# Form for Submission of Questions

 **Request for Proposals Form for Submission of Questions**

| # | Organization Name | Solicitation Reference | Question | Response |
| --- | --- | --- | --- | --- |
| 1 | eCIFM Solutions, Inc | Section 2.0; Attachment 4 Section 1.0 | Are there any integration between the TRIRIGA system and other in house software systems? If yes, what are these systems? If no, what systems does AOC anticipate integrating in the future?  | There are none currently. The AOC anticipates integrating data from Tririga, with data from VFA, ProGen and possibly Oracle. |
| 2 | eCIFM Solutions, Inc | Attachment 4, Section 3E | Does AOC currently have TRIRIGA CAD Integrator? If yes, are all CAD drawings attached to the database? | The AOC is licensed for CAD Integrator, however has not leveraged it. Drawing are attached via PDF, and we are not currently not managing spaces in Tririga |
| 3 | eCIFM Solutions, Inc | Attachment 4, Section1 | What type of Training does AOC anticipate? On site for all users? Use Train the Trainer approach? | The AOC anticipates IT training and Train the Trainer training. The Vendor will be asked to train AOC ISD on the changes made to the application, and our trainers on how end users will interact with the modification. |
| 4 | eCIFM Solutions, Inc | Attachment 4, Section 1.0 | Can AOC define the types of documentation expected in this Scope of Work? System Design and Training Documents? | The AOC expects system design specification, test plans, Rational test scripts, workflow logic specifications, scope of work documents, and training documents. |
| 5 | eCIFM Solutions, Inc | Section 1.0 General Information | AOC manages 530 buildings. How many square feet does this cover? | We manage an estimated total of more than 20 million square feet. |