

## JUDICIAL COUNCIL TECHNOLOGY COMMITTEE

## MINUTES OF OPEN MEETING

April 15, 2024 12:00 p.m. to 1:00 p.m. Videoconference

**Advisory Body** Hon. Kyle S. Brodie, Chair; Hon. C. Todd Bottke, Vice Chair; Hon. Jonathan B. **Members Present:** Conklin; Hon. Michelle Williams Court; Mr. Charles Johnson; Mr. Darrel E. Parker

Advisory Body Mr. David Fu; Hon. Carol A. Corrigan

**Members Absent:** 

Others Present: Hon. Sheila F. Hanson

#### **OPEN MEETING**

#### Call to Order and Roll Call

The chair called the meeting to order and took roll call.

## **Approval of Minutes**

The Technology Committee reviewed and approved the minutes of the following Judicial Council Technology Committee meeting.

• March 11, 2024

There were no public written comments received for this meeting.

### DISCUSSION AND ACTION ITEMS (ITEMS 1-4)

Item 1

**Chair Report** 

Update: Hon. Kyle S. Brodie, Chair, announced there will be an upcoming Judicial Branch

Technology Summit. An announcement with survey for feedback on topics was distributed. Finally, Judge Brodie reviewed the three agenda items that included one

action item.

#### Item 2

## Information Technology Advisory Committee (ITAC) Chair Report

Update:

Hon. Sheila Hanson, Chair, reviewed the ITAC activities since the last meeting. The final findings and recommendations of the Electronic Evidence Workstream Phase II was approved. The IT Modernization Funding Workstream kicked-off last week. The workstream is reviewing the 140 proposals submitted to present recommendations to ITAC during their May meeting. The Tactical Plan Workstream membership has been finalized and will kickoff next month, with the goal of recommending an updated Tactical Plan to the Technology Committee in spring 2025.

#### Item 3

## Distribution of Remaining Fiscal Year 2023-24 IT Modernization Funding

Update:

Ms. Lisa Chavez, Information Systems Supervisor, Judicial Council, Ms. Jamel Jones, Information Systems Manager, Judicial Council, and Mr. John Yee, Deputy Chief Information Officer, Judicial Council presented a proposal to use the remaining fiscal year (FY) 2023-24 IT Modernization funding toward new courthouses to meet the hybrid courtroom standards. The remaining funds were from local court projects and branchwide programs that had leftover money (due to projects being canceled or finishing under budget) and is estimated to total approximately \$1.7 million. Final amounts will be determined closer to the end of the fiscal year.

Action:

The committee asked questions and discussed the request. There was discussion on how the funds will be prioritized for distribution to the five new courthouses in need of funding. Judge Brodie asked that the committee receive ongoing updates on the methodology used for the prioritization of funding distribution for the Hybrid courtrooms. The committee voted unanimously to approve the use of the remaining FY 2023-24 Modernization funds toward new courthouses to meet the hybrid courtroom standards.

#### Item 4

#### IT Modernization Funding Fiscal Year 2024-25

Update:

Ms. Lisa Chavez, Information Systems Supervisor, Judicial Council, Ms. Jamel Jones, Information System Manager, Judicial Council, and Mr. John Yee, Deputy Chief Information Officer, Judicial Council facilitated a discussion to identify possible fiscal year 2024-25 IT Modernization models for distribution of the \$12.5 million of funding toward local court projects. She explained that the courts apply for this funding by submitting project proposals, which are reviewed by the IT Modernization Workstream. The workstream then makes recommendations to ITAC and the Technology Committee.

Ms. Chavez then asked for input from the committee to identify up to three FY 2024-25 funding distribution methodologies, which staff would then use to present with more detail at the next meeting. The committee agreed to model a framework similar to previous cycles: First committing \$4 million toward a specific project category, then including a small court floor, and finally distributing the remaining amount pro rata. Using this framework, the three project categories the committee asked staff to model out for consideration were for: 1) hybrid courtroom projects, 2) electronic records management projects, and 3) infrastructure projects. Judicial Council IT staff will evaluate these three funding model options and present more detailed information for discussion and decision at the committee's May meeting.

### ADJOURNMENT

There being no further business, the meeting was adjourned.



## JUDICIAL COUNCIL of CALIFORNIA

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#### HON. PATRICIA GUERRERO

Chief Justice of California Chair of the Judicial Council

MS. SHELLEY CURRAN

Administrative Director Judicial Council

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#### COMMITTEE STAFF

Ms. Jamel Jones Tel. 415-865-4629

Hon. Kyle S. Brodie, Chair Technology Committee

Dear Judge Brodie,

May 13, 2024

The purpose of this letter is to provide an update on the work of the Information Technology Advisory Committee's (ITAC) IT Modernization workstream; and submit to the Technology Committee for consideration, the advisory body's recommended list of court project proposals for approval within the program.

Beginning with the fiscal year (FY) 2023-24 program cycle, the Technology Committee directed ITAC to oversee this workstream activity on an ongoing basis. For the FY 2024-25 cycle, our workstream was formed and held its kickoff in early April and completed all project evaluations by early May.

## **Program Requirements and Evaluation**

The attached recommendations reflect the list of projects ITAC believes have met the project requirements for the program, including that each project must:

- Benefit the public
- Comply with branchwide policies and standards
- Be vetted and approved by the Technology Committee
- Fall within at least one of the approved program categories
- Be able to initiate project activities immediately after approval (July 2024)
- Show demonstrable progress by the end of the year (December 2024)
- Expend or encumber funds by end of the fiscal year (June 30, 2025)
- Be completed by the end of the third fiscal year (June 30, 2027)
- Report quarterly on measurable, successful outcomes

Additionally, as in years past, the workstream checked for alignment with the principles of the program, including that projects should involve modernization or innovation, and assume one-time (and not ongoing) funding. As a result, the workstream did not recommend projects that were primarily hardware replacements that should be considered part of regular maintenance, or fees for reoccurring subscriptions or licenses. The workstream recognized that court IT budgets and the additional "cluster" resource allocation that the trial courts receive separately is more intended for those purposes.

## **Review Process**

To arrive at our decisions, the workstream took the following steps:

- Reviewed all proposals without any budget information (as financials are intentionally not a consideration in this part of the process).
- Sought more information from courts when reviewers needed clarification.
- Flagged projects that did not meet the program and project requirements (previously cited), including any conflicts with branch standards or initiatives.
- Identified projects that could potentially be funded through alternate Judicial Council grant programs. (Staff then shared these referrals with the partner programs to maximize the court's ability to receive funding from one or more sources).
- Reviewed final recommendations for consistency across decisions.
- Finalized and received approval from ITAC on the list of proposed project approval recommendations (Attachment A) for consideration by the Technology Committee.

## **Membership**

The workstream consisted of 16 members including judicial officers, court executives, technology leaders, and operations experts across the appellate and trial courts; and representing a mix of small, medium, and large courts.

## FY 2024-25 IT Modernization Funding Project Recommendations

Attached, please find the list of IT Modernization projects recommended by ITAC for approval.

Thank you, again, for designating ITAC to complete this evaluation process. We understand and appreciate the importance of this assignment, its impact on the courts, and to increasing access to justice through technology. Please let me know if I may provide any additional information.

Kind regards,

Hon. Sheila F. Hanson Chair, Information Technology Advisory Committee Hon. Kyle S. Brodie Page 3

## Attachment

cc: Hon. C. Todd Bottke, Vice-Chair

Mr. John Yee, Interim Director/Chief Information Officer, Judicial Council

Ms. Jamel Jones, IT Manager, Judicial Council

Attachment

### FY2024-25 IT Modernization Proposed Project Recommendations

| Court                                    | Priority Letter  | Project Name   | Workstream     | Notes   |
|--|------------------|--|----------------|---|
| 200.0                                    | Thomas Education |  | Recommendation |   |
| Court of Appeal First Appellate District | А                | Disaster Recovery Project for the Supreme Court and Courts of Appeal | Yes            |   |
| Court of Appeal First Appellate District | В                | Digitization of Court Records  | Yes            |   |
| Alameda                                  | А                | Disaster Recover Site Expansion                                      | Yes            |   |
| Amador                                   | Α                | Digitization of Court Files  | Yes            |   |
| Calaveras                                | Α                | Electronic Records Management (ERM)                                  | Yes            |   |
| Calaveras                                | В                | Automate TC31 Report   | Yes            |   |
| Calaveras                                | С                | HR Platform  | No             |   |
| Contra Costa                             | Α                | Electronic Records Management  | Yes            |   |
| Del Norte                                | Α                | MicroFilm  | Yes            |   |
| Del Norte                                | В                | Judicial Partner Interface   | Yes            |   |
| Del Norte                                | С                | Courtroom Audio Improvement  | Yes            |   |
| Del Norte                                | D                | Human Resources  | No             |   |
| El Dorado                                | Α                | El Dorado Case Digitization  | Yes            |   |
| Fresno                                   | А                | Jury self check-in kiosks  | Yes            | Project is also being considered by an alternative funding source |
| Fresno                                   | В                | New case management system data conversion                           | Yes            |   |
| Fresno                                   | С                | Payment terminals  | Yes            |   |
| Fresno                                   | D                | Emergency Text messaging system                                      | No             |   |
| Glenn                                    | А                | Glenn/Willows Courthouse Cellular Service Upgrade                    | Yes            |   |
| Glenn                                    | В                | Glenn Superior Court HR MIS  | No             |   |
| Glenn                                    | С                | Glenn Superior Court: Laptops for Staff Training                     | No             |   |
| Humboldt                                 | Α                | O365 Migration   | Yes            |   |
| Humboldt                                 | В                | Courtroom remote Participant Display update                          | Yes            |   |
| Humboldt                                 | С                | Courtroom Evidence Display   | Yes            |   |
| Humboldt                                 | D                | Documents and Archive Records Digitization                           | Yes            |   |
| Inyo                                     | Α                | ReDigitization of Court Documents                                    | Yes            |   |
| Kern                                     | Α                | Hybrid Courtroom   | Yes            |   |
| Kern                                     | В                | Long Term Storage for Digitalized Documents                          | Yes            |   |
| Kern                                     | С                | Digitalization of Documents  | Yes            |   |
| Kings                                    | A                | Hybrid Courtroom   | Yes            | Project is also being considered by an alternative funding source |
| Kings                                    | В                | Multilingual Kiosk - Lobby   | Yes            | Project is also being considered by an alternative funding source |
| Kings                                    | С                | Multilanguage Kiosk - Jury   | Yes            | Project is also being considered by an alternative funding source |
| Kings                                    | D                | Video Remote Interpreting  | Yes            | Project is also being considered by an alternative funding source |
| Kings                                    | Е                | Qmatic Upgrade for Self Help and Family Court Services               | Yes            | Project is also being considered by an alternative funding source |
| Lassen                                   | Α                | Document Digitization  | Yes            |   |
| Lassen                                   | В                | eFiling  | Yes            |   |
| Los Angeles                              | A                | CourtHelp – Al Powered Interactive Chatbot/Avatar                    | Yes            |   |
| Los Angeles                              | В                | Al Powered Automated eFiling Document Processing                     | Yes            |   |
| Los Angeles                              | C                | Virtual Clerk Platform   | Yes            |   |
| Los Angeles                              | D                | Digitization of Paper Documents                                      | Yes            |   |
| Los Angeles                              | E                | Public Wifi Improvement and Expansion                                | No             |   |
| Merced                                   | A                | Document Digitization Project  | Yes            |   |
| Monterey                                 | A                | Case File Digitization Phase V                                       | Yes            |   |
| Monterey                                 | В                | e-Filing Interface Enhancement                                       | No             |   |
|  | U                | e  | NO             |   |

| Monterey      | С | Air Gapped Data Protection Solution                                      | Yes |   |
|---------------|---|--|-----|---|
| Monterey      | D | Al Assisted Service Desk   | Yes |   |
| Napa          | A | Judicial Assembly Room Upgrade   | Yes | Project is also being considered by an alternative funding source |
| Napa          | В | Digitization of records - Scanners replacement                           | No  |   |
| Nevada        | Α | Process Automation Enhancements  | Yes |   |
| Nevada        | В | Remote Appearance and Evidence Sharing                                   | Yes |   |
| Nevada        | С | Operations Data Dashboard  | Yes |   |
| Orange        | A | GENERATIVE AI  | Yes |   |
| Orange        | В | COURT STACK ENHANCEMENTS   | Yes |   |
| Orange        | С | GRAND CENTRAL - Jail Management and Other Justice Partner Data Exchanges | No  |   |
| Orange        | D | SECURITY - NETWORK DETECTION AND RESPONSE                                | Yes |   |
| Orange        | Е | DATA ANALYTICS ENHANCEMENTS  | Yes |   |
| Orange        | F | COMMUNITY COURT CASE MANAGEMENT SYSTEM                                   | Yes |   |
| Orange        | G | ONLINE PROBATE CASE RECORD ACCESS  | Yes |   |
| Orange        | Н | EXPANSION OF CAP PROBATE CONSERVATORSHIP ACCOUNTING PORTAL               | Yes |   |
| Orange        | I | CUP EXPANSION TO INCLUDE E-CHECK PAYMENTS                                | Yes |   |
| Orange        | J | IVR UPGRADE  | Yes |   |
| Orange        | К | MAGISTRATE SOLUTION  | Yes |   |
| Orange        | L | UNIFIED ELECTRONIC LEGAL FILE (ELF)                                      | Yes |   |
| Orange        | М | APPLICATION STACK UPGRADES   | Yes |   |
| Orange        | N | COLDFUSION APPLICATIONS UPGRADE  | Yes |   |
| Orange        | 0 | DOCUMENT MANAGEMENT SYSTEM (DMS) SECURITY UPGRADE                        | Yes |   |
| Orange        | Р | ELECTRONIC LEGAL FILE (ELF) LITE   | No  |   |
| Placer        | А | Network Detection and Response   | Yes |   |
| Placer        | В | Privileged Access Management   | Yes |   |
| Placer        | С | Courtroom AV   | Yes |   |
| Riverside     | А | Data Warehouse Project   | Yes |   |
| Riverside     | В | Zero Trust Network POC and Full Scale Implementation                     | Yes |   |
| Riverside     | С | OmniChannel Support System POC   | Yes |   |
| Riverside     | D | Legal Navigator  | Yes | Project is also being considered by an alternative funding source |
| Riverside     | E | Cert Request   | Yes |   |
| Riverside     | F | CourtPass  | Yes | Project is also being considered by an alternative funding source |
| Riverside     | G | CourtPro Coach   | Yes |   |
| Riverside     | Н | Jury Room Digital Signage  | Yes | Project is also being considered by an alternative funding source |
| Riverside     | I | Digital Evidence Proof of Concept  | Yes |   |
| Riverside     | J | Interpreter Equipment  | Yes | Project is also being considered by an alternative funding source |
| Sacramento    | А | eCourt Implementation Team   | Yes |   |
| Sacramento    | В | Hybrid Courtroom - Audio Video-Remote Hearings Software                  | Yes |   |
| Sacramento    | С | Hybrid Courtroom - Evidence Management System                            | Yes |   |
| San Benito    | А | Courtroom Upgrade  | Yes |   |
| San Benito    | В | Data Dashboard   | No  |   |
| San Benito    | С | FOAH Expedited System  | Yes |   |
| San Benito    | D | Wireless Microphones for Courtrooms                                      | Yes | Project is also being considered by an alternative funding source |
| San Benito    | E | eCase Exchange and Criminal Comprehensive Case Flow Management           | No  |   |
| San Benito    | F | Printer/scanner in courtrooms  | No  |   |
| San Benito    | G | NeoGov for HR  | Yes |   |
| San Benito    | Н | CourtBoard external Hearing Display                                      | Yes | Project is also being considered by an alternative funding source |
| San Francisco | А | IT Penetration Test Audit Assessment                                     | Yes |   |
| San Francisco | В | Court's Update Signage System&Display                                    | Yes |   |
| San Francisco | E | Document Digitization  | Yes |   |

| Santa Barbara          | A | Al Assisted Customer Service Center   | Yes        |   |
|------------------------|---|---|------------|---|
| Santa Barbara          | В | Digital Evidence  | Yes        |   |
| San Diego              | A | Odyssey Integrations Project  | Yes        |   |
| San Diego              | В | SQL Server AAG  | Yes        |   |
| San Diego              | C | Odyssey Automated Testing Project   | No         |   |
| San Diego              | D | Microfilm Conversion to Digital Records   | Yes        |   |
|                        | E | Implementing Storage Infrastructure for Microfilm Conversion  |            |   |
| San Diego<br>San Diego | F | Data Analytics Project  | Yes<br>Yes |   |
|                        | G | · · ·   |            |   |
| San Diego              | H | Document Processing Using Al Solutions  | Yes        |   |
| San Diego              |   | Cybersecurity Apps Penetration Test   | Yes        |   |
| San Diego              | 1 | Network Upgrades  | No         |   |
| San Diego              | J | WIN 11 Hardware Upgrade   | No         |   |
| San Mateo              | A | Juvenile File Scanning  | Yes        |   |
| San Mateo              | В | 1st Floor HOJ Audio/Video Project   | Yes        |   |
| San Luis Obispo        | А | Courtroom A/V Continued   | Yes        |   |
| San Luis Obispo        | В | Digitize Court Records Continue   | Yes        |   |
| Santa Clara            | Α | Digitization of Paper Documents   | Yes        |   |
| Santa Clara            | В | Business Intelligence & Data Analytics  | Yes        |   |
| Santa Clara            | D | SharePoint  | Yes        |   |
| Santa Cruz             | Α | Casefile Digitization   | Yes        |   |
| Santa Cruz             | В | Docusign  | Yes        |   |
| Shasta                 | Α | Cyber Security Insurance  | No         |   |
| Shasta                 | В | Video Conferencing Upgrade  | Yes        |   |
| Solano                 | Α | Public Internet Bandwidth Upgrade   | Yes        |   |
| Solano                 | В | CMS Interfaces  | Yes        |   |
| Solano                 | С | Digitization of Case Files  | Yes        |   |
| Solano                 | D | Wireless Interpreting Equipment   | Yes        | Project is also being considered by an alternative funding source |
| Solano                 | E | Criminal Courtroom A/V Upgrades   | Yes        | Project is also being considered by an alternative funding source |
| Solano                 | F | Jury Self-Check in Kiosks   | Yes        | Project is also being considered by an alternative funding source |
| Sonoma                 | Α | Uninterruptible Power Supply  | Yes        |   |
| Sonoma                 | В | Audio-Visual Systems Upgrade  | Yes        | Project is also being considered by an alternative funding source |
| Stanislaus             | Α | Phase 2 enhancements to the Eforms system   | Yes        |   |
| Stanislaus             | В | Phase 2 enhancements to court RPA/AI automation project   | Yes        |   |
| Stanislaus             | С | Microsoft Office Copilot: Enhancing Collaborative Workflows   | Yes        |   |
| Stanislaus             | D | Disaster recovery solution  | Yes        |   |
| Sutter                 | Α | Omnigo Evidence Management System   | Yes        |   |
| Sutter                 | В | Tyler Products- Re:search, Defendant Access, Notifications  | Yes        |   |
| Tehama                 | А | Tehama-ProjectA-DigitizationOfRecords   | Yes        |   |
| Tulare                 | А | Virtual Counter   | Yes        |   |
| Ventura                | А | Courtroom Video Upgrades for Remote Proceedings   | Yes        | Project is also being considered by an alternative funding source |
| Ventura                | В | Ventura Court Public Website Redesign   | Yes        |   |
| Ventura                | С | Implement Microsoft Endpoint Config Manager   | Yes        |   |
| Yolo                   | A | Workshops/Training Rooms AV upgrade   | Yes        | Project is also being considered by an alternative funding source |
| Yuba                   | A | Document Imaging  | Yes        | , , , , , , , , , , , , , , , , , , ,                             |
| Yuba                   | В | Tyler Notifications   | Yes        |   |
| Yuba                   | E | Microsoft Virtual Machine Manager   | No         |   |
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# California Courts Connected -

The California Courts Connected technology framework represents a model of the foundational systems needed to operate courts and how those systems can be extended to provide digital services for the public and justice system partners.



## **Foundational Systems**

**Operational Efficiencies** 

**Case Management System** 

**Electronic Records Management** 

**Jury Management** 

Courthouse

**Facilities Management** 

**Financials** 

**Human Resources** 

**Collaboration & Office Tools** 



## **Integrations**

Collaboration and Sharing

**Branch & Court Development State & Local Partnerships** 



## **Public & Partner Services**

Self-Service



Self Help



**Forms** 



**Filings** 



**Case Records** 



**Notifications** 



**Payments** 



**Jury Service** 



**Proceedings** 



**Dispute Resolution** 



**Customer Service** 



**Branch Solutions** 

Live Interaction





Security & Infrastructure

**Enhanced Language Access** 

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