

AOC Question Number	RFP Reference (Section, Page, Paragraph)	Submission Date	Bidder Question/Request	Response Date	AOC Response
1	General, no section or page number	1/17/2007	What are each of the courts using for payroll? Does AOC plan to have all of the courts migrate to SAP payroll eventually?	1/23/2008	The Courts are using SAP, county systems and third-party systems. The AOC plans to have all of the trial courts migrate to SAP.
2	Section 1.8, page 1-9 RFP Key Action Dates Table 1.7	1/17/2007	Respectfully, we would like to request a two week extension of the proposal due date.	1/23/2008	No, extension to the Proposal Due Date will be granted.
3	Section V2.1 paragraph 3, page V-2, and Section, V.3.1, Administrative Requirements, page V-3, paragraph 2	1/17/2007	Does 20% for subs include the DVBE requirement? Or is the DVBE in addition?	1/23/2008	The DVBE is considered a sub-contractor and therefore included in the requirement. Also see the AOC Response to Question #4.
4	Section V2.1 paragraph 3, page V-2, and Section, V.3.1, Administrative Requirements, page V-3, paragraph 2	1/17/2007	Would you consider a greater sub participation per project e.g. Upgrade (a project), Additional functionality (another project) etc.	1/23/2008	Administrative Requirement 1 shall be changed to the following: Bidder must agree to accept full Prime Contractor responsibility for coordinating and controlling all aspects of the contract and any Subcontractors. The Bidder must certify that Subcontractor(s) shall not exceed <b>40%</b> of the fees paid on a project basis, as stated in the Agreement (see Appendix H, Master Services Agreement (MSA) for specific requirements). The MSA will also be updated to reflect the change of sub-contractor participation to 40%.
5	Appendix C, pages C-16, and C-17	1/17/2007	Form 6.1 and 6.2 state the mandatory requirement/qualifications differently from section VI. 3.1 - please advise.	1/23/2008	The forms are incorrect and will be updated through Addendum 1 to the RFP.
6	Section 4, Page 17, Figure IV-2.	1/17/2007	In Section 4, Figure IV-2, Proposed Implementation Schedule for the Phoenix Program, indicates Wave 1 includes Accounts Payable, Accounts Receivable, Procurement, and Training and Events. By contrast, in Section 4, Figure IV-3, Functionality Waves for the Proposed Implementation Schedule indicates Wave 1 includes Asset Accounting, Treasury, and Inventory Management. Can you confirm the correct scope?	1/23/2008	Figure IV-2 is the correct scope.
7	Section 4, Page 18, Figure IV-3.	1/17/2007	In Section 4, Figure IV-2, Proposed Implementation Schedule for the Phoenix Program, indicates Wave 2 includes Asset Accounting Budget Preparation and Planning, Inventory Management, Project Systems, Recruitment, Travel Management, and Treasury. However, in Section 4, Figure IV-3, Functionality Waves for the Proposed Implementation Schedule indicates Wave 2 includes Grants Management, Budget Control System, Integrated Planning, and Position Budget Controlling. Can you verify the correct scope?	1/23/2008	Figure IV-2 is the correct scope.

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8	Section 4, Page 17, Figure IV-2.	1/17/2007	In Section 4, Figure IV-2, Proposed Implementation Schedule for the Phoenix Program, indicates Wave 3 includes Benefits Administration, Learning Solution, Performance Management, Succession Planning. Whereas, in Section 4, Figure IV-3, Functionality Waves for the Proposed Implementation Schedule indicates Wave 3 includes e-Recruiting, Performance Management, Travel, Personnel Cost Planning and Simulation, and Learning Solution. Can you verify the correct scope?	1/23/2008	Figure IV-2 is the correct scope.
9	Section V.2.1	1/17/2007	Does the AOC consider partnering firms to be the same as a subcontracting relationship?	1/23/2008	Yes, partnering is the same as subcontracting.
10	Section V2.1 paragraph 3, page V-2, and Section, V.3.1, Administrative Requirements, page V-3, paragraph 2	1/17/2007	ADMINISTRATIVE REQUIREMENT 1: Bidder must agree to accept full Prime Contractor responsibility for coordinating and controlling all aspects of the contract and any Subcontractors. The Bidder must certify that Subcontractor(s) shall not exceed 20% of the fees paid on a project basis, as stated in the Agreement (see Appendix H, Master Services Agreement (MSA) for specific requirements). The Bidder must check "Yes" on the Matrix provided as Form 5.1 in Appendix C, Bid Response Forms, indicating compliance, or "No" on the Matrix indicating non-compliance with the requirement. Would the AOC consider changing the 20% to 35% percent?	1/23/2008	See the AOC Response to Question #4.
11	Phoenix RFP Section 1.doc, Section 1.4 Program Scope, Page 7	1/22/2008	Is it acceptable for the vendor to quote only for Upgrade Project and not the Optional New Functionality Projects and Optional Existing Functional Projects?	1/23/2008	No, the AOC is looking for a Bidder to propose on all components of the RFP.
12	Phoenix RFP Section 1.doc, Section 1.4 Optional Existing Functionality Projects, Page 7	1/22/2008	Has Business Process Re-Engineering been done on the Existing Functionality Projects or is the Vendor required to provide the same?	1/23/2008	If reengineering is necessary based on the changes proposed, the Bidder would be responsible for that activity during deployment.
13	Phoenix RFP Appendix B-02	1/22/2008	Will the upgrade environment be provided by AOC or is the vendor required to host it in his own environment till the deployment stage?	1/23/2008	The AOC will host the upgrade environment.
14	General, no section or page	1/22/2008	Is AOC open to Offshoring/Nearshoring the RFP Project Work?	1/23/2008	See RFP Appendix H, Master Services Agreement, Section 4.1.
15	Section V, Paragraph v.2.2	1/22/2008	What is meant by "The Contractor must be certified with the California Secretary of State to do business in California."? We must have a valid CA Corporation Number or Business License...please define certified to do business.	1/23/2008	The text "The Contractor must be certified with the California Secretary of State to do business in California." means that the Contractor must have a license to do business in the State of California.