

## Day One

Thursday, March 8, 2001

1:00-1:30 PM	Introductions and Welcome	Gordon Park Li Chief Executive Officer San Francisco Superior Court  Mary Joy Quinn Director, Probate
1:30-2:15	Introduction to Volunteer Role Community Resources	Manuel Valenzuela Court Investigator Guardianships
2:15-2:30	Break	
2:30-3:30	Guardianship Law and Process Film	Dorothy McMath Probate Commissioner
3:30-4:30	Child Abuse and Neglect Child Abuse Counsel	Maggie Roberts Department of Human Services (ret.)

**Friday, March 9, 2001**

10:00-10:30	Welcome	Judge John Dearman Presiding Judge Probate Court
10:30-11:30	Listening & Interviewing  Children  Adults	B. J. Herran and Michel Roublev, Counselors Family Court Services S. F. Superior Court  John Cushner, Shauna Gillespie-Ford Court Investigators Conservatorships
11:30-12:30	Family Dynamics and Diversity	Michael Roosevelt Educational Specialistg California Judicial Education and Research
12:30-1:00	Lunch (Provided by Court)	
1:00-2:00	Review of Office Process and Forms	
2:00-2:15	Break	
2:15-3:15	What Is It Really Like To Be a Volunteer	Panel of Volunteers
3:15-3:45	Objective Reporting, Ethics, Confidentiality & Liability	Mary Twomey Ret. AARP
3:45-4:30	Swearing In, Promise Refreshments	