

Collections Reporting Template

Training and Information Session

June 14, 2023

Judicial Council, Funds and Revenues Unit





Training Goals

- **Review reporting requirement and data elements**
 - Online Ability to Pay (ATP) collections information
 - Repealed administrative fees
 - Changes to civil assessments (AB 199)
- **Review components of Collections Reporting Template (CRT)**
- **Discuss 2022-23 reporting process**
- **Discuss the importance of reporting good, clean data**
- **Walk-through of CRT in Excel**



Reporting Requirement

Statutes:

Penal Code § 1463.010:

Each superior court and county to jointly report to the Judicial Council, information requested, on reporting template (CRT) **on or before September 1.**

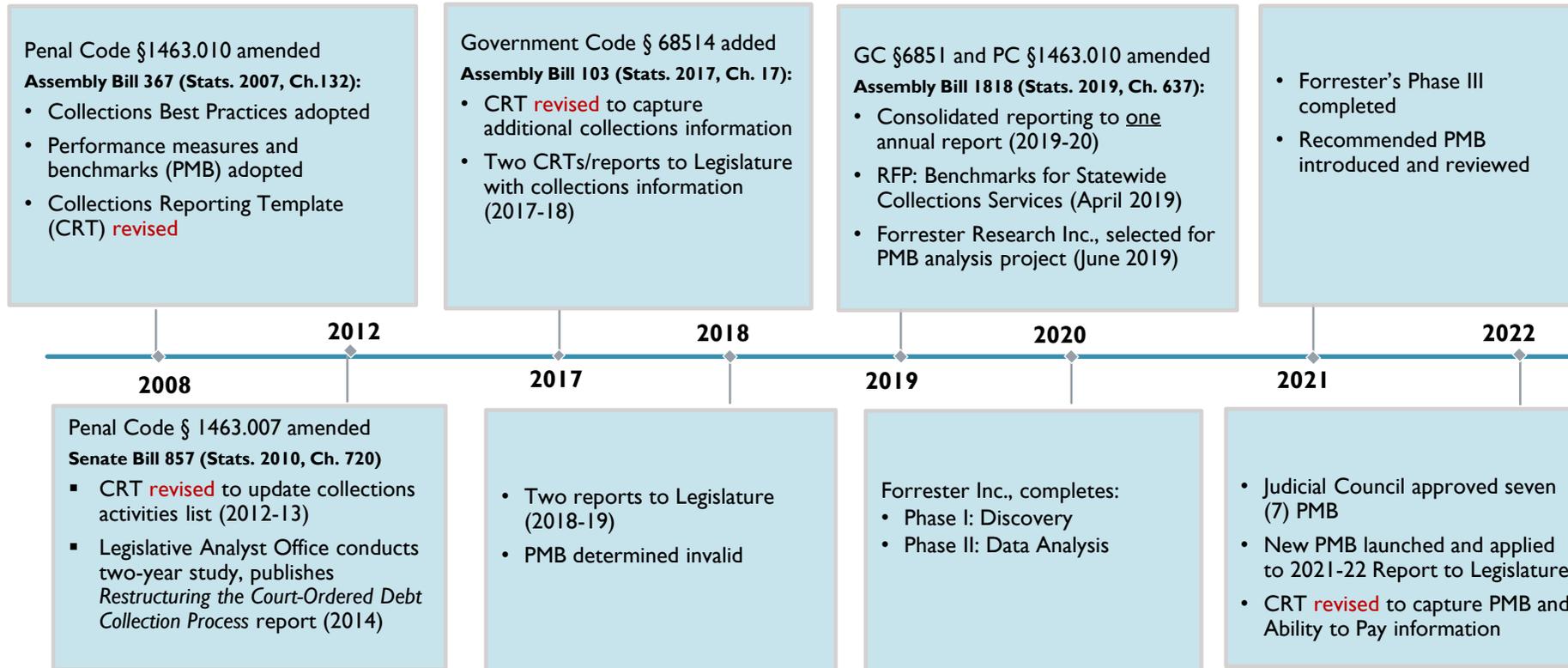
Judicial Council **report annually, on or before December 31, to the Legislature and the Department of Finance** all information required to be collected and reported pursuant to subdivision (a) of Section 68514 of the Government Code.

Government Code § 68514 (a):

- (1) Total non-delinquent revenue collected, and the number of cases associated with those collections.
- (2) Total delinquent revenue collected, and the number of cases associated with those collections, as reported by each superior court and county pursuant to section 1463.010 of the Penal Code.
- (3) Total amount of fines and fees dismissed, discharged, or satisfied by means other than payment.
- (4) A description of the collection activities used pursuant to section 1463.007 of the Penal Code.
- (5) The total amount collected per collection activity.
- (6) The total number of cases by collection activity and the total number of individuals associated with those cases.
- (7) Total operating costs per collection activity.
- (8) The percentage of fines or fees that are defaulted on.
- (9) **The extent to which each court or county is meeting the collections best practices and performance measures and benchmarks, developed pursuant to subdivision (c) of Section 1463.010 of the Penal Code, for its collection program.**
- (10) Any changes necessary to improve the performance of collection program statewide.

STATEWIDE COLLECTIONS PROGRAM

2008 to 2023





2022-23 Collections Reporting Template

2022-23 Reporting

No changes to
CRT

Only use prefilled
2022-32 CRT

CRT due
September 1,
2023

CRT Worksheets

1. Contact and Other Information Sheet

2. Program Report

3. Performance Report

4. Annual Financial Report (AFR)

5. Performance Metrics tab

6. Transfers

7. Categories

8. Quality Checklist

Contact and Other Information Sheet

Court/County primary Contact

1	Court/County	Serials and Assets (see Category 1)										
2	Court Contact:											
	Telephone Number:											
	E-mail Address:											
3	County Contact:											
	Telephone Number:											
	E-mail Address:											
4	List collection agencies or programs used by order in which debt is referred:	<table border="1"> <tr><td>1.</td><td></td></tr> <tr><td>2.</td><td></td></tr> <tr><td>3.</td><td></td></tr> <tr><td>4.</td><td></td></tr> <tr><td>5.</td><td></td></tr> </table>	1.		2.		3.		4.		5.	
1.												
2.												
3.												
4.												
5.												

Case referral/transfer process

Penal Code § 1463.007 components

5	Item 4	Category	Item 5	Item 6a	Item 6b	Item 7
Below is a description of the collection components (activities) authorized by Penal Code section 1463.007. As required by Government Code section 69514, for items 4, 5, 6, 6b and 7, input the requested information for each collection activity that the court/county program currently uses:	Check each collection activity performed by program		Total amount collected per collection activity	Total number of cases by activity	Total number of individuals associated with these cases	Total administrative cost per collection activity
6	a. Attempt to telephone contact with delinquent debtors for whom the program has a telephone number to inform them of their delinquent status and payment options.	<input type="checkbox"/>	1		Enter data as part of Category 3, (activity 1)	
7	b. Notify delinquent debtors for whom the program has an address in writing of their outstanding obligation within 95 days of delinquency.	<input type="checkbox"/>	2			
8	c. Generate internal monthly reports to track collection data, such as age of debt and delinquent amounts outstanding.	<input type="checkbox"/>	3			
9	d. Use Department of Motor Vehicle information to locate delinquent debtors.	<input type="checkbox"/>	4			
10	e. Accept payment of delinquent debt by credit card.	<input type="checkbox"/>	3	Enter data as part of Category 3, (activity 2), Row 8 above.		
11	a. Send delinquent debt to the Franchise Tax Board's Court-Ordered Debt Collection Program.	<input type="checkbox"/>	5			
	b. Send delinquent debt to the Franchise Tax Board's Interagency Intercept Collection Program.	<input type="checkbox"/>	6			
13	c. Initiate driver's license suspension or hold action when appropriate for a failure to appear in court.	<input type="checkbox"/>	7			
14	d. Contract with one or more private debt collectors to collect delinquent debt.	<input type="checkbox"/>	8			
15	e. Send monthly bill or account statement to all delinquent debtors.	<input type="checkbox"/>	2	Enter data as part of Category 2 (activity 1), Row 7 above.		
16	f. Contract with local, regional, state, or national skip tracing or locator services or services to locate delinquent debtors.	<input type="checkbox"/>	4	Enter data as part of Category 4, (activity 4) in Row 9 above.		
17	g. Coordinate with the probation department to locate debtors who may be on formal or informal probation.	<input type="checkbox"/>	4	Enter data as part of Category 4, (activity 4) in Row 9 above.		
18	h. Use Employment Development Department employment and usage information to collect delinquent debt.	<input type="checkbox"/>	4	Enter data as part of Category 4, (activity 4) in Row 9 above.		
19	i. Establish wage and bank account garnishments where appropriate.	<input type="checkbox"/>	9			
20	j. Place lien on real property owned by delinquent debtors when appropriate.	<input type="checkbox"/>	9	Enter data as part of Category 9, (activity 2) in Row 19 above.		
21	k. Use an automated dialer or automatic call distribution system to manage telephone calls.	<input type="checkbox"/>	1	Enter data as part of Category 1, (activity 1) in Row 6 above.		
22	TOTAL:		90	0	0	0

Collections information by activity

Category Key: (See Category tab for task/activity list)		
1-Telephone Contact	4-Skip tracing	7-DL Hold
2-Written Mailings	5-FTB-COR	8-Private agency
3-Debt collector	6-FTB-IC	9-Wage/bank garnishments and liens

Is the program qualified as a comprehensive collection program?

No

Program Report

Describe the extent to which your collection program is meeting the Judicial Council approved Collections Best Practices and identify any obstacles or problems that prevent the collections program from meeting those objectives. Of the twenty-two (22) Best Practices listed below please check those which your collection program has implemented. Provide an explanation for the best practices currently not being met, below. Also, identify any new or additional practices that have improved your collections program.

- | | | |
|--------------------------|----|---|
| <input type="checkbox"/> | 1 | Develop plan and put in a written MOU that implements and enhances a program in which the court/county collaborate to collect court-ordered debt and monies owed to a court under court order. |
| <input type="checkbox"/> | 2 | Establish and maintain a cooperative superior court and county collection committee responsible for compliance, reporting, and internal enhancements of the joint collection program. |
| <input type="checkbox"/> | 3 | Meet the components of a comprehensive collection program as required under Penal Code section 1463.007 in order that the costs of operating the program can be recovered. |
| <input type="checkbox"/> | 4 | Complete all data components in the Collections Reporting Template. |
| <input type="checkbox"/> | 5 | Reconcile amounts placed in collection to the supporting case management and/or accounting systems. |
| <input type="checkbox"/> | 6 | Retain the joint court/county collection reports and supporting documents for at least three years. |
| <input type="checkbox"/> | 7 | Take appropriate steps to collect court-ordered debt locally before referring it to the Franchise Tax Board for collection. |
| <input type="checkbox"/> | 8 | Participate in the Franchise Tax Board Court-Ordered Debt (COD) collection program. |
| <input type="checkbox"/> | 9 | Participate in the Franchise Tax Board Interagency Intercept Collections (IIC) program. |
| <input type="checkbox"/> | 10 | Establish a process for handling the discharge of accountability for uncollectible court-ordered debt. |
| <input type="checkbox"/> | 11 | Participate in any program that authorizes the Department of Motor Vehicles to suspend or refuse to renew drive when appropriate for a failure to appear in court. |
| <input type="checkbox"/> | 12 | Conduct trials by written declaration under Vehicle Code section 40903 and, as appropriate in the context of such trials, impose a civil assessment. |
| <input type="checkbox"/> | 13 | Evaluate the effectiveness and efficiency of external collection agencies or companies to which court-ordered debt is referred for collection. |
| <input type="checkbox"/> | 14 | Accept payments via credit and debit card. |
| <input type="checkbox"/> | 15 | Accept payments via the Internet. |
| <input type="checkbox"/> | 16 | Include in a collection program all court-ordered debt and monies owed to the court under a court order. |
| <input type="checkbox"/> | 17 | Include financial screening to assess each individual's ability to pay prior to processing installment payment plans and account receivables. |
| <input type="checkbox"/> | 18 | Use restitution rebate, as authorized by Government Code section 13963(f), to further efforts for the collection of funds owed to the Restitution Fund. |
| <input type="checkbox"/> | 19 | Participate in the statewide master agreement for collection services or renegotiate existing contracts, where feasible, to ensure appropriate levels of services are provided at an economical cost. |
| <input type="checkbox"/> | 20 | Require private vendors to remit the gross amount collected as agreed and submit invoices for commission fees to the court or county on a monthly basis. |
| <input type="checkbox"/> | 21 | Use collection terminology (as established in the glossary, instructions, or other documents approved for use by courts and counties) for the development or enhancement of a collection program. |
| <input type="checkbox"/> | 22 | Require private vendors to complete the components of the Collections Reporting Template that corresponds to their collection programs. |

Poll #1

Our program evaluates the effectiveness of third-party collections vendor annually by:

- a. The revenue amount collected
- b. Customer compliments or complaints received
- c. The number of cases resolved (closed)
- d. We do not perform program evaluation



Performance Report

Select court/county (see Contact Information worksheet #1)
Use the space below to discuss your collection program.
Please provide any comments on your performance for the reporting period, by Current Period, Prior Period Inventory, and Combined, that you wish included in the Individual Program Report that will be attached in the Report to the Legislature.
Comments summarized in Individual Program Report
Please explain the extent of your reporting capabilities in terms of providing the information required by GC § 68514. If data cannot be provided at this time or if the reported data differs from the Instructions, please describe the submitted data and any plans for providing this information in the future.
Additional operational information about your collections program for the reporting period.

Alameda: Summary of Collection Reporting Template 2021–22

Program Overview

The collection of delinquent court-ordered debt is a cooperative effort between the Superior Court of Alameda County and the County of Alameda. This report contains collections information as reported in the Collections Reporting Template.

Detail on the number of best practices met and collection activity components engaged is displayed on tables below.¹

Performance

According to the Alameda collections program, gross revenue collected may have been higher, but due to Assembly Bill 177 certain fees were no longer collectible as of January 1, 2022. The program continued to be affected by the changes due to pandemic. The court continues to increase access to the public per safe practice guidelines and is offering alternatives to appearing in court such as video and phone appearances. The Franchise Tax Board (FTB) Interagency Intercept Collections (IIC) program implemented a temporary suspension which may have also affected collections.

Due to the lifting of pandemic restrictions, the FTB-IIC and the court reported increased gross revenue collections over last fiscal year. Meanwhile, the FTB Court-Ordered Debt program's revenue declined from the prior year as more funds were collected by other programs. The

The county engages in most collection activities authorized by Penal Code section 1463.007, but due to system limitations is unable to report all collections information requested. Administrative costs are not calculated per collection activity, they are calculated monthly, as mandated guidelines. The court reported totals by collections activity from holds placed on driver's license by the DMV for failure to appear.

Because of system limitations, the program is unable to report some of the collection information that has been requested.

¹ A dash (-) in the tables below represents data that is currently unavailable or is not provided by the program. This may include collection entities not engaged or practices not used, as well as data unavailable due to reporting limitations of the program's case management systems.

Annual Financial Report

Current Period

Prior Period

Combined Total

Ability to Pay

Victim Restitution

1		24-Jul-24										
2		31-Jan-25										
CURRENT PERIOD (NEWLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Item	Program	Number of Cases Established or Referred as Delinquent Col. B	Value of Cases Established or Referred as Delinquent Col. C	Number of Cases with Payments Received [Item 1 and 2] Col. D	Gross Revenue Collected Col. E	Cost of Collections [Fiscal Code 1463.882] <i>enter as negative number</i> Col. F	Adjustment: Annual satisfied by Consolidated Suspension, Dismissal or Alternative Work Col. G	Discharge from Responsibility [Item 8] Col. H	Net Value of Non-Established Delinquent Debt at End of Period [Col. C - E - G - H] Col. I	Value of Cases as Installed Agreements [Item 9] Col. J	Default Balance Installed Agreements [Item 9] Col. K	Percentage of Debt Satisfied % [Installed Agt.] [Col. K / Col. J] Col. L
3	Non-Delinquent Collections											
4	Case Collections Program											
5	Case Collections Program											
6	Private Recovery											
7	PTD Court-Ordered Debt											
8	PTD Interagency/Intergovernmental Collection											
9	Inter-Branch Program											
10	Other											
11	Total Delinquent											
PRIOR PERIOD (PREVIOUSLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Item	Program	Number of Delinquent Cases at Period Beginning [Ending Balance from Transfer Worksheet] Col. M	Value of Delinquent Cases at Period Beginning [Ending Balance from Transfer Worksheet] Col. N	Number of Cases with Payments Received Col. O	Gross Revenue Collected Col. P	Cost of Collections [Fiscal Code 1463.882] <i>enter as negative number</i> Col. Q	Adjustment: Annual satisfied by Consolidated Suspension, Dismissal or Alternative Work Col. R	Discharge from Responsibility Col. S	Net Value of Previously Established Delinquent Debt at End of Period [Col. M - P - R - S] Col. T	Value of Cases as Installed Agt. [Ending Balance from Prior Year] Col. U	Default Balance Agreements Col. V	Percentage of Debt Satisfied % [Installed Agt.] [Col. V / Col. T] Col. W
12	Non-Delinquent Collections											
13	Case Collections Program											
14	Case Collections Program											
15	Private Recovery											
16	PTD Court-Ordered Debt											
17	PTD Interagency/Intergovernmental Collection											
18	Inter-Branch Program											
19	Other											
20	Total Delinquent											
COMBINED: BEGINNING AND ENDING BALANCES; FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Item	Program	Number of Cases Beginning Balance Col. X	Value of Cases Beginning Balance Col. Y	Gross Revenue Collected Col. Z	Cost of Collections [Fiscal Code 1463.882] Col. AA	Adjustments Col. AB	Discharge from Responsibility Col. AC	Net Change in Value Col. AD	Number of Cases - Ending Balance Col. AE	Value of Cases - Ending Balance Col. AF	Error Message Col. AG	
21	Non-Delinquent Collections											
22	Case Collections Program											
23	Case Collections Program											
24	Private Recovery											
25	PTD Court-Ordered Debt											
26	PTD Interagency/Intergovernmental Collection											
27	Inter-Branch Program											
28	Other											
29	Total Delinquent											
COLLECTIONS FROM CASES SUBJECT TO ABILITY TO PAY DETERMINATION												
Item	Period	Out-of-ATP Revenue: Non-Delinquent Col. AH	Out-of-ATP Revenue: Delinquent Col. AI	Out-of-ATP Revenue: Combined Col. AJ	In-Process ATP Revenue: Non-Delinquent Col. AK	In-Process ATP Revenue: Delinquent Col. AL	In-Process ATP Revenue: Combined Col. AM	Out-of-ATP Cases of Installment Cases: Non-Delinquent Col. AN	Out-of-ATP Cases of Installment Cases: Delinquent Col. AO	In-Process ATP Cases of Installment Cases: Non-Delinquent Col. AP	In-Process ATP Cases of Installment Cases: Delinquent Col. AQ	
30	Current Period											
31	Prior Period											
32	Combined Periods											
VICTIM RESTITUTION [FC 1282.4]												
Item	Program	Number of Cases - [Ending Balance from Prior Year] Col. AR	Value of Cases - [Ending Balance from Prior Year] Col. AS	Number of Cases Established/ Referred/ Transferred in Period Col. AT	Value of Cases Established/ Referred/ Transferred in Period Col. AU	Gross Revenue Collected Col. AV	Net Change in Value Col. AW	Number of Cases - Ending Balance Col. AX	Value of Cases - Ending Balance Col. AY	Error Message Col. AZ		
33	Non-Delinquent Collections											
34	Case Collections Program											
35	Case Collections Program											
36	Private Recovery											
37	PTD Court-Ordered Debt											
38	PTD Interagency/Intergovernmental Collection											
39	Inter-Branch Program											
40	Other											
41	Total Delinquent											
Reviewed by Court						Reviewed by County						
Printed Name						Printed Name						
Signature						Signature						

Ability to Pay (ATP)

Reporting nondelinquent, delinquent, and combined revenue totals collected from online and in-person (paper form) ATP requests:

Columns AI and AL:

Enter gross revenue collected from the total outstanding amount due on **delinquent** ATP cases processed through the online tool (MyCitations) or in-person (paper form)

Online ATP Revenue: Nondelinquent	Online ATP Revenue: Delinquent	Online ATP Revenue: Combined	In-Person ATP Revenue: Nondelinquent	In-Person ATP Revenue: Delinquent	In-Person ATP Revenue: Combined
Col. AH	Col. AI	Col. AJ	Col. AK	Col. AL	Col. AM
		-			-
		-			-
-	-	-	-	-	-

Columns AH and AK:

Enter gross revenue collected from the total outstanding amount due on **nondelinquent** ATP cases processed through the online tool (MyCitations) or in-person (paper form)

Ability to Pay (cont'd)

Reporting the number of cases and costs claimed for nondelinquent ATP cases, from Online and In-Person (paper form) requests:

In Columns AN and AP:

Enter the number of **nondelinquent** ATP cases with approved installment payments processed through the online tool (MyCitations) or in-person (paper form)

Online ATP Cases w/ Installment Payments: Nondelinquent	Online ATP Installment Costs Claimed: Nondelinquent	In-Person ATP Cases w/ Installment Payments: Nondelinquent	In-Person ATP Installment Costs Claimed: Nondelinquent
Col. AN	Col. AO	Col. AP	Col. AQ
-	-	-	-

In Columns AO and AQ:

Enter the administrative cost (up to \$35 per case) for **nondelinquent** ATP cases with approved installment plans processed through the online tool (MyCitations) or in-person (paper form)

ATP Installment Payment Costs

- Programs may not charge an administrative fee for payment plans on nondelinquent and delinquent accounts, for an online or in-person (paper form) ability-to-pay determination request.
- Programs may claim costs associated with ATP installment payment plans (Gov. Code § 68645):
 - **Nondelinquent:** claim up to \$35 (PC 1463.007(d)) per approved payment plan
 - **Delinquent:** recover costs, up to actual, per normal collections practices (PC § 1463.007)

Performance Metrics Tab

Collector Effective Index	Current	Prior	
	46.7%	9.1%	
First Year Resolution Rate	22.2%		
Spend Efficiency Score	Current	Prior	Combined
Court Collection Program	0.20	0.20	0.20
County Collection Program			
Private Agency	0.20	0.20	0.20
FTB Court-Ordered Debt	0.20	0.20	0.20
FTB Interagency Intercept Collection	0.20	0.20	0.20
Intra-Branch Program			
Other	0.20	0.20	0.20
Cost to Referral Ratio	Current	Prior	Combined
	25.43	5.05	8.56
Adjustment Score	Adjustments	Score	
	\$6,356,168	46.11	
Discharge Score	Discharges	Score	
	\$0	0.00	
Risk Monitor	64.1%		
<p>Please provide any brief comments on your performance measures you wish included in the Dashboard for your program. (500 character maximum)</p>			

Transfer Sheet

	Number of Delinquent Cases at Period Beginning (Ending Balance from Prior Year – Col. AE)	Value of Delinquent Cases at Period Beginning (Ending Balance from Prior Year – Col. AF)	Number of Cases Transferred Between Programs	Value of Cases Transferred Between Programs	Adjusted Number of Delinquent Cases at Period Beginning (Enter in Col. M)	Adjusted Value of Delinquent Cases at Period Beginning (Enter in Col. N)
Program	Col. 1	Col. 2	Col. 3	Col. 4	Col. M	Col. N
Non-Delinquent Collections						
Court Collection Program					-	-
County Collection Program					-	-
Private Agency					-	-
FTB Court-Ordered Debt					-	-
FTB Interagency Intercept Collection						
Intra-Branch Program					-	-
Other					-	-
Sub-total Delinquent	-	-	-	-	-	-

Categories

PC 1463.007 Collections Activity	Category	Task/Activity
3a. Attempts telephone contact with delinquent debtors for whom the program has a telephone number	1= Telephone Contact	Outbound Call Inbound Call
k. Uses an automated dialer or automatic call distribution system to manage telephone calls.		Dialer blast messaging
3b. Notifies delinquent debtors for whom the program has an address in writing of their outstanding obligation within 95 days of delinquency.	2= Written Notice(s)	Delinquent Notice (Failure to Appear, Failure to Pay, Civil Assessment) Handle all collections-related mail correspondence E-mail received Email sent
4e. Sends monthly bills or account statements to all delinquent debtors.		
3c. Generates internal monthly reports to track collections data, such as age of debt and delinquent amounts outstanding.	3= Lobby/Counter	Receive/post cash, check and credit card payments Provide case information to individuals Establish payment plan agreements including amendments to existing plan Schedule walk-in arraignment, upon individual's request to go before a judge Update DMV, if needed Enter notes on the case, etc. Work the Out of Court--Collection Queue (Judge orders case be handled in collections) Process all criminal and juvenile probation orders; update financials and establish payment plans. Process all criminal and juvenile DA forms; update financials and establish payment plans Process payments from Intra-branch, generate weekly payment report Process payments and commission credit adjustments from private agency. Assist vendor w/case info., account balances, email them any directives from Judge on case and prepare commission checks at the end of month. Process all payments and commission credit adjustments from FTB-COD. Contact FTB-COD for additional information such as account balances, levy actions, etc.
3e. Accepts payment of delinquent debt by credit card.		
3d. Uses Department of Motor Vehicles information to locate delinquent debtors.	4= Skip Tracing	Perform skip tracing (DMV, internet, third party vendors)
4f. Contracts with local, regional, state, or national skip tracing or locator resources or services to locate delinquent debtors.		Obtain debtor information from probation and/or EDD
4g. Coordinates with the probation department to locate debtors who may be on formal or informal probation.	5= FTB-COD	
4h. Uses Employment Development Department employment and wage information to collect delinquent debt.		
4a. Sends delinquent debt to the Franchise Tax Board's Court-Ordered Debt Collections Program.	6= FTB-IIC	Refer case to FTB-IIC
4b. Sends delinquent debt to the Franchise Tax Board's Interagency Intercept Collections Program.	7= DL Hold/Suspension	Send abstract to DMV for Failure to Appear driver's license hold/suspension
4c. Initiates driver's license suspension or hold actions when appropriate for a failure to appear in court.	8= Private Agency	
4d. Contracts with one or more private debt collectors to collect delinquent debt.		Refer case to private collection agency
4i. Establishes wage and bank account garnishments where appropriate.	9= Wage/bank Garnishments and Liens	Wage and/or bank accounts are garnished
4k. Places liens on real property owned by delinquent debtors when appropriate.		Place liens
Sample list of activities/tasks to be used to report activities utilized in the collection of delinquent court-ordered debt. See corresponding "Category" on the Contact and Other Information Sheet, Items 5, 6 and 7.		

Poll #2

TRUE or False

Our program can provide more complete data if collections activities categories were combined into (4) four:

1. Internal Collection Program (Court or County)*
 - a. Initial contact (phone, mail, in-person/counter)
 - b. Skip tracing (initial and ongoing, at anytime in the process)
 - c. DL hold/suspension
 - d. Wage/bank garnishments and liens
2. Franchise Tax Board Court-Ordered Debt (FTB-COD) program
3. Franchise Tax Board Court-Interagency Intercept Collections (FTB-IIC) program
4. Private Agency

*To the extent that activity(s) is not included in Categories 2-4, report in 1.



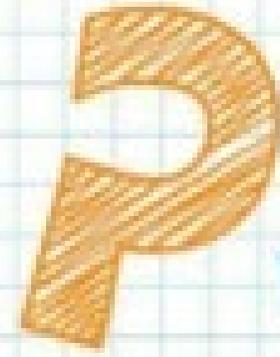
Quality Checklist

COLLECTIONS FROM CASES SUBJECT TO ABILITY-TO-PAY DETERMINATION		
33	<input type="checkbox"/>	Row 30 includes revenues collected, number of cases, and cost of administering those cases which have been subject to an ability to pay (ATP) determination for cases newly established during the reporting period. This information should ALSO be reported as part of the revenues reported in Rows 3-10 above.
34	<input type="checkbox"/>	Row 31 includes revenues collected, number of cases, and cost of administering those cases which have been subject to an ATP determination for cases in inventory at the beginning of the reporting period. This information should ALSO be reported as part of the revenues reported in Rows 12-19 above.
35	<input type="checkbox"/>	Column AH includes revenue collected for nondelinquent ATP cases processed through the online tool established by Government Code section 68645.
36	<input type="checkbox"/>	Column AI includes revenue collected for delinquent ATP cases processed through the online tool established by Government Code section 68645.
37	<input type="checkbox"/>	Column AK includes revenue collected for nondelinquent ATP cases processed in-person, using a paper form, or other methods aside from the online ATP tool.
38	<input type="checkbox"/>	Column AL includes revenue collected for delinquent ATP cases processed in-person, using a paper form, or other methods aside from the online ATP tool.
39	<input type="checkbox"/>	Column AN includes the number of nondelinquent ATP cases with installment plans processed through the online tool established by Government Code section 68645.2.
40	<input type="checkbox"/>	Column AO includes the administrative cost (up to \$35 per case) for nondelinquent ATP cases with installment plans processed through the online tool established by Government Code section 68645.2.
41	<input type="checkbox"/>	Column AP includes the number of nondelinquent ATP cases with installment plans processed in-person, using a paper form, or other methods aside from the online ATP tool.
42	<input type="checkbox"/>	Column AQ includes the administrative cost (up to \$35 per case) for nondelinquent ATP cases with installment plans processed in-person, using a paper form, or other methods aside from the online ATP tool.
VICTIM RESTITUTION		
43	<input type="checkbox"/>	Row 33 includes only non-delinquent cases referred/established and revenue collected during the reporting period.
44	<input type="checkbox"/>	Rows 34-40 include victim restitution not included in Rows 3-10 or 12-19
45	<input type="checkbox"/>	Rows 34-40, include cases referred/established and revenue collected during the reporting period.
46	<input type="checkbox"/>	Column AR includes the number of victim restitution cases in inventory at the beginning of the period. Column AS includes the value of victim restitution cases in inventory at the beginning of the period.
47	<input type="checkbox"/>	Column AT represents the number of cases which reported payment of victim restitution during the reporting period. Column AU includes the total amount of restitution owed to a victim by court order under Penal Code section 1202.4(f) collected by each collections program during the reporting period. Row 29 includes non-delinquent restitution collections.
48	<input type="checkbox"/>	Column AV includes the number of cases of delinquent restitution (new and inventory) not reported in rows 3-10 or 12-19.

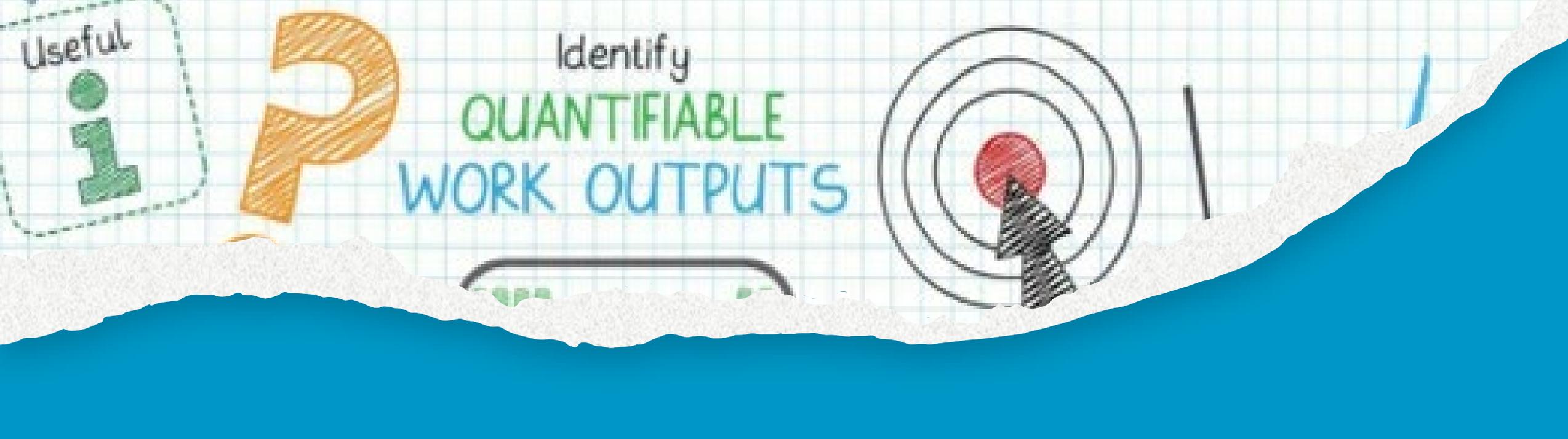
EMPLOYEE

Less is More

METRICS



Identify
QUANTIFIABLE
WORK OUTPUTS



Performance Metrics:

Measure	Definition	Formula
Collector Effective Index (CEI)	Percentage of case referrals with payment received versus total referrals of that age, Current and Prior Period.	$\frac{\text{Number of cases with payment received (n)}}{\text{Number of cases referred (n)}}$
First-year Resolution Rate (FYR)	Percentage of "current" period referral balance resolved within the first year.	$1 - \left(\frac{\text{Change in Value(current)}}{\text{Value of Cases established, referred, transferred (current)}} \right)$
Spend Efficiency Score (SES)	Number of dollars spent to collect \$1 in delinquent referrals for the various programs.	$\frac{\text{Cost of Collections}_{pn}}{\text{Gross Revenue Collected}_{pn}}$
Cost to Referral Ratio	Average dollars spent per referral, of a specific age, Current and Prior Period.	$\frac{\text{Cost of Collections (n)}}{\text{Number of Cases Established (n)}}$

Normalizing Metrics:

Measure	Definition	Formula
Adjustment Score	Represents the dollar value of adjustments against the total referral balance.	$\frac{\text{Adjustments (Combined)}}{\text{Value of Cases Beginning Balance (Combined)}} \times 1000$
Discharge Score	Represents the dollar value of discharges against the total referral balance.	$\frac{\text{Discharge from Accountability (Combined)}}{\text{Value of Cases Beginning Balance (Combined)}} \times 1000$
Risk Monitor	Number of cases which became delinquent as a percentage of total "current" period referrals, including non-delinquent referrals.	$\frac{\text{Number of Cases Established, Referred, Transferred(current)}}{\text{Number of Cases Established (current) + Number of Cases with Payments Received (non - delinquent, current)}}$

Performance Metric in Dashboard

Collector Effective Index	Current	Prior	
	46.7%	9.1%	
First Year Resolution Rate	22.2%		
Spend Efficiency Score	Current	Prior	Combined
Court Collection Program	0.20	0.20	0.20
County Collection Program			
Private Agency	0.20	0.20	0.20
FTB Court-Ordered Debt	0.20	0.20	0.20
FTB Interagency Intercept Collection	0.20	0.20	0.20
Intra-Branch Program			
Other	0.20	0.20	0.20
Cost to Referral Ratio	Current	Prior	Combined
	25.43	5.05	8.56
Adjustment Score	Adjustments	Score	
	\$6,356,168	46.11	
Discharge Score	Discharges	Score	
	\$0	0.00	
Risk Monitor	64.1%		
Please provide any brief comments on your performance measures you wish included in the Dashboard for your program. (500 character maximum)			

Court	Outstanding Balance	Nondelinquent Revenue	Delinquent Revenue	Administrative Cost	Adjustments	Discharge					
	\$112,415,849	\$13,199,219	\$19,076,278	\$3,815,255	\$6,356,168	\$0					
2021-22 Collections Individual Program Report	Cluster	First-year Resolution Rate	Risk Monitor	Adjustment Score	Discharge Score						
	3	Score: 22.2% Cluster Average: 15.4%	Score: 64.1% Cluster Average: 62.7%	Score: 46.11 Cluster Average: 54.12	Score: 0.00 Cluster Average: 28.98						
Population	Collector Effective Index		Spend Efficiency Score								
	833,652	CEI Score: 0.30 Cluster Average: 0.08	Cost: Referral Ratio: 22.21 Cluster Average: 4.50	Period	Current	Prior	Combined				
Judges	30			Score	Cluster Average	Score	Cluster Average				
Commissioners	4.00			Court	0.20	0.25	0.20	0.33	0.20	0.28	
Best Practices Engaged	21/22			Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	
Collections Activities Performed	14/16	Period	Score	Cluster Average	FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21
		Current	0.47	0.30	FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09
		Prior	0.09	0.08	Other	0.20	0.20	0.20	0.20	0.20	0.20
		Combined	0.16	0.10							
		Current	25.43	22.21							
		Prior	5.05	4.50							
		Combined	8.56	6.33							
Dashboard Comments											
The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.											
Performance Metrics Key											
Positive				Needs Improvement				No Data			

Clusters in Dashboard

Cluster 1	Cluster 2		Cluster 3	Cluster 4
Alpine	Butte	Shasta	Contra Costa	Alameda
Amador	El Dorado	Siskiyou	Fresno	Los Angeles
Calaveras	Humboldt	Sutter	Kern	Orange
Colusa	Imperial	Tehama	Monterey	Riverside
Del Norte	Kings	Tuolumne	San Francisco	Sacramento
Glenn	Lake	Yolo	San Joaquin	San Bernardino
Inyo	Madera	Yuba	San Mateo	San Diego
Lassen	Marin		Santa Barbara	Santa Clara
Mariposa	Mendocino		Solano	
Modoc	Merced		Sonoma	
Mono	Napa		Stanislaus	
Plumas	Nevada		Tulare	
San Benito	Placer		Ventura	
Sierra	San Luis Obispo			
Trinity	Santa Cruz			

Court	Outstanding Balance	Nondelinquent Revenue	Delinquent Revenue	Administrative Cost	Adjustments	Discharge
	\$112,415,849	\$13,199,219	\$19,076,278	\$3,815,255	\$6,356,168	\$0

2021-22 Collections Individual Program Report	Cluster	First-year Resolution Rate	Risk Monitor	Adjustment Score	Discharge Score
	3	Score Cluster Average	Score Cluster Average	Score Cluster Average	Score Cluster Average
		22.2% 15.4%	64.1% 62.7%	46.11 54.12	0.00 28.98

Population	Collector Effective Index		Cost: Referral Ratio		Spend Efficiency Score				
	CEI Score	Cluster Average	Cost: Referral Score	Cluster Average	Period Program	Current Score	Prior Score	Combined Score	Cluster Average
833,652	0.30	0.30	22.21	22.21	Court	0.20	0.25	0.20	0.33
Judges 30	0.08	0.08	4.50	4.50	Private Agency	0.20	0.18	0.20	0.24
Commissioners 4.00	0.09	0.09	5.05	5.05	FTB-COD	0.20	0.16	0.20	0.21
Best Practices Engaged 21/22	0.16	0.16	8.56	8.56	FTB-IIC	0.20	0.07	0.20	0.09
	0.10	0.10	6.33	6.33	Other	0.20	0.20	0.20	0.20

Collections Activities Performed	Collector Effective Index	Cost: Referral Ratio			
Period	Score	Cluster Average	Period	Score	Cluster Average
Current	0.47	0.30	Current	25.43	22.21
Prior	0.09	0.08	Prior	5.05	4.50
Combined	0.16	0.10	Combined	8.56	6.33

Dashboard Comments		
The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.		

Performance Metrics Key		
Positive	Needs Improvement	No Data

Performance Comments in Dashboard

Collector Effective Index	Current	Prior	
	46.7%	9.1%	
First Year Resolution Rate	22.2%		
Spend Efficiency Score	Current	Prior	Combined
Court Collection Program	0.20	0.20	0.20
County Collection Program			
Private Agency	0.20	0.20	0.20
FTB Court-Ordered Debt	0.20	0.20	0.20
FTB Interagency Intercept Collection	0.20	0.20	0.20
Intra-Branch Program			
Other	0.20	0.20	0.20
Cost to Referral Ratio	Current	Prior	Combined
	25.43	5.05	8.56
Adjustment Score	Adjustments	Score	
	\$6,356,168	46.11	
Discharge Score	Discharges	Score	
	\$0	0.00	
Risk Monitor	64.1%		
Please provide any brief comments on your performance measures you wish included in the Dashboard for your program. (500 character maximum)			

Court	Outstanding Balance	Nondelinquent Revenue	Delinquent Revenue	Administrative Cost	Adjustments	Discharge
	\$112,415,849	\$13,199,219	\$19,076,278	\$3,815,255	\$6,356,168	\$0
2021-22 Collections Individual Program Report	Cluster	First-year Resolution Rate	Risk Monitor	Adjustment Score	Discharge Score	
	3	Score Cluster Average	Score Cluster Average	Score Cluster Average	Score Cluster Average	Score Cluster Average
		22.2% 15.4%	64.1% 62.7%	46.11 54.12	0.00 28.98	
Population	Collector Effective Index	Cost: Referral Ratio	Spend Efficiency Score			
833,652	CEI Score Cluster Average	Cost: Referral Score Cluster Average	Period	Current	Prior	Combined
Judges 30			Program	Score Cluster Average	Score Cluster Average	Score Cluster Average
Commissioners 4.00			Court	0.20 0.25	0.20 0.33	0.20 0.28
Best Practices Engaged			Private Agency	0.20 0.18	0.20 0.24	0.20 0.22
21/22			FTB-COD	0.20 0.16	0.20 0.21	0.20 0.21
Collections Activities Performed	Collector Effective Index	Cost: Referral Ratio	FTB-IIC	0.20 0.07	0.20 0.09	0.20 0.09
14/16	Period Score Cluster Average	Period Score Cluster Average	Other	0.20 0.20	0.20 0.20	0.20 0.20
	Current 0.47 0.30	Current 25.43 22.21	Dashboard Comments			
	Prior 0.09 0.08	Prior 5.05 4.50	The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.			
	Combined 0.16 0.10	Combined 8.56 6.33	Performance Metrics Key			
			Positive Needs Improvement No Data			



Measuring Performance: Key Data Elements

Collector Effective Index (CEI)

REPORTING PERIOD		Col. A	CURRENT PERIOD (NEWLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS													
1	Beginning Date-First day of Reporting Period	06-Jul-21														
2	Ending Date-Last day of Reporting Period	30-Jun-22														
Row	Program	Number of Cases Established or Referred as Delinquent	Number of Cases with Payment(s) Received (Items 1 and 2)	Cost of Collections (Penal Code 1463.007) <i>enter as negative number</i>	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3)	Discharge from Accountability (Item 3)	Net Value of Newly-Established Delinquent Debt at End of Period (Col. C - E - G - H)	Value of Cases on Installment Agreement (Item 8)	Default Balance Installment Agreement (Item 8)	Percentage of Debt Defaulted On (Installment Agmt.) (Col. K / Col. J)						
		Col. B	Col. D	Col. F	Col. G	Col. H	Col. I	Col. J	Col. K	Col. L						
3	Non-Delinquent Collections															
4	Court Collection Program															
5	County Collection Program															
6	Private Agency															
7	FTE Court-Ordered Debt															
8	FTE Interagency Intercept Collection															
9	Intra-Branch Program															
10	Other															
11	Sub-total Delinquent															
PREVIOUS PERIOD (PREVIOUSLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS																
		Number of Cases Beginning (Ending Balance from Transfer Worksheet)	Number of Cases with Payment(s) Received	Cost of Collections (Penal Code 1463.007) <i>enter as negative number</i>	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence	Discharge from Accountability	Net Value of Previously-Established Delinquent Debt at End of Period (Col. N - P - R - S)	Value of Cases on Installment Agmt. (Ending Balance from Prior Year)	Default Balance Installment Agreement	Percentage of Debt Defaulted On (Installment Agmt.) (Col. V / Col. U)						
		Col. M	Col. O	Col. Q	Col. R	Col. S	Col. T	Col. U	Col. V	Col. W						
12	Non-Delinquent Collections															
13	Court Collection Program															
14	County Collection Program															
15	Private Agency															
16	FTE Court-Ordered Debt															
17	FTE Interagency Intercept Collection															
18	Intra-Branch Program															
19	Other															
20	Sub-total Delinquent															
ENDING BALANCES; FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS																
		Number of Cases Beginning	Adjustments	Discharge from Accountability	Net Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages								
		Col. AB	Col. AC	Col. AD	Col. AE	Col. AF	Col. AG									
21	Non-Delinquent Collections															
22	Court Collection Program															
23	County Collection Program															
24	Private Agency															
25	FTE Court-Ordered Debt															
26	FTE Interagency Intercept Collection															
27	Intra-Branch Program															
28	Other															
29	Total Delinquent															

REMINDER: Column D should include the number of cases with payment received, not the number of payments.

CEI in Dashboard

Court	Outstanding Balance	Nondelinquent Revenue	Delinquent Revenue	Administrative Cost	Adjustments	Discharge																																																		
	\$112,415,849	\$13,199,219	\$19,076,278	\$3,815,255	\$6,356,168	\$0																																																		
2021-22 Collections Individual Program Report	Cluster	First-year Resolution Rate	Risk Monitor	Adjustment Score	Discharge Score																																																			
	3	Score Cluster Average 22.2% 15.4%	Score Cluster Average 64.1% 62.7%	Score Cluster Average 46.11 54.12	Score Cluster Average 0.00 28.98																																																			
Population	Collector Effective Index	Cost: Referral Ratio	Spend Efficiency Score																																																					
	833,652	Cost: Referral Score Cluster Average	Period Program	Current Score Cluster Average	Prior Score Cluster Average	Combined Score Cluster Average																																																		
Judges			Court	0.20	0.25	0.20	0.33	0.20	0.28																																															
30			Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																															
Commissioners	4.00		FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																															
Best Practices Engaged	21/22		FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																															
Collections Activities Performed	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>0.47</td> <td>0.30</td> </tr> <tr> <td>Prior</td> <td>0.09</td> <td>0.08</td> </tr> <tr> <td>Combined</td> <td>0.16</td> <td>0.10</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	0.47	0.30	Prior	0.09	0.08	Combined	0.16	0.10	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>25.43</td> <td>22.21</td> </tr> <tr> <td>Prior</td> <td>5.05</td> <td>4.50</td> </tr> <tr> <td>Combined</td> <td>8.56</td> <td>6.33</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	25.43	22.21	Prior	5.05	4.50	Combined	8.56	6.33	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>0.20</td> <td>0.20</td> </tr> <tr> <td>Prior</td> <td>0.20</td> <td>0.20</td> </tr> <tr> <td>Combined</td> <td>0.20</td> <td>0.20</td> </tr> </tbody> </table>				Period	Score	Cluster Average	Current	0.20	0.20	Prior	0.20	0.20	Combined	0.20	0.20	<p>Other</p> <table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>0.20</td> <td>0.20</td> </tr> <tr> <td>Prior</td> <td>0.20</td> <td>0.20</td> </tr> <tr> <td>Combined</td> <td>0.20</td> <td>0.20</td> </tr> </tbody> </table>		Period	Score	Cluster Average	Current	0.20	0.20	Prior	0.20	0.20	Combined	0.20	0.20
	Period	Score	Cluster Average																																																					
Current	0.47	0.30																																																						
Prior	0.09	0.08																																																						
Combined	0.16	0.10																																																						
Period	Score	Cluster Average																																																						
Current	25.43	22.21																																																						
Prior	5.05	4.50																																																						
Combined	8.56	6.33																																																						
Period	Score	Cluster Average																																																						
Current	0.20	0.20																																																						
Prior	0.20	0.20																																																						
Combined	0.20	0.20																																																						
Period	Score	Cluster Average																																																						
Current	0.20	0.20																																																						
Prior	0.20	0.20																																																						
Combined	0.20	0.20																																																						
			<p>Dashboard Comments</p> <p>The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.</p>																																																					
			<p>Performance Metrics Key</p> <p>Positive Needs Improvement No Data</p>																																																					

CEI: Calculates the percentage of referrals with payment received versus total referrals of that age.

First-year Resolution Rate (FYR)

REPORTING PERIOD		Col. A										
1	Beginning Date-First day of Reporting Period	01-Jul-21										
2	Ending Date-Last day of Reporting Period	30-Jun-22										
CURRENT PERIOD (NEWLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Row	Program	Number of Cases Established or Referred as Delinquent Col. B	Value of Cases Established or Referred as Delinquent Col. C	Number of Cases with Payment(s) Received Col. D	Gross Revenue Collected Col. E	Cost of Collections (Penal Code 1463.007) enter as negative number Col. F	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3) Col. G	Discharge Account (Item 4) Col. H	Net Value of Newly-Established Delinquent Debt at End of Period (Col. C - E - G - H) Col. I	Number of Cases on Installment Agreement (Item 5) Col. J	Default Balance Installment Agreement (Item 6) Col. K	Percentage of Debt Defaulted On (Installment Agmt.) (Col. K / Col. J) Col. L
3	Non-Delinquent Collections											
4	Court Collection Program											
5	County Collection Program											
6	Private Agency											
7	FTB Court-Ordered Debt											
8	FTB Interagency Intercept Collection											
9	Intra-Branch Program											
10	Other											
11	Sub-total Delinquent											
(PREVIOUSLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES												
Row	Program	Number of Delinquent Cases at Beginning (Ending Balance Transfer Word) Col. M	Value of Delinquent Cases at Beginning (Ending Balance Transfer Word) Col. N	Number of Cases with Payment(s) Received Col. O	Gross Revenue Collected Col. P	Cost of Collections (Penal Code 1463.007) enter as negative number Col. Q	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence Col. R	Discharge Account Col. S	Net Change in Value Col. T	Number of Cases on Installment Agmt. ending Balance from Prior Year Col. U	Default Balance Installment Agreement Col. V	Percentage of Debt Defaulted On (Installment Agmt.) (Col. V / Col. U) Col. W
12	Non-Delinquent Collections											
13	Court Collection Program											
14	County Collection Program											
15	Private Agency											
16	FTB Court-Ordered Debt											
17	FTB Interagency Intercept Collection											
18	Intra-Branch Program											
19	Other											
20	Sub-total Delinquent											
COMBINED: BEGINNING AND ENDING BALANCES, FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Row	Program	Number of Cases Beginning Balance Col. X	Value of Cases Beginning Balance Col. Y	Gross Revenue Collected Col. Z	Cost of Collections (Penal Code 1463.007) Col. AA	Adjustments Col. AB	Discharge from Accountability Col. AC	Net Change in Value Col. AD	Number of Cases - Ending Balance Col. AE	Value of Cases - Ending Balance Col. AF	Error Messages Col. AG	
21	Non-Delinquent Collections											
22	Court Collection Program											
23	County Collection Program											
24	Private Agency											
25	FTB Court-Ordered Debt											
26	FTB Interagency Intercept Collection											
27	Intra-Branch Program											
28	Other											
29	Total Delinquent											

FYR in Dashboard

Court	Outstanding Balance \$112,415,849	Nondelinquent Revenue \$13,199,219	Delinquent Revenue \$19,076,278	Administrative Cost \$3,815,255	Adjustments \$6,356,168	Discharge \$0																																			
2021-22 Collections Individual Program Report	Cluster 3	First-year Resolution Rate		Risk Monitor	Adjustment Score	Discharge Score																																			
		Score	Cluster Average	Score	Cluster Average	Score	Cluster Average																																		
		22.2%	15.4%	64.1%	62.7%	46.11	54.12																																		
						0.00	28.98																																		
Population 833,652	Collector Effective Index		Cost: Referral Ratio		Spend Efficiency Score																																				
	● CEI Score ◆ Cluster Average		● Cost: Referral Score ◆ Cluster Average		Period Program Score Current Cluster Average Prior Cluster Average Combined Score Cluster Average																																				
Judges 30					<table border="1"> <tr> <td>Court</td> <td>0.20</td> <td>0.25</td> <td>0.20</td> <td>0.33</td> <td>0.20</td> <td>0.28</td> </tr> <tr> <td>Private Agency</td> <td>0.20</td> <td>0.18</td> <td>0.20</td> <td>0.24</td> <td>0.20</td> <td>0.22</td> </tr> <tr> <td>FTB-COD</td> <td>0.20</td> <td>0.16</td> <td>0.20</td> <td>0.21</td> <td>0.20</td> <td>0.21</td> </tr> <tr> <td>FTB-IIC</td> <td>0.20</td> <td>0.07</td> <td>0.20</td> <td>0.09</td> <td>0.20</td> <td>0.09</td> </tr> <tr> <td>Other</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> </tr> </table>		Court	0.20	0.25	0.20	0.33	0.20	0.28	Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21	FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09	Other	0.20	0.20	0.20	0.20	0.20	0.20
Court	0.20	0.25	0.20	0.33	0.20	0.28																																			
Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																			
FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																			
FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																			
Other	0.20	0.20	0.20	0.20	0.20	0.20																																			
Commissioners 4.00																																									
Best Practices Engaged 21/22																																									
Collections Activities Performed 14/16	Collector Effective Index		Cost: Referral Ratio		Dashboard Comments																																				
	Period	Score	Cluster Average	Period			Score	Cluster Average																																	
	Current	0.47	0.30	Current	25.43	22.21																																			
	Prior	0.09	0.08	Prior	5.05	4.50																																			
	Combined	0.16	0.10	Combined	8.56	6.33																																			
Performance Metrics Key																																									
Positive Needs Improvement No Data																																									

FYR: calculates the percentage of 'current' referral balance that was resolved within the first year.

Reporting Revenue

- Report revenue collected for nondelinquent and delinquent cases and the associated number of cases.
- Report the number of cases with payments received, **not** the number of payments.
- **All** collections information should be separated by period.
- **All** collections information should be reported in Prior Period if not separated by period.

Spend Efficiency Score (SES)

REPORTING PERIOD		Col. A		
1	Beginning Date-First day of Reporting Period	01-Jul-21		
2	Ending Date-Last day of Reporting Period	30-Jun-22		
CURRENT PERIOD				
		Number of Cases Established or Referred as Delinquent	Value of Cases Established or Referred as Delinquent	Number of Payments (Items 1-10)
Row	Program	Col. B	Col. C	Col. D
3	Non-Delinquent Collections			
4	Court Collection Program			
5	County Collection Program			
6	Private Agency			
7	FTB Court-Ordered Debt			
8	FTB Interagency Intercept Collection			
9	Intra-Branch Program			
10	Other			
11	Sub-total Delinquent			
PRIOR PERIOD (PREVIOUSLY) DELINQUENT DEBT: FINES, FEES				
		Number of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Value of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Number of Payments (Items 1-10)
Row	Program	Col. M	Col. N	Col. O
12	Non-Delinquent Collections			
13	Court Collection Program			
14	County Collection Program			
15	Private Agency			
16	FTB Court-Ordered Debt			
17	FTB Interagency Intercept Collection			
18	Intra-Branch Program			
19	Other			
20	Sub-total Delinquent			
DELINQUENT DEBT: FINES, FEES				
		Number of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Value of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Number of Payments (Items 1-10)
Row	Program	Col. M	Col. N	Col. O
12	Non-Delinquent Collections			
13	Court Collection Program			
14	County Collection Program			
15	Private Agency			
16	FTB Court-Ordered Debt			
17	FTB Interagency Intercept Collection			
18	Intra-Branch Program			
19	Other			
20	Sub-total Delinquent			
DELINQUENT DEBT: FINES, FEES				
		Number of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Value of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Number of Payments (Items 1-10)
Row	Program	Col. M	Col. N	Col. O
21	Non-Delinquent Collections			
22	Court Collection Program			
23	County Collection Program			
24	Private Agency			
25	FTB Court-Ordered Debt			
26	FTB Interagency Intercept Collection			
27	Intra-Branch Program			
28	Other			
29	Total Delinquent			

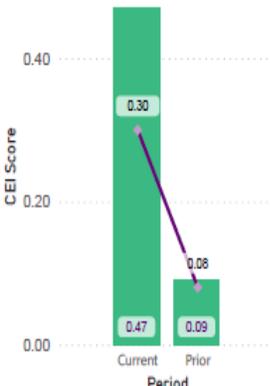
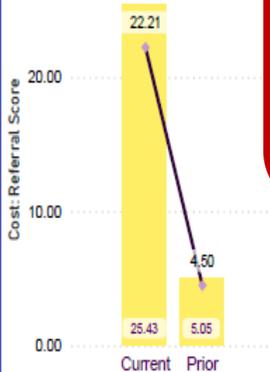
GROSS REVENUE COLLECTED		COST OF COLLECTIONS (PENAL CODE 1463.007) enter as negative number	
	Col. E		Col. F
Row	Program	Col. Z	Col. AA
21	Non-Delinquent Collections		
22	Court Collection Program		
23	County Collection Program		
24	Private Agency		
25	FTB Court-Ordered Debt		
26	FTB Interagency Intercept Collection		
27	Intra-Branch Program		
28	Other		
29	Total Delinquent		

DISBURSEMENTS, PENALTIES AND ASSESSMENTS					
	Discharge from Accountability (Item 2)	Net Value of Newly Established Delinquent Debt at End of Period (Col. C - E - G - H)	Value of Cases on Installment Agreement (Item 8)	Default Balance Installment Agreement (Item 8)	Percentage of Debt Defaulted On (Installment Agmt.) (Col. K / Col. J)
Row	Col. H	Col. I	Col. J	Col. K	Col. L
3					
4					
5					
6					
7					
8					
9					
10					
11					

DISBURSEMENTS, PENALTIES AND ASSESSMENTS					
	Discharge from Accountability	Net Value of Previously Established Delinquent Debt at End of Period (Col. N - P - R - S)	Value of Cases on Installment Agmt. (Ending Balance from Prior Year)	Default Balance Installment Agreement	Percentage of Debt Defaulted On (Installment Agmt.) (Col. V / Col. U)
Row	Col. S	Col. T	Col. U	Col. V	Col. W
12					
13					
14					
15					
16					
17					
18					
19					
20					

DISBURSEMENTS, PENALTIES AND ASSESSMENTS				
	Net Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
Row	Col. AD	Col. AE	Col. AF	Col. AG
21				
22				
23				
24				
25				
26				
27				
28				
29				

SES in Dashboard

Court	Outstanding Balance \$112,415,849	Nondelinquent Revenue \$13,199,219	Delinquent Revenue \$19,076,278	Administrative Cost \$3,815,255	Adjustments \$6,356,168	Discharge \$0																																										
2021-22 Collections Individual Program Report	Cluster 3	First-year Resolution Rate Score Cluster Average 22.2% 15.4%	Risk Monitor Score Cluster Average 64.1% 62.7%	Adjustment Score Score Cluster Average 46.11 54.12	Discharge Score Score Cluster Average 0.00 28.98																																											
	Collector Effective Index ● CEI Score ● Cluster Average	Cost: Referral Ratio ● Cost: Referral Score ● Cluster Average	Spend Efficiency Score																																													
Population 833,652			<table border="1"> <thead> <tr> <th>Period</th> <th>Current Score</th> <th>Current Cluster Average</th> <th>Prior Score</th> <th>Prior Cluster Average</th> <th>Combined Score</th> <th>Combined Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Court</td> <td>0.20</td> <td>0.25</td> <td>0.20</td> <td>0.33</td> <td>0.20</td> <td>0.28</td> </tr> <tr> <td>Private Agency</td> <td>0.20</td> <td>0.18</td> <td>0.20</td> <td>0.24</td> <td>0.20</td> <td>0.22</td> </tr> <tr> <td>FTB-COD</td> <td>0.20</td> <td>0.16</td> <td>0.20</td> <td>0.21</td> <td>0.20</td> <td>0.21</td> </tr> <tr> <td>FTB-IIC</td> <td>0.20</td> <td>0.07</td> <td>0.20</td> <td>0.09</td> <td>0.20</td> <td>0.09</td> </tr> <tr> <td>Other</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> </tr> </tbody> </table>				Period	Current Score	Current Cluster Average	Prior Score	Prior Cluster Average	Combined Score	Combined Cluster Average	Court	0.20	0.25	0.20	0.33	0.20	0.28	Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21	FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09	Other	0.20	0.20	0.20	0.20	0.20	0.20
Period	Current Score	Current Cluster Average	Prior Score	Prior Cluster Average	Combined Score	Combined Cluster Average																																										
Court	0.20	0.25	0.20	0.33	0.20	0.28																																										
Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																										
FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																										
FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																										
Other	0.20	0.20	0.20	0.20	0.20	0.20																																										
Judges 30	Dashboard Comments The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.																																															
Commissioners 4.00																																																
Best Practices Engaged 21/22	Collector Effective Index	Cost: Referral Ratio	Performance Metrics Key																																													
Collections Activities Performed 14/16	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>0.47</td> <td>0.30</td> </tr> <tr> <td>Prior</td> <td>0.09</td> <td>0.08</td> </tr> <tr> <td>Combined</td> <td>0.16</td> <td>0.10</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	0.47	0.30	Prior	0.09	0.08	Combined	0.16	0.10	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>25.43</td> <td>22.21</td> </tr> <tr> <td>Prior</td> <td>5.05</td> <td>4.50</td> </tr> <tr> <td>Combined</td> <td>8.56</td> <td>6.33</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	25.43	22.21	Prior	5.05	4.50	Combined	8.56	6.33	<table border="1"> <thead> <tr> <th>Positive</th> <th>Needs Improvement</th> <th>No Data</th> </tr> </thead> <tbody> <tr> <td>Green</td> <td>Yellow</td> <td>Red</td> </tr> </tbody> </table>				Positive	Needs Improvement	No Data	Green	Yellow	Red												
Period	Score	Cluster Average																																														
Current	0.47	0.30																																														
Prior	0.09	0.08																																														
Combined	0.16	0.10																																														
Period	Score	Cluster Average																																														
Current	25.43	22.21																																														
Prior	5.05	4.50																																														
Combined	8.56	6.33																																														
Positive	Needs Improvement	No Data																																														
Green	Yellow	Red																																														

SES:
Calculates the number of dollars spent to collect \$1 in delinquent referrals for all programs.

CRR in Dashboard

Court	Outstanding Balance \$112,415,849	Nondelinquent Revenue \$13,199,219	Delinquent Revenue \$19,076,278	Administrative Cost \$3,815,255	Adjustments \$6,356,168	Discharge \$0																																			
2021-22 Collections Individual Program Report	Cluster 3	First-year Resolution Rate Score Cluster Average 22.2% 15.4%		Risk Monitor Score Cluster Average 64.1% 62.7%		Adjustment Score Score Cluster Average 46.11 54.12																																			
						Discharge Score Score Cluster Average 0.00 28.98																																			
Population 833,652	Collector Effective Index ● CEI Score ● Cluster Average 0.40 0.20 0.00 Current Prior 0.47 0.09 0.30 0.08	Cost: Referral Ratio ● Cost: Referral Score ● Cluster Average 20.00 10.00 0.00 Current Prior 25.43 5.05 22.21 4.50		Spend Efficiency Score Period Program Score Current Cluster Average Prior Cluster Average Combined Score Cluster Average																																					
Judges 30				<table border="1"> <tr><td>Court</td><td>0.20</td><td>0.25</td><td>0.20</td><td>0.33</td><td>0.20</td><td>0.28</td></tr> <tr><td>Private Agency</td><td>0.20</td><td>0.18</td><td>0.20</td><td>0.24</td><td>0.20</td><td>0.22</td></tr> <tr><td>TB-COD</td><td>0.20</td><td>0.16</td><td>0.20</td><td>0.21</td><td>0.20</td><td>0.21</td></tr> <tr><td>TB-IIC</td><td>0.20</td><td>0.07</td><td>0.20</td><td>0.09</td><td>0.20</td><td>0.09</td></tr> <tr><td>Other</td><td>0.20</td><td>0.20</td><td>0.20</td><td>0.20</td><td>0.20</td><td>0.20</td></tr> </table>				Court	0.20	0.25	0.20	0.33	0.20	0.28	Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	TB-COD	0.20	0.16	0.20	0.21	0.20	0.21	TB-IIC	0.20	0.07	0.20	0.09	0.20	0.09	Other	0.20	0.20	0.20	0.20	0.20
Court	0.20	0.25	0.20	0.33	0.20	0.28																																			
Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																			
TB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																			
TB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																			
Other	0.20	0.20	0.20	0.20	0.20	0.20																																			
Commissioners 4.00																																									
Best Practices Engaged 21/22				Dashboard Comments																																					
Collections Activities Performed 14/16	Collector Effective Index Period Score Cluster Average Current 0.47 0.30 Prior 0.09 0.08 Combined 0.16 0.10	Cost: Referral Ratio Period Score Cluster Average Current 25.43 22.21 Prior 5.05 4.50 Combined 8.56 6.33		The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.																																					
				Performance Metrics Key Positive Needs Improvement No Data																																					

CRR:
Calculates the average dollars spent per case referral.

About Cost Recovery...

- Authorized by Penal Code § 1463.007
 - Costs for processing delinquent Ability to Pay installment plans are recoverable.
- Program must comply with Penal Code § 1463.010(b)
 - Cooperative plan between court and county
 - Current **written** MOU satisfies requirement
- Program must meet 10 of 16 collections activities
- Program must separately track and report delinquent revenue
- [Guidelines and Standards for Cost Recovery](#)

Risk Monitor

REPORTING PERIOD		A	DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS									
1	Beginning Date-First day of	21	C	D	E	F	G	H	I	J	K	L
2	Ending Date-Last day of	22										
Row	Program					Cost of Collections (Penal Code 1463.007) enter as negative number	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3)	Discharge from Accountability (Item 3)	Net Value of Newly-Established Delinquent Debt at End of Period (Col. C - E - G - H)	Value of Cases on Installment Agreement (Item 8)	Default Balance Installment Agreement (Item 8)	Percentage of Debt Defaulted On (Installment Agmt.) (Col. E / Col. J)
3	Non-Delinquent Collections					Col. F	Col. G	Col. H	Col. I	Col. J	Col. K	Col. L
4	Court Collection Program					-	-	-	-	-	-	-
5	County Collection Program					-	-	-	-	-	-	-
6	Private Agency					-	-	-	-	-	-	-
7	FTB Court-Ordered Debt					-	-	-	-	-	-	-
8	FTB Interagency Intercept					-	-	-	-	-	-	-
9	Intra-Branch Program					-	-	-	-	-	-	-
10	Other					-	-	-	-	-	-	-
11	Sub-total Delinquent					-	-	-	-	-	-	-
						DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
Row	Program					Cost of Collections (Penal Code 1463.007) enter as negative number	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence	Discharge from Accountability	Net Value of Previously-Established Delinquent Debt at End of Period (Col. N - P - R - S)	Value of Cases on Installment Agmt. (Ending Balance from Prior Year)	Default Balance Installment Agreement	Percentage of Debt Defaulted On (Installment Agmt.) (Col. Y / Col. U)
12	Non-Delinquent Collections					Col. Q	Col. R	Col. S	Col. T	Col. U	Col. V	Col. W
13	Court Collection Program					-	-	-	-	-	-	-
14	County Collection Program					-	-	-	-	-	-	-
15	Private Agency					-	-	-	-	-	-	-
16	FTB Court-Ordered Debt					-	-	-	-	-	-	-
17	FTB Interagency Intercept					-	-	-	-	-	-	-
18	Intra-Branch Program					-	-	-	-	-	-	-
19	Other					-	-	-	-	-	-	-
20	Sub-total Delinquent					-	-	-	-	-	-	-
						COMBINED: BEGINNING AND ENDING BALANCES, FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS						
Row	Program	Number of Cases Beginning Balance	Value of Cases Beginning Balance	Gross Revenue Collected	Cost of Collections (Penal Code 1463.007)	Adjustments	Discharge from Accountability	Net Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages	
21	Non-Delinquent Collections	Col. X	Col. Y	Col. Z	Col. AA	Col. AB	Col. AC	Col. AD	Col. AE	Col. AF	Col. AG	
22	Court Collection Program	-	-	-	-	-	-	-	-	-	-	
23	County Collection Program	-	-	-	-	-	-	-	-	-	-	
24	Private Agency	-	-	-	-	-	-	-	-	-	-	
25	FTB Court-Ordered Debt	-	-	-	-	-	-	-	-	-	-	
26	FTB Interagency Intercept Collector	-	-	-	-	-	-	-	-	-	-	
27	Intra-Branch Program	-	-	-	-	-	-	-	-	-	-	
28	Other	-	-	-	-	-	-	-	-	-	-	
29	Total Delinquent	-	-	-	-	-	-	-	-	-	-	

NOTE:
 Column D should include the number of cases with payment received, not the number of payments.
 Column B should have an accurate, up-to-date case count.

Risk Monitor in Dashboard

Court	Outstanding Balance	Nondelinquent Revenue	Delinquent Revenue	Administrative Cost	Adjustments	Discharge																																									
	\$112,415,849	\$13,199,219	\$19,076,278	\$3,815,255	\$6,356,168	\$0																																									
2021-22 Collections Individual Program Report	Cluster	3	First-year Resolution Rate	Risk Monitor	Adjustment Score	Discharge Score																																									
	Score	Cluster Average	Score	Cluster Average	Score	Cluster Average																																									
			22.2%	15.4%	64.1%	62.7%																																									
			46.11	54.12	0.00	28.98																																									
Population	Collector Effective Index		Cost: Referral Ratio		Spend Efficiency Score																																										
					<table border="1"> <thead> <tr> <th>Period</th> <th>Current Score</th> <th>Current Cluster Average</th> <th>Prior Score</th> <th>Prior Cluster Average</th> <th>Combined Score</th> <th>Combined Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Court</td> <td>0.20</td> <td>0.25</td> <td>0.20</td> <td>0.33</td> <td>0.20</td> <td>0.28</td> </tr> <tr> <td>Private Agency</td> <td>0.20</td> <td>0.18</td> <td>0.20</td> <td>0.24</td> <td>0.20</td> <td>0.22</td> </tr> <tr> <td>FTB-COD</td> <td>0.20</td> <td>0.16</td> <td>0.20</td> <td>0.21</td> <td>0.20</td> <td>0.21</td> </tr> <tr> <td>FTB-IIC</td> <td>0.20</td> <td>0.07</td> <td>0.20</td> <td>0.09</td> <td>0.20</td> <td>0.09</td> </tr> <tr> <td>Other</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> </tr> </tbody> </table>		Period	Current Score	Current Cluster Average	Prior Score	Prior Cluster Average	Combined Score	Combined Cluster Average	Court	0.20	0.25	0.20	0.33	0.20	0.28	Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21	FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09	Other	0.20	0.20	0.20	0.20	0.20
Period	Current Score	Current Cluster Average	Prior Score	Prior Cluster Average	Combined Score	Combined Cluster Average																																									
Court	0.20	0.25	0.20	0.33	0.20	0.28																																									
Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																									
FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																									
FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																									
Other	0.20	0.20	0.20	0.20	0.20	0.20																																									
833,652	CEI Score		Cost: Referral Score																																												
Judges	0.30		22.21																																												
30	0.08		4.50																																												
Commissioners	0.47		25.43																																												
4.00	0.09		5.05																																												
Best Practices Engaged	21/22																																														
Collections Activities Performed	Collector Effective Index		Cost: Referral Ratio		Dashboard Comments																																										
	Period	Score	Cluster Average	Period	Score	Cluster Average																																									
14/16	Current	0.47	0.30	Current	25.43	22.21																																									
	Prior	0.09	0.08	Prior	5.05	4.50																																									
	Combined	0.16	0.10	Combined	8.56	6.33																																									
<p>The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.</p>																																															
<p>Performance Metrics Key</p> <p>Positive (Green) Needs Improvement (Yellow) No Data (Red)</p>																																															

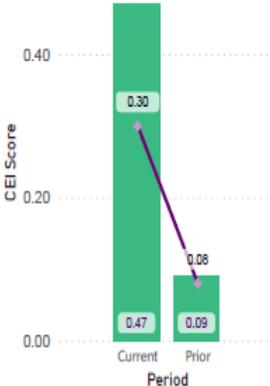
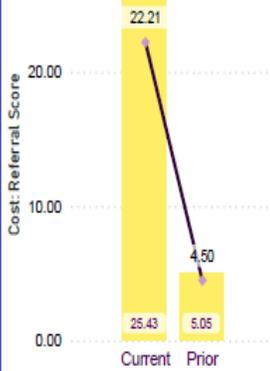
Risk Monitor:
Calculates the percentage of referrals that went delinquent out of the total current referrals for that year.

Adjustment Score

REPORTING PERIOD		Col. A										
1	Beginning Date-First day of Reporting Period	06-Jul-21										
2	Ending Date-Last day of Reporting Period	30-Jun-22										
CURRENT PERIOD (NEWLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Row	Program	Number of Cases Established or Referred as Delinquent	Value of Cases Established or Referred as Delinquent	Number of Cases with Payment(s) Received (Items 1 and 2)	Gross Revenue Collected	Cost of Collections (Penal Code 1463.007) enter as negative number	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3)	Discharge from Accountability (Item 2)	Net Value of Newly-Established Delinquent Debt at End of Period (Col. C - E - G - H)	Value of Cases on Installment Agreement (Item 8)	Default Balance Installment Agreement (Item 8)	Percentage of Debt Defaulted On (Installment Agmt.) (Col. E / Col. J)
3	Non-Delinquent Collections	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J	Col. K	Col. L
4	Court Collection Program											
5	County Collection Program											
6	Private Agency											
7	FTB Court-Ordered Debt											
8	FTB Interagency Intercept Collection											
9	Intra-Branch Program											
10	Other											
11	Sub-total Delinquent											
PRIOR PERIOD (PREVIOUSLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Row	Program	Number of Delinquent Cases at Period Beginning (Ending Balance Transfer)	Value of Delinquent Cases at Period Beginning	Number of Cases with Payment(s) Received	Gross Revenue Collected	Cost of Collections (Penal Code 1463.007)	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Sentence	Discharge from Accountability	Net Value of Previously-Established Delinquent Debt at End of Period (Col. N - P - R - S)	Value of Cases on Installment Agmt. (Ending Balance from Prior Year)	Default Balance Installment Agreement	Percentage of Debt Defaulted On (Installment Agmt.) (Col. V / Col. U)
12	Non-Delinquent Collections	Col. M	Col. N	Col. O	Col. P	Col. Q	Col. R	Col. S	Col. T	Col. U	Col. V	Col. W
13	Court Collection Program											
14	County Collection Program											
15	Private Agency											
16	FTB Court-Ordered Debt											
17	FTB Interagency Intercept Collection											
18	Intra-Branch Program											
19	Other											
20	Sub-total Delinquent											
NET CHANGE IN DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
Row	Program	Number of Delinquent Cases at Period Beginning	Value of Delinquent Cases at Period Beginning	Number of Cases with Payment(s) Received	Gross Revenue Collected	Cost of Collections (Penal Code 1463.007)	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Sentence	Discharge from Accountability	Net Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages
21	Non-Delinquent Collections	Col. X	Col. Y	Col. Z	Col. AA	Col. AB	Col. AC	Col. AD	Col. AE	Col. AF	Col. AG	
22	Court Collection Program											
23	County Collection Program											
24	Private Agency											
25	FTB Court-Ordered Debt											
26	FTB Interagency Intercept Collection											
27	Intra-Branch Program											
28	Other											
29	Total Delinquent											

NOTE: Adjustments include any court-ordered dismissal or vacate order resulting from statutory change.

Adjustment Score in Dashboard

Court	Outstanding Balance \$112,415,849	Nondelinquent Revenue \$13,199,219	Delinquent Revenue \$19,076,278	Administrative Cost \$3,815,255	Adjustments \$6,356,168	Discharge \$0																																														
2021-22 Collections Individual Program Report	Cluster 3	First-year Resolution Rate Score Cluster Average 22.2% 15.4%	Risk Monitor Score Cluster Average 64.1% 62.7%	Adjustment Score Score Cluster Average 46.11 54.12	Discharge Score Score Cluster Average 0.00 28.98																																															
	Collector Effective Index ● CEI Score ● Cluster Average	Cost: Referral Ratio ● Cost: Referral Score ● Cluster Average	Spend Efficiency Score																																																	
Population 833,652			<table border="1"> <thead> <tr> <th>Period</th> <th>Current</th> <th>Prior</th> <th>Combined</th> </tr> <tr> <th>Program</th> <th>Score</th> <th>Cluster Average</th> <th>Score</th> <th>Cluster Average</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Court</td> <td>0.20</td> <td>0.25</td> <td>0.20</td> <td>0.33</td> <td>0.20</td> <td>0.28</td> </tr> <tr> <td>Private Agency</td> <td>0.20</td> <td>0.18</td> <td>0.20</td> <td>0.24</td> <td>0.20</td> <td>0.22</td> </tr> <tr> <td>FTB-COD</td> <td>0.20</td> <td>0.16</td> <td>0.20</td> <td>0.21</td> <td>0.20</td> <td>0.21</td> </tr> <tr> <td>FTB-IIC</td> <td>0.20</td> <td>0.07</td> <td>0.20</td> <td>0.09</td> <td>0.20</td> <td>0.09</td> </tr> <tr> <td>Other</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> </tr> </tbody> </table>				Period	Current	Prior	Combined	Program	Score	Cluster Average	Score	Cluster Average	Score	Cluster Average	Court	0.20	0.25	0.20	0.33	0.20	0.28	Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21	FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09	Other	0.20	0.20	0.20	0.20	0.20	0.20
Period	Current	Prior	Combined																																																	
Program	Score	Cluster Average	Score	Cluster Average	Score	Cluster Average																																														
Court	0.20	0.25	0.20	0.33	0.20	0.28																																														
Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																														
FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																														
FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																														
Other	0.20	0.20	0.20	0.20	0.20	0.20																																														
Judges 30																																																				
Commissioners 4.00																																																				
Best Practices Engaged 21/22																																																				
Collections Activities Performed 14/16	Collector Effective Index	Cost: Referral Ratio																																																		
	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>0.47</td> <td>0.30</td> </tr> <tr> <td>Prior</td> <td>0.09</td> <td>0.08</td> </tr> <tr> <td>Combined</td> <td>0.16</td> <td>0.10</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	0.47	0.30	Prior	0.09	0.08	Combined	0.16	0.10	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>25.43</td> <td>22.21</td> </tr> <tr> <td>Prior</td> <td>5.05</td> <td>4.50</td> </tr> <tr> <td>Combined</td> <td>8.56</td> <td>6.33</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	25.43	22.21	Prior	5.05	4.50	Combined	8.56	6.33																										
Period	Score	Cluster Average																																																		
Current	0.47	0.30																																																		
Prior	0.09	0.08																																																		
Combined	0.16	0.10																																																		
Period	Score	Cluster Average																																																		
Current	25.43	22.21																																																		
Prior	5.05	4.50																																																		
Combined	8.56	6.33																																																		
			Dashboard Comments																																																	
			The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.																																																	
			Performance Metrics Key																																																	
			<table border="1"> <tr> <td>Positive</td> <td>Needs Improvement</td> <td>No Data</td> </tr> </table>				Positive	Needs Improvement	No Data																																											
Positive	Needs Improvement	No Data																																																		

Adjustment Score:
Calculates the dollar value of adjustments against the total referral balance.

More on Adjustments

- Include only court-ordered suspensions, dismissals, and alternative payments such as community service or post sentence service of time in custody in lieu of fine, or other non-cash adjustments that occurred during the reporting period.
 - May include ability to pay reduced amounts and administrative fees repealed or vacated as a result of legislative change (e.g., AB 199).
- Report civil assessments added to case *after* July 1, 2022, as part of delinquent debt established, not as adjustment.
- Report civil assessments collected *after* July 1, 2022, as gross revenue.

Discharge Score

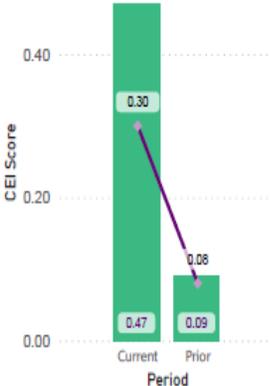
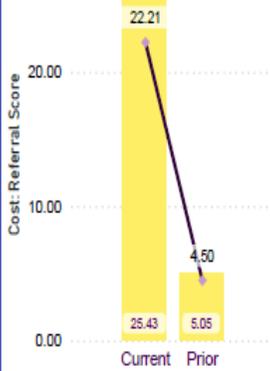
REPORTING PERIOD		Col. A										
1	Beginning Date-First day of Reporting Period	01-Jul-21										
2	Ending Date-Last day of Reporting Period	30-Jun-22										
CURRENT PERIOD (NEWLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
	Number of Cases Established or Referred as Delinquent	Value of Cases Established or Referred as Delinquent	Number of Cases with Payment(s) Received (Items 1 and 2)	Gross Revenue Collected	Cost of Collections (Penal Code 1463.007) enter as negative number	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3)	Discharge from Accountability (Item 3)	Net Value of Newly-Established Delinquent Debt at End of Period (Col. C - E - G - H)	Value of Cases on Installment Agreement (Item 8)	Default Balance Installment Agreement (Item 8)	Percentage of Debt Defaulted On (Installment Agmt.) (Col. K / Col. J)	
Row	Program	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J	Col. K	Col. L
3	Non-Delinquent Collections											
4	Court Collection Program											
5	County Collection Program											
6	Private Agency											
7	FTB Court-Ordered Debt											
8	FTB Interagency Intercept Collection											
9	Intra-Branch Program											
10	Other											
11	Sub-total Delinquent											
PRIOR PERIOD (PREVIOUSLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS												
	Number of Delinquent Cases at Period Beginning (Ending Bal. Transfer W/)	Value of Delinquent Cases at Period Beginning	Number of Cases with Payment(s) Received	Gross Revenue Collected	Cost of Collections (Penal Code 1463.007)	Adjustment: Amount satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3)	Discharge from Accountability	Net Value of Previously-Established Delinquent Debt at End of Period (Col. N - P - R - S)	Value of Cases on Installment Agmt. (Ending Balance from Prior Year)	Default Balance Installment Agreement	Percentage of Debt Defaulted On (Installment Agmt.) (Col. V / Col. U)	
Row	Program	Col. M	Col. N	Col. O	Col. P	Col. Q	Col. R	Col. S	Col. T	Col. U	Col. V	Col. W
12	Non-Delinquent Collections											
13	Court Collection Program											
14	County Collection Program											
15	Private Agency											
16	FTB Court-Ordered Debt											
17	FTB Interagency Intercept Collection											
18	Intra-Branch Program											
19	Other											
20	Sub-total Delinquent											
BEGINNING AND ENDING BALANCE AND ASSESSMENTS												
	Number of Cases Beginning	Value of Cases Beginning	Cost of Collections (Penal Code 1463.007)	Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Messages					
Row	Program	Col. AA	Col. AB	Col. AC	Col. AD	Col. AE	Col. AF	Col. AG				
21	Non-Delinquent Collections											
22	Court Collection Program											
23	County Collection Program											
24	Private Agency											
25	FTB Court-Ordered Debt											
26	FTB Interagency Intercept Collection											
27	Intra-Branch Program											
28	Other											
29	Total Delinquent											

Value of Cases Beginning Balance
Col. Y

Discharge from Accountability
Col. AC

NOTE: Discharge debt annually to decrease balance and increase overall score (individual and cluster).

Discharge Score in Dashboard

Court	Outstanding Balance \$112,415,849	Nondelinquent Revenue \$13,199,219	Delinquent Revenue \$19,076,278	Administrative Cost \$3,815,255	Adjustments \$6,356,168	Discharge \$0																																										
2021-22 Collections Individual Program Report	Cluster 3	First-year Resolution Rate Score: 22.2% Cluster Average: 15.4%	Risk Monitor Score: 64.1% Cluster Average: 62.7%	Adjustment Score Score: 46.11 Cluster Average: 54.11	Discharge Score Score: 0.00 Cluster Average: 28.98																																											
	Collector Effective Index ● CEI Score ● Cluster Average	Cost: Referral Ratio ● Cost: Referral Score ● Cluster Average	Spend Efficiency Score																																													
Population 833,652			<table border="1"> <thead> <tr> <th>Period</th> <th>Current Score</th> <th>Current Cluster Average</th> <th>Prior Score</th> <th>Prior Cluster Average</th> <th>Combined Score</th> <th>Combined Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Court</td> <td>0.20</td> <td>0.25</td> <td>0.20</td> <td>0.33</td> <td>0.20</td> <td>0.28</td> </tr> <tr> <td>Private Agency</td> <td>0.20</td> <td>0.18</td> <td>0.20</td> <td>0.24</td> <td>0.20</td> <td>0.22</td> </tr> <tr> <td>FTB-COD</td> <td>0.20</td> <td>0.16</td> <td>0.20</td> <td>0.21</td> <td>0.20</td> <td>0.21</td> </tr> <tr> <td>FTB-IIC</td> <td>0.20</td> <td>0.07</td> <td>0.20</td> <td>0.09</td> <td>0.20</td> <td>0.09</td> </tr> <tr> <td>Other</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> <td>0.20</td> </tr> </tbody> </table>				Period	Current Score	Current Cluster Average	Prior Score	Prior Cluster Average	Combined Score	Combined Cluster Average	Court	0.20	0.25	0.20	0.33	0.20	0.28	Private Agency	0.20	0.18	0.20	0.24	0.20	0.22	FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21	FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09	Other	0.20	0.20	0.20	0.20	0.20	0.20
Period	Current Score	Current Cluster Average	Prior Score	Prior Cluster Average	Combined Score	Combined Cluster Average																																										
Court	0.20	0.25	0.20	0.33	0.20	0.28																																										
Private Agency	0.20	0.18	0.20	0.24	0.20	0.22																																										
FTB-COD	0.20	0.16	0.20	0.21	0.20	0.21																																										
FTB-IIC	0.20	0.07	0.20	0.09	0.20	0.09																																										
Other	0.20	0.20	0.20	0.20	0.20	0.20																																										
Judges 30																																																
Commissioners 4.00																																																
Best Practices Engaged 21/22																																																
Collections Activities Performed 14/16	Collector Effective Index	Cost: Referral Ratio																																														
	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>0.47</td> <td>0.30</td> </tr> <tr> <td>Prior</td> <td>0.09</td> <td>0.08</td> </tr> <tr> <td>Combined</td> <td>0.16</td> <td>0.10</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	0.47	0.30	Prior	0.09	0.08	Combined	0.16	0.10	<table border="1"> <thead> <tr> <th>Period</th> <th>Score</th> <th>Cluster Average</th> </tr> </thead> <tbody> <tr> <td>Current</td> <td>25.43</td> <td>22.21</td> </tr> <tr> <td>Prior</td> <td>5.05</td> <td>4.50</td> </tr> <tr> <td>Combined</td> <td>8.56</td> <td>6.33</td> </tr> </tbody> </table>	Period	Score	Cluster Average	Current	25.43	22.21	Prior	5.05	4.50	Combined	8.56	6.33																						
Period	Score	Cluster Average																																														
Current	0.47	0.30																																														
Prior	0.09	0.08																																														
Combined	0.16	0.10																																														
Period	Score	Cluster Average																																														
Current	25.43	22.21																																														
Prior	5.05	4.50																																														
Combined	8.56	6.33																																														
			Dashboard Comments																																													
			The program did not comment on the dashboard. Please see Page 1 of the Individual Program Report for other performance comments.																																													
			Performance Metrics Key																																													
			<table border="1"> <tr> <td>Positive</td> <td>Needs Improvement</td> <td>No Data</td> </tr> </table>				Positive	Needs Improvement	No Data																																							
Positive	Needs Improvement	No Data																																														

Discharge Score:
Dollar value of discharges against the total referral balance.

Discharge from Accountability

- Discharge is authorized and approved by responsible collecting entity (Government Code § 25257 and § 25259.7)
- Discharge relieves collecting entity of obligation to actively pursue the debt.
- Discharge **does not** relieve individual of obligation to pay debt amount owed.
- Discharge score (metric) is impacted by residual outstanding balance.
- Discharged cases *may* be referred to FTB-IIC.
- Report payments on discharged case as revenue in Column E, and the same value (not case balance) should be reported in Column C. One (1) case should be reported in Columns B and D.

Poll # 3

Civil assessments that were vacated by AB 199 should be reported as discharged from accountability.

- a. True
- b. False





Reminders and updates...

Individual Program Report (2021-22 sample)

Alameda: Summary of Collection Reporting Template 2021-22

Program Overview

The collection of delinquent court-ordered debt is a cooperative effort between the Superior Court of Alameda County and the County of Alameda. This report contains collections information as reported in the Collections Reporting Template.

Detail on the number of best practices met and collection activity components engaged is displayed on tables below.¹

Performance

According to the Alameda collections program, gross revenue collected may have been higher, but due to Assembly Bill 177 certain fees were no longer collectible as of January 1, 2022. The program continued to be affected by the changes due to pandemic. The court continues to increase access to the public per safe practice guidelines and is offering alternatives to appearing in court such as video and phone appearances. The Franchise Tax Board (FTB) Interagency Intercept Collections (IIC) program implemented a temporary suspension which may have also affected collections.

Due to the lifting of pandemic restrictions, the FTB-IIC and the court reported increased gross revenue collections over last fiscal year. Meanwhile, the FTB Court-Ordered Debt program's revenue declined from the prior year as more funds were collected by other programs. The

The county engages in most collection activities authorized by Penal Code section 1463.007, but due to system limitations is unable to report all collections information requested. Administrative costs are not calculated per collection activity, they are calculated monthly, as mandated guidelines. The court reported totals by collections activity from holds placed on driver's license by the DMV for failure to appear.

Because of system limitations, the program is unable to report some of the collection information that has been requested.

¹ A dash (-) in the tables below represents data that is currently unavailable or is not provided by the program. This may include collection entities not engaged or practices not used, as well as data unavailable due to reporting limitations of the program's case management systems.

Court Alameda	Outstanding Balance \$220,030,199	Nondelinquent Revenue \$31,669,741	Delinquent Revenue \$22,507,481	Administrative Cost \$3,568,933	Adjustments \$54,009,942	Discharge \$0
2021-22 Collections Individual Program Report	Cluster 4	First-year Resolution Rate Score Cluster Average 10.4% 19.1%		Risk Monitor Score Cluster Average 67.1% 49.7%	Adjustment Score Score Cluster Average 182.13 101.72	Discharge Score Score Cluster Average 0.00 31.79
	Collector Effective Index ● CEI Score ● Cluster Average	Cost: Referral Ratio ● Cost: Referral Score ● Cluster Average		Spend Efficiency Score Period Program Score Current Cluster Average Score Prior Cluster Average Combined Score Cluster Average		
Population 1,651,979	0.40 0.32 0.19 0.07 0.43		30.00 27.15 5.19 6.18		County 0.17 0.36 0.30 0.55 0.26 0.49 Private Agency 0.17 0.25 0.17 0.20 0.17 0.22 FTB-COD 0.15 0.17 0.15 0.19 0.15 0.19 FTB-IIC 0.06 0.06 0.15 0.04 0.13 0.04	
Judges 73	Dashboard Comments The program did not comment on the dashboard. Please see page 1 of the Individual Program Report for other performance comments.					
Commissioners 10.00						
Best Practices Engaged 22/22	Collector Effective Index Period Score Cluster Average Current 0.07 0.32 Prior 0.49 0.10 Combined 0.40 0.12		Cost: Referral Ratio Period Score Cluster Average Current 5.88 27.15 Prior 6.18 5.19 Combined 6.07 7.01		Performance Metrics Key Positive Needs Improvement No Data	
Collections Activities Performed 16/16						

Court Alameda	Default Rate Current Prior Combined 56% 46% 49%		No. of People Served 184,902	No. of Nondelinquent Cases With Payments 113,615	No. of Delinquent Cases Reported 587,697	No. of Delinquent Cases With Payments 233,329
Delinquent Revenue and Administrative Cost, 2015-16 to 2021-22				Total Court-Ordered Debt Resolved, 2015-16 to 2021-22		
● Revenue Net of Cost ● Administrative Cost ● % Administrative Cost				● Nondelinquent Revenue ● Delinquent Revenue ● Adjustments ● Discharge		
Annual Financial Report by Program and Period						
	Revenue		Administrative Cost		Discharge	
Program	Current	Prior	Current	Prior	Current	Prior
Court	-	-	-	-	-	-
County	\$637,067	\$1,423,038	\$106,219	\$432,595	\$580,676	\$1,194,716
Private	\$1,024,010	\$2,923,117	\$174,574	\$496,896	\$237,184	\$25,068,848
FTB-COD	\$2,349,400	\$8,004,374	\$352,410	\$1,200,656	\$235,045	\$26,644,177
FTB-IIC	\$1,237,091	\$4,908,484	\$73,804	\$731,809	\$48,396	-
Intrabranh	-	-	-	-	-	-
Other	-	-	-	-	-	-
Total	\$5,248,468	\$17,259,013	\$707,007	\$2,861,926	\$1,102,201	\$52,907,741
Delinquent Collections Activity						
	Category	Revenue	No. of Cases	Cost		
1 - Telephone		\$33,975	37,493	\$0		
2 - Written Notice(s)		\$35,790	24,353	\$0		
3 - Lobby/Counter		-	288,910	-		
4 - Skip Tracing		\$81,184	6,206	-		
5 - FTB-COD		\$9,214,208	255,011	\$1,553,068		
6 - FTB-IIC		\$5,481,797	61,112	\$805,613		
7 - DL Hold/Suspension		\$1,347,656	15,886	-		
8 - Private Agency		\$3,947,127	-	\$671,440		
9 - Wage/Bank Garnishments & Liens		-	-	-		
Total		\$20,141,682	688,971	\$3,030,119		

Reporting Repealed Fees

Any remaining fees repealed by statute should be dismissed or vacated and reported in CRT as **Adjustments**.



A collecting entity **cannot** continue to collect fees repealed by law.

AB 199: Civil Assessments

- Civil assessments collected on or before June 30, 2022, should be reported as Gross Revenue Collected, Columns E and P.
- As of July 1, 2022, the balance of outstanding court-imposed civil assessments is unenforceable and uncollectible. Any portion of a judgment imposing those assessments shall be vacated.
- **Courts may assess up to \$100 civil assessment for failure to appear or pay. In the Performance Report tell us if the court is/is not imposing civil assessment, per PC 1214.1.**
- Vacated civil assessments should be reported as Adjustments in 2022-23, Columns G and R. **In the Performance Report include the total value of civil assessment reported in Adjustments**
- AB 199 Frequently Asked Questions: <https://www.courts.ca.gov/partners/455.htm>

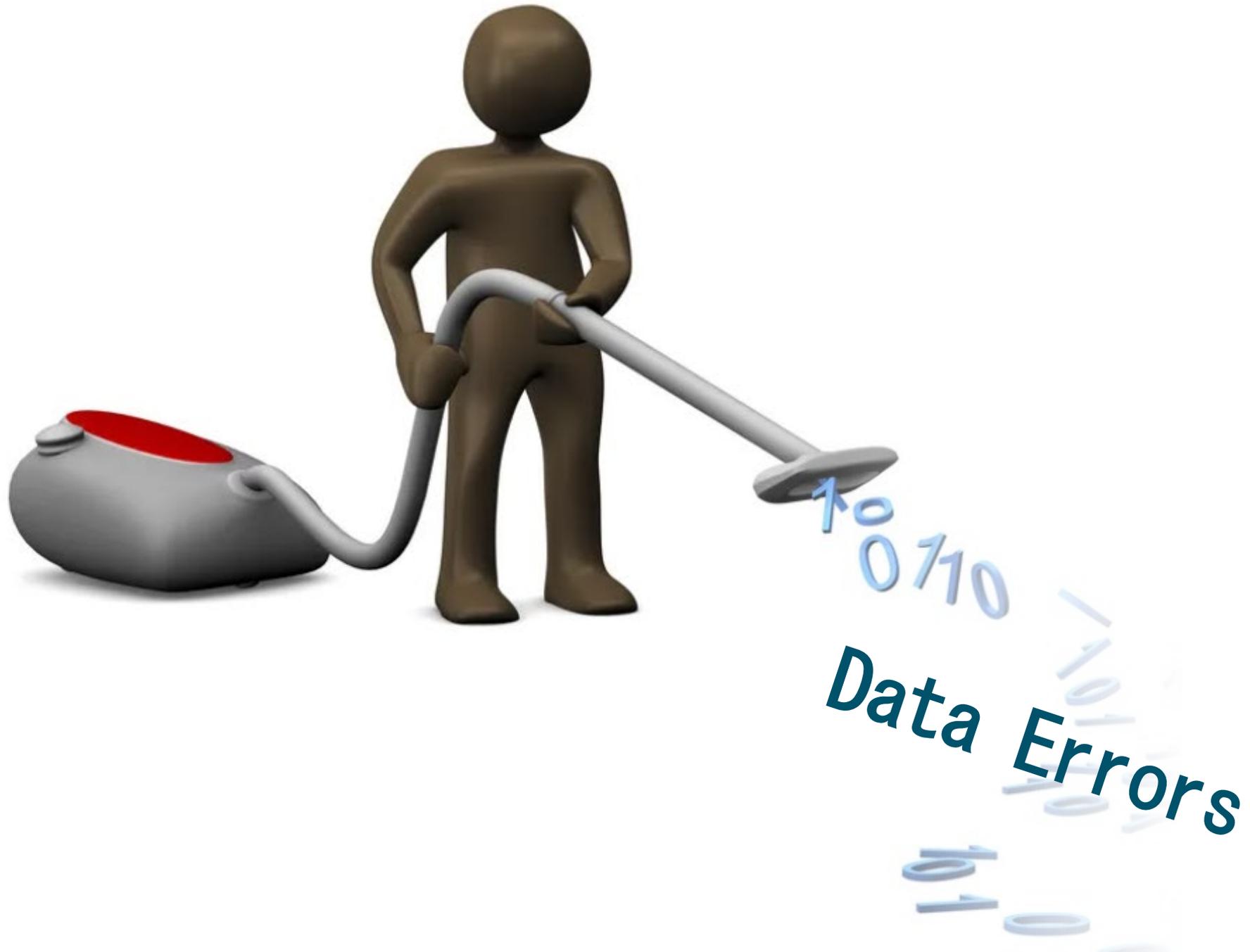
Poll #4

Our program's systems can breakout and report additional specific data, upon request. For example, civil assessments (AB 199) information.

- a. Yes
- b. No







Common Reporting Issues

Missing data

Incorrect data

Repeated (carry over) data

Dated (old) information

No comments on Performance

Contact and Other Information

- ✓ Missing data (e.g., revenue, costs)
- ✓ Collections activities NOT reported
- ✓ Activities checked/un-checked NOT current
- ✓ Totals NOT reconciled with Annual Financial Report

Email Address: lfisher@alameda.courtr.ca.gov

3 County Contact: Matt Yankee
Telephone Number: (510) 212-6138
Email Address: matt.yanke@cas.gov.ca

4 List collection agencies or programs used by order in which debt is referred:

1. Courts
2. Private Agency
3. FTB-COD
4. Referral Desk
5.

Item 4	Item 5	Item 6a	Item 6b	Item 7
Category	Total amount collected per collection activity	Total number of cases by activity	Total number of individuals associated with those cases	Total administrative cost per collection activity
<input checked="" type="checkbox"/> a. Attempts telephone contact with delinquent debtors for whom the program has a telephone number to inform them of their delinquent status and payment options.	850,968	27,062	Enter data as part of Category 3, (activity c)	-235,982
<input checked="" type="checkbox"/> b. Notifies delinquent debtors for whom the program has an address in writing of their outstanding obligation within 95 days of delinquency.	233,961	16,343		-118,741
<input checked="" type="checkbox"/> c. Generates internal monthly reports to track collections data, such as age of debt and delinquent amounts outstanding.	231,666	212,853		
<input checked="" type="checkbox"/> d. Uses Department of Motor Vehicles information to locate delinquent debtors.	45,218	5,345		
<input checked="" type="checkbox"/> e. Accepts payment of delinquent debt by credit card.	Enter data as part of Category 3, (activity c), Row 8 above.			
<input checked="" type="checkbox"/> a. Sends delinquent debt to the Franchise Tax Board's Court-Ordered Debt Collections Program.	8,313,159	130,310		-1,245,266
<input checked="" type="checkbox"/> b. Sends delinquent debt to the Franchise Tax Board's Interagency Intercept Collections Program.	457,261	60,248		-47,016
<input checked="" type="checkbox"/> c. Initiates driver's license suspension or hold actions when appropriate for a failure to appear in court.	1,141,434	13,338		
<input checked="" type="checkbox"/> d. Contracts with one or more private debt collectors to collect delinquent debt.				
<input checked="" type="checkbox"/> e. Sends monthly bills or account statements to all delinquent debtors.	Enter data as part of Category 2 (activity b), Row 7 above.			
<input checked="" type="checkbox"/> f. Contracts with local, regional, state, or national skip tracing or locator resources or services to locate delinquent debtors.	Enter data as part of Category 4, (activity d) in Row 3 above.			
<input checked="" type="checkbox"/> g. Coordinates with the probation department to locate debtors who may be on formal or informal probation.	Enter data as part of Category 4, (activity d) in Row 3 above.			
<input checked="" type="checkbox"/> h. Uses Employment Development Department employment and wage information to collect delinquent debt.	Enter data part of Category 4, (activity d) Row 3 above.			
<input checked="" type="checkbox"/> i. Establishes wage and bank account garnishments where appropriate.				
<input checked="" type="checkbox"/> j. Places liens on real property owned by delinquent debtors when appropriate.	Enter data as part of Category 3, (activity i) Row 13 above.			
<input checked="" type="checkbox"/> k. Uses an automated dialer or automatic call distribution system to manage telephone calls.	Enter data as part of Category 1, (activity a) Row 6 above.			
22 TOTAL:	\$11,047,462	605,538	212,853	-\$1,647,011

Additional Information:

	Number of	Value (\$)
23 If available, provide the total value of fines, fees, forfeitures, penalties, and assessments initially imposed , prior to any adjustments.		
24 If available, provide the total number and value of cases adjusted (e.g., bail or fine reduced or waived) based on an ability to pay determination .	1,290	\$ 385,423
25 If available, provide the total number and value of cases adjusted (e.g., bail or fine satisfied) with custody credits in lieu of cash payment.		
26 If available, provide the total number and value of cases adjusted (e.g., bail or fine satisfied) with community service in lieu of cash payment.		
27 If available, provide the total number and value of cases adjusted (e.g., bail or fine satisfied) by dismissal of charges in lieu of cash payment.		

Category Key: (See Category tab for task/activities list)

1. Telephone Contact	4. Skip tracing	7. DL Hold
2. Written Notice(s)	5. FTB-COD	8. Private agency
3. Lobby/counter	6. FTB-IC	9. Wage/bank garnishments and Liens

Is the program qualified as a comprehensive collection program? Yes

Poll #5

Our program developed a methodology (i.e., workaround) that differs from the CRT Instructions to report on the amount collected and costs by collections activity.

- a. Yes
- b. No
- c. Reporting zero for collections activities



Annual Financial Report

✓ Missing data

✓ Case counts

✓ Victim restitution

✓ Data NOT separated by Period

CURRENT PERIOD (NEWLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS											
Number of Cases Established or Referred as Delinquent	Value of Cases Established or Referred as Delinquent	Number of Cases with Payment(s) Received (Items 1 and 2)	Gross Revenue Collected	Cost of Collections (Fiscal Code 1463.007) <i>enter as negative number</i>	Adjustment: Annual satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence (Item 3)	Discharge from Accountability (Item 3)	Net Value of Newly-Established Delinquent Debt at End of Period (Col. C - E - G - H)	Value of Cases as Installment Agreement (Item 4)	Default Balance Installment Agreement (Item 4)	Percentage of Debt Defaulted @ Installment Agmt. (Col. E / Col. J)	
Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J	Col. K	Col. L	
		55,812	45,242,582								
4,374	1,758,197	1,193	445,198	(77,078)	265,277		1,856,222	1,828,547	775,638	75%	
28,881	(61,674,538)	1,734	254,851	(187,444)	18,538		(61,335,387)	3,514,358	2,846,671	75%	
153,234	77,865,489	123,885	6,778,883	(1,815,588)	23,478		78,273,888	432,885		85%	
176,549	17,168,878	126,832	7,478,932	(1,992,510)	283,283		3,388,749	5,492,582	3,678,309		
PRIOR PERIOD (PREVIOUSLY-ESTABLISHED) DELINQUENT DEBT: FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS											
Number of Delinquent Cases at Period Beginning (Ending Balance from Prior Worksheet)	Value of Delinquent Cases at Period Beginning (Ending Balance from Transfer Worksheet)	Number of Cases with Payment(s) Received	Gross Revenue Collected	Cost of Collections (Fiscal Code 1463.007) <i>enter as negative number</i>	Adjustment: Annual satisfied by Court-ordered Suspension, Dismissal or Alternative Sentence	Discharge from Accountability	Net Value of Previously-Established Delinquent Debt at End of Period (Col. M - P - R - S)	Value of Cases as Installment Agmt. (Ending Balance from Prior Year)	Default Balance Installment Agreement	Percentage of Debt Defaulted @ Installment Agmt. (Col. T / Col. W)	
Col. M	Col. N	Col. O	Col. P	Col. Q	Col. R	Col. S	Col. T	Col. U	Col. V	Col. W	
		43,783	42,585,391								
37,336	18,343,354	15,186	1,575,261	(438,878)	276,211		3,891,292	3,426,219	1,219,818	54%	
327,333	426,628,334	37,457	753,284	(322,783)	149,257		425,295,456	1,193,388	323,433	15%	
87,887	42,385,658	38,536	2,328,876	(438,151)	2,814,284		37,673,578	145,387		85%	
372,562	188,478,688	89,832	5,249,148	(1,199,792)	3,239,672		174,388,838	4,574,414	1,348,451		
COMBINED: BEGINNING AND ENDING BALANCES; FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS											
Number of Cases Ending Balance	Value of Cases Beginning Balance	Gross Revenue Collected	Cost of Collections (Fiscal Code 1463.007)	Adjustments	Discharge from Accountability	Net Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Message		
Col. X	Col. Y	Col. Z	Col. AA	Col. AB	Col. AC	Col. AD	Col. AE	Col. AF	Col. AG		
		28,827,333									
61,718	12,712,181	2,822,833	(588,443)	544,488		2,563,587	47,833	18,148,514			
248,228	64,354,336	1,887,152	(438,227)	153,735		1,468,326	183,385	63,733,478			
248,881	113,372,193	3,638,879	(1,453,631)	2,834,682		42,525,561	286,552	187,445,278			
558,844	197,638,696	12,228,148	(2,392,987)	3,529,365		16,258,874	368,557	184,388,552			
COLLECTIONS METRICS FOR FINES, FEES, FORFEITURES, PENALTIES AND ASSESSMENTS											
Current Period	Prior Inventory	Combined	Formula	Definition							
Col. AH	Col. AJ	Col. AK	Col. AL	Col. AM							
45%	5%	8%	$(\text{Collection} + \text{Adjustments} + \text{Discharge}) / \text{Referred}$	Measure of a collection program's ability to resolve delinquent court-ordered debt, including alternative sentencing, community service, suspended sentences and discharge.							
44%	3%	7%	$\text{Collection} / (\text{Referred} - \text{Adjustments} - \text{Discharge})$	Measure of the amount of revenue collected on delinquent court-ordered debt based on total delinquent accounts referred after adjustments and discharge, including NSF checks.							
VICTIM RESTITUTION AND OTHER JUSTICE-RELATED REIMBURSEMENTS											
Value of Cases - Ending Balance from Prior Year	Value of Cases - Ending Balance from Prior Year	Number of Cases Established/ Referred/ Transferred in Period	Value of Cases Established/ Referred/ Transferred in Period	Gross Revenue Collected: Other Justice-Related Reimbursements	Adjustments: Other Justice-Related Reimbursements	Gross Revenue Collected: Victim Restitution (PC1282.4 [6]) Only	Net Change in Value	Number of Cases - Ending Balance	Value of Cases - Ending Balance	Error Message	
Col. AN	Col. AO	Col. AP	Col. AQ	Col. AR	Col. AS	Col. AT	Col. AU	Col. AV	Col. AW	Col. AX	
15,124	113,238,849	366	2,564,568	33,755	318,687	1,192,152	1,888,854	15,188	114,378,183		
93,374	193,238,843	366	2,564,568	33,755	318,687	1,192,152	1,888,854	15,188	114,378,183		
Signature				Reviewed by County							
Printed Name				Printed Name							
Signature				Signature							

Performance Report

Comments are:

- ✓ NOT provided
- ✓ Lengthy
- ✓ Inconsistent with current performance

Court/County - Alameda
Use the space below to discuss your collection program.
Please provide any comments on your Gross Recovery Rate or Success Rate for the reporting period, by Current Period, Prior Periods Inventory, and Combined.
Please see attached addendum.
Please explain the extent of your reporting capabilities in terms of providing the information required by GC68514. If data cannot be provided at this time or if the reported data differs from the Instructions, please describe the submitted data and any plans for providing this information in the future.
Please see attached addendum.
Additional operational information about your collections program for the reporting period.
Please see attached addendum.

Data Error Solutions



Develop required report(s)



Double-check all entries



Reprogram system(s)



Request accurate data from third-party



Use available tools:

Resources

[Report](#) on Statewide Collection of Court-Ordered Debt for 2021-22

2022-23 CRT: <https://www.courts.ca.gov/partners/455.htm>

Collections website: <http://www.courts.ca.gov/partners/collections.htm>

Collections related questions: collections@jud.ca.gov

Revenue Distribution: revenuedistribution@jud.ca.gov

Training [Evaluation](#) on SurveyMonkey

CRT Worksheet Walk-through: Excel

