

ADMINISTRATIVE OFFICE OF THE COURTS

QUESTIONS AND ANSWERS

RFP# ISD-200912-RB

Senior TIBCO Development Engineers for the Phoenix (SAP) and AOC ISD Data Integration Programs

February 23, 2010

1. Does “M&O” imply providing support to the CCTC including but not limited to tasks such as performing deployments to the various AOC ISD environments hosted at the CCTC?

Answer: Yes, support may include deployments into Test environments hosted at the CCTC.

2. In order to support the cost model you describe, are you open to rotating resources periodically?

Answer: No. Please see Attachment 2, Contract Terms, Section 11, entitled “Contractor’s Personnel and Replacement of Personnel.”

3. In order to support the cost model you describe, are you open to a resource model based on resource pooling?

Answer: No. Please see Attachment 2, Contract Terms, Section 11, entitled “Contractor’s Personnel and Replacement of Personnel.”

4. Is full on-site presence required each week?

Answer: Yes. The contractor will work on-site at the AOC. Please see answer to question 6 below.

Administrative Office of the Courts
RFP Number: RFP# ISD-200912-RB
Senior TIBCO Development Engineers for the Phoenix (SAP) and AOC
ISD Data Integration Programs

5. Referring to RFP item # 5.2.1 'Experience with SAP integration with third party providers, particularly in the area of payroll/benefits': What 3rd party providers do you refer to specifically?

Answer: Not all partners have been identified, however examples include: Kaiser, HealthNet, Delta, EyeMed, Minnesota Life, Hartford, ING, SBCera, and EAP. See Addendum 1 of this RFP.

6. What will be the exact location for the two TIBCO contractors for this RFP?

Answer: Work will be performed primarily onsite at the AOC office in San Francisco, CA. Travel to Sacramento or Southern California may be required approximately once per month. See Addendum 1 of this RFP.

[END OF QUESTIONS AND ANSWERS]