KINGS

Population: 150,181 • Authorized Judges: 8 • Staff: 84.6 FTE

Civil Filings: 1,988 • Criminal Filings: 30,142 • Family/Juvenile Filings: 2,422• Other Filings: 673

OPERATIONAL CHALLENGES

Reduce wait time for sealing/expunging criminal records to help people get jobs and to protect privacy.

- Each day, more than 200 complaints await processing.
- 3-month delays in criminal document management.
- 30-40 probation transfer cases waiting to be processed.
- Backlog of 800 1000 traffic citations, and appearance dates are set 90+ days from citations.
- 3-week delay in background checks for employers and prospective employees.

Reduce wait time for businesses and individuals to get money owed in civil disputes.

- 3-week delay for requests for copies.
- 10 years since regular records destruction was implemented, causing storage problems and costs.

Protect families with emergency orders and restore family stability with mediated custody agreements.

• 3-month delays for family matters related to incarcerated people.

Help more self-represented litigants in family and housing cases with at the Self Help/Facilitator's office.

- Only one self-help paralegal FTE and one facilitator .5 FTE.
- Service is available 8:00 AM to noon, and 1:00 PM to 4:00 PM except for Friday, when only 1 FTE is available.
- Hour-plus wait times for most people, and backlogs are 3 months.

PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to...

- Hire 2 clerks for public assistance to help reduce wait time for the public and address processing backlogs.
- Hire 2 courtroom clerks for courtroom efficiency and department coverage.
- Recruit for vacant IT Manager position to oversee staff of 3, Tyler Case Management System, manage various projects and attend to the daily IT needs of the Court.
- Invest in digital records management program to address case file storage issues.
- Fund the Family Law Facilitator full time and add 1 FTE Paralegal in Self-Help to serve more clients each day, expand hours, reduce wait time and backlog, and provide more educational information to self-represented litigants.