

FRESNO

Population: 964,040 • Authorized Judges: 49 • Staff: 489 FTE
Civil Filings: 16,978 • Criminal Filings: 125,407 • Family/Juvenile Filings: 16,453 • Other Filings: 2,591 •

OPERATIONAL CHALLENGES

Stabilized funding to ensure the ability to:

Make certain Court's Clerk's Offices are available when and how people need them.

- **Clerk's office hours are reduced, ending at 3:00 PM Monday through Thursday, and at noon on Friday;**
- **The remaining hours of the day, clerks focus on filings for which there remains a one to two-week delay.**

Reduce wait time for sealing/expunging criminal records to help people get jobs and to protect privacy.

- **Adult delays are about one week;**
- **Delays in juvenile processing is between 2 and 3 weeks.**

Reduce wait time for businesses and individuals to get money owed in civil disputes.

- **30 to 45-day delays processing civil judgments.**

Help more self-represented litigants in family cases at the Self Help/Facilitator's office.

- **By 8:30 AM every day, every self-help appointment for that day is taken.**
- **Individuals and families who arrive after 8:30 are turned away.**
- **In order to process the workload, we are closed every Wednesday.**

PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to ...

- Increase Staffing to increase operational efficiencies throughout our Court
 - With our vacancy rate, we are experiencing severe backlogs in every operational department and need more staff to ensure we are able to maintain the public's trust and confidence.
 - E-filing is mandatory in Civil; while technology improves efficiencies, we need a human touch to process incoming filings and with our vacancies we are continually backlogged in processing paperwork timely.
 - Appropriate funding for labor agreements (current and future).
- Facilities
 - Make necessary updates to facilities to maximize operational efficiencies.
 - With one facility 52 years old, routine upkeep of facilities is critical.
 - Major improvements are anticipated with our aged facility.
- Technology
 - Continue to maximize operational efficiencies through technology such as remote video for Domestic Violence, Riese, and Human Trafficking proceedings and interpretation, as well as proceedings in State hospitals.
 - Technology efficiencies requires staff to apply and execute.