

The background features a large, faint, circular seal of the Judicial Council of California. The seal contains the text "JUDICIAL COUNCIL OF CALIFORNIA" around the top edge, "EUREKA" in the center, and "1926" at the bottom. The central image of the seal depicts a figure holding a scale and a sword, with various symbols of justice and law around them.

AOC Restructuring:

Efficiencies and Restructuring at
the Legal Services Office

Judicial Council endorsed seven specific recommendations from the LSO liaisons related to the Legal Services Office and referred those recommendations to the Administrative Director.



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The Legal Services Office has implemented six of the seven recommendations, with one variance.



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1. LSO should be restructured with a management team comprising a Chief Counsel and three managing attorneys over three distinct service areas.



2. The role of the Chief Counsel and the expectations for that role and areas of responsibility should be clearly defined to reflect the new organizational structure.



3. LSO should implement a formal structure to solicit client feedback on a regular basis.



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4. The protocols for LSO's use of outside counsel should be strengthened to ensure that outside counsel is used in the most cost-effective manner.



5. The AOC should continue to support the existing practice of permitting attorney resources to reside in AOC field offices provided there is proper oversight and accountability.



6. Given that LSO employs administrative staff to support LSO attorneys with administrative tasks, it does not appear appropriate to pursue the creation of a paralegal classification at this time.



7. All staff outside of LSO providing legal advice or legal-related services that require a law degree should establish a dual reporting relationship to LSO and their current office.



Questions?



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LEGAL SERVICES OFFICE

**Attachment A
Legal Services Office**

