whether to continue with the charge-back model whereby courts reimburse the AOC from their Trial Court Trust Fund allocations for the courts' use of the Phoenix financial system; and whether the Los Angeles court will be required to reimburse the AOC for use of the Phoenix financial system.</p> | <p>Trial Court Budget Working Group to propose a timeline to return to the council to present its recommendations.</p> | Completed | <p>Activity Reporting and Proposal Form submitted to the Judicial Council for the February 26, 2013, Judicial Council Meeting.</p> |
| 133 | <p>E&P recommends that the Judicial Council support SEC recommendations 7-46 and 7-50 and direct the Administrative Director of the Courts, as part of AOC long-term planning, to review the information technology systems currently implemented Branch wide to support enterprise resource planning: finance, human resources, and education functional areas; to identify costs, benefits, and potential long-term savings, and the challenges of migrating support to a single IT platform; and to return to the council with a progress report on the findings.</p> <p>SEC Recommendation</p> <p>As with the Information Services Division, the AOC should determine whether to continue use of multiple or overlapping technologies for similar functions, as using a single technology could result in efficiencies and savings, both operationally and in personnel cost.</p> | <p>ADOC interim report to the council at the December 2013 council meeting.</p> | In Progress | <p>The project team updated the inventory of functions and processes that are implemented in the administrative technology systems at the AOC with information that is available about the systems in place at the superior courts. An online survey regarding Enterprise Resource Planning (ERP) systems currently in use at the courts was distributed to the superior courts, with approval from the Judicial Council Technology Committee.</p> |

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| 134 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the Trial Court Administrative Services division should continue to provide clear service-level agreements with respect to services provided to the courts.</p> <p>SEC Recommendation TCAS should continue to provide clear service-level agreements with respect to services provided to the courts.</p> | Immediate implementation (Ongoing) | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 135 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-64 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC.</p> <p>SEC Recommendation The OCCM should be renamed Office of Court Construction and Facilities Management Services. The functions of this unit should be placed under the Judicial and Court Operations Services Division and reporting to the Chief Operating Officer. The manager of this unit should be compensated at the same level.</p> | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |

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| # | Directive * | Timeline | Status | Status Updates |
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| 136 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to evaluate and propose an approach to evaluate cost effectiveness for the entire scope of Office of Court Construction and Management operations. | ADOC interim update to the council at the June 2013 council meeting and final report at the December 2013 meeting. | In Progress | <p>The June 5, 2013 Activity Report included a proposal for an approach to evaluate the cost effectiveness of the Judicial Branch Capital Program Office. This Activity Report also indicated that an evaluation and proposed approach to evaluate the cost effectiveness of the Office of Real Estate and Facilities Management (OREFM) would be separately prepared.</p> <p>It is requested that the implementation of this recommendation regarding OREFM be deferred until information on the Delegation Pilot Program involving four courts performing their own facilities maintenance (see synopsis regarding Directive 137) is presented to Executive and Planning Committee in the fall of 2013.</p> |

SEC Recommendation

A cost-benefit analysis of the entire scope of OCCM operations is needed.

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| # | Directive * | Timeline | Status | Status Updates |
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| 137 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-66 and, once organizational changes are made as approved by the Judicial Council, evaluate and make recommendations to the council on facilities maintenance program efficiencies, including broadening courts' responsibilities for maintenance of court facilities and for smaller scale projects. | Administrative Director of the Courts interim update to the council at the October 2013 council meeting and final report at the December 2013 meeting. | In Progress | The Orange, San Luis Obispo, Imperial and Riverside County Superior Courts are participating in a pilot program for the delegation of AOC facility management services. Six months into the pilot, a status meeting between the courts and REFM staff indicated good progress in implementation of the program, recommending improvements to specific administrative and finance-related processes. Former AOC service provider personnel were hired for employment by one court and contracted to provide similar services by another. The Riverside court and AOC have agreed to change that court's delegation level from "moderate" to "full delegation," increasing the cost limit of Trial Court projects they can self-manage (following approval by the Facility Modification Advisory Committee). |
| | SEC Recommendation The current facilities maintenance program appears inefficient and unnecessarily costly. The consultant report is necessary and should be considered part of a necessary reevaluation of the program. Courts should be given the option to assume responsibility for maintenance of court facilities and for smaller-scale projects. | | | |

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| # | Directive * | Timeline | Status | Status Updates |
|-----|--|--|-------------|--|
| 138 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-67 and, once organizational changes are made as approved by the Judicial Council, evaluate and make recommendations to the Judicial Council regarding fiscal planning for facilities maintenance for new and existing facilities and revenue streams to fund increased costs for maintenance of court facilities. | Administrative Director of the Courts interim update to the council at the October 2013 council meeting and final report at the December 2013 meeting. | In Progress | <p>Several measures designed to address this Directive have been implemented, including:</p> <ul style="list-style-type: none"> * Submission of Budget Change Proposals (BCP) increasing the Trial Court Facilities Trust Fund (TCFTF) to supplement baseline County Facility Payments (CFPs) and offset inflationary increases of the last four to eight years in labor, materials, utility service and insurance. * Report of the internal audit identifying potential facility management service efficiencies and recommendations to improve their administration was accepted by the Judicial Council at its April 26 meeting. * Generation of revenues from leases and licenses from office space occupants, food service operators, telecommunications service providers and parking operations. Current annualized income is approximately \$6.3 million; cumulative revenues through March 31, 2013, reached \$17.7 million (see attachment). * Use the Computer Aided Facilities Management (CAFM) application to collect detailed cost data on firm-fixed price costs is in progress. |
| | <p>SEC Recommendation</p> <p>Fiscal planning for facilities maintenance for new and existing facilities needs to become an immediate priority, and revenue streams to fund increased costs for maintenance of court facilities must be identified and obtained.</p> | | | |

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| # | Directive * | Timeline | Status | Status Updates |
|---|---|---|-------------|--|
| 139 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts, once organizational changes are made as approved by the Judicial Council, to evaluate and make recommendations regarding staff reductions. | Administrative Director of the Courts to provide an interim report to the council at the August 2013 council meeting. | In Progress | <p>This directive is in progress.</p> <p>The new office director for the Judicial Branch Capital Program Office began on July 1, 2013 and is currently assessing the staffing requirements to successfully execute the \$5 billion construction program. As such, to provide the new office director with the time to conduct this assessment and fully understand the magnitude of the branch's capital construction program, it is requested that the council grant an extension to December 2013 to provide an interim report on this directive. As an aside, three construction inspectors are critically needed now to effectively manage the current program, which will include 15 projects in construction totaling about \$2 billion during 2013.</p> |
| <p><u>SEC Recommendation</u></p> <p>Staff reductions appear feasible in light of the slowdown in new court construction and should be made accordingly. The Chief Operating Officer should be charged with implementing necessary reductions.</p> <hr/> | | | | |

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| # | Directive * | Timeline | Status | Status Updates |
|-----|--|----------------------------|-------------|--|
| 140 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to ensure that the employment of temporary or other staff to circumvent a hiring freeze is not permitted. The Administrative Director must review all temporary staff assignments and eliminate those that are being used to replace positions subject to the hiring freeze. Temporary employees should be limited to periods not exceeding six months and should be used only in limited circumstances of demonstrated need, such as in the case of an emergency or to provide a critical skill set not available through the use of authorized employees.</p> <p>SEC Recommendation The use of temporary or other staff to circumvent the hiring freeze should cease.</p> | Completion by June 2013 | Completed | <p>Status on implementation progress for this directive is included in the Activity Reporting and Proposal Form submitted to the Judicial Council for the June 28, 2013, Judicial Council Meeting.</p> |
| 141 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to review, as part of the AOC-wide review of its contracting processes, the contracting process utilized by the Office of Court Construction and Management.</p> <p>SEC Recommendation The contracting process utilized by OCCM needs to be improved. This process should be reviewed as part of the AOC-wide review of its contracting processes.</p> | Completion by October 2013 | In Progress | <p>This directive is being addressed as part of the AOC's ongoing contract process improvement efforts. In addition, the requirements of the relatively new Judicial Branch Contracting Manual has resulted in better standardization, less cost for contracted services, and better compliance with procurement practices for the non-capital projects divisions and offices. For the capital projects area, recommendations by a consultant (Pegasus) for procurement, contract administration and project management are being implemented.</p> |

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| # | Directive * | Timeline | Status | Status Updates |
|-----|---|--|-------------|---|
| 142 | E&P recommends that the Judicial Council direct the Administrative Director of the Courts to consider SEC Recommendation 7-80 and implement the necessary organizational and staffing changes, contingent upon the council's approval of an organizational structure for the AOC. | Due date will be modified after September 2013 after the selection of a vendor for the AOC Classification and Compensations study as directed by the Judicial Council. | In Progress | Implementation of directives 50, 64, 72, 78, 89, 100, 106, 123, 130, 135, and 142 are tied to the outcome of the AOC Classification and Compensation Study. An update on the proposals received in response to the Classification and Compensation Study Request for Proposals (RFP) was presented to the council in closed session at the June 2013 council meeting. Results of the evaluation of the RFP proposals will be provided to the Executive and Planning Committee in September 2013. The Administrative Director will provide an update to the council on the classification and compensation study at the October 2013 council meeting since the outside vendor will have been selected by that time and its projected completed date will be known. As a result, these directives are in pending status until the Classification and Compensation Study can be completed. |

SEC Recommendation

The Office of Governmental Affairs should be placed in the Executive Office, under the direction of the Chief of Staff. The OGA Manager position should be at the Senior Manager level.

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| # | Directive * | Timeline | Status | Status Updates |
|-----|--|---|-----------|--|
| 143 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that the Office of Governmental Affairs (OGA) should represent the interests of the judicial branch on the clear direction of the Judicial Council and its Policy Coordination and Liaison Committee (PCLC), and take steps to ensure that the PCLC is apprised fully of varying viewpoints of the courts, court executive officers, and judges before determining legislation positions or proposals.</p> <p>SEC Recommendation</p> <p>The OGA should represent the interests of the judicial branch on the clear direction of the Judicial Council and its Policy Coordination and Liaison Committee. The Chief of Staff should take steps to ensure that the PCLC is apprised fully of varying viewpoints of the courts, court executive officers, and judges before determining legislation positions or proposals.</p> | Ongoing | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |
| 144 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts that attorney resources in the AOC be utilized to best leverage and draw on subject matter expertise, which may assist OGA as legislative demands may require.</p> <p>SEC Recommendation</p> <p>The Administrative Director should direct that attorney resources in the AOC be utilized to best leverage and draw on subject matter expertise, which may assist OGA as legislative demands may require.</p> | Completed. ADOC will continue to monitor the deployment of expertise. | Completed | Activity Reporting and Proposal Form submitted to the Judicial Council for the October 26, 2012, Judicial Council Meeting. |

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| # | Directive * | Timeline | Status | Status Updates |
|-----|--|---|-----------|---|
| 145 | <p>E&P recommends that the Judicial Council direct the Administrative Director of the Courts to propose to the council a process and policies for pursuing grants. The process should mandate a detailed impact analysis for every grant proposal, including consideration of all anticipated impacts on the workload and resources of the courts and the impacts to the AOC as a whole. Until a process of review and oversight is finalized, the Administrative Director of the Courts must approve the AOC's engagement in all grant proposals and agreements.</p> <p>SEC Recommendation</p> <p>6-9. The Executive Leadership Team must develop and make public a description of the AOC's process for determining which grants to pursue. The process should mandate a detailed impact analysis for every grant proposal, including consideration of all anticipated impacts on the workload and resources of the courts and the impacts to the AOC as a whole. Only after such analysis should the Executive Leadership Team make a determination whether the AOC should pursue grant funding.</p> <p>7-5. The Judicial Council should exercise oversight to assure that grant-funded programs are undertaken only when consistent with predetermined, branch-wide policy and plans. The fiscal and operational impacts of grant-funded programs on the courts should be considered as part of the fiscal planning process.</p> <p>7-12. The Promising and Effective Programs Unit functions are largely discretionary and should be considered for reduction or elimination, resulting in position savings. Consideration should be given to the following. Excerpt:</p> <p>(f) The Fund Development Group concerns itself with training to obtain grants, seeking grants, and grant</p> | <p>ADOC to recommend to the council a process and policies for evaluating appropriate grants by August 2013 and a cost benefit analysis proposal by October 2013.</p> | Completed | <p>The Administrative Director of the Courts has approved a staff recommendation for a new policy and process for pursuing competitive grants that are in line with the branch's strategic goals, and--assuming the council approved--has directed staff to take steps to publicize and implement the new policy and process, which are appended to the staff report to the Administrative Director, dated July 30, 2013, and entitled "Judicial Council Directive 145 re Grant Seeking."</p> |

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| # | Directive * | Timeline | Status | Status Updates |
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| | <p>reporting. As is the case with other divisions in the AOC, grants should be sought in accordance with well-articulated AOC-wide priorities, as established by the Judicial Council. The Administrative Director and the Judicial Council should develop written policies and guidelines that control the pursuit and acceptance of grants and other funding, including utilizing a cost-benefit analysis.</p> <hr/> | | | |

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