

2010 Self-Represented Litigants Conference

Faculty Biographies

Diane Altamirano has been the family law facilitator in the Imperial County Superior Court since the program began in 1998. She was named the 2006 Family Law Facilitator of the year by the Legal Aid Association of California for the innovative use of law student interns from Mexicali to increase access to justice in the court's self help center. She was also instrumental in the creation of the Superior Court's Binational Justice Program which received a 2009 Kleps Award for innovation in the courts. In addition to her duties as family law facilitator, she serves as a temporary judge for the court, as well as managing attorney of the Superior Court's Access Center. Prior to working at the court, Ms. Altamirano was a clinical professor at Loyola Law School, and then maintained a general civil practice for several years. She is a graduate of UCLA and Loyola Law School.

Albert Balingit is a staff attorney with the Legal Services Unit of the State Department of Consumer Affairs since 1990. As a staff attorney, he specializes in Small Claims. He worked on the Small Claims Act of 1990 and wrote numerous sections of the Small Claims Cleanup Bill of 1992. He is one of the principal authors of the Consumer Law Sourcebook for Small Claims Judicial Officers. He is a consultant to the California Center for Judicial Education for its California Judges Benchbook, Small Claims Court and Consumer Law and the Benchguide. He is the California Department of Consumer Affairs' liaison with the Small Claims Advisor Association. Albert is a member of the Judicial Council's Civil and Small Claims Committee and has served on the Temporary Judges Working Group and the Task Force on Self-Represented Litigants. Albert formerly conducted training program for small claims court judges. He has been a small claims pro tem judge in Sacramento since 1986. Albert graduated from the University of California, Davis School of Law in 1975.

Hon. Gordon Baranco graduated from the University of California at Davis with a B.A. degree in Political Science, receiving the Lindley Award for Athletic and Scholastic Achievement; and from King Hall (UC Davis) Law School, receiving a J.D. degree. He has been employed as a Graduate Legal Assistant in the office of the California State Attorney General; a Deputy District Attorney in the office of the San Francisco District Attorney; Managing Attorney for San Francisco Neighborhood Legal Assistance Foundation; and Assistant to the City Attorney in Oakland. He was appointed by Governor Edmund G. Brown, Jr. as a judge to the Oakland Piedmont Emeryville Municipal Court, at the age of 32. After serving as a presiding judge of that court, he was appointed by Governor George Deukmejian as a judge to the Alameda County Superior Court, where he now serves. He currently serves as Vice-Chair of the California Judicial Council Access and Fairness Committee; the California Judicial Council Task Force for Collaboration on Mental Health Issues; the Judicial Council Collaborative Justice Courts Advisory Committee; Chair of the Alameda County Superior Court Community Focused Court Planning Committee; Fred Finch Youth Center Board; and as the judge of the Alameda County Homeless/Caring Court.

Judge Baranco has previously served on the boards of the Metropolitan Oakland YMCA, the Urban Strategies Council, the Glide Memorial Methodist Church, and the M. Robinson Baker YMCA. In addition to serving as a panelist for numerous continuing legal education programs, he has received the following awards: California Commission on Access to Justice, Benjamin Aranda III Access to Justice Award; Alameda County Bar Association Distinguished Judicial Service Award; Charles Houston Bar Association Judicial Excellence Award; The California Public Defenders Association Rose Bird Judicial Excellence Award; Alameda/Contra Costa Trial Lawyers, Judge of the Year. The Alameda County Lawyers Club, Judge of the Year; The Bernard Jefferson Outstanding Jurist Award, California Association of Black Lawyers (twice); Charles Houston Bar Association Community Service Award; Bay Area Urban League Civic Achievement Award; Distinguished Alumnus Award from King Hall, UC Davis School of Law; The UC Davis Young Alumnus of the Year Award; The UC Davis Citation of Excellence; The Greater Oakland YMCA President's Award; The Marcus Foster Institute Outstanding Public Schools Alumnus Award. The Honorable Gordon S. Baranco Award is presented annually to a UC Davis Varsity Basketball Player "who has displayed exceptional leadership, unselfishness, work ethic and commitment to his team." He has been the commencement speaker for UC Davis College of Letters and Science, and for the African and African American Students of UC Davis commencement.

Steve Baron, M.A., MFT, is the retired director of Family Court Services in Santa Clara County, California, former adjunct faculty for the National Council of Juvenile and Family Court Judges on the subject of juvenile dependency mediation, trainer for the California Administrative Office of the Courts on various subjects including domestic violence and ethics, and current adjunct faculty for Santa Clara University in the graduate division on the subjects of child abuse and neglect, domestic violence, and substance abuse. He has authored or co-authored articles for *Family Court Review*, *California's Journal of the Center for Families, Children & the Courts*, and the *NCJFCJ Juvenile and Family Court Journal*.

Deirdre Benedict is a Court Services Analyst who joined the AOC in 2000. In her current position within the Promising and Effective Programs Unit (PEP), Ms. Benedict serves as lead staff to the Ralph N. Kleps Awards committee and the California Court and Library Partnership program (CCLP), which seeks to increase the public's access to self-help services and its understanding of the courts by providing training, resources, and outreach materials to public libraries for distribution to their patrons. She holds a bachelor's degree in social science from San Francisco State University.

Jodie Berger is Regional Counsel for the Legal Services of Northern California (LSNC). She assists LSNC staff by co-counseling, mentoring, providing technical assistance, strategizing cases and conducting trainings. Jodie participates in several statewide workgroups and advisory committees, including those addressing issues of: TANF reauthorization policy, Civil Rights Bureau, Fraud, Sanctions, and Support Services. Prior to joining LSNC, Jodie worked for 5 years as the Project Director of the Welfare-to-Work Advocacy Project at the Legal Aid Society-Employment Law Center (LAS-ELC). In this capacity, she addressed employment-related issues of welfare-to-work programs. That work was preceded by more than 10 years of providing direct legal services and performing impact work (litigation and policy) as a Legal Services

attorney specializing in public benefits. Ms. Berger received her law degree from Cornell Law School, and her B.A. from UC Berkeley.

Philip Bertenthal, Self-Help Clinic Coordinator, oversees Bet Tzedek's expanding project assisting individuals in conservatorship and elder abuse proceedings at the Stanley Mosk Courthouse in downtown Los Angeles. Phil obtained his undergraduate degree from Grinnell College in Iowa and his J.D. from NYU in 1972. He started his legal career as a staff attorney at MFY Legal Services in New York and subsequently worked for Evergreen Legal Services, as Supervising Attorney at the Youth Law Center in San Francisco, and then as Litigation Director of Contra Costa Legal Services Foundation, a position he held for 13 years. Prior to joining Bet Tzedek in 2007, Phil represented the Community Care Licensing Division of the State Department of Social Services. He has worked at the Clinic since October of 2007

Diane Bras has been the Family Law Facilitator of the Placer County Superior Court since 1997. She was previously a staff attorney for the court and graduated from McGeorge School of Law in Sacramento in 1988. She is now Managing Attorney for the court, overseeing Legal Research staff as well as self-help center operations.

Susan Broman has over 15 years of experience working in public libraries. She has been a children's librarian, library manager, webmaster, and is currently head of Adult Services at the County of Los Angeles Public Library where her duties include overseeing reference and information services, outreach, and technology projects. Ms. Broman earned her MLIS from Brigham Young University in 1993.

Kelly Browne received her J.D. from the University of Cincinnati College of Law in 1989. She practiced law in Washington State with the Perkins Coie law firm for a brief time before returning to graduate school to earn her M. Libr. with a certificate in Law Librarianship from the University of Washington Information School. Kelly has been a Law Librarian for sixteen years, holding positions at the University of Tennessee College Of Law and the University of Connecticut School of Law before moving to California in 2004 to take her current position as Assistant Director for Public Services at the Sacramento County Public Law Library. Kelly teaches a number of legal research classes, including "Legal Research on the Internet," "Introduction to Legal Research and Law Library Basics," "Advanced Legal Research: Federal," and "Introduction to Legal Forms and Pleadings."

Pamela Brown-McGill is a paralegal and has been a small claims legal advisor with the Superior Court of California, County of San Diego since September 2006. She is also the current president of the California Small Claims Advisor Association. For 19 years prior to coming to small claims, Mrs. Brown-McGill worked in civil litigation, involving primarily government defense and labor and employment law for the San Diego Superior Court, Escondido City Attorney's Office and San Diego County Counsel. Mrs. Brown-McGill graduated summa cum laude from San Diego State University, with a degree in Public Administration.

Deborah J. Chase, J.D., CFLS, Ph.D. is a Senior Attorney with the California Judicial Council, Administrative Office of the Courts, Center for Families, Children & the Courts. She is a family law specialist certified by the State Bar of California with over 27 years in practice as an

attorney. She also holds a doctorate degree in clinical psychology. Immediately before joining the AOC, Dr. Chase served as family law facilitator for the Superior Court of Alameda County, California. She is a past president of the California Family Law Facilitators' Association, and was a co-author of the first published article on the family law facilitator program, California's Family Law Facilitator Program: A New Paradigm for the Court. In 2002 she was named a California Lawyer of the Year by California Lawyer magazine for her work in the area of court-operated assistance to self-represented litigants. Dr. Chase has conducted and co-authored research on the role of judging in problem-solving courts and published articles on issues related to family law and pro se jurisprudence. She has participated in numerous educational programs including teaching civil and criminal domestic violence to new judges at the B.E. Witkin Judicial College. Dr. Chase has also served on many committees and task forces related to pro se assistance and family law including the Judicial Council's Family and Juvenile Law Advisory Committee and the State Bar's Legal Services Trust Fund Commission.

Malea Chavez is a staff attorney at ACCESS, the San Francisco Superior Court Legal Self-help Center. She is a native San Franciscan and received a Juris Doctor with a Public Interest Concentration from the University of California Hastings College of the Law. Malea was a founding member of the Hastings Race and Poverty Law Journal and has a strong commitment to social justice. She is currently the Outreach Coordinator for ACCESS and conducts two legal clinics a week serving monolingual Spanish-speakers in the San Francisco Mission District. She is also the Site Supervisor for the JusticeCorps program.

Judith Coker is a Staff Attorney at the San Diego Superior Court in Vista, California, who is also a licensed real estate broker. After graduating from Hastings College of the Law in San Francisco in 1991, Ms. Coker worked at a local civil litigation firm prior to joining the court in 1998. Judith is a native of San Diego who speaks Spanish fluently and received her undergraduate degree at UCSD. She has made numerous presentations and television appearances in an effort to increase public awareness of the resources available in the small claims system.

Renae Crumpton works at the Self Help Program for the Superior Court, County of San Bernardino. Her duties include assisting the public with providing legal information and referrals as well as reviewing and preparing court forms. Renae began as a volunteer in the Resource Center after obtaining her Paralegal Certification in February of 2009. She began working full time with the Superior Court in April of 2009. Her primary location of employment is the San Bernardino Courthouse located in the heart of San Bernardino, CA.

Eddie Davis is a senior education specialist in the Education Division of the California Administrative Office of the Courts (AOC). He is responsible for developing distance education strategies and techniques to enrich the design and delivery of education and training programs for judicial officers and court personnel. He is the administrator for the AOC's Moodle course management system and MindLeaders online course subscription library. Eddie also teaches technology education courses. Recent classes taught include Creating an Online Course, PowerPoint Beyond Bullet Lists, and Collaborating From a Distance: Videoconferencing and WebEx. Prior to joining the AOC, Eddie was an assistant dean at the University of San Francisco, where he was responsible for faculty development, curriculum design, and online

learning. He has a Bachelor's degree in Business Administration, a Master's in Education with an emphasis in Educational Computing, and a Doctorate in Education.

Kathleen Dixon serves as Managing Resource Attorney and Family Law Facilitator for the Los Angeles Superior Court. Leaving private practice after 25 years in family law, Kathleen joined Los Angeles Superior Court in 2002 to focus on the development of collaborations for the Court with legal service providers, community organizations, and schools to leverage resources to expand and enhance services for self-represented litigants throughout Los Angeles County. Her work has included collaboration with three legal aid agencies to facilitate their operation of nine court-based self-help centers, and with these and other legal aid agencies to facilitate additional targeted partnership projects; co-creation of the JusticeCorps internship program in 2004 and its subsequent management in Los Angeles; and development and management of the Los Angeles Superior Court's three Resource Centers for Self-Represented Litigants. Since June 2008, management of the Family Law Facilitator Office has been added to these other responsibilities. Kathleen has since led the Facilitator program into unification with the Court's self-help program, and is increasing its collaboration with the legal aid self-help programs. Kathleen has been a frequent presenter on JusticeCorps and self-help related topics in local, state and national venues.

Hon. Leo Dorado was appointed to the bench in Alameda County by Governor George Deukmejian in August 1988 and assumed the office as Superior Court Judge of Alameda County in 1998. He was reelected for a fourth term in 2002. He is a member of California Judges Association, Alameda County Bar Association (Recipient Judicial Distinguished Service Award 2001) and Hispanic National Bar Association. Judge Dorado was a program presenter on the United States System of Justice for the Institute for Study and Development of Legal Systems, sponsored by the U.S. State Department, in Sao Paulo and Brasilia, Brazil; Kuala Lumpur and Penang, Malaysia; and Amman, Jordan. He has been a student mentor with the Chair Mentor Council, the California Puente Project at Chabot Junior College, and the Hayward District high schools. He has also worked with the Hispanic Community Affairs Council, the 100 Club of Alameda County, and "DARE" (Drug Awareness and Resistance Education). A native of Oakland, Leo attended the University of California, Berkeley as a recipient of a California State Scholarship and 4-year basketball and baseball scholarships. He received his B.A. in Economics in 1971, and his J.D. in 1974 from Boalt Hall School of Law, UCB. He lettered in freshman and varsity basketball. He played professional basketball in Amsterdam, Holland 1974-76.

Hon. Michele Flurer was appointed Commissioner of the Los Angeles Superior Court, South District, in 2006. She currently sits in the San Pedro Court, handling small claims, civil harassment restraining orders, domestic violence restraining orders, infraction trials and arraignments, and unlawful detainer actions. Prior to taking the bench, Commissioner Flurer, was a civil litigator for close to 20 years. Commissioner Flurer sits on the LA Superior Court's temporary judge committee and is involved in temporary judge complaint review and training. She teaches the court's Temporary Judges Bench Conduct and Demeanor class and is working on updating internet resources and training available to temporary judges. She is a frequent speaker and has taught programs for California Women Lawyers, the Los Angeles Superior Court, the State Bar and also CJER. Commissioner Flurer obtained her undergraduate degree from UC Irvine in 1983, and her law degree from Rutgers University School of Law in 1986.

Mark Garcia has been with the AOC since February 2000, where he spent five-and-a-half years as a Senior Budget Analyst in the Office of Budget Management. He has since been working on self help and language access issues in both the Court Interpreters and Equal Access Programs. Mr. Garcia's professional career spans more than 30 years of public service with the State of California, including seven years as the Assistant Legislative Representative for the Department of Fish and Game, and two years as the Chief of External Affairs for the Office of Oil Spill Prevention and Response. His areas of focus have been in budget and policy analysis. Mr. Garcia received his bachelor's degree in combined social sciences (history, political science, and economics) from California State University at Sacramento.

Hon. Ronald M. George is the Chief Justice of California, appointed in 1996. As Chief Justice, he chairs the Judicial Council of California and the Commission on Judicial Appointments and co-chairs the California-Federal Judicial Council. He is a past president of the Conference of Chief Justices and former chair of the National Center for State Courts Board of Directors. From 1965 to 1972, he served as a deputy attorney general in the California Department of Justice, where he represented the state in six oral arguments before the U.S. Supreme Court, two of which involved arguing in support of the constitutionality of the death penalty, and appeared in numerous cases before the California Supreme Court, including the prosecution of Sirhan Sirhan for the assassination of Senator Robert Kennedy. In 1972, he was appointed to the Los Angeles Municipal Court; in 1977 to the Superior Court of Los Angeles County; in 1987 to the Court of Appeal, Second Appellate District; in 1991 to the California Supreme Court as an associate justice; and in 1996 as the 27th Chief Justice of California (confirmed in 1998 by the voters for a 12-year term). While on the superior court, he served as supervising judge of the Criminal Division and presided over *People v. Buono*, the "Hillside Strangler" case. Chief Justice George has authored numerous publications and has lectured at many educational programs. He has received the James Madison Freedom of Information Award, Society of Professional Journalists (2003); the William H. Rehnquist Award for Judicial Excellence (2002); the Judge Learned Hand Award (2000); the Foundation of the State Bar's Justice Award (2000); the American Judicature Society's Herbert Harley Award (1998); and the St. Thomas More Law Society's Medallion Award (1997). Chief Justice George holds a law degree from Stanford Law School and a bachelor's degree from Princeton University (Woodrow Wilson School of Public and International Affairs).

John M. Greacen, currently a principal of Greacen Associates, LLC, was director of the Administrative Office of the Courts of New Mexico, clerk of the U.S. Bankruptcy Court for the District of New Mexico, and clerk of the U.S. Court of Appeals for the Fourth Circuit. He worked at the National Center for State Courts in Williamsburg, ultimately as deputy director for programs. He held leadership positions with the Police Foundation, the National Institute for Juvenile Justice and Delinquency Prevention and the predecessor of the National Institute of Justice within the U. S. Department of Justice. He practiced law with the Washington office of Kirkland & Ellis and has been a member of the law school faculties at the University of Arizona and the Washington College of Law at American University. Mr. Greacen has an A.B. from Princeton and a J.D. from the University of Arizona. He is a member of the bar in Arizona, Colorado, the District of Columbia, New Mexico and the US Supreme Court. He has received the Director's Award for Excellence in Leadership from the federal courts, the Award of Merit from the National Association for Court Management, and the Pioneer Award from the New

Mexico State Bar Association. Greacen Associates, LLC provides consulting services to courts and other justice entities in the United States and abroad in the areas of technology, performance measurement, customer service, caseload management, operational efficiency, process redesign, training, and leadership development.

Christina M. Griffin has been with the Alameda Superior Court as a Family Violence Case Manager since February of 2007. Previously, she was an attorney for Legal Assistance for Seniors in Oakland handling domestic violence and elder abuse restraining order and guardianship cases. She graduated from Pacific McGeorge School of Law in 1996. She has worked with self-represented litigants for ten years.

Cate Griffiths is Executive Director of RECURSE Mediation Services, the community-based mediation non-profit organization in Sonoma County. She has mediated more than 400 litigated cases with self-represented litigants at the Sonoma County Superior Court since 2004 in a variety of matters including: Unlawful Detainer; Civil Harassment; Family; Guardianship; Limited Civil and Small Claims. Cate has trained community mediators to work with self-represented litigants, and regularly speaks to community groups and educational institutions about the benefits of community mediation for self-represented people. She is co-chair of Alliance for Law Related Services, a coalition of court and community-based legal services providers in Sonoma County, working together to improve access to legal services for self-represented litigants. Cate is a graduate of University of Technology (Sydney, Australia) and Sonoma State University Certificate Program in Conflict Resolution. She has been recognized by community-based organizations for her work in promoting mediation and consensus building processes in the community.

Tammy L. Grimm is the Court Executive Officer of the Superior Court of California, County of Inyo. In this capacity, Ms. Grimm serves as Inyo County Superior Court Jury Commissioner, Clerk of Court, and Chief Financial Officer. Prior to accepting Inyo Superior Court's Department Head position, she spent four years as Court Program Manager for the 2008 Justice Achievement Award winning Self Help Assistance and Referral Program (S.H.A.R.P.) and the Office of the Family Law Facilitator for the Superior Court of California - Counties of Butte, Glenn, and Tehama, now in collaboration with Lake County Superior Court. Ms. Grimm is passionate about judicial management, self-help, court administration, and rural court issues. Before joining the Superior Court of California, she worked in accounting for a major school district in California. Ms. Grimm was a Certified Law Clerk for the Oregon Department of Justice- Human Services Section for two years. She served in Salem, Oregon as a Court Mediator for Marion County Circuit Court, mediating family, small claims, business, and unlawful detainer/eviction disputes. She served as a Chair of WUPILP, the Willamette University Public Interest Law Project, for two years. In November 2009, Ms. Grimm was formally recognized as a "Certified Court Manager" through the National Association for Court Management's Institute for Court Management in Williamsburg, Virginia in November 2009. Ms. Grimm graduated in May 2009 from the first graduating class of the Master's Certificate in Judicial Administration program, a partnership between California State University, Sacramento and the California Administrative Office of the Courts. Tammy received a Juris Doctorate in 2000 from Willamette University College of Law in Salem, Oregon. She is a graduate of the Willamette University Center for Dispute Resolution. Ms. Grimm graduated from the University

of California, Davis, in 1997 with a B.A. in English, with honors, as well as a B.A. in Spanish, with honors.

Hon. Ernest Gross has been a Commissioner of the Superior Court of California, County of San Diego since 2003. He currently sits in the North County Court handling unlawful detainer cases, including those arising out of mortgage foreclosures; small claims cases; and minor offenses arraignments and trials, primarily traffic infractions. Prior to taking the bench, Commissioner Gross, was a civil litigator, as well as mediator and arbitrator for 18 years. Commissioner Gross obtained his undergraduate degree from the University of Pittsburg, and his law degree from University of San Diego School of Law in 1980.

Sarah Vance Guenther is a Management Analyst at the Superior Court of California, County of Alameda focused on communications and public affairs. She is responsible for implementing and managing several of the Court's language access initiatives including ongoing efforts to translate court informational documents. Additionally, Sarah works with collaborative justice and outreach programs including Homeless Court, East Bay Veteran's Stand Down, Clean Slate Court, Law Day, the Bench Speaker's Bureau, Parent Truancy Court, the high school Mock Trial competition, Behavioral Health Care Court, as well as assisting with the development of new initiatives. She has experience working in multilingual environments throughout her career including as a development associate with DPK Consulting focused on rule of law issues in the developing world, consulting work with the judicial branch in Macedonia, and as a teacher-trainer in Japan. Sarah received a Bachelor of Arts in International Relations from Johns Hopkins University, a graduate certificate in Project Planning and Management from the University of California at Davis, and served as a Judicial Administration Fellow with the Capital Fellows Program.

José Octavio Guillén is the Court Executive Officer for the Sonoma County Superior Court. He served as the Court Executive Officer in Imperial County from 2004-2010. His experience with trial courts and court administration expands over 30 years. He started working for Los Angeles Superior Court in 1975, as a Clerk Heavy Lifting. He quickly moved up the ranks and became a District Chief. In 1991 he was appointed as Court Administrator for Beverly Hills Municipal Court. He later served as Court Executive Officer for Napa and Riverside Counties and Trial Court Services Director for the Administrative Offices of the Court. In addition to this varied trial court experience, Mr. Guillen has been involved in various International Justice Reform Projects since 1992. Some of the countries he has assisted under the auspices of the United States Agency for International Development include: El Salvador, Honduras, Nicaragua, Dominican Republic, Ecuador, Colombia, Mexico, and Afghanistan. He has also served on various Judicial Council advisory committees including the Elkins Family Law Task Force and on the Board of Directors for the National Association for Court Management.

Annette Heath is the Director of the Kern County Law Library where she has been employed since 1989. She is currently on the Legislative Committee of California County Law Libraries (CCCLL). She was the president of CCCLL from 2000 - 2002. Ms. Heath works closely with the Kern County Superior Court developing self-help programs.

Coral Henning is the Director of the Sacramento County Public Law Library. Coral received her J.D. at the Golden Gate University School of Law, and her MLIS at San Jose State University. Coral has worked in law libraries for over 30 years. She has taught numerous classes on legal research for a varied clientele: law students, paralegals, the public, librarians and legal secretaries.

Peggy (Margaret) Hill has been the Family Law Facilitator at the Monterey Superior Court for the past three years. Prior to that, she was in sole practice in Alameda County in the field of family law for 13 years. She was a staff attorney at the Co-op affiliated Consumers' Group Legal Services in Berkeley for ten years. She attended the University of California and Boalt Hall School of Law.

Kristen E. Hoadley is the Family Law Facilitator for the Superior Court of San Francisco County and the Program Manager of the San Francisco Unified Family Court's Family Law Self Help Center. She has been with the Family Law Facilitator program since 1997. From 1992 to 1997, she worked as the Family Law Staff Attorney at the court in San Francisco. Ms. Hoadley is a graduate of Boalt Hall School of Law at the University of California, Berkeley and has a bachelor's degree in political science from Rutgers University. She serves on the Judicial Stakeholders Work Group with the Department of Child Support Services.

Michelle Hopkins is a Supervising Attorney at the Resource Center for Self Represented Litigants, Superior Court of California, County of Los Angeles. Ms. Hopkins' projects include the development and implementation of automated document assembly programs in the areas of divorce, paternity and civil harassment at the Resource Center. She manages the technology projects for all of the Court's Resource Centers in Los Angeles County. She has collaborated with the California Administrative Office of Courts on numerous other automated forms programs and has coordinated the expansion of these programs to other Self Help Centers in Los Angeles County. Prior to joining the Superior Court of California in 2003, Ms. Hopkins worked in private practice in the areas of civil and family law litigation. Ms. Hopkins was admitted to the State Bar of California in 1993. She earned her Juris Doctor from the University of the Pacific, McGeorge School of Law and her Bachelor of Arts in Political Science and History from the University of California, San Diego.

Bonnie Rose Hough, is the Managing Attorney at the AOC, Center for Families, Children & the Courts. She has been employed by the AOC since 1997. She is the project manager for a variety of grants and programs to help the courts meet the needs of self-represented litigants. She serves as committee counsel to the Judicial Council of California's Task Force on Self-Represented Litigants and helped to staff the Elkins Family Law Task Force. Prior to joining the AOC, Ms. Hough was in private practice in family law. She was also a cofounder of the Family Law Center, a nonprofit legal services organization in Marin County, and served as its executive director for six years. Ms. Hough is a fellow with the Harvard Law School's Bellow-Sachs project on the future of civil legal services. She has received awards from California Women Lawyers, the Legal Aid Association of California, California Central Legal Services, California Commission on Access to Justice and the Administrative Office of the Courts for her work to increase access to the courts for low-income persons. Ms. Hough received a J.D. from Hastings

College of the Law, an M.P.A. from San Francisco State University, and a B.A. from the University of California at Santa Cruz.

Harry Jacobs is a Senior Attorney with the Center for Families, Children & the Courts (CFCC) and has been employed by the AOC since June 2002. His primary focus at CFCC is the use of technology to assist self-help centers to serve self-represented litigants. Before joining the AOC, Mr. Jacobs worked at CFCC as a consultant on a variety of projects including the California Courts Self-Help Center. Mr. Jacobs worked on the Self-Help Center web site from May 2000 until May 2006. In May 2002, he received a master's degree from U.C. Berkeley's School of Information. Mr. Jacobs practiced law for many years with Morrison & Foerster in its San Francisco and New York offices. He attended law school at the University of California, Berkeley (Boalt Hall).

Ron Kelly has been honored with eight major awards for his work in building the field of mediation. Ron initiated and guided the formation of the main California code chapter defining and governing mediation, and he's a founder of two of California's main alternative dispute resolution professional organizations. He designed and conducts the University of California Berkeley's regular mediation training for lawyers, judges and business professionals. For a quarter century, Mr. Kelly has been a professional mediator and arbitrator, and his training materials have been translated into several languages and used around the world (for conflict resolution materials and information, see www.ronkelly.com).

Carla Khal is the Family Law Facilitator and Managing Self-Help Attorney for Tulare County Superior Court. Carla has held the position of Facilitator since the program began in 1997. She represents Tulare County Superior Court on the San Joaquin Valley Pro Per Task Force and is a member of the Family Law Resource Guidelines Project AB1058 Pod. Carla is also an adjunct faculty member of the College of Sequoias. Before becoming the Facilitator, she was in private practice specializing in family law. Carla graduated from San Joaquin College of Law and was admitted to the State Bar of California in 1993.

Marcia Koslov is the Executive Director of the LA Law Library. She holds Master's degree in Library Science from the University of Missouri and is a Fellow of the Institute for Court Management of the National Center for State Courts. Her previous positions include Head Librarian for the Missouri Supreme Court Library, Wisconsin State Law Librarian, Director of Knowledge Management for the National Center for State Courts and Deputy Director of the Tarlton Law Library at the University of Texas School of Law. She also served as Executive Assistant to the Chief Justice of the Wisconsin Supreme Court focusing on issues related to self-represented litigants. Ms. Koslov has been active in local and national organizations including the American Association of Law Libraries, the American Bar Association, and the State Bar of Wisconsin. She has served as a library consultant to both state and local courts. She is a frequent contributor to magazines and journals and a frequent speaker at seminars and conferences of judicial, bar and library organizations.

Brohne Lawhorne, J.D., is a graduate of the University of California and Santa Clara University School of Law. He is the Director of the Juvenile Welfare Office of the Ombuds for Santa Clara County, and has been a professional neutral since 1999. During that time, he served as the Director of Dispute Resolution Programs for the County of Santa Clara, and as Ombudsman for

the Department of Environmental Health. Brohne has acted as a mediator and facilitator for more than 3,220 cases. His expertise is centered on complex municipal issues and agency/constituent interactions, although he has broad knowledge of victim offender mediation, criminal referrals, family dynamics, superior court (civil) matters, and large group conflict. Since 2005, Brohne has taught conflict resolution, negotiation, rhetoric, and influence at several bay area universities, including: Stanford University, San Jose State University, the Monterey Institute for International Studies, and, as a guest lecturer at Santa Clara University School of Law.

Jillian Laxton has been with the Santa Clara Superior Court Family Law Facilitator's Office and Self Help Center as a staff attorney since December of 2005. Prior to that she was in private practice as well as an attorney for domestic violence agencies in Santa Clara and Contra Costa counties. Ms. Laxton has worked in the field of domestic violence since 1995 including working at domestic violence shelters in Vermont, Rhode Island and California.

Betsy Lee is a staff attorney at ACCESS, the Superior Court of California, San Francisco's civil self-help center. She is fluent in Cantonese Chinese and provides legal outreach to the Chinese community in San Francisco. Prior to joining the ACCESS Center in 2008, she was a staff attorney at Bay Area Legal Aid representing survivors of domestic violence in family law matters. She also worked as a staff attorney at Bay Area Legal Aid's Legal Advice Line. She received her J.D. from the University of San Francisco School of Law in 2002.

Nancy Marshall, LMFT, is the co-founder and Executive Director of Domestic Violence Intervention Collaborative, a non-profit agency established in 2005 to fill gaps in court based domestic services. Ms. Marshall has 20 years of experience working in the arena of domestic violence. In addition to providing individual and group therapy for victims of domestic violence, conducting court ordered domestic violence assessments, consulting with Criminal, Dependency and Family Court Systems, she has been instrumental in developing unique court based domestic violence services in Dependency and Family Courts. Ms. Marshall is currently a Vice-Chair of the Santa Clara County Domestic Violence Council, Chair of the Council's Batterer's Intervention Committee, and a sitting member of the Council's Court System Committee. She is also a member of the California Leadership Group on Domestic Violence and Child Well Being.

Linda McCulloh is a Senior Attorney in the Education Division/CJER of the Administrative Office of the Courts (AOC). She is also the ADA Resources Coordinator for the California judicial branch. She has been teaching programs on the Americans With Disabilities Act and requests for accommodations. Ms. McCulloh staffs the Access for Persons With Disabilities Subcommittee of the Judicial Council's Access and Fairness Advisory Committee and several working groups on access to the courts. She is a member of the State Bar Council on Access and Fairness and was Chair of the Education Subcommittee of the State Bar Committee of Legal Professionals with Disabilities. On a national level, she was on the Education Committee of the U.S. Access Board's Courthouse Access Advisory Committee. Linda has conducted training and presentations to the California courts, Administrative Office of the Courts, the State Bar of California, the Society of Government Meeting Professionals, the National Association of Judicial Educators, the Practising Law Institute and many other organizations. Also, Ms. McCulloh was the key speaker on accessibility issues at many bar associations programs,

including the Los Angeles County Bar, Alameda County Bar and the Beverly Hills Bar Associations.

Timothy S. McKinley is the Managing Attorney at Greater Bakersfield Legal Assistance, overseeing a staff of nine attorneys and eight paralegals. Prior to coming to GBLA Mr. McKinley was in private practice in the Bay Area for seven years. Prior to that for twenty-six years he was with the Federal Bureau of Investigation as a special agent, supervisory special agent, and division counsel for the San Francisco Division of the FBI, covering an area from the California/Oregon border to the southern line of Monterey County, roughly one county deep along the bay and coast.

Kate Meiss is a Supervising Attorney at Neighborhood Legal Services of Los Angeles County where she specializes in cases involving Welfare, Job Training, Civil Rights, and the rights of CalWORKs participants who are survivors of Domestic Violence. Kate has worked for over thirty years as a public benefits advocate. She literally “wrote the book” in California on welfare programs—co-authoring the first edition of Western Center’s: “Advocates Guide to the AFDC (CalWORKs) Program.” Kate is an expert in the area of welfare and domestic violence. Representing individuals and working on policy advocacy, she has been involved in state and local advocacy around domestic violence protocols & child support issues since the early 1980s when she authored successful legislation to exempt property jointly owned by the abuser from consideration in AFDC (CalWORKs). More recently, she worked on litigation that clarified California’s domestic violence waiver statute—establishing the right to obtain a DV waiver of the MFG rule (*Stand v Boyle*). Kate also negotiated the LA County Welfare Department’s (“DPSS”) Domestic Violence Protocols and continues to serve on DPSS’ Domestic Violence Steering Committee. She has developed and delivered many trainings in this area of law. Kate is a graduate of the University of California’s Hastings College of Law.

James F. Mensing, J.D., Ph.D. is a Senior Research Analyst with the Center for Families, Children & the Courts (CFCC), a division of the Judicial Council of California’s Administrative Office of the Courts. His current projects include on-going research and evaluation regarding the Equal Access Fund, a legislative appropriation to non-profit legal aid providers, evaluation of the effectiveness of court based self-help centers, and several studies looking at the effects of mediation services in family court. Prior to joining the CFCC, Dr. Mensing worked as a Post-Doctoral Scholar at the University of California, Berkeley investigating the effects of welfare reform on mothers and young children. His research background includes work in both the United States and Colombia regarding the development of moral and social reasoning, family relationships, and the effects of violence on children. Before moving to California, he practiced law in the areas of civil rights, housing, and disability rights in rural Florida. During that time he served on the State Bar’s Disability Law Committee and helped set up one of Florida’s first court-based mediation programs. Dr. Mensing currently serves on the Long Range Planning Committee of the California Bar’s Access to Justice Commission.

Lawrence R. (Larry) Meyer, President of the Council of California County Law Libraries (CCCLL), has been Director of the San Bernardino County Law Library since 2002. Prior to that time, he served as the Director of the Law Library at the University Of LaVerne College Of Law. During his years as a law librarian, Mr. Meyer has been very active in professional activities with

a special emphasis on Government Relations and Advocacy. He has served in various capacities within the Southern California Association of Law Libraries (SCALL) including two terms as President. Larry is also a recipient of SCALL's William B. Rohan Chapter Service Award for outstanding service to the organization. Mr. Meyer has also been active within the American Association of Law Libraries (AALL) serving on various committees and is the incoming Chair of AALL'S Membership Development Committee. In addition to his activities in the Law Library community, Mr. Meyer is a past Chair of the Law Practice Management and Technology section of the California Bar and currently serves as immediate Past Co-Chair of the Council of Sections of the State Bar. He is in his seventh year as a member of the international Executive Board of Delta Theta Phi Law Fraternity. Larry is also actively involved in his local community, currently serving as Chair of the City of Fontana Planning Commission, a member and President of the city library board and active in his church.

Maria Mindlin holds a graduate degree from University of California, Davis in Education, with an emphasis in Language Acquisition and research in Reading Theory. She is a published author and trainer on Readability, Literacy and Plain Language and works with many of the Departments of the State of California to produce materials that are easy to read in English and excellent platforms for translation. Her seminars give attorneys the basic skills they need to evaluate and create effective forms and instructions.

Monica Mitchell is the Supervising Attorney for Self Help Services at the Superior Court, County of San Bernardino. The Self Help Program in San Bernardino focuses on family law, guardianship, landlord tenant and small claims cases in six different Resource Centers scattered around San Bernardino County. Approximately 80,000 litigants per year are serviced by the self help centers' staff. Ms. Mitchell has been practicing law since 1987 after graduating summa cum laude from Loyola Law School in Los Angeles. She began her employment with the Superior Court in 2000, working as a Judicial Staff Counsel providing research for bench officers.

Jean Moran is the Program Coordinator for the Office of the Family Law Facilitator and Self-Help Assistance and Referral Program for Butte, Glenn and Tehama County Superior Courts. In 2002, this tri-county collaboration initiated the PolyCom telecommunications system, providing connectivity to all 4 Self-Help Centers, Oroville, Chico, Willows, and Red Bluff, enabling them to function as one site. Prior to her position as Program Coordinator, Jean worked as a Legal Assistant for almost 3 years. Previously, Jean had over 23 years as a program manager on multimillion dollar defense contracts in California and Virginia. This area of the law was in accordance with the Federal Acquisition Regulation (FAR). Jean is currently the Commissioner of the City of Red Bluff Planning Commission and a trustee on the Tehama County Law Library Board of Directors. In Jean's spare time she enjoys golfing, traveling, and being with her family and friends.

Suzanne Clark Morlock is in private practice in Butte County providing unbundled legal services. She served as the Family Law Facilitator and Self Help Attorney for the Tuolumne County Superior Court from 2007-2009. She developed and managed the Self Help Assistance and Referral Program for Butte, Glenn and Tehama Counties from 2003-2006. That program received a KLEPS award in 2005. She also served as the Butte County Family Law Facilitator

through 2006. Prior to her work with the courts, Ms. Morlock maintained a private practice in Family Law and general Civil Litigation. She also served as the Administrator and Interim Dean at Cal Northern School of Law where she also taught Legal Research and Writing. Ms. Morlock also served on the Elkins Family Law Task Force. Ms. Morlock graduated from CSUC, Chico with department honors in Political Science in 1988, and Cum Laude from Cal Northern School of Law as their class valedictorian in 1995.

Eric Nakano received his J.D. from the College of William and Mary in 2002. He originally entered into private practice, but the post-September 11, 2001 economy left him with some extra time which he filled by volunteering, and later working part-time with Voluntary Legal Services Program of Northern California. When Voluntary Legal Services of Northern California was tapped in 2006 to begin a civil law self-help center at the Sacramento County Superior Court, he was thrilled by the opportunity to make helping self-represented litigants his full-time job. He developed the initial service model for this self-help center which opened in early 2007. The civil self-help center was subsequently moved to the Sacramento County Public Law Library in June 2009. Since early 2007, he has assisted thousands of self-represented litigants with their cases, and taught hundreds of workshops including workshops on completing civil Answers, completing basic written discovery, requesting a court-ordered name change, as well as other common civil law procedures.

Diane Nunn is the Director of the Center for Families, Children & the Courts at the Judicial Council of California, Administrative Office of the Courts (AOC). Prior to joining the AOC, Ms. Nunn worked in a variety of positions in the Superior Court of Los Angeles, including director of the Reasonable Efforts Project, juvenile court referee, and juvenile hearing officer. She was also an attorney in private practice with special emphasis on family and criminal law and domestic violence prevention and intervention. Before becoming an attorney, Ms. Nunn taught children in elementary and middle schools, special education programs, and county probation camp facilities. As a member of the State Senate Task Force on Children and Youth, she participated in the redrafting of California's juvenile dependency law. She also served on other state task forces and advisory councils, including the Department of Justice Children's Justice Act Task Force, Senate Task Force on Family Relations Court, State Department of Education Surrogate Parent Task Force, Alliance for Endangered Children's Project, and the Governor's Adoption Policy Advisory Council. Ms. Nunn received an Outstanding Legal Advocacy Award from the National Association of Counsel for Children and was recognized by the California CASA programs for her efforts on behalf of the programs and the children they serve. She was previously honored with a distinguished service award from the Judicial Council for her positive leadership contributions to court administration in California.

Hon. Kathleen O'Leary was appointed Associate Justice for the California Court of Appeal, Fourth Appellate District, Division Three (Santa Ana) in January, 2000. Prior to her appointment to the Court of Appeal, Justice O'Leary served as an Orange County Superior Court Judge from 1985 to 2000. She was that court's first female Presiding Judge from 1998 to 2000. She also served as Judge for the West Orange County Municipal Court from 1981 to 1985 and also served as this court's Presiding Judge. Throughout her judicial career, Justice O'Leary has been active in judicial administration and judicial education. She is past member and chair of the California Judicial Education and Research Governing Board and remains active in judicial

education. In 2003 she was presented with the California Judges Association Bernard S. Jefferson Award for Distinguished Service in Judicial Education. In 2003 she was presented with the California Judges Association Bernard S. Jefferson Award for Distinguished Service in Judicial Education. She served on the Judicial Council from 1993-1997 and was recognized by the Judicial Council as Jurist of the Year in 1999. The Orange County Bar Association awarded her the 2006 Franklin G. West Award, the OCBA's highest honor presented annually to an outstanding attorney or judge whose lifetime achievements have advanced justice and the law. She received the California Commission on Access to Justice's Benjamin Aranda III Access to Justice Award in 2007. She has been a member of a number of other judicial committees including the Task Force on Trial Court Funding, the Presiding Judges Advisory Committee and the Community Focused Court Planning Steering Committee. Justice O'Leary is committed to working to improve the court system to facilitate easy access to the courts by those who face economic and language barriers. She currently chairs the Judicial Council's Task Force on Self-Represented Litigants and the Judicial Council's Court Interpreters Advisory Panel.

Leigh Parsons has supervised Santa Clara County's seven Self-Help Centers since 2002 and co-supervised the merged Self-Help/Family Law Facilitator Centers since 2007. The Centers provide guided self-help and referrals to over 45,000 self-represented litigants per year in all areas of the law handled at Superior Court. The seven Centers are comprised of the main Self-Help Center, Civil Self-Help Center, Restraining Order Help Center, three Family Court Centers and the Small Claims Advisor. Before supervising the Self-Help Centers, Leigh worked at the Family Law Facilitator's Office in Santa Clara County from 1996 to 2002 helping litigants with primarily support and parentage issues. Before that she had a 12-year career in High-tech. Leigh has assisted with Santa Clara County's website development and website outreach, serves on various committees and provides trainings to the community and local bar. Leigh received her JD from Lincoln Law School in San Jose and her undergraduate degree in Engineering from the University of Florida.

Dr. Adrienne Pasek, a licensed Clinical Psychologist, is a charismatic and informed speaker with extensive experience as a presenter and trainer. A transplant from northern California, Dr. Pasek spent two years in France before settling in the Los Angeles area in 2005. Her past experiences include working as a liaison and consultant between families and school districts and as an Executive Director of a non-profit mediation center. In addition to her extensive mediation experience and training in the mediation field, Dr. Pasek has worked as a crisis counselor and as an organizational psychologist. She has given seminars and workshops on stress management, crisis and PTSD interventions, suicide prevention, conflict resolution, mediation, and organizational development strategies throughout the United States. Currently, Dr. Pasek is in private practice. Her practice includes helping families negotiate agreements without litigation, couples and individual therapy, as well as assisting businesses with organizational development.

Mary Pinard is a Public Services Librarian at the Sacramento County Public Law Library. She received a BA in History from Northwestern University and a Master's Degree in Library and Information Science from the University of Texas at Austin. After a short stint with a small state agency library, Mary joined the reference staff at the Sacramento County Public Law Library in 2002. In this position, she provides reference services to attorneys, self-represented litigants and

the general public, and teaches classes on legal research topics to attorneys and the general public.

Jodi Prior is the supervising attorney of the Self-Help Legal Access Center at the Superior Court of California, County of Ventura. She is the former legal director of the Coalition to End Family Violence. Ms. Prior is a graduate of the University of California, Santa Barbara and Loyola Law School in Los Angeles.

Rob Quinlan works with the Superior Court of California, County of Alameda as a Management Analyst in the Planning, Research, Court Services and Public Information Bureau. Rob's experience includes the analysis of court operations and he is also responsible for 10 grant programs which fund the salaries of 55 court employees. Rob continues to work on Collaborative Justice Programs including Homeless Court, East Bay Veterans Stand Down, Drug Court, Clean Slate Clinic, and Behavioral Health Court. Prior to working with the court Rob was a Proposal Specialist with UC Berkeley/Berkeley National Lab performing grant development and management duties. Rob received his B.S. from the University of San Francisco in Information Systems Management.

Gabriela Reyes is a Court Paralegal for Self Help Services at the Superior Court, County of San Bernardino, Victorville District. The Self Help Program in Victorville focuses on family law, guardianship, landlord tenant and small claims. Mrs. Reyes has been working in the legal profession since 2000. Mrs. Reyes received her paralegal certificate from the University of California, Riverside in 2006. She began her employment with the Superior Court in 2007.

Lucia Reyes is Director of Legal Services at Levitt and Quinn Family Law Center (“L&Q”), a not for profit law firm in Los Angeles, CA. Lucia has dedicated her entire professional career to public interest law serving low-income working-poor families. Lucia first arrived at L&Q in 2001 as a Law Clerk and she continued to serve low-income families as an Equal Justice Works Fellow at L&Q from 2002-2004. In 2004 Lucia joined L&Q as a full-time Staff Attorney. Lucia’s practice is primarily Independent Adoptions and Stepparent Adoptions. She has completed over 700 adoptions. Lucia serves on the Pro Bono Committee of the Family Law Courts and is a member of the Academy of California Adoption Lawyers and the Family Law Executive Committee of the Los Angeles County Bar Association. In addition, Lucia received a Fellowship Award from Uncommon Good in direct recognition to her work in stepparent and independent adoptions.

Julie Rivera-Coo is the Supervising Attorney, Family Law Advocacy Group, for Neighborhood Legal Services of Los Angeles County (NLS). The Family Law Advocacy Group runs four court based domestic violence clinics in Los Angeles County and represents victims of domestic violence in family law cases. Prior to working for NLS, Julie worked for the Harriett Buhai Center for Family Law as a senior attorney.

Lollie A. Roberts is the Supervising Family Law Facilitator for the Superior Court of California, County of Sacramento. Previously she worked for Child Support Services of Arizona and in private practice. Prior to attending law school, she taught elementary school. Ms. Roberts has a bachelor’s degree from the University of California, San Diego and a Juris Doctor from Santa

Clara University School of Law. Ms. Roberts serves on the Judicial Stakeholders Work Group with the Department of Child Support Services and was a member of the Business Executives Group for the development of the California Child Support Automation System (CCSAS). Ms. Roberts is a member of the Self Represented Litigants Network and participates on the Courtroom Services working group and also served on the AB1058 pod of the Family Law Resource Guidelines Project coordinated by the Administrative Office of the Court.

Anne Ronan is an Attorney with the Office of General Counsel, serving as legal counsel for the Civil and Small Claims Advisory Committee. Before joining the AOC, she worked for the Superior Court of Alameda County for three years as a legal research attorney. Prior to that, she was a partner at the Walnut Creek firm now known as Bramson, Plutzik, Mahler & Birkhaeuser, LLP, where for over 15 years she litigated consumer class action on behalf of plaintiffs in the areas of mortgages and financing, insurance and health services. She also represented individual clients in complex cases raising significant issues in telecommunications, antitrust and constitutional law. Ms. Ronan received her law degree from the University of California at Davis, and her undergraduate degree in English literature from Yale University.

Jaclyn Rosenson operates each of the three branch courthouse clinics of Bet Tzedek Legal Services and supports the work at the L.A. County Central Courthouse Clinic two days per week. Jaclyn graduated from Pepperdine University School of Law in December 2007. During law school Jaclyn worked as a Bet Tzedek law clerk (benefits, consumer, intake, Holocaust Reparations), interned for Judge Michael Nash at the Los Angeles Superior Court's Juvenile Court and the Office of the Public Defender, and conducted research for former California Supreme Court Justice Arabian. Jaclyn joined the Bet Tzedek staff in May 2008 as the Holocaust Restitution Advocate. She has been working at the Conservatorship/Elder Law Clinic since August 2008 and is responsible for the successful expansion to Van Nuys and Pasadena.

Jay Sacks has been the Small Claims Legal Advisor for the Superior Court of California, County of San Diego since 1996. He founded the San Diego Small Claims Clinic in 1990. Prior to founding the San Diego Small Claims Clinic, Mr. Sacks practiced in general civil litigation. He is the past president of the California Small Claims Advisors Association and is currently serving a second three-year term on the Judicial Council's Advisory Committee for Civil and Small Claims. Mr. Sacks received his undergraduate degree in Psychology from UCLA in 1975, and his J.D. Degree from the University of San Diego in 1979.

Esperanza Sanchez has been with the Alameda County Superior Court as Family Violence Case Manager since February 2007. She graduated from the U.C Berkeley in 1991 and received her law degree from U.C. Hastings in 2001. Esperanza has been working in the field of domestic violence since 1997 including representing clients in Santa Clara, San Mateo, Contra Costa and most recently Alameda counties. She was a member of California Partnership to End Domestic Violence's Public Policy and Research Committee as a co-chair and participant.

Gloria M. Sánchez graduated from Boalt Hall in 1985, and subsequently practiced law at MacDonald, Halsted and Laybourne in Los Angeles. After a few years, she opened a law firm in Santa Ana, CA, the Law Offices of Doramé and Sánchez, with a law school colleague. Gloria left practice to teach Constitutional Law full-time at Western State University College of Law

(for 10 years). Other courses she taught included Mediation, International Law and Criminal Law. Gloria worked as a court investigator for San Luis Obispo County Superior Court in the areas of guardianship and conservatorship. She joined Contra Costa County Superior Court as a research attorney for the Virtual Self-Help Law Center; currently she works as a Senior Self-Help Facilitator primarily assigned to Probate and Small Claims for Contra Costa County Superior Court. She fluently reads, writes and speaks Spanish

John Sang is a Staff Attorney with the San Bernardino County Superior Court Resource Center. He is a graduate of UCLA and California Western School of Law. Prior to joining the Court he worked for five years at an Orange County law office practicing unlawful detainer and real estate litigation as well as commercial property management. Mr. Sang also served for three years as legal counsel for a real estate investment company and was a small business owner.

Hon. Ronald H. Sargis was appointed to the bankruptcy bench in the Eastern District of California on January 14, 2010. Prior to his appointment, Judge Sargis practice law with the Sacramento law firm of Hefner, Stark & Marois, LLP concentrating in the areas of bankruptcy, commercial law, and creditors' rights. Judge Sargis served as lead general counsel at Hefner, Stark & Marois, LLP for the California Association of Collectors, representing the collection industry, individual collection agency, and creditors on a wide variety state and federal legislative and regulatory matters. He represented clients in the California Superior, District Court of Appeal, and Supreme Court; Bankruptcy and Districts Courts in a number of states, the Ninth Circuit Court of Appeals; and in regulatory proceedings in a number of states and with the Federal Trade Commission.

Judge Sargis received his A.B. degree from Stanford University and his J.D. degree, with distinction, from the University of the Pacific, McGeorge School of Law. He served as a judicial law clerk for the Honorable Loren S. Dahl, U.S. Bankruptcy Court, Eastern District of California, from 1982-1983, before going into private practice. While in private practice he was a member of the Commercial Law League of America and was certified through the CLLA as a creditors rights specialist. Judge Sargis was a regular presenter of programs concerning federal and state licensing and regulatory issues, debt enforcement, business practices, and state legislation affecting the collection industry.

Gabrielle D. Selden is an Attorney with the Center for Families, Children & the Courts, and has been employed by the AOC since September 2005. Ms. Selden works on various projects in CFCC relating to family courts, including helping to develop and amend rules of court and Judicial Council forms by serving as staff to the Family and Juvenile Law Advisory Committee. As a temporary Bilingual Attorney for the AOC, Ms. Selden translated legal forms and materials into Spanish, and assisted to develop and translate self-help content for the California Courts Web site. Ms. Selden served as a family law attorney at Bay Area Legal Aid in San Francisco, where she primarily represented monolingual (Spanish-speaking) survivors of domestic violence. Ms. Selden taught family law at San Francisco State University – College of Extended Learning, and served as an adjunct professor at New College of California School of Law. Ms. Selden previously practiced law in a private family law firm in Orange County. She obtained her law degree from Western State University College of Law, and became a member of the California

State Bar in 1997. She obtained a Bachelor of Arts in Hispanic Studies from Vassar College in 1989.

Crystal Sims has worked as an attorney at the Legal Aid Society of Orange County since 1975. She has been the Director of Litigation and Training since 1985. She has been involved in housing issues including litigation challenging exclusionary zoning practices, Housing Element adequacy, and homelessness. She teaches courses in Landlord Tenant law for CEB and The Rutter Group.

Fariba R. Soroosh is a supervising attorney for Santa Clara County Superior Court's Self Help Center and Family Law Facilitator since August 1998. She obtained her law degree from Santa Clara University School of Law and was admitted to practice of law in California in 1993. She was in private practice in the areas of family law, guardianships and general mediation from 1993 to 1998. Fariba has volunteered with the Santa Clara County Office of Human Relations Dispute Resolution Program Services and the Pro Bono Project (PBP) of Silicon Valley, and is currently serving her second year as the president of the PBP's board of directors. She was appointed to Santa Clara County's Domestic Violence Council as a Commissioner in 2004 and is currently serving her second term. She is the co-chair of the Council's Community Education and Public Awareness Committee. Ms. Soroosh received the Angel Award from California Lawyer Magazine for developing PBP's Domestic Violence Limited Scope Representation Project.

Jason H. Stein, Esq., is the Mediation Outreach Project Coordinator for the Superior Court of California, County of Alameda. He previously coordinated the Self-Represented Litigants' Mediation Program at the Superior Court in San Francisco and is an Adjunct Professor at the University of San Francisco School of Law's Civil Mediation Clinic. He has worked as a Staff Attorney at the San Francisco non-profit AIDS Legal Referral Panel, a Citizen's Complaint Officer for the San Francisco Rent Stabilization and Arbitration Board, and a mediator in private practice. Mr. Stein has also served as a mediator for the Superior Court Voluntary Mediation Program, Judge Pro Tem for the Superior Court, and as an arbitrator for the San Francisco Department of Human Services Homeless Grievance Policy Program.

Robby Stovitz has been an attorney with Neighborhood Legal Services of Los Angeles County since 1990. For over 9 years, she has worked at Self Help at both the Long Beach and Van Nuys Self Help Center, where she is recognized as an innovative leader in the Self-Help movement. She has designed, written and improved upon hundreds of user-friendly brochures and packets, in several languages, to assist self represented litigants maneuver through the myriad of court forms and procedures in many different areas of law. She was instrumental in developing a "Your Trip to Court" video. These materials, the video and her "Trial Prep Workshops" have been duplicated and used as models by others throughout the country. For the past 20 years, Robby has been an officer on the Board of Directors of Inquilinos Unidos (United Tenants) which promotes the rights of immigrant tenants in central Los Angeles to live in safe and affordable housing. In 2006, she was presented the Robert Kenny Award by the National Lawyers Guild recognizing her work in service to low income people.

Hon. Tom Surh has been a Commissioner of the California Superior Court, County of Alameda since 2002. Prior to his appointment, he was a legal services attorney, solo practitioner and a family Law Facilitator at the Court. His current assignment includes juvenile dependency, domestic violence and other civil restraining orders, and small claims. He has been a member of the Civil and Small Claims Advisory Committee to the Judicial Council of California since 2005, and chairs that committee's Subcommittee on Small Claims and Limited Jurisdiction Cases. Commissioner Surh is a graduate of Boalt Hall School of Law.

William T. Tanner received a J.D. from University of the Pacific, McGeorge School of Law in 1994 and a B.A. in Philosophy/Law and Society from University of California, Riverside in 1991. In 1996 Mr. Tanner went to work for the Legal Aid Society of Orange County. He is currently a Directing Attorney and oversees the Legal Resolutions Center, Small Claims Court Advisory Program of Orange County, Legal Aid's Lawyer Referral Service and aspects of I-CAN! Mr. Tanner sits as a Temporary Judge in Orange County and is a member of the Judicial Council's Civil and Small Claims Advisory committee.

K.C. Thomas is a supervising family law attorney for the Los Angeles Superior Court at the Resource Center for Self-Represented Litigants. Ms. Thomas assists with the FLFO Program, conducts workshops in English & Spanish for Family & Probate law as part of the Center's service model for equal access to justice. Ms. Thomas also serves as a site-supervisor for over 30 volunteers & interns participating in the JusticeCorps AmericaCorps Program. Prior to joining the Superior Court, Ms. Thomas practiced Probate, Family and general Civil law with a focus in Probate litigation. Ms. Thomas holds a Bachelor's of Arts degree in English from the University of California Los Angeles, and a juris doctorate from Western State University, School of Law.

Diane Trunk earned her J.D. from University of Southern California Law School in 1992 and her B.A. from Sarah Lawrence College in 1986. She is an attorney with Neighborhood Legal Services of Los Angeles County (NLS-LA). Since February, 2006, Diane has been the Coordinator of the Domestic Abuse Self-Help (DASH) Project for NLS-LA. DASH operates four court-based clinics in Los Angeles County. Annually, DASH assists over 4,500 litigants with their restraining order cases. Before coming to NLS, Diane worked in private practice and worked as a research attorney for the Los Angeles Superior Court.

Patrick Ulibarri started working in the Real Estate industry in 1994 as a loan processor for Yorktown Mortgage, since that time he has held positions such as Loan Officer, Branch Manager and Vice President of Catalyst Loans. He is presently a Legal Assistant and Lead Mortgage Investigator at the Law Offices of Sanford Parke in Orange, CA.

Judge Juan Ulloa is the Presiding Judge of Family and Juvenile Departments of the Superior Court in Imperial County. He has served as Juvenile Court Referee from 1992 to 1995 when he was elected to the Superior Court.

William C. Vickrey is the Administrative Director of the California courts, a state constitutional position he has held since 1992. In that capacity he is the executive director of the Administrative Office of the Courts and the secretary to the Judicial Council, the constitutionally created policy-making body of the California courts. Mr. Vickrey directs the operation of services to California's judicial system in the areas of finance; education; human resources; government relations; trial and appellate court judicial services; legal services, and emergency response services. Since his appointment in 1992, Mr. Vickrey has been responsible for many improvements in the state judicial system for the enhanced public access to justice for all Californians.

Mr. Vickrey served as a member of the national, nonpartisan Pew Commission on Children in Foster Care (2003-04); and was President of the national Conference of State Court Administrators and Vice-Chair of the National Center for State Courts' Board of Directors (1998-99). He was the 1999 recipient of the Judicial Council's Distinguished Service Award for outstanding leadership in judicial administration and for significant contributions to the California courts. He is a past recipient of the Warren E. Burger Award (1995), one of the highest honors from the National Center for State Courts, for his significant contributions to the field of court administration. In 2009, he was inducted in the Warren E. Burger Society. He also received the James Larson Award (1984) from the Utah Corrections Association for outstanding contributions to that field. He and Chief Justice George received Government Technology's 2007 annual award for Innovation and Vision in Government which recognizes government executives who have demonstrated sustained commitment, vision, and leadership to bring innovation to government services and processes. Prior to his arrival at the AOC, Mr. Vickrey was the State Court Administrator for the Utah Administrative Office of the Courts (1985-1992); the Executive Director for the Utah Department of Corrections (1983-1985); and Director for the Utah State Division of Youth Corrections (1980-1983).

Guillermo Fernández Villalobos is a Binational Paralegal Liaison for the Superior Court of California, County of Imperial County. In 2008 he was awarded Legal Aid Association of California's court based award. He assisted in the development of the Imperial Court's Binational Justice Project, which won a 2009 Kleps Award. He is also licensed attorney in Mexico and has been a law school instructor at both Centro de Enseñanca Technica y Superior and Universidad Autonoma of Baja California (UABC), in Mexicali, Mexico. Prior to working at the Superior Court, he was a Consular Officer for the Consulate of Mexico in Calexico, California, where he was in charge of family cases involving child custody, marriage dissolution, child support, child abduction, and the processing of letters rogatory. As a Consular Officer he also served as a liaison between the judicial branches of the State of California in Imperial County and Baja California. Mr. Fernandez is a graduate of the law school at UABC.

Jennifer Walter is supervising attorney of the Tribal Projects Unit for the Center for Families, Children & the Courts at Administrative Office of the Courts (AOC). Before joining the AOC in 1995, she was directing attorney of Legal Advocates for Children and Youth, a nonprofit law office in San Jose. There she provided direct legal services to children and youth in a variety of legal proceedings. After graduating from the University of San Francisco School of Law in 1988, Ms. Walter became staff attorney at Legal Services for Children in San Francisco. Ms. Walter was admitted to the California State Bar in 1988 and received her bachelor's degree in

linguistics from the University of California at Berkeley in 1982. Ms. Walter is a member of the Bay Area Lawyers for Individual Freedom. She lives with her domestic partner and their daughter in Half Moon Bay.

Alan Wiener is a staff attorney for the Judicial Council of California, Administrative Office of the Courts, Office of the General Counsel. His responsibilities include staffing the Small Claims and Limited Cases Subcommittee and the Alternative Dispute Resolution Subcommittee of the Judicial Council's Civil and Small Claims Advisory Committee.

Rheeah Yoo received her Bachelor of Arts in English Literature with honors from UC Berkeley. She is a graduate of UCLA School of Law. She began her legal career as a staff attorney at Harriett Buhai Center for Family Law. She was the supervisor of the "Pro Per Project" where she supervised HBFCL's 150 attorney and non-attorney volunteers who conduct clinic based and individual legal services to Self Represented Litigants. Ms. Yoo litigated for several years as a staff attorney at Levitt & Quinn Family Law Center. She is now a Supervising Attorney at the Central Resource Center for Self Represented Litigants at the Los Angeles Superior Court.

Richard Zorza is an attorney and independent consultant who has worked for the past fifteen years on issues of access to justice. He is the coordinator of the national Self Represented Litigation Network, see www.selfhelpsupport.org, acts as a consultant to the Harvard Law School Bellow-Sacks Project on the Future of Access to Civil Justice, www.bellowsacks.org, and works in support of the national LawHelp network of access to justice websites, www.lawhelp.org. He is the recipient of the 2008 American Judicature Society Kate Sampson Access to Justice Award. Additional information and publications are available on his website, www.zorza.net.