

TEHAMA

Population: 63,717 • Authorized Judges: 4.3 • Staff: 38 FTE

Civil Filings: 1,327 • Criminal Filings: 16,825 • Family/Juvenile Filings: 1,340 • Other Filings: 174

OPERATIONAL CHALLENGES

Ensure court clerks are available when and how people need them.

- **We have been able to partially restore clerk's office and phone hours, at the expense of quicker processing for other tasks.**

Reduce wait time for sealing/expunging criminal records to help people get jobs and to protect privacy.

- **On occasion we have faced a backlog on sealing juvenile records of over a year.**
- **Staffing levels prevent the consistent and expeditious processing of criminal case files and a persistent backlog exists as a result.**

Restore family stability with mediated custody agreements.

- **Return from mediation hearings must be set 5 weeks out.**

Help more self-represented litigants in family and housing cases with at the Self Help/Facilitator's office.

- **Our Self-Help Center is open only 4 days a week, one of those days assistance is offered by appointment only.**

PRIORITIES FOR REINVESTMENT

Assuming an additional investment in operations funds, we intend to...

- Hire 1 to 2 clerks for increasing productivity, decrease wait times and improve access to justice.
- Improve and modernize trial court operations through the implementation of e-filing and document imaging projects.
- Hire 1 clerk for the Self-Help Center to allow visitors to receive assistance and file documents all in one visit.
- Hire 1 half-time Mediator to reduce the return time to court from 5 weeks to 3 weeks.
- Hire 1 research attorney to improve efficiencies.