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News on California Courts' Online Self-Help Center

We are working on adding more tools to help self-help represented litigants with the California court system. To that end, we have incorporated more videos to the [California Online Self-Help Center](#).

Check out:

- Small Claims disputes often provide an excellent opportunity for self-represented litigants to use mediation as a dispute resolution tool. To explain the process of small claims court and the mediation process, the Judicial Council has developed the video *Resolving Your Small Claims Case in the California Courts*, which you can find, among other pages, at <http://courts.ca.gov/1011.htm>. The Spanish version of the video is on the mirror page at <http://courts.ca.gov/1011.htm?rdeLocaleAttr=es>. This video is also available in Russian at <http://courts.ca.gov/20129.htm#tab20231>.
- The Eviction section of our website features a video to educate self-represented litigants about the unlawful detainer process and the advantages and possibilities of mediating a dispute between tenants and landlords. Find the video on the right-hand of the page at <http://courts.ca.gov/selfhelp-eviction.htm>. It is also available in Spanish on the mirror page at <http://courts.ca.gov/selfhelp-eviction.htm?rdeLocaleAttr=es>. This video is also available in Russian at <http://courts.ca.gov/20130.htm#tab20528>.
- Similarly, the Civil Harassment section features a video on the civil harassment restraining order process and mediating these disputes – when it is appropriate to mediate and when it is not. View that video at <http://courts.ca.gov/1044.htm> and in Spanish at the mirror page at <http://courts.ca.gov/1044.htm?rdeLocaleAttr=es>.
- You can also find all these videos, in all the languages in which they are available, in the ADR section of the California Courts website at <http://courts.ca.gov/20614.htm>.

News on the Equal Access Project

As you know, in our quarterly Self-Help Center reports, we asked you to inform us of any materials from your court that are currently posted on the Equal Access website that should be removed or have been updated. We also requested any new materials you may have that we can post on the site for other courts to use as guides or samples. Many of you indicated your materials are outdated and/or informed us that you will be submitting materials in the near future. We thank you all for your responses. Your contributions will greatly enhance the work of all of your colleagues throughout the state.

Following up on your reports, in the upcoming weeks, we will be conducting a comprehensive clean up of outdated materials and uploading of new or updated materials you have provided to us. We will also be reorganizing much of the site in order to improve its usability and searchability. As part of these efforts, we will carefully study your suggestions for improved organization and review of materials submitted for posting. If you have feedback you have not yet shared with us, please do so.

Finally, if there are any materials you would like assistance in developing or translating, or if you want to find out what other courts have done and cannot find the information on these sites, please feel free to contact bonnie.hough@jud.ca.gov.