

# **Superior Court of California, County Of San Luis Obispo**

## *California Judicial Council Briefing*

April 25, 2014

# Project Stats

## Summary

- 11/26/12 Project Kickoff
- 1/21/14 All Divisions Go Live

## Scope

- All Case Types, Financials
- Manual (with skeleton case) Data Conversion
- Local Justice Integrations (20)
- 32 Development Projects (11,900 hrs)

# Initial Benefits

## Cost Savings

- Reduced cost of application support
- Eliminated microfiche document archive solution
- Reduction in physical file storage needs
- Eliminated expensive custom programming – many statute, fine, docket changes are simple configuration updates in Odyssey

## Process Savings

- Streamlined from use of 19 applications to 1
- Ease of training and cross training
- Transitioned from back office to real-time court processing
- Improved calendar management and courtroom flow

# Court Strategic Direction

## Cost Savings

- Transition to hosted solution
- Court owns the data and the system
- Tyler Evergreen Solution allows free upgrade to future releases and functionality

## Process Savings

- Begun transition to paperless court
- Paperless bench will improve customer service in the courtroom
- Integration with Tyler eFiling, Self Represented Litigant Solutions will improve public access to justice, reduce case processing times

**Where Do We Go From Here?**

# Maintain Key Operational Drivers

## #1 - Increased Efficiency

- Create integrated repository of case data and case documents to feed all departments
- Reduced physical storage needs
- Reduced need for paper handling

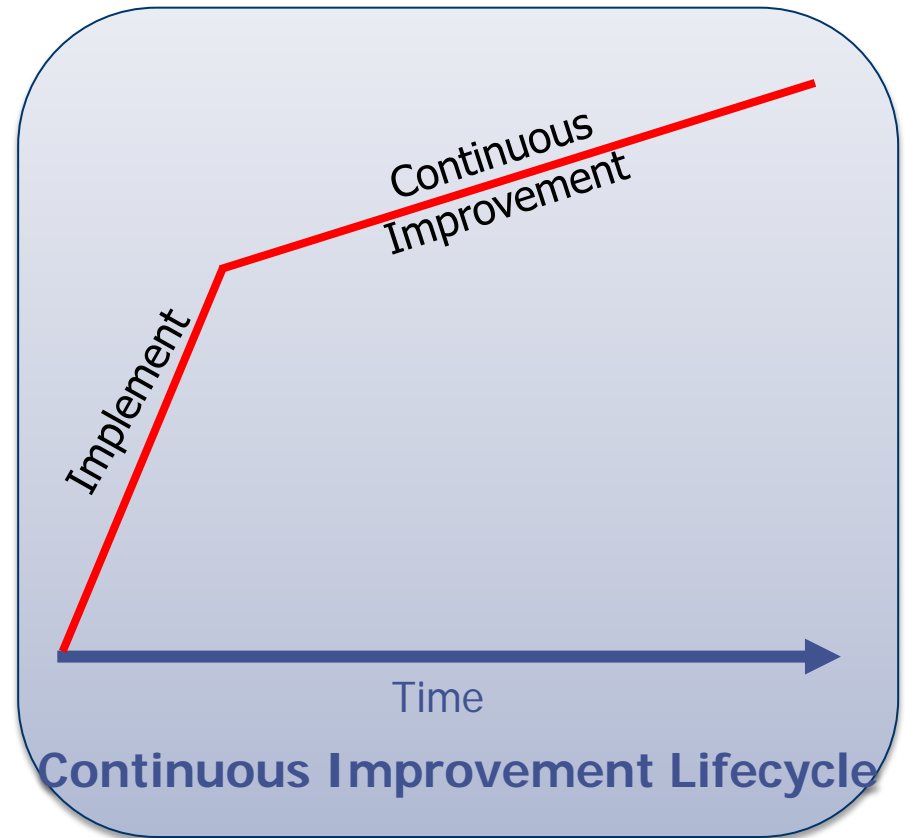
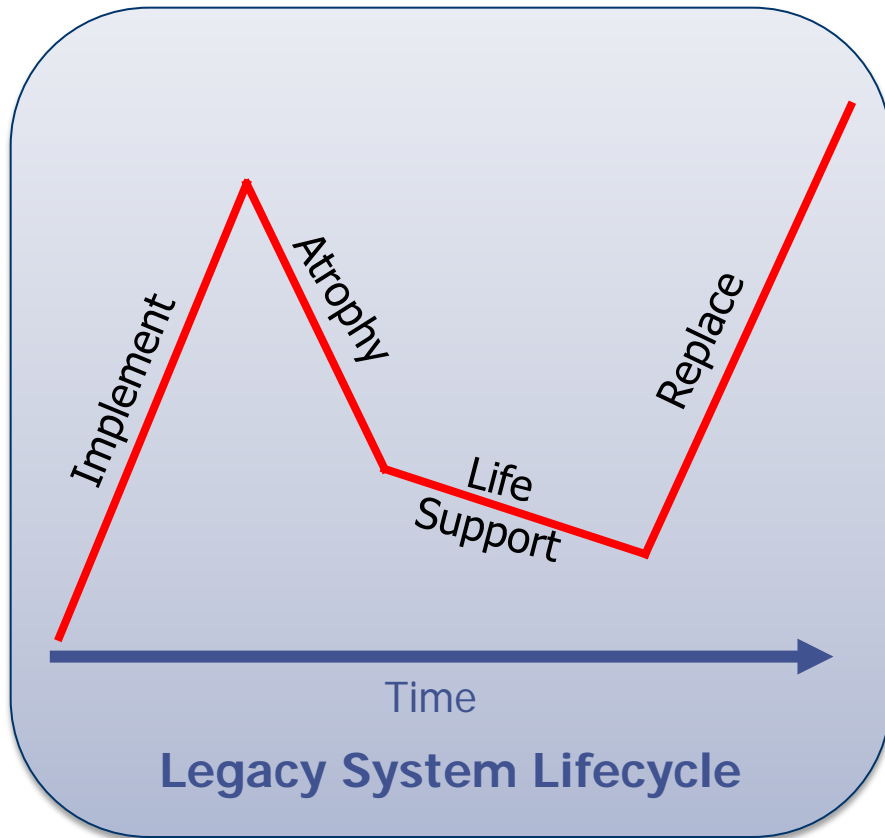
## #2 - Supported Solution

- Replace aging legacy applications
- Reduce cost of system support
- Implement new solution rapidly
- Minimize customization
- Support for California state reports and integrations

## #3 - Open Access

- Position court to handle eFiling case documents
- Improved web access for Public and Attorneys
- Integrated document management provides seamless access to case documents

# Focus on Continuous Improvement



# Continual Evolution of Improvement





# Develop Measurable Goals

	Court	Operations	Citizens	Attorneys	Justice Partners
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All Electronic	<ul style="list-style-type: none"> <li>No Paper in Court</li> <li>All Data Entry in Courtroom</li> <li>Electronic Workflow</li> </ul>	<ul style="list-style-type: none"> <li>Only electronic files</li> <li>Electronic Appeals</li> <li>Processes between clerk and court are electronic</li> </ul>	<ul style="list-style-type: none"> <li>Court docs viewed online</li> <li>Jurors submit excusal and reschedule requests online</li> <li>Some SRLs e-File</li> </ul>	<ul style="list-style-type: none"> <li>E-Filing of new cases &amp; subsequent filings</li> <li>e-File proposed orders</li> <li>Court docs viewed online</li> </ul>	<ul style="list-style-type: none"> <li>All Justice partners receive info from court electronically</li> <li>Justice partners retrieve electronic case documents</li> </ul>
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# Achieve Our Goals

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All Electronic	<p><b>Goal</b></p> <p><b>Goal</b></p> <p><b>Goal</b></p>	<ul style="list-style-type: none"> <li>Online electronic filing</li> <li>Electronic Appellate process</li> <li>Processes between clerk and court are electronic</li> </ul>	<p><b>Goal</b></p> <p><b>Goal</b></p> <p><b>Goal</b></p>	<ul style="list-style-type: none"> <li>E-File of new cases &amp; subsequent filings</li> <li>e-File proposed orders</li> <li>Court docs viewed online</li> </ul>	<ul style="list-style-type: none"> <li>All Justice partners receive info from court electronically</li> <li>Justice partners retrieve electronic case documents</li> </ul>
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# Summary

- The implementation of Odyssey is complete
- The process of transforming our court is just now beginning
- Ongoing focus and effort on continuously improving operations and value to those we serve
- Long term vision; short term projects
- Real and measurable achievement

