

Tactical Plan Update for 2019-2020

DRAFT Summary of Initiatives

** Working Document **

Existing Initiatives proposed to move forward

These are initiatives that exist on the current Tactical Plan are being continued into the new plan.

Case Management Systems	Instrumental in obtaining funding for courts to migrate to new case management systems
Expansion of Electronic Court Record Management	Digitizing paper documents
Language Access Technology	Emphasis on technology enabling non-English speakers access to the courts
Remote Video Technology	Includes uses inside and outside the courthouse
Self Help eServices	New vision for digital services for the public
E-Filing Deployment	Deploy enterprise e-filing
Digital Evidence	Best practices, standards, guidelines, and technology services
Expand IT Community	Technology collaboration and education within the branch
LAN/WAN	Optimize court connectivity for upcoming court needs.
Next Generation Hosting	Pilot guidelines and framework delivered in phase 1
Disaster Recovery	
Rules and Legislation	Policy, rule, and legislative changes to enable appropriate use of technology

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Work in progress being incorporated

These are initiatives that began following the publication of the last Tactical Plan for technology; and are proposed for incorporation into the new plan.

Branchwide Identity Management	“Single sign-on”: enable the public and justice partners to more effectively interact with the courts
Data Analytics and Business Intelligence	Need for accessible branchwide information
Futures Directives	<ul style="list-style-type: none">• Intelligent chat incorporated into the <i>Self-Help eServices</i> initiative• Voice-to-Text Language Translation incorporated into the <i>Language Access Technology</i> initiative• Video Arraignments incorporated into the <i>Remote Video Technology</i> initiative

New Ideas being incorporated

These are new and emerging themes that are being proposed for adoption into the new plan.

Enterprise Resource Management	Phoenix, CAFM (for facilities management): upgrades and new services to enable the courts to manage their staff, financial, and facilities resources.
Online Alternative Dispute Resolution	Technology to allow remote resolution for small claims and civil case types.
Security Roadmap	Advance branchwide IT security