

Statewide Online Traffic Adjudication and Ability to Pay Determinations

November 8, 2021

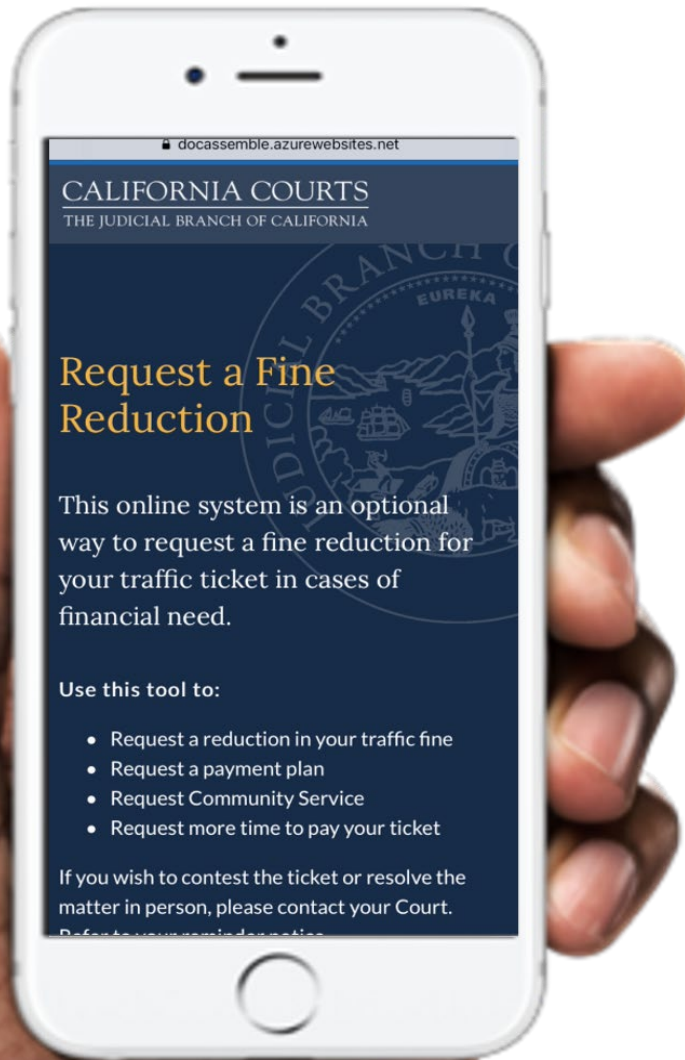


Agenda

- Background
- Backfill Funding
- Reporting Requirements
- High-level Implementation Strategy
- Ability to Pay (ATP) Statewide Rollout Portal
- Questions & Discussion

2021-22 State Budget Bill

AB 143 Trailer Bill Language



Budget Act of 2021 (SB 129, SEC. 7. Item 0250-103-0001) funds expansion of online ability to pay determinations and to backfill associated revenue reductions to the judicial branch.

- \$7.9 million in FY 2021-2022
- Increases over three years to \$58 million ongoing annually
- Courts onboarded quarterly in cohorts
- All must offer online ability to pay by June 30, 2024

Backfill Funding for Amounts Reduced

- Courts that have adopted the use of MyCitations will receive backfill funding for fines and fees reduced for low-income litigants.
- Backfill funding request will include (1) the total amount reduced and (2) the total amount that the branch would have received without the reduction.
- Judicial Council staff is preparing guidance for how to report this information to the California Department of Finance.

Reporting Requirements

By February 1, 2022, and annually until February 1, 2025, the Judicial Council must provide the Legislature a report that includes:

- demographic information of litigants
- the total number of infraction filings
- number of ability-to-pay determinations
- amounts reduced
- amounts collected

On February 1, 2023, in addition to the annual report, the Judicial Council will provide an evaluation of the original pilot program.

High-level Implementation Strategy

- Cohort assignment
 - Survey: cohort preference due September 3, 2021
 - Cohorts: by size and CMS readiness
 - Three-month deployment beginning January 2022
 - Communication plan
- Project Management Support
 - Onboarding deployment staff
 - IT Project Manager for each court

ATP Statewide Rollout Portal

- One-stop shop for all things ATP
 - News
 - Calendar
 - Cohort assignment
- Onboarding guide
 - Specifications
 - Training Documentation
 - User Acceptance Testing
 - Change Management Plan
 - Release Management Plan

Product Demonstration

- ATP Solution Webinar held September 17, 2021; recording available on portal
- Full product demo
 - Public User Interface
 - Judicial Officer module
 - Clerk functionality
- Business Process Impact
 - How application impacts business process
 - Flexibility provided through features

Questions & Discussion

Court Technology Inventory



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California Courts Connected Framework



California Courts Connected

Courts Connected initiatives leverage technology to create core systems that enable digital solutions to meet the evolving court services needs of Californians and our justice system partners.



Core Systems

- Case Management System
- Electronic Records Management
- Jury Management
- Courthouse
- Financials
- Human Resources
- Collaboration & Office Tools












Digital Ecosystem

- Branch & Court Development
- State & Local Integrations



Public & Partner Services

self-service

-  Websites / Self Help Portal
-  Payments
-  Text Notifications
-  Remote Records Access & Search
-  Virtual Cust. Service Center
-  Electronic Filing
-  Remote Proceedings
-  Online Dispute Resolution
-  ... Branch Solutions

live-interaction

← Data →


 Security & Infrastructure



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Court Technology Inventory

- Requests information on a court's implementation progress and needs in a series of categories and subcategories that were grouped into three concepts:
 1. Core Systems
 2. Public/Partner Services
 3. Enterprise
- A total of 53 courts were surveyed with responses to each category ranging from 37 to 53 courts

	Definitions	Implementation Progress	Solutions	Areas of Need
 Court Technology Inventory	<i>Description of the technology system, service, or application.</i>	<i>Identify your court's level of implementation and provide additional comments, if necessary.</i> A) Fully implemented B) Partially implemented/in progress C) Not started D) No plans to implement E) I don't know	<i>If applicable, please provide name of solutions being used</i>	<i>From a technology perspective, what is your biggest need in this area?</i>
Core Systems				
Case Management Systems (CMS)	Deploy, enhance, and/or modernize CMS systems in support of effective, and efficient case processing and other essential court operational functions, such as automated work processes, tools used by judicial officers, clerks, and case participants, in and outside the courtroom.			
Electronic Records Management (ERM)	Transition from paper-based case files to electronic case files and records, allowing courts to receive the full benefit and efficiencies of electronic filing and a digital court record. Manage electronic court records and processes using various digital automation strategies and tools.			
<i>Intelligent Forms</i>				
<i>Digitizing of Documents</i>				
<i>Digital Evidence</i>				
<i>Transcript Assembly Program</i>				
Jury Management Systems (JMS)	Modernize and enhance JMS to streamline the summons, selection, management, and payment processes for managing jury service, while providing a foundation for accessible and interactive solutions for the public.			
Courthouse	Implement, enhance, or modernize public-facing technology systems that improve the experience of court users in court facilities and courtrooms.			
<i>Remote Check-ins</i>				
Financials	Maintain investments and expand integration of the court financial systems (e.g., Phoenix System) with CMS and other court operational and administrative systems.			
Human Resources (HR)	Implement or enhance modern HR solutions to meet the workforce management needs of the courts through the existing branchwide offering (Phoenix HR), other local systems, or related peripheral applications.			
Collaboration & Office Tools	Provide and support office productivity solutions that streamline court administrative, operational, and judicial business processes and/or enhances collaboration within and outside the court with external partners.			
<i>Migration to O365</i>				
Public/Partner Services				
Web Solutions	Deploy or enhance modern and secure court websites and solutions to provide a consistent foundation for access to information and interactive services throughout the branch, while also meeting			



Implementation Progress

- A. Fully Implemented:** court has fully implemented technology solutions in the category
- B. Partially implemented/in progress:** court has started work on implementing technology solutions
- C. Not started:** court has not started work on technology solutions
- D. No plans to implement:** court does not intend to implement technology solutions
- E. I don't know:** court has not made decisions on technology solutions or has not considered technology solutions

Implementation Progress

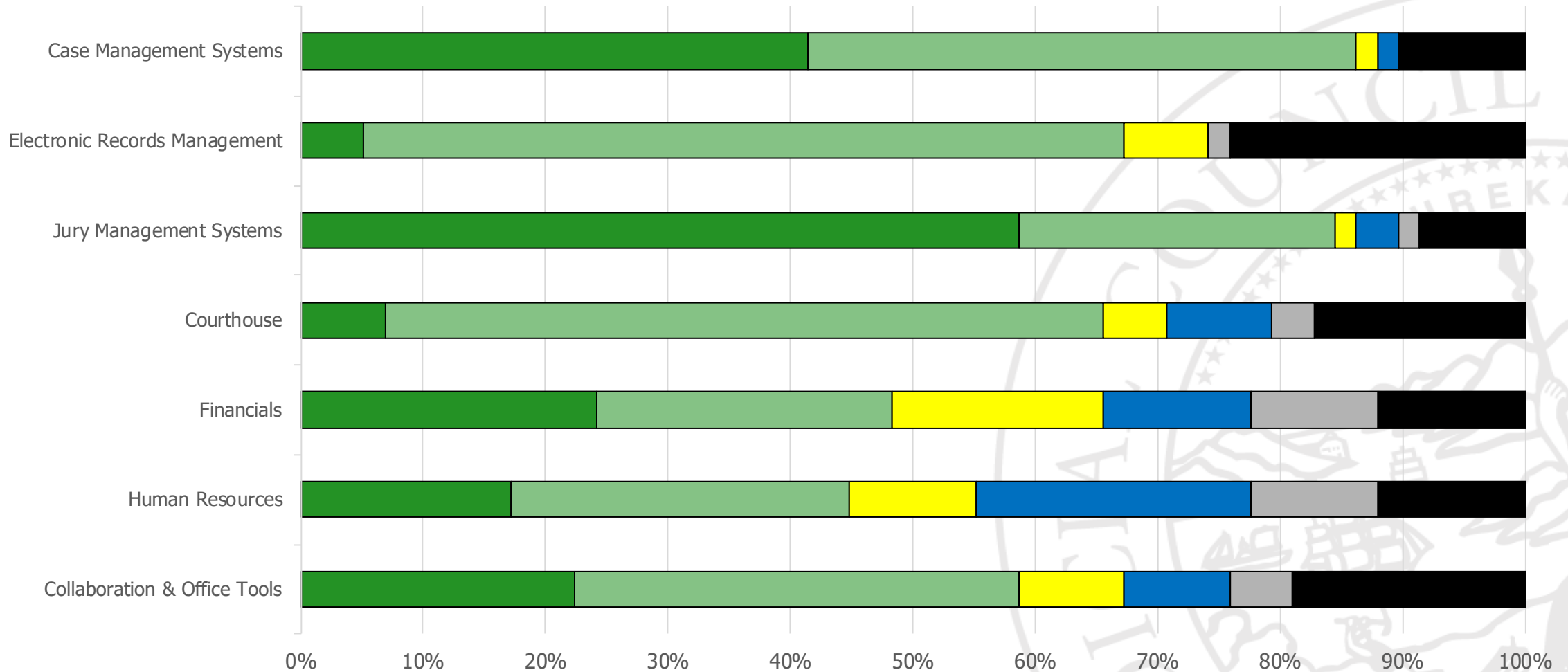
Identify your court's level of implementation and provide additional comments, if necessary.

- A) Fully implemented*
- B) Partially implemented/in progress*
- C) Not started*
- D) No plans to implement*
- E) I don't know*



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Core Systems

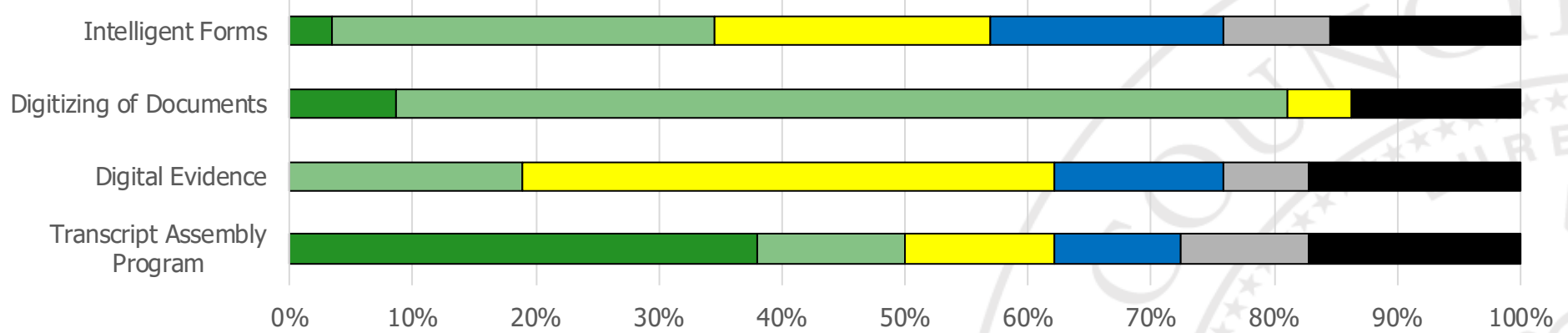


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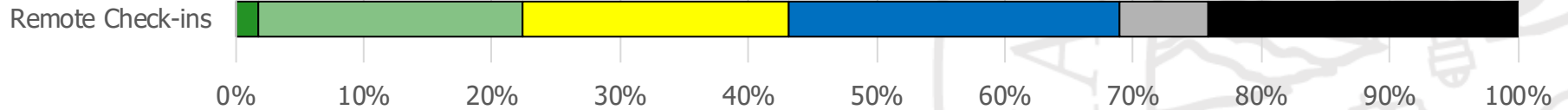
- Fully Implemented
- Partially Implemented
- Not Started
- No Plans for Implementation
- I don't know
- No Response

Core Systems Subcategories

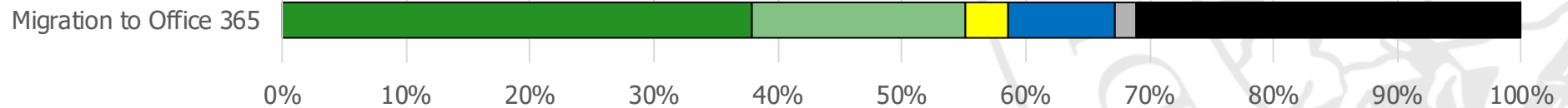
Electronic Records Management



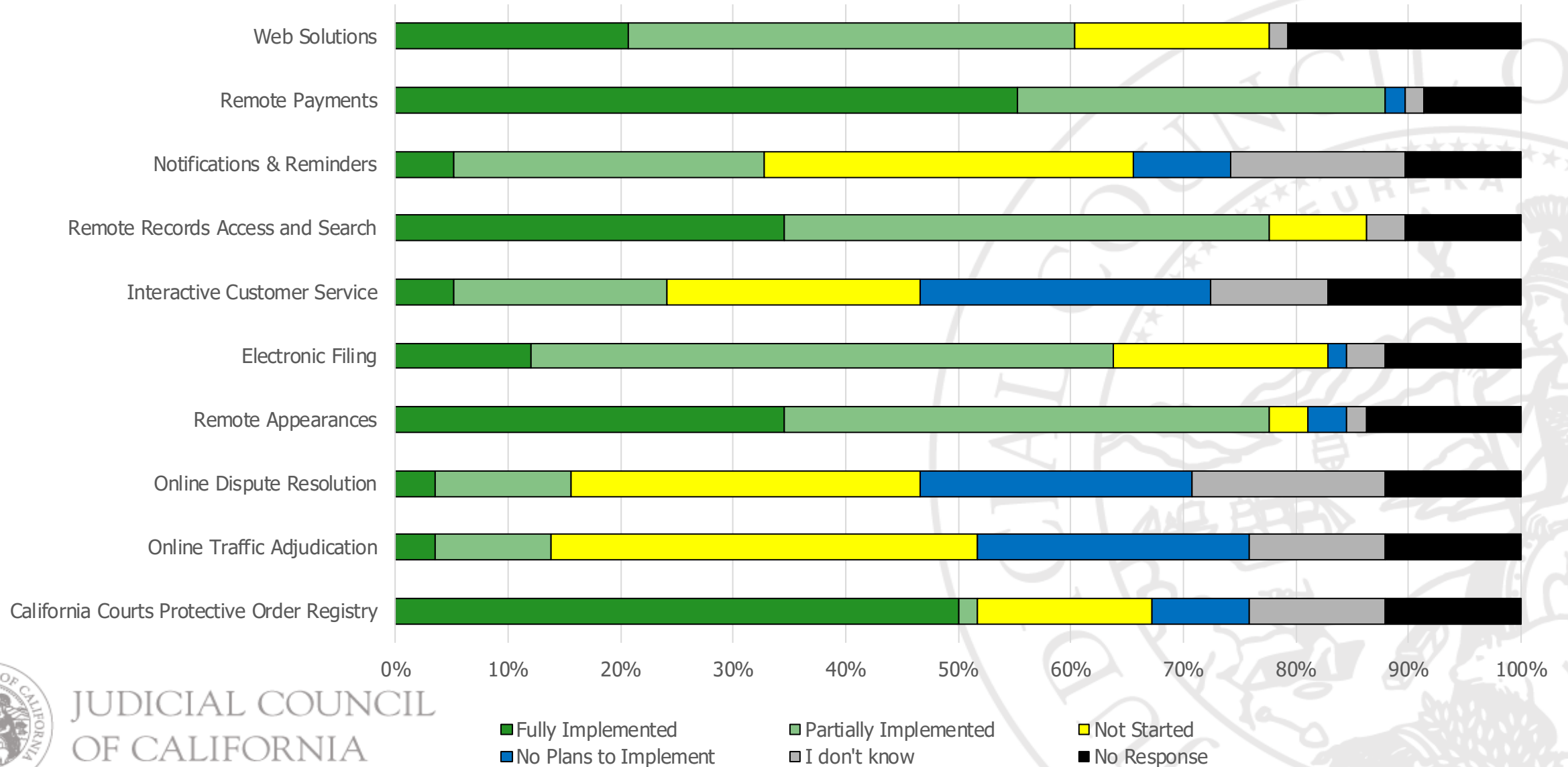
Courthouse



Collaboration & Office Tools

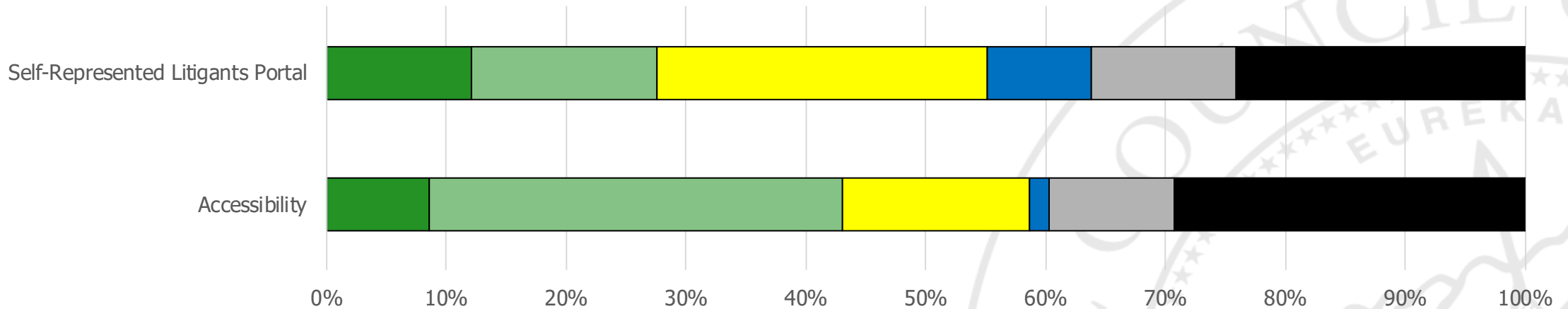


Public/Partner Services

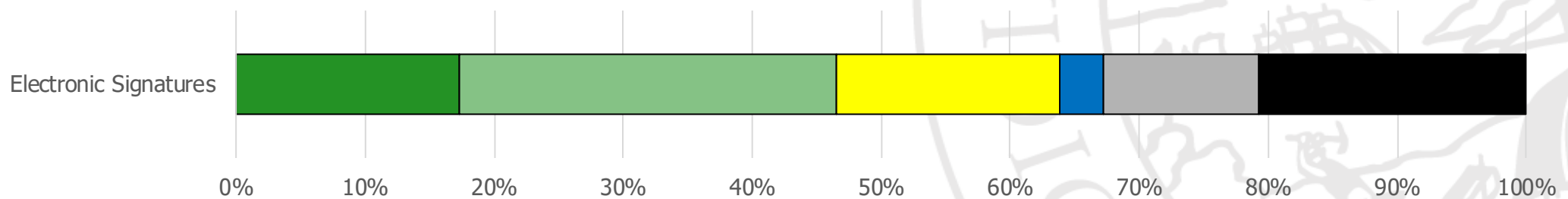


Public/Partner Services Subcategories

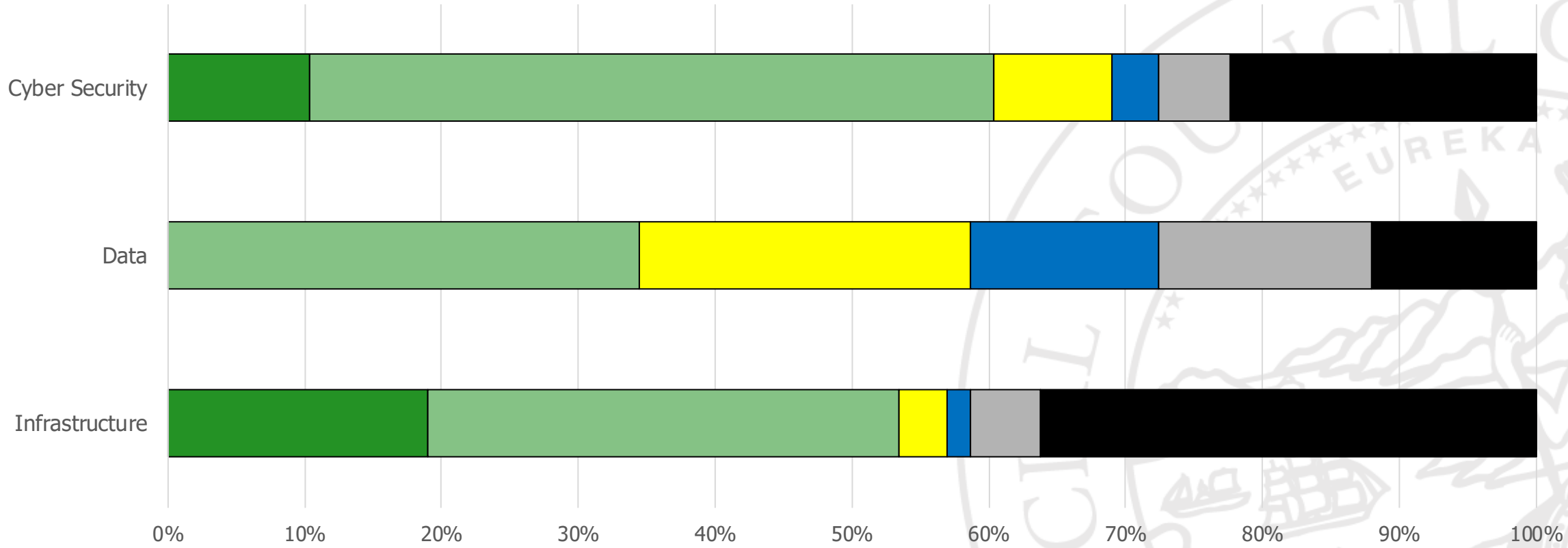
Web Solutions



Electronic Filing



Enterprise

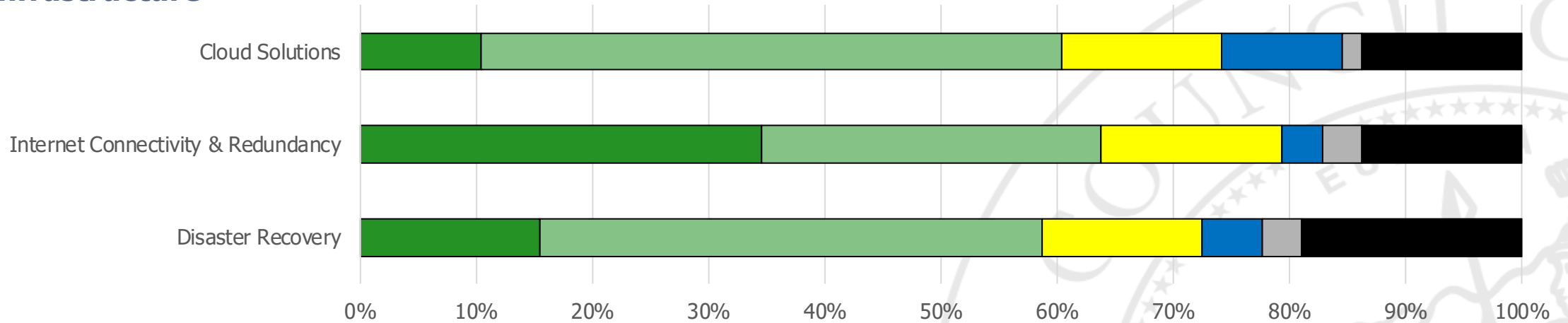


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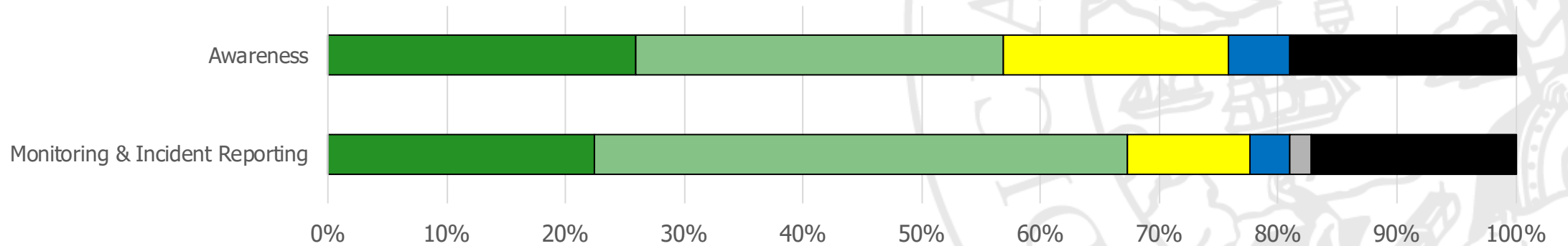
- Fully Implemented
- Partially Implemented
- Not Started
- No Plans to Implement
- I don't know
- No Response

Enterprise- Subcategories

Infrastructure



Cyber Security



Questions?



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