



## **Deployment Update**

Preparations have started with the early adopter courts: Superior Courts of San Diego, Ventura, and San Luis Obispo. An executive leadership meeting was held on February 19, 2010, with the presiding judges, court executive officers, and information technology officers of the early adopter courts. Members from the CCMS Regional Program Office, AOC Information Services, and Deloitte Consulting provided an overview of what should be expected during the deployment process and discussed coordination and planning with the court's justice partners. The assessment phase for the early adopter courts will begin in April 2010.

## **CCMS Featured Functionality**

As CCMS gets closer to deployment, the Executive Update will highlight specific functionality of the application. This issue will feature courtroom and collections capabilities of CCMS.

**Courtroom** – Some capabilities that will enhance courtroom operations include the ability for the judicial assistant to enter the same minute codes on multiple cases with one data entry process. CCMS will also allow the creation of forms for mandatory orders after hearing for juvenile and family law cases. Judges and clerks will have access to information about defendants and other parties across case categories, as well as be able to access cases in other counties.

**Collections** – CCMS will allow courts to comply with AB 367 and California Penal Code section 1463.010, which set forth enhanced collections best practices, performance measures and benchmarks. CCMS also contains a robust set of functionality around the distribution of fines and fees and work queues that allow collection officers to prioritize bad debt accounts. CCMS will also provide the ability to send electronic notifications based on triggers-and-actions that can be set according to enhanced collection best practices. CCMS will also conduct a tax intercept with the Franchise Tax Board and interfaces with several collection agencies.

## **CCMS Product Update**

Deloitte has completed the first cycle of vendor testing. They are now assessing the application for areas that may require additional quality assurance prior to turning the application over to the court and AOC for Product Acceptance Testing. Deloitte will finalize their quality assurance assessment in the next several weeks and finish their final cycle of vendor testing in October 2010. At that time, the courts and the AOC will begin their testing with a goal of final product acceptance in April 2011.



### **Civil, Small Claims, Probate, and Mental Health (V3)**

Orange County Superior Court was the first court to go live with the latest release of V3, which includes the ability to process e-filed documents. They successfully implemented Release 10 on December 14, 2009, and are using OneLegal as their e-filing service provider. The functionality includes electronic clerk review, digital stamping and endorsing, electronic notification of filing and return of endorsed documents, and automated validation of transmission content prior to clerk review. Orange County, San Diego, Los Angeles, Ventura, Sacramento and San Joaquin Superior Courts will go live on Release 10.01 in May 2010.

### **Case Management Systems Cost Replacement Analysis**

This past month, the Judicial Council requested an analysis of probable costs should all 58 trial courts individually replace their current case management systems for all case types. The resulting report will provide a benchmark for evaluation of the estimated costs for CCMS deployment. The approach taken was to assume each court would conduct a Request for Proposal (RFP) for a commercial-off-the-shelf (COTS) solution, conduct their own discovery and analysis, and build their own processing environments. The analysis showed the cost of individual deployments is nearly as much as a statewide integrated solution without satisfying our strategic initiatives, particularly venue transparency. These results have been shared and were well-received by several groups: Office of the State Chief Information Officer, Rules & Procedures Committee, Court Technical Advisory Committee, and Executive & Planning Committee. Additional presentations will be made to the Policy Coordination and Liaison Committee as well as the Regional Directors.

### **Federal Funding for CCMS Early Adopter Deployment**

The AOC's Office of Government Affairs is working with congressional representatives to seek federal funding for Justice Partner and Application Configuration for our early adopter courts. If successful and the grants are received, the funding will be utilized to determine the configuration of the application and to construct the justice partner exchanges. These are critical steps for successful implementation of the data exchanges between the court and its justice partners. The exchange of data between the courts and justice partners will enhance the administration of justice by providing more accurate and timely information and will reduce redundant data entry thereby allowing the reallocation of valuable resources to other operational priorities.



### **RFI for CCMS Alternative Funding for Statewide Deployment**

The AOC posted a Request for Information (RFI) on January 21, 2010, inviting interested parties to provide submissions to assist the AOC in exploring the potential implementation of alternative funding and market opportunities for CCMS. The AOC Information Services Division (ISD) is currently working with the AOC's Business Office and Southern Regional Office (SRO) to evaluate the submittals. The parameters involve finding a strategy that will fund deployment of all 58 trial courts by 2016 through a phased approach. This alternative funding would supplement existing resources or a General Fund appropriation. The intent of this RFI is to provide the respondents with the opportunity to leverage the commercial value of CCMS or features such as e-filing.

### **CCMS Outreach**

In January, Ron Overholt, Chief Deputy Director, and Sheila Calabro, Regional Administrative Director, made a presentation on CCMS at the California District Attorney's Association Winter Forum. CCMS will allow District Attorneys to access information across the state, regardless of where the case originated. A District Attorney will have the ability to view prior offenses, disposition, and probation status in any county in California. Attendees were enthusiastic to learn what they can do now to prepare for CCMS.

The CCMS team also provided an update and product demonstration at the three AOC regional meetings in February. Specific CCMS fact sheets were prepared for the Legal Aid Programs & Self-help Centers and for the United States Department of Health & Human Services on the benefits to Foster Care Children. CCMS was also highlighted in the California Court Association's Minute Book.

### **Collaboration with the State Bar of California**

Discussions have begun with the State Bar of California to provide education about CCMS. The educational sessions will provide Minimum Continuing Legal Education (MCLE) credits for participants. The planned education will include segments about the CCMS program, as well as hands on training when the application is deployed. Discussions are also underway to provide an educational opportunity at the annual meeting in Monterey. More information will be available as soon as dates are set.

### **Exchanging Information with Justice Partners**

In support of the ability to exchange data with our state and local justice partners, the development of data exchanges documentation has progressed significantly, with the technical specifications to be delivered this April. This will allow all 58 trial courts to

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begin work with their justice partners to walk through the specifications of the 121 data exchanges being developed for CCMS.

The delivery of the specifications will allow the courts and agencies to understand the actual changes required to make justice partners' systems more compatible with CCMS. Justice partners will be able to evaluate their processes to determine which changes need to be made to their business practices or systems. This means that for those justice partners purchasing new or replacement systems, they can build the CCMS data integration specifications into their procurement requirements.

The Administrative Office of the Courts Information Services Division has developed a web site to support data sharing between the courts and their justice partners as they transition to the California Court Case Management System (CCMS). The website contains information on integrating with CCMS, the listing of data exchanges by partner, a technical overview, information on preparing to adopt the data exchanges, a copy of the Local Integration Assessment Methodology (LIAM), as well as the Web Services Definition Language (WSDL) and schemas. Visit the website at:

<http://www2.courtinfo.ca.gov/justicepartners/> or email at [justicepartnerinfo@jud.ca.gov](mailto:justicepartnerinfo@jud.ca.gov).