

SISKIYOU

Population: 45,231 • Authorized Judges: 4 • Staff: 28.5 FTE
Civil Filings: 704 • Criminal Filings: 14,533 • Family/Juvenile Filings: 873 • Other Filings: 131

OPERATIONAL CHALLENGES

Provide assistance to more self-represented litigants in family, guardianship and custody cases with the Self Help/Facilitator's office.

- **We may have to consider reduced services due to chronic underfunding.**

Protect families with emergency orders and restore family stability with mediated custody agreements.

- **Child custody recommending counseling sessions are being scheduled six to eight weeks out.**

Ensure court clerks are available to provide customer service without unreasonable delay.

- **Traffic phone hours reduced from 6 hours a day to 4, public counter closed at lunch due to staffing limitations.**
- **We will most likely have to reduce public counter hours further in 2018 due to chronic underfunding.**

Reduce wait times for criminal and civil record searches, in addition to sealing/expunging records to help people get jobs, enter the military and to protect privacy.

- **We are able to process sealing and expunging requests timely, however any further limitations in staff may put this in jeopardy. Record searches may take as long as two months.**

Restore local court services and reopen courtrooms.

- **We have had to close three outlying courthouses since 2011, and reduced access at another outlying facility to one day a month this past year in addition to reducing staff from 53.75 in FY 09/10 to 31.5 for FY 17/18. It's a necessity to retain knowledgeable and skilled staff.**

PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to...

- Increase self-help services to assist more self-represented litigants with a variety of cases types not just child support or family law, like guardianships, grandparent visitation, small claims and unlawful detainer cases.
- Hire additional staff to help with processing, counter and phone services to reduce wait times for court customers and help reduce wait times.
- Expand the use of technology by providing funding towards digitizing court records to preserve the records and to improve efficiency and enhance access for both the public and court staff. Hire additional staff to assist with review and preparation of court records prior to digitizing.
- Address inflationary cost increases and make needed adjustments to recruit qualified candidates and retain experienced staff.