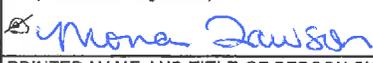
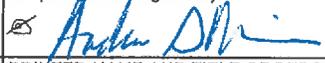


**JUDICIAL COUNCIL OF CALIFORNIA  
STANDARD AMENDMENT COVERSHEET**

MASTER AGREEMENT NUMBER <b>MA-200912</b>	AMENDMENT NUMBER <b>11</b>
	FEDERAL EMPLOYER ID NUMBER <b>31-1711254</b>

1. All capitalized terms not defined in this amendment (the "Amendment") have the meanings given to them in the Master Agreement referenced above ("Agreement"). As set forth in the Agreement, the term "Contractor" refers to **Response Technologies Ltd.** and the term "Judicial Council", "AOC" or "State" refers to the **Judicial Council of California**.
2. This Amendment becomes effective on: **May 1, 2019**.
3. WHEREAS, the Contractor is the Original Equipment Manufacturer of the Centurion, Centurion Elite and Centurion Scout Wireless Security Systems which contain features and functionalities required by the Judicial Council;  
WHEREAS, the Judicial Council has determined that other available products do not offer the features and functionalities required;  
WHEREAS, this Agreement expires on April 30, 2019 and includes no additional options to extend beyond that date;  
WHEREAS, the Judicial Council has determined that it is not feasible from a technical or economic perspective to procure a replacement system;  
WHEREAS, the Judicial Council has elected to continue to use Contractor's proprietary system throughout the judicial branch;  
WHEREAS, the parties agree to extend this Agreement under the same terms and condition for the duration of this Amendment; and  
WHEREAS, the Judicial Council has obtained and documented a non-competitive bid approval for this Amendment;  
NOW THEREFORE, the parties agree to amend the Master Agreement as follows:
  - a. The parties hereby agree to extend the Master Agreement beginning May 1, 2019 and ending April 30, 2020. The expiration date of the Master Agreement is hereby changed from **April 30, 2019** to **April 30, 2020**.
  - b. Exhibit F, Attachment 4, Pricing Schedule, Revision No. 7, is hereby replaced in its entirety with Exhibit F, Attachment 4, Pricing Schedule, Revision No. 8, effective **May 1, 2019**.
4. Except as provided in this Amendment, all terms and conditions of the Agreement, as previously amended, remain in full force and effect.

JUDICIAL COUNCIL'S SIGNATURE		CONTRACTOR'S SIGNATURE	
Judicial Council of California		CONTRACTOR'S NAME (if Contractor is not an individual person, state whether Contractor is a corporation, partnership, etc.) <b>Response Technologies Ltd.</b>	
BY (Authorized Signature)	DATE	BY (Authorized Signature)	DATE
	<b>3/28/2019</b>		<b>3/28/19</b>
PRINTED NAME AND TITLE OF PERSON SIGNING		PRINTED NAME AND TITLE OF PERSON SIGNING	
Mona Lawson, Supervisor, Contracts		Andrew S. Morrison, President	
ADDRESS		ADDRESS	
Attn: Branch Accounting and Procurement Administrative Division 2850 Gateway Oaks Drive, Suite 300 Sacramento, CA 95833-4348		Response Technologies Ltd. Attn: Mr. Andrew S. Morrison 365 Industrial Drive Harrison, OH 45030	

**Judicial Council of California Standard Agreement  
Amendment 11 to Master Agreement No. MA200912 with Response Technologies Inc.**

**EXHIBIT F  
ATTACHMENT 4  
PRICING SCHEDULE  
REVISION NO. 8**

**1. Pricing**

- A. Pricing for components, installation and miscellaneous charges, are set forth in this Attachment 4, Pricing Schedule, Revision No. 8, effective May 1, 2019 through April 30, 2020.
- B. Table 1 below sets forth the pricing for components and installation associated with Centurion Elite, Centurion and Centurion Scout.

**Table 1 – Pricing for Components and Installation**

<b>CENTURION ELITE®</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
<b>Centurion Elite® - Base System</b> Centurion Elite® - Base System Includes: System Enclosure, Processor Module, Power Module, Elite Control®, Elite Connect®, Elite Notification™, Back-up Battery & System Cables	E1000	
Centurion Elite® - Base System-EOS10 Operating System	E1000-EOS10	\$7,793.45
Centurion Elite® - Base System-EOS25 Operating System	E1000-EOS25	\$10,151.13
Centurion Elite® - Base System-EOS50 Operating System	E1000-EOS50	\$14,080.60
Centurion Elite® - Base System-EOS100 Operating System	E1000-EOS100	\$20,171.28
Centurion Elite® - Base System-EOS250 Operating System	E1000-EOS250	\$32,090.68
Centurion Elite® - Base System-EOS350 Operating System	E1000-EOS350	\$37,919.40
Centurion Elite® - Base System-EOS500 Operating System	E1000-EOS500	\$49,118.39
Centurion Elite® - Base System-EOS1000 Operating System	E1000-EOS1000	\$61,561.72
Centurion Gateway™ Base Module	E3010	\$1,866.50
<b>CENTURION® SE</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
<b>Centurion® SE - Base System</b> Centurion® SE - Base System Includes: SE System Enclosure w/Processor and Power Modules, Centurion® SE Operating System w/Elite Control® and Elite Connect® - SE Versions, Back-up Battery & System Cables	E1200	
Centurion® SE - Base System-EOS10 Operating System	E1200-EOS10	\$5,173.80
Centurion® SE - Base System-EOS25 Operating System	E1200-EOS25	\$6,483.63
Centurion® SE - Base System-EOS50 Operating System	E1200-EOS50	\$9,103.27
Centurion® SE - Base System-EOS100 Operating System	E1200-EOS100	\$13,032.75
Centurion® SE - Base System-EOS250 Operating System	E1200-EOS250	\$20,891.69
Centurion® SE - Base System-EOS350 Operating System	E1200-EOS350	\$24,821.16
Centurion® SE - Base System-EOS500 Operating System	E1200-EOS500	\$30,060.45
Centurion® SE - Base System-EOS1000 Operating System	E1200-EOS1000	\$39,229.22
<b>Base System Replacement Modules (compatible with Centurion Elite® and Centurion® SE systems)</b>		
Centurion Elite® - Processor Module	E3000	\$4,584.38
Centurion Elite® - Smart Power Module	E3001	\$1,571.79
<b>System Capability Modules (compatible with Centurion Elite® and Centurion® SE systems)</b>		
Centurion Elite® - Wireless Sensor Receiver Module	E3002	\$491.18
Centurion Elite® - Radio Integration Module	E3003	\$491.18
Centurion Elite® - Relay Module 2-Channel	E3004	\$261.96
Centurion Elite® - Relay Module 8-Channel	E3007	\$458.44
Centurion Elite® - Serial Integration Assembly	E3009	\$261.96
Elite Control™ - PC Software License	E3005	\$25.19
<b>Wireless Sensors and Infrastructure Items</b>		
Universal Transmitter	E4000	\$84.23
Door/Window Contact	E4001	\$84.23
Duress Button – Double Button/Water Resistant Pendant	E4002	\$99.55
Duress Button – Single Button/Water Resistant Pendant	E4003	\$99.55
Duress Button – Double Button/Single Function	E4004	\$95.72
Duress Button – Single Button	E4005	\$95.72
Duress Button – Single Button (Red)	E4006	\$99.55
Duress Button – Single Button (Green)	E4007	\$99.55
Duress Button – Single Button (Blue)	E4008	\$99.55
Duress Button – Double-Single Function/Belt Clip	E4009	\$99.55
Duress Button – Single Button/Belt Clip	E4010	\$99.55
Smoke Detector	E4011	\$176.12
Glass Break Detector	E4012	\$176.12
Motion Detector – Indoor	E4013	\$172.29

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<b>Wireless Sensors and Infrastructure Items (con't)</b>		
Motion Detector – Ceiling Mount 360°	E4014	\$183.78
Signal Booster (Includes: Waterproof Resistant Case)	E4015	\$604.94
Wireless Bill Trap	E4016	\$145.49
Duress Button – Water Resistant, Red	E4018	\$252.70
Strobe and Siren, Red	E4019	\$290.98
Trip Beam - Short Range	E4020	\$329.27
Trip Beam – Long Range	E4021	\$359.90
Water Detection Device	E4022	\$176.12
Tilt Switch	E4023	\$107.20
Pressure Mat	E4025	\$222.07
Motion Detector – Outdoor	E4026	\$405.84
Car Counter	E4027	\$222.07
Motion Detector – Perimeter Outdoor	E4028	\$405.84
Trip Beam – Battery Powered	E4030	\$1,079.70
Fence Vibration Detector	E4031	\$581.96
Duress Button – 4 Button/4 Function	E4032	\$172.29
Single Button Watch w/Vibration	E4033	\$179.95
Duress Button – 2 Button/2 Function	E4034	\$172.29
Duress Button – 4 Button/4 Function w/On/Off	E4035	\$172.29
Duress Button – 2 Button/3 Function	E4036	\$149.32
Single Button Pendant w/Vibration	E4037	\$306.30
Duress Button –Covered Wall Station, Red	E4039	\$306.30
Duress Button – Covered Wall Station, Blue	E4040	\$306.30
Siren & Strobe, Blue	E4041	\$290.98
Temperature Transmitter – Digital	E4043	\$405.85
Alarm Clearance Card	E4045	\$7.66
Universal Transmitter Dual Trip	E4046	\$95.72
Carbon Monoxide Detector	E4047	\$222.07
Power Loss Sensor	E4048	\$306.30
Temperature Sensor, Hi/Lo Programmable	E4049	\$199.10
Smoke Detection Sensor	E4050	\$256.53
H2O Sensor	E4051	\$206.75
Mounting Bracket for Vibration Pendant	E4100	\$11.49

<b>PCDURESS® SOFTWARE LICENSE – Centurion Elite</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
PCDuress® Software License per Registered PC	E9100	\$130.98
PCDuress® Software-10 User License	E9101	\$982.37
PCDuress® Software-25 User License	E9102	\$1,964.74
PCDuress® Software-50 User License	E9103	\$3,274.56
PCDuress® Software-100 User License	E9104	\$5,239.29
PCDuress® Software-250 User License	E9105	\$10,478.59
PCDuress® Software-500 User License	E9106	\$19,647.36

<b>PCALERT® SOFTWARE LICENSE – Centurion Elite</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
PCAlert® Software-10 User License	E9120-10	\$916.88
PCAlert® Software-25 User License	E9120-25	\$1,129.72
PCAlert® Software-50 User License	E9120-50	\$1,408.06
PCAlert® Software-100 User License	E9120-100	\$1,784.63
PCAlert® Software-250 User License	E9120-250	\$2,341.31
PCAlert® Software-500 User License	E9120-500	\$3,274.56
PCAlert® Software-1000 User License	E9120-1000	\$4,682.62

<b>PROGRAMMING/INSTALLATION/TRAINING – Centurion Elite</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
Self-Install Support	E9600	\$765.74
Programming, Installation & Training – EOS10	E9616	\$1,454.91
Programming, Installation & Training – EOS25	E9601	\$1,964.74
Programming, Installation & Training – EOS50	E9602	\$2,526.95
Programming, Installation & Training – EOS100	E9603	\$3,292.70
Programming, Installation & Training – EOS250	E9604	\$4,058.44
Programming, Installation & Training – EOS350	E9617	\$4,824.18
Programming, Installation & Training – EOS500	E9605	\$5,360.20
Programming, Installation & Training – EOS1000	E9606	\$5,743.08

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<b>CENTURION ARMOR® PLANS– Centurion Elite</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
Silver -Centurion Armor® (based on System EOS10)	E9300-EOS10	\$765.74
Silver -Centurion Armor® (based on System EOS25)	E9300-EOS25	\$957.18
Silver -Centurion Armor® (based on System EOS50)	E9300-EOS50	\$1,340.05
Silver -Centurion Armor® (based on System EOS100)	E9300-EOS100	\$1,952.65
Silver -Centurion Armor® (based on System EOS250)	E9300-EOS250	\$3,254.41
Silver -Centurion Armor® (based on System EOS350)	E9300-EOS350	\$4,249.88
Silver -Centurion Armor® (based on System EOS500)	E9300-EOS500	\$5,321.92
Silver -Centurion Armor® (based on System EOS1000)	E9300-EOS1000	\$6,853.40
Gold -Centurion Armor® (based on System EOS10)	E9301-EOS10	\$1,416.63
Gold -Centurion Armor® (based on System EOS25)	E9301-EOS25	\$1,569.78
Gold -Centurion Armor® (based on System EOS50)	E9301-EOS50	\$1,952.65
Gold -Centurion Armor® (based on System EOS100)	E9301-EOS100	\$2,641.82
Gold -Centurion Armor® (based on System EOS250)	E9301-EOS250	\$4,020.16
Gold -Centurion Armor® (based on System EOS350)	E9301-EOS350	\$5,015.62
Gold -Centurion Armor® (based on System EOS500)	E9301-EOS500	\$6,087.66
Gold -Centurion Armor® (based on System EOS1000)	E9301-EOS1000	\$7,619.15
Platinum -Centurion Armor® (based on System EOS10)	E9302-EOS10	\$1,799.50
Platinum -Centurion Armor® (based on System EOS25)	E9302-EOS25	\$2,105.80
Platinum -Centurion Armor® (based on System EOS50)	E9302-EOS50	\$2,871.54
Platinum -Centurion Armor® (based on System EOS100)	E9302-EOS100	\$4,249.88
Platinum -Centurion Armor® (based on System EOS250)	E9302-EOS250	\$6,547.11
Platinum -Centurion Armor® (based on System EOS350)	E9302-EOS300	\$7,619.15
Platinum -Centurion Armor® (based on System EOS500)	E9302-EOS500	\$9,150.63
Platinum -Centurion Armor® (based on System EOS1000)	E9302-EOS1000	\$11,447.86

<b>SUPPORT ITEMS – Centurion Elite</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
Late Cancellation Fee	E9608	\$765.74
Expedited Scheduling Fee	E9609	\$1,148.61
Wait Time	E9610	\$76.57/hr
Field Technician Support	E9611	\$91.89/hr
Telephone Tech Support	E9612	\$76.57/hr
Professional Services	E9613	\$153.15/hr
Firmware Update - Maintenance Release	E9614	\$1,531.49
Firmware Upgrade	E9615	\$3,828.72

<b>MIGRATION PROGRAM – Centurion Elite</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
Centurion Elite Migration Project – System Equipment	E9804	\$9,500.00
Elite Migration Project – Technical Labor Per System	E9805	\$2,500.00
Elite Migration Project – Court Radio Sourced/Installed	E9806	\$6,000.00

<b>CENTURION ELITE® RADIO KITS w/COMM INTEGRATION</b>		
<b>Radio Included**</b>		
Vertex Radio Kit VX231 VHF	E7200	\$1,080.00
Vertex Radio Kit VX231 UHF	E7201	\$1,080.00
<b>Customer Supplied Radio**</b>		
Centurion Elite® - Radio Integration Module Kit - Motorola XTS1500/2500	E7202	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola XTS5000	E7203	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola HT1250/MTS2000/MTS/MTX	E7204	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola HT1000	E7205	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - GE LPE200	E7206	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - GE P5100 Jaguar/Harris 7100	E7207	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola HT750	E7208	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola XPR6550	E7209	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola APX7000	E7210	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Harris P5400	E7211	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Tait TP9100	E7212	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola APX4000	E7213	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Kenwood NX320	E7214	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Kenwood TK5220	E7215	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola CP200	E7216	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola XPR3000 Series	E7217	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Motorola XPR7000 Series	E7218	\$1,272.00
Centurion Elite® - Radio Integration Module Kit - Kenwood NX5200/5300	E7219	\$1,272.00

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<b>CENTURION ELITE® RADIO KITS w/o COMM INTEGRATION</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
<b>Radio Included**</b>		
Vertex Radio Kit VX231 VHF	E7000	\$600.00
Vertex Radio Kit VX231 UHF	E7001	\$600.00
<b>Customer Supplied Radio**</b>		
Centurion Elite® - Radio Kit - Motorola XTS1500/2500	E7002	\$800.00
Centurion Elite® - Radio Kit - Motorola XTS5000	E7003	\$800.00
Centurion Elite® - Radio Kit - Motorola HT1250/MTS2000/MTS/MTX	E7004	\$800.00
Centurion Elite® - Radio Kit - Motorola HT1000	E7005	\$800.00
Centurion Elite® - Radio Kit - GE LPE200	E7006	\$800.00
Centurion Elite® - Radio Kit - GE P5100 Jaguar/Harris 7100	E7007	\$800.00
Centurion Elite® - Radio Kit - Motorola HT750	E7008	\$800.00
Centurion Elite® - Radio Kit - Motorola XPR6550	E7009	\$800.00
Centurion Elite® - Radio Kit - Motorola APX7000	E7010	\$800.00
Centurion Elite® - Radio Kit - Harris P5400	E7011	\$800.00
Centurion Elite® - Radio Kit - Tait TP9100	E7012	\$800.00
Centurion Elite® - Radio Kit - Motorola APX4000	E7013	\$800.00
Centurion Elite® - Radio Kit - Kenwood NX320	E7014	\$800.00
Centurion Elite® - Radio Kit - Kenwood TK5220	E7015	\$800.00
Centurion Elite® - Radio Kit - Motorola CP200	E7016	\$800.00
Centurion Elite® - Radio Kit - Motorola XPR3000 Series	E7017	\$800.00
Centurion Elite® - Radio Kit - Motorola XPR7000 Series	E7018	\$800.00
Centurion Elite® - Radio Kit - Kenwood NX5200/5300	E7019	\$800.00

\*\*(Each radio kit typically includes: Mic Cord, Coax Cable, Antenna Adapter, Battery Eliminator, Bulkhead Connector, Antenna and 11' Velcro Strap)

<b>CENTURION® SCOUT</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
Centurion® Scout Portable Alert System	R2100	\$2,436.27

<b>NOTIFICATION LICENSE PACKS</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
Notification License	R9000	\$252.14
Notification License – 10 Pack	R9000-10	\$2,226.70
Notification License – 25 Pack	R9000-25	\$4,911.84
Notification License – 50 Pack	R9000-50	\$8,841.31
Notification License – 100 Pack	R9000-100	\$15,717.88

<b>RADIO KITS - Centurion®</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
<b>Radio Included**</b>		
Analog Radio Kit VHF	R7114	\$600.00
Analog Radio Kit UHF	R7115	\$600.00
<b>Customer Supplied Radio**</b>		
Motorola XTS1500/2500 Kit	R7116	\$800.00
Motorola XTS5000 Kit	R7117	\$800.00
Motorola HT1250/MTS2000/MTS/MTX Kit	R7118	\$800.00
Motorola HT1000 Kit	R7119	\$800.00
GE LPE200 Kit	R7120	\$800.00
GE P5100 Jaguar/Harris 7100 Kit	R7121	\$800.00
Motorola HT750 Kit	R7122	\$800.00
Motorola XPR6550 Kit	R7124	\$800.00
Motorola APX7000 Kit	R7125	\$800.00
Harris P5400	R7126	\$800.00
Tait TP9100 Kit	R7127	\$800.00
Motorola APX4000 Kit	R7131	\$800.00
Kenwood NX320 Kit	R7133	\$800.00
Kenwood TK5220 Kit	R7135	\$800.00
Motorola CP200 Kit	R7136	\$800.00

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<b>RADIO KITS – Centurion® Scout</b>	<b>PART NUMBER</b>	<b>JCC PRICE EXW*</b>
<b>Radio Included**</b>		
Analog Radio Kit VHF	R7100	\$600.00
Analog Radio Kit UHF	R7101	\$600.00
<b>Customer Supplied Radio**</b>		
Motorola XTS1500/2500 Kit	R7102	\$800.00
Motorola XTS5000 Kit	R7103	\$800.00
Motorola HT1250/MTS2000/MTS/MTX Kit	R7104	\$800.00
Motorola HT1000 Kit	R7105	\$800.00
GE LPE200 Kit	R7106	\$800.00
GE P5100 Jaguar/Harris 7100 Kit	R7107	\$800.00
Motorola HT750 Kit	R7108	\$800.00
Motorola XPR6550 Kit	R7110	\$800.00
Motorola APX7000 Kit	R7111	\$800.00
Harris P5400	R7112	\$800.00
Tait TP9100 Kit	R7113	\$800.00
Motorola APX4000 Kit	R7132	\$800.00
Kenwood NX320 Kit	R7134	\$800.00
Kenwood TK5220 Kit	R7129	\$800.00
Motorola CP200 Kit	R7137	\$800.00

*\*\* (Each radio kit typically includes: Mic Cord, Coax Cable, Antenna Adapter, Battery Eliminator, Bulkhead Connector, Antenna and 11' Velcro Strap)*

\* **EXW** – Response Technologies, Ltd. Harrison, OH 45030 - Transportation, insurance and freight forwarding charges are the responsibility of the buyer.

**C. Price for Installation.** For the complete installation of each Centurion Elite and Centurion wireless security system, the Member will pay the Contractor for installation and training, inclusive of productive time, labor and travel expenses, including related per diem, at the rate, based on system size, as set for in Exhibit F, Attachment 4, Pricing Schedule, Revision No. 8, Table 1 – Pricing for Components and Installation, necessary for the Contractor's factory-authorized technician to perform all required Tasks to install such system at the installation Site, including the following:

- i. Configuration and physical installation of the central control unit and all applicable duress buttons, repeaters (signal boosters) and/or other sensors and equipment.
- ii. System testing and analysis.
- iii. Confirmation of RF communication (message clarity, signal strength).
- iv. Training, including instruction on day-to-day operation, preventative maintenance and system features and capabilities.

**D. Miscellaneous Charges.** The Member will pay the Contractor for any applicable State of California or local sales or use taxes on the services rendered or equipment or components parts supplied pursuant to this Master Agreement. If authorized in a Work Order, the Member will also pay the Contractor for the following charges: delivery, drayage, express and parcel post, packing, cartage, insurance, license fees, permits and cost of bonds.

**E. Pricing for Service Agreements.**

Pricing for service agreements for each Centurion Elite and Centurion wireless security system and Centurion Scout Mobile Security System purchased and installed pursuant to this Master Agreement is set forth in Table 2 below:

**Table 2 – Price List for Service Agreements**

Centurion Armor Level	Silver	Gold	Platinum
<b>Software Specific:</b>			
Phone/Fax/e-mail Support (Business hours, EST)	X	X	X
Centurion Operating System Maintenance & Updates	X	X	X
PCDuress Support and Maintenance	X	X	X
Beta Program Eligibility	X	X	X
Priority Reactive Support		X	X
Limited IT/Network Support		X	X
Setting Storage & Correction Effort (#)		X	X
Support Activity Reports			X
7 day-a-week phone support			X
Support Account Management			X
<b>Hardware Specific:</b>			
Phone/Fax/e-mail support (Business hours, EST)	X	X	X
% Discount on Centurion rental	10%	15%	Incl.
% Discount on non-warranty repairs	10%	15%	25%
Trade-in Value Retention (for Upgrade purposes)		X	X
Annual remote Health Audit (#)		X	X
Extended Hardware Warranty-Centurion Base Unit		X	X
Extended Warranty-Response Technologies Purchased Sensors			X
Battery Replacement Program			X
Loaner Program			X
Free 2-way Shipping on Repairs			X
Field Service Discounts (**)	10%	12%	15%

(#) Requires Remote Connectivity. (\*\*) Discount from Professional Services, Travel expenses not included.

**F. Price for Service Not Covered by Limited Warranty.**

- i. Pursuant to a Work Order, the Member shall reimburse the Contractor at the rate of \$76.57 per hour to provide service at a Site or at the Contractor’s manufacturing facility, which is not covered under the provisions of limited warranty or standard installation/training, as set forth in paragraph 29 of Exhibit B, Special Provisions and paragraph C of this Exhibit F, Price for Installation.
- ii. Telephone Rate. The Member shall reimburse the Contractor at the rate of \$76.57 per hour for a technician to provide service via telephone, email or teleconference.
- iii. Field Rate. The Member shall reimburse the Contractor at the rate of \$91.89 per hour for a technician to provide on-site service on Centurion systems.
- iv. Professional Services. The Member shall reimburse the Contractor at the rate of \$153.15 per hour for a technician to provide service for projects requiring specialty-software programming.
- v. Late Cancellation Fee. A flat charge of \$765.74 will be charged to the Member if a scheduled project is cancelled within forty-eight (48) hours of the scheduled start time.
- vi. Expedited Scheduling Fee. If a previously unscheduled installation is requested to be completed within fourteen (14) days from receipt of the Purchase Order, an expedited scheduling fee \$1,148.61 may be charged.

*END OF ATTACHMENT 4*